

**Adult Drug Court  
Crook County Circuit Court  
of the 22<sup>nd</sup> Judicial District  
for the State of Oregon**

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Drug Court Team Member Orientation Manual

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Adopted on December 18, 2015

## **I. Roles and Responsibilities of the Drug Court Staffing Team**

Team members report on each participant's progress during the previous report period. They make recommendations to the Team so that the Team can reach a consensus regarding the participant's progress or lack of progress. The Court orders incentives or sanctions deemed necessary to encourage compliance and progress. In conjunction with individual responsibilities, most members of the Drug Court staffing team have additional responsibilities, which include roles in:

- screening and assessment,
- review of participant progress,
- program evaluation,
- program improvement, and;
- protecting participant's treatment information as required by federal confidentiality laws

### **A. Individual Drug Court Staffing Team Responsibilities**

#### **Drug Court Judge**

- Chair of the Advisory Committee, participates as a member of the Drug Court Staffing Team and presides over the Drug Court.
- Convenes Drug Court sessions and initiates orders and directives from the Bench consistent with the Drug Court 10 Key Components and the Drug Court Staffing Team's consensus. The Drug Court Judge retains the ultimate authority to deviate from the consensus if mitigating information is disclosed during the course of the hearing.
- Participates in the administration, planning, and management of the Drug Court.
- Attends local, State and National Drug Court related meetings, conferences and associations pursuant to available funding.
- Directs policies and procedures of the Drug Court with the assistance of the Drug Court Advisory Committee and Staffing Team, subject to the approval of the Presiding Judge.
- Supports and assists the Drug Court Coordinator to identify local, state and national resources to continue the Drug Court Program.

#### **District Attorney**

- Is a member of the Advisory Committee and the Drug Court Staffing Team.
- Makes suggestions to streamline and improve operations.

- Attends national state and local training, technical assistance, meetings and conferences particularly those that address the DA's role and responsibilities in drug courts, pursuant to available funding.
- Provides possible cases for entry into drug court.
- Screens cases for eligibility into drug court and acts as the "Gatekeeper."
- Evaluates program to ensure public safety needs.

### **Defense Attorney**

- Is a member of the Advisory Committee and the Drug Court Staffing Team.
- Identifies and screens possible Drug court participants
- Makes suggestions to streamline and improve operations.
- Attends national state and local training, technical assistance, meetings and conferences, particularly those that address the Defenses role and responsibilities in drug courts, pursuant to available funding.
- Evaluates program to ensure protection of participant's due process.

### **Treatment Provider**

- Is a member of the Advisory Committee and the Drug Court Staffing Team.
- Fully participate in providing treatment progress and data to the Drug Court Coordinator and Program Evaluator.
- Appears at all drug court hearings and communicates participant progress in a timely manner to other drug court members.
- Makes suggestions to streamline and improve operations.
- Follows Evidence Based Practices guidelines and Oregon Administrative Rules in regards to alcohol and drug treatment.
- Attends national state and local training, technical assistance, meetings and conferences particularly those that address Treatment's role and responsibilities in drug courts, pursuant to available funding.
- Assists the coordinator, probation officer and DHS case manager as needed.

### **Probation**

- Is a member of the Drug Court Advisory Committee and the Staffing Team.
- Identifies and assists with screening possible Drug Court participants.
- Assesses the risk level of Drug Court participants on supervision.
- Appears at all relevant drug court staffings and hearings.
- Reports to the drug court team regarding participant compliance and issues.

- Attends national state and local training, technical assistance, meetings and conferences particularly those that address Probation's role and responsibilities in drug courts, pursuant to available funding.
- Assists the treatment provider and the drug court coordinator as needed.
- Provides supervision and monitors housing, employment, and program compliance of Drug Court participants.

### **Department of Human Services, Children, Adults and Families Division**

- Is a member of the Drug Court Staffing Team, when there are common participants
- Appears at all relevant drug court hearings.
- Reports to the drug court team regarding participant compliance and issues.
- Assists the treatment provider and the drug court coordinator as needed.
- Provides supervision and monitors housing, employment, and program compliance of common participants.

