



Oregon Judicial Department – Online Records Search

Frequently Asked Questions

2/21/2019

What is the Oregon Judicial Department Online Records Search?

The Oregon Judicial Department Online Records Search is a new Oregon eCourt information service that provides access to court records online without the need for a subscription. All Oregon circuit courts and the Oregon Tax Court are now using the Oregon eCourt System.

What are the system requirements?

The OJD Online Records Search supports the two most recent versions of Google Chrome, Firefox, Internet Explorer, and Safari.

What is available through the OJD Online Records Search?

This service provides the ability to search for all public court records. Search results provide basic case information, party information, event entries, and dispositions on a particular court record.

This service provides limited personal identifying information. Party information is limited to first and last name.

The displayed information is not the official ORS 7.020 register record, and, therefore, should not be relied upon as an official record of the court. Specifically, individuals should not use this system for background checks or other purposes that require more complete identity or case information.

What is not available through OJD Online Records Search?

Court records protected by federal or state law or policy are not available through this service. This includes, but is not limited to, records that fall under any of the following categories: adoption, juvenile, mental health adjudications, or the Violence Against Women Act.

PPI (or personal identifying information) such as social security numbers, addresses, and other information is not available through this service.

Can I access court documents through the new service?

Documents are not currently available through OJD Online Records Search.

How can I get greater access to court records?

Greater access to court records is available:

- 1) At a court kiosk, available in most circuit courts, the kiosks provide additional information and access to most documents on public court records.
- 2) By subscribing to the Oregon Judicial Case Information Network (OJCIN) Online. This service provides additional access to court records and access to documents (for those



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who qualify) over the internet. More information about OJCIN Online can be found here: <http://courts.oregon.gov/OJD/OnlineServices/OJIN/Pages/index.aspx>. NOTE: Not everyone qualifies for an OJCIN subscription.

Do I need to register to use this service?

You do not need to register to use this service. Registration provides no benefits and requests will not receive a response.

What do I do if I have questions about a particular hearing or case?

Questions about hearings and cases should be directed to the court that holds that record. You can find contact information for all OJD courts here:

<http://courts.oregon.gov/OJD/courts/pages/index.aspx>.

Is there a guide on how to use the system?

Yes. You can access the guide from the website here:

<https://webportal.courts.oregon.gov/portal/>

Who do I contact if I have additional support questions?

The Oregon Judicial Department Help Desk provides user support for the Oregon Judicial Department Online Records Search, Oregon eCourt Case Information (OECI), and technical support for OJCIN Online.

For Technical Support with the Oregon Judicial Department Online Records Search:

Contact the Oregon Judicial Department (OJD) Help Desk one of two ways during business hours (M-F, 7am to 5pm)

Email the Help Desk at ETSDHelp@ojd.state.or.us

Please include phone contact information

Call the Help Desk at 503-986-5582 or 1-800-922-7391

NOTE: The Help Desk cannot provide any information about a case or hearing.