

OJD Remote Child Support Court Fall Newsletter Issue #1



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PARTICIPATING COUNTIES:

- Deschutes
- Douglas
- Jackson
- Jefferson
- Josephine
- Malheur
- Tillamook
- Yamhill

What is the Remote Child Support Court (RCSC)?

This court is a statewide program that assists participating Oregon counties by holding remote hearings for child support contempt cases and various agency matters such as de novo appeals, objections to arrears, or challenges to garnishment. These remote hearings are held on a standardized schedule of county specific dockets handled entirely by the Remote Child Support Court referee and program staff physically located in Jackson County.

The overarching goal of this court is to ensure an equitable process that will resolve cases and result in decisions that benefits all involved parties while also helping overburdened courts and improving access for Oregonians.



Child support cases can be time consuming and high stakes, particularly for families in need.

For many judicial districts handling the current volume of cases is daunting. Child Support contempt cases often require repeat court appearances and can remain active for a long time to ensure payment stabilization.

Focused specialization to a standardized docket fosters resolution and consistency in outcomes. Having staff dedicated to this service will enable families to have expedited resolution with a skilled professional referee. (There is a right of *de novo* review by a judge should it be requested after ruling by the referee.)

OJD believes that assignment of a specialized referee will promote a problem-solving approach statewide to support-related contempt cases that will focus on reasons why a parent isn't paying. RCSC, through a Parental Accountability & Engagement Program (PAE), will enroll participants in action plans designed to help individuals self-sustain, overcome barriers, find employment, and make appropriate consistent support payments.

RCSC Contact:

541-734-0951

remotechildsupportcourt@ojd.state.or.us

M – F 8:00 am – 12:00 pm, 1:00 pm – 5:00 pm

Online: Search 'RCSC Oregon', click on the top search result
[Oregon Judicial Department: Remote Child Support Court](#)

OUR GOALS:

Ensure Child Well-Being: Prioritize the well-being and best interests of the children affected by cases regarding child support, aiming to create a supportive and nurturing environment that fosters their physical, emotional, and financial security.

Enhance Accessibility: Ensure that all parties, including lawyers and defendants, have easy and equitable access to RCSC, regardless of geographical location or technological proficiency.

Facilitate Efficient Case Management: Streamline the process of addressing qualifying Title IV-D Child Support cases, reducing delays, and optimizing the use of resources to achieve timely and effective resolutions.

Maintain Procedural Fairness: Uphold the principles of procedural fairness and transparency within RCSC, ensuring that all participants have equal opportunities to present their cases and evidence in a just and unbiased manner.

Promote Collaborative Solutions: Encourage a collaboration between the Hearing Referee, lawyers, and defendants, fostering constructive dialogue and negotiation to reach mutually beneficial outcomes for the well-being of the children involved.

Decrease Defendants Failure to Appear and Warrant Issuance: Implement comprehensive measures to minimize the likelihood of defendants failing to appear for court sessions, thereby reducing the need for warrant issuance and ensuring a more proactive and effective approach to managing contempt of court cases related to non-payment of child support.

Foster Technological Advancements: Continuously assess and integrate technological advancements to improve the functionality and user experience of RCSC, creating a reliable and user-friendly platform for legal proceedings.

Parental Accountability & Engagement (PAE) Program

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The Parental Accountability and Engagement (PAE) Program is a deferred sentencing program for parents who have not followed their court order and have failed to pay their child support. Participants will work with a Case Coordinator that will provide support and help them overcome barriers that may have led to missed support payments. Upon successful completion of the 18-month program participants can have the opportunity to have their case dismissed. To contact the PAE Coordinator, Angela Grant, please see our website, <https://www.courts.oregon.gov/programs/rcsc/Pages/PAE>, by phone at 971-719-1809 or by email at OJD.PAE@ojd.state.or.us

OJD Statewide Facilitator

Not only does OJD offer in-house facilitators at each court, we offer a Statewide Remote Facilitator who is not limited to Remote Child Support Court and can assist all counties. To contact the facilitator, Michele White, please see our website at www.courts.oregon.gov/programs/rcsc/Pages/default.aspx, by phone at: 503-986-7000 or by email at: ojd.statewide.child.support.facilitator@ojd.state.or.us.