### **Drug Court Coordinator**

- Is a member of the Advisory Committee, the Drug Court Staffing Team, other community committees and resource meetings to support the needs of the Drug Court.
- Coordinates the Drug Court Staffing Team and Advisory Committee.
- Prepares records and manages individual and aggregate records and materials in the Oregon Drug Court Management System. Maintains administrative records.
- Evaluates program strengths and weaknesses, participant needs in the program and makes suggestions for improvement to the Drug Court Advisory Committee and Drug Court Staffing Team.
- Facilitates participant entry and screening processes
- Schedules and convenes Drug Court meetings and retreats.
- Assists the Drug Court Judge and the Advisory Committee to develop and revise Drug Court policies, procedures and practices for the Drug Court.
- Attends all Drug Court sessions and provides administrative support to ensure that all monitoring and case management needs are coordinated with team members, provider agencies and community-based service organizations that work with Drug Court participants.
- Attends national state and local training, technical assistance, meetings and conferences particularly those that address the coordinator's role and responsibilities in drug courts, pursuant to available funding.
- Develops, oversees and monitors all reporting requirements of the Drug Court and funding organizations.

- Works with the Drug Court Staffing Team and Advisory Committee to develop public information and community education strategies so that community linkages are created, maintained and remain productive.
- Monitors Drug Court admissions to ensure that they meet eligibility criteria and to reflect the ethnicity of the arrested population.
- Pursuant to available funding, ensures both process and outcome evaluations functions for the Drug Court participants are in place and functioning.
- Must stay current with evidence based programs and practices for Drug Court programs and treatment. Will monitor the treatment provider and collateral services to the Drug Court to maintain consistency and a high quality of care.

In addition to these Roles and Responsibilities, the Drug Court Coordinator as an employee of the Oregon Judicial Department has a job description in place.



Drug Courts Resource Series

***Defining Drug Courts:***

**THE KEY  
COMPONENTS**



In collaboration with  
National Association  
of Drug Court  
Professionals

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**Bureau of Justice Assistance**  
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The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime.

# **Defining Drug Courts: The Key Components**

**January 1997  
Reprinted October 2004**

**The National Association of Drug Court Professionals  
Drug Court Standards Committee**

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## **Notice**

In November 2002, the Bureau of Justice Assistance (BJA) assumed responsibility for administering the Drug Court Grant Program and the Drug Court Training and Technical Assistance Program. For further information, please contact BJA.

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# Key Component #1

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## **Drug courts integrate alcohol and other drug treatment services with justice system case processing.**

### **Purpose**

The mission of drug courts is to stop the abuse of alcohol and other drugs and related criminal activity. Drug courts promote recovery through a coordinated response to offenders dependent on alcohol and other drugs. Realization of these goals requires a team approach, including cooperation and collaboration of the judges, prosecutors, defense counsel, probation authorities, other corrections personnel, law enforcement, pretrial services agencies, TASC programs, evaluators, an array of local service providers, and the greater community. State-level organizations representing AOD issues, law enforcement and criminal justice, vocational rehabilitation, education, and housing also have important roles to play. The combined energies of these individuals and organizations can assist and encourage defendants to accept help that could change their lives.

The criminal justice system has the unique ability to influence a person shortly after a significant triggering event such as arrest, and thus persuade or compel that person to enter and remain in treatment. Research indicates that a person coerced to enter treatment by the criminal justice system is likely to do as well as one who volunteers.<sup>1</sup>

Drug courts usually employ a multiphased treatment process, generally divided into a stabilization phase, an intensive treatment phase, and a transition phase. The stabilization phase may include a period of AOD detoxification, initial treatment assessment, education, and screening for other needs. The intensive treatment phase typically involves individual and group counseling and other core and adjunctive therapies as they are available (see Key Component #4). The transition phase may emphasize social reintegration, employment and education, housing services, and other aftercare activities.

### **Performance Benchmarks**

1. Initial and ongoing planning is carried out by a broad-based group, including persons representing all aspects of the criminal justice system, the local treatment delivery system, funding agencies, and the local community's other key policymakers.
2. Documents defining the drug court's mission, goals, eligibility criteria, operating procedures, and performance measures are collaboratively developed, reviewed, and agreed upon.

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<sup>1</sup> Hubbard, R., Marsden, M., Rachal, J., Harwood, H., Cavanaugh E., and Ginzburg, H. Drug Abuse Treatment: A National Study of Effectiveness. Chapel Hill: University of North Carolina Press, 1989.

Pringle G.H., Impact of the criminal justice system on substance abusers seeking professional help, Journal of Drug Issues, Summer, pp. 275–283, vol 12, no. 3, 1982.

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3. Abstinence and law-abiding behavior are the goals, with specific and measurable criteria marking progress. Criteria may include compliance with program requirements, reductions in criminal behavior and AOD use, participation in treatment, restitution to the victim or to the community, and declining incidence of AOD use.
  4. The court and treatment providers maintain ongoing communication, including frequent exchanges of timely and accurate information about the individual participant's overall program performance.<sup>2</sup>
  5. The judge plays an active role in the treatment process, including frequently reviewing treatment progress. The judge responds to each participant's positive efforts as well as to noncompliant behavior.
  6. Interdisciplinary education is provided for every person involved in drug court operations to develop a shared understanding of the values, goals, and operating procedures of both the treatment and justice system components.
  7. Mechanisms for sharing decisionmaking and resolving conflicts among drug court team members, such as multidisciplinary committees, are established to ensure professional integrity.

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<sup>2</sup> All communication about an individual's participation in treatment must be in compliance with the provisions of 42 CFR, Part 2 (the federal regulations governing confidentiality of alcohol and drug abuse patient records), and with similar State and local regulations.

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## Key Component #2

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### **Using a nonadversarial approach, prosecution and defense counsel promote public safety while protecting participants' due process rights.**

#### **Purpose**

To facilitate an individual's progress in treatment, the prosecutor and defense counsel must shed their traditional adversarial courtroom relationship and work together as a team. Once a defendant is accepted into the drug court program, the team's focus is on the participant's recovery and law-abiding behavior—not on the merits of the pending case.

The responsibility of the prosecuting attorney is to protect the public's safety by ensuring that each candidate is appropriate for the program and complies with all drug court requirements. The responsibility of the defense counsel is to protect the participant's due process rights while encouraging full participation. Both the prosecuting attorney and the defense counsel play important roles in the court's coordinated strategy for responding to noncompliance.

#### **Performance Benchmarks**

1. Prosecutors and defense counsel participate in the design of screening, eligibility, and case-processing policies and procedures to guarantee that due process rights and public safety needs are served.
2. For consistency and stability in the early stages of drug court operations, the judge, prosecutor, and court-appointed defense counsel should be assigned to the drug court for a sufficient period of time to build a sense of teamwork and to reinforce a nonadversarial atmosphere.
3. The prosecuting attorney:
  - Reviews the case and determines if the defendant is eligible for the drug court program.
  - Files all necessary legal documents.
  - Participates in a coordinated strategy for responding to positive drug tests and other instances of noncompliance.
  - Agrees that a positive drug test or open court admission of drug possession or use will not result in the filing of additional drug charges based on that admission.
  - Makes decisions regarding the participant's continued enrollment in the program based on performance in treatment rather than on legal aspects of the case, barring additional criminal behavior.
4. The defense counsel:
  - Reviews the arrest warrant, affidavits, charging document, and other relevant information, and reviews all program documents (e.g., waivers, written agreements).

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- ❑ Advises the defendant as to the nature and purpose of the drug court, the rules governing participation, the consequences of abiding or failing to abide by the rules, and how participating or not participating in the drug court will affect his or her interests.
  - ❑ Explains all of the rights that the defendant will temporarily or permanently relinquish.
  - ❑ Gives advice on alternative courses of action, including legal and treatment alternatives available outside the drug court program, and discusses with the defendant the long-term benefits of sobriety and a drug-free life.
  - ❑ Explains that because criminal prosecution for admitting to AOD use in open court will not be invoked, the defendant is encouraged to be truthful with the judge and with treatment staff, and informs the participant that he or she will be expected to speak directly to the judge, not through an attorney.

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## Key Component #3

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### **Eligible participants are identified early and promptly placed in the drug court program.**

#### **Purpose**

Arrest can be a traumatic event in a person's life. It creates an immediate crisis and can force substance abusing behavior into the open, making denial difficult. The period immediately after an arrest, or after apprehension for a probation violation, provides a critical window of opportunity for intervening and introducing the value of AOD treatment. Judicial action, taken promptly after arrest, capitalizes on the crisis nature of the arrest and booking process.

Rapid and effective action also increases public confidence in the criminal justice system. Moreover, incorporating AOD concerns into the case disposition process can be a key element in strategies to link criminal justice and AOD treatment systems overall.

#### **Performance Benchmarks**

1. Eligibility screening is based on established written criteria. Criminal justice officials or others (e.g., pretrial services, probation, TASC) are designated to screen cases and identify potential drug court participants.
2. Eligible participants for drug court are promptly advised about program requirements and the relative merits of participating.
3. Trained professionals screen drug court-eligible individuals for AOD problems and suitability for treatment.
4. Initial appearance before the drug court judge occurs immediately after arrest or apprehension to ensure program participation.
5. The court requires that eligible participants enroll in AOD treatment services immediately.

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## Key Component #4

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### **Drug courts provide access to a continuum of alcohol, drug, and other related treatment and rehabilitation services.**

#### **Purpose**

The origins and patterns of AOD problems are complex and unique to each individual. They are influenced by a variety of accumulated social and cultural experiences. If treatment for AOD is to be effective, it must also call on the resources of primary health and mental health care and make use of social and other support services.<sup>3</sup>

In a drug court, the treatment experience begins in the courtroom and continues through the participant's drug court involvement. In other words, drug court is a comprehensive therapeutic experience, only part of which takes place in a designated treatment setting. The treatment and criminal justice professionals are members of the therapeutic team.

The therapeutic team (treatment providers, the judge, lawyers, case managers, supervisors, and other program staff) should maintain frequent, regular communication to provide timely reporting of a participant's progress and to ensure that responses to compliance and noncompliance are swift and coordinated. Procedures for reporting progress should be clearly defined in the drug court's operating documents.

While primarily concerned with criminal activity and AOD use, the drug court team also needs to consider co-occurring problems such as mental illness, primary medical problems, HIV and sexually-transmitted diseases, homelessness; basic educational deficits, unemployment and poor job preparation; spouse and family troubles—especially domestic violence—and the long-term effects of childhood physical and sexual abuse. If not addressed, these factors will impair an individual's success in treatment and will compromise compliance with program requirements. Co-occurring factors should be considered in treatment planning. In addition, treatment services must be relevant to the ethnicity, gender, age, and other characteristics of the participants.

Longitudinal studies have consistently documented the effectiveness of AOD treatment in reducing criminal recidivism and AOD use.<sup>4</sup> A study commissioned by the Office of National Drug Control Policy found AOD treatment is significantly more cost-effective than domestic law enforcement, interdiction, or "source-country control" in reducing drug use in the United States.<sup>5</sup> Research indicates that the length of time an offender spends in

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<sup>3</sup> Treatment-Based Drug Court Planning Guide and Checklist, Combining Alcohol and Other Drug Abuse Treatment With Diversion for Juveniles in the Justice System, TIP #21, Treatment Drug Courts: Integrating Substance Abuse Treatment With Legal Case Processing, TIP #23. Rockville, MD: Center for Substance Abuse Treatment, 1996.

<sup>4</sup> The Effectiveness of Treatment for Drug Abusers Under Criminal Justice Supervision. Lipton, D., Washington, DC: National Institute of Justice, Research Report, November 1995.

<sup>5</sup> Rydell, P., Everingham, S. Controlling Cocaine: Supply Versus Demand Programs. Santa Monica, CA: RAND Corporation, Office of National Drug Control Policy, Policy Research Center, 1994.

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treatment is related to the level of AOD abuse and criminal justice involvement.<sup>6</sup> A comprehensive study conducted by the State of California indicates that AOD treatment provides a \$7 return for every \$1 spent on treatment. The study found that outpatient treatment is the most cost-effective approach, although residential treatment, sober living houses, and methadone maintenance are also cost-effective.<sup>7</sup> Comprehensive studies conducted in California<sup>8</sup> and Oregon<sup>9</sup> found that positive outcomes associated with AOD treatment are sustained for several years following completion of treatment.

For the many communities that do not have adequate treatment resources, drug courts can provide leadership to increase treatment options and enrich the availability of support services. Some drug courts have found creative ways to access services, such as implementing treatment readiness programs for participants who are on waiting lists for comprehensive treatment programs. In some jurisdictions, drug courts have established their own treatment programs where none existed. Other drug courts have made use of pretrial, probation, and public health treatment services.

### **Performance Benchmarks**

1. Individuals are initially screened and thereafter periodically assessed by both court and treatment personnel to ensure that treatment services and individuals are suitably matched:
  - An assessment at treatment entry, while useful as a baseline, provides a time specific “snapshot” of a person’s needs and may be based on limited or unreliable information. Ongoing assessment is necessary to monitor progress, to change the treatment plan as necessary, and to identify relapse cues.
  - If various levels of treatment are available, participants are matched to programs according to their specific needs. Guidelines for placement at various levels should be developed.
  - Screening for infectious diseases and health referrals occurs at an early stage.
2. Treatment services are comprehensive:
  - Services should be available to meet the needs of each participant.
  - Treatment services may include, but are not limited to, group counseling; individual and family counseling; relapse prevention; 12-step self-help groups; preventive and primary medical care; general health education; medical detoxification; acupuncture for detoxification, for control of craving, and to make people more amenable to treatment; domestic violence programs; batterers’ treatment; and treatment for the long-term effects of childhood physical and sexual abuse.

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<sup>6</sup> Field, G. Oregon prison drug treatment programs. In C. Leukefeld and F. Tims (eds.), Drug Abuse Treatment in Prisons and Jails. Research monograph series #108. Rockville, MD: National Institute on Drug Abuse, 1992. Wexler, H., Falkin, G., and Lipton, D. Outcome evaluation of a prison therapeutic community for substance abuse treatment. Criminal Justice and Behavior, 17, pp 71-92, 1990.

<sup>7</sup> Evaluating Recovery Services: The California Drug and Alcohol Treatment Assessment (CALDATA) General Report. Sacramento, CA: California Department of Alcohol and Drug Programs, April 1994.

<sup>8</sup> Ibid.

<sup>9</sup> Societal Outcomes and Cost Savings of Drug and Alcohol Treatment in the State of Oregon. Salem, OR: Office of Alcohol and Drug Abuse Programs, Oregon Department of Human Resources, February 1996.

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- Other services may include housing; educational and vocational training; legal, money management, and other social service needs; cognitive behavioral therapy to address criminal thinking patterns; anger management; transitional housing; social and athletic activities; and meditation or other techniques to promote relaxation and self-control.
  - Specialized services should be considered for participants with co-occurring AOD problems and mental health disorders. Drug courts should establish linkages with mental health providers to furnish services (e.g., medication monitoring, acute care) for participants with co-occurring disorders. Flexibility (e.g., in duration of treatment phases) is essential in designing drug court services for participants with mental health problems.
  - Treatment programs or program components are designed to address the particular treatment issues of women and other special populations.
  - Treatment is available in a number of settings, including detoxification, acute residential, day treatment, outpatient, and sober living residences.
  - Clinical case management services are available to provide ongoing assessment of participant progress and needs, to coordinate referrals to services in addition to primary treatment, to provide structure and support for individuals who typically have difficulty using services even when they are available, and to ensure communication between the court and the various service providers.
3. Treatment services are accessible:
- Accommodations are made for persons with physical disabilities, for those not fluent in English, for those needing child care, and/or for persons with limited literacy.
  - Treatment facilities are accessible by public transportation, when possible.
4. Funding for treatment is adequate, stable, and dedicated to the drug court:
- To ensure that services are immediately available throughout the participant's treatment, agreements are made between courts and treatment providers. These agreements are based on firm budgetary and service delivery commitments.
  - Diverse treatment funding strategies are developed based on both government and private sources at national, State, and local levels.
  - Health care delivered through managed care organizations is encouraged to provide resources for the AOD treatment of member participants.
  - Payment of fees, fines, and restitution is part of treatment.
  - Fee schedules are commensurate with an individual's ability to pay. However, no one should be turned away solely because of an inability to pay.
5. Treatment services have quality controls:
- Direct service providers are certified or licensed where required, or otherwise demonstrate proficiency according to accepted professional standards.
  - Education, training, and ongoing clinical supervision are provided to treatment staff.

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6. Treatment agencies are accountable:
    - Treatment agencies give the court accurate and timely information about a participant's progress. Information exchange complies with the provisions of 42 CFR, Part 2 (the Federal regulations governing confidentiality of AOD abuse patient records) and with applicable State statutes.
    - Responses to progress and noncompliance are incorporated into the treatment protocols.
  7. Treatment designs and delivery systems are sensitive and relevant to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.

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## Key Component #5

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### **Abstinence is monitored by frequent alcohol and other drug testing.**

#### **Purpose**

Frequent court-ordered AOD testing is essential. An accurate testing program is the most objective and efficient way to establish a framework for accountability and to gauge each participant's progress. Modern technology offers highly reliable testing to determine if an individual has recently used specific drugs. Further, it is commonly recognized that alcohol use frequently contributes to relapse among individuals whose primary drug of choice is not alcohol.

AOD testing results are objective measures of treatment effectiveness, as well as a source of important information for periodic review of treatment progress. AOD testing helps shape the ongoing interaction between the court and each participant. Timely and accurate test results promote frankness and honesty among all parties.

AOD testing is central to the drug court's monitoring of participant compliance. It is both objective and cost-effective. It gives the participant immediate information about his or her own progress, making the participant active and involved in the treatment process rather than a passive recipient of services.

#### **Performance Benchmarks**

1. AOD testing policies and procedures are based on established and tested guidelines, such as those established by the American Probation and Parole Association. Contracted laboratories analyzing urine or other samples should also be held to established standards.
2. Testing may be administered randomly or at scheduled intervals, but occurs no less than twice a week during the first several months of an individual's enrollment. Frequency thereafter will vary depending on participant progress.
3. The scope of testing is sufficiently broad to detect the participant's primary drug of choice as well as other potential drugs of abuse, including alcohol.
4. The drug-testing procedure must be certain. Elements contributing to the reliability and validity of a urinalysis testing process include, but are not limited to:
  - Direct observation of urine sample collection.
  - Verification temperature and measurement of creatinine levels to determine the extent of water loading.
  - Specific, detailed, written procedures regarding all aspects of urine sample collection, sample analysis, and result reporting.
  - A documented chain of custody for each sample collected.

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- Quality control and quality assurance procedures for ensuring the integrity of the process.
  - Procedures for verifying accuracy when drug test results are contested.
5. Ideally, test results are available and communicated to the court and the participant within one day. The drug court functions best when it can respond immediately to noncompliance; the time between sample collection and availability of results should be short.
  6. The court is immediately notified when a participant has tested positive, has failed to submit to AOD testing, has submitted the sample of another, or has adulterated a sample.
  7. The coordinated strategy for responding to noncompliance includes prompt responses to positive tests, missed tests, and fraudulent tests.
  8. Participants should be abstinent for a substantial period of time prior to program graduation.

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## Key Component #6

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### **A coordinated strategy governs drug court responses to participants' compliance.**

#### **Purpose**

An established principle of AOD treatment is that addiction is a chronic, relapsing condition. A pattern of decreasing frequency of use before sustained abstinence from alcohol and other drugs is common. Becoming sober or drug free is a learning experience, and each relapse to AOD use may teach something about the recovery process.

Implemented in the early stages of treatment and emphasized throughout, therapeutic strategies aimed at preventing the return to AOD use help participants learn to manage their ambivalence toward recovery, identify situations that stimulate AOD cravings, and develop skills to cope with high-risk situations. Eventually, participants learn to manage cravings, avoid or deal more effectively with high-risk situations, and maintain sobriety for increasing lengths of time.

Abstinence and public safety are the ultimate goals of drug courts, many participants exhibit a pattern of positive urine tests within the first several months following admission. Because AOD problems take a long time to develop and because many factors contribute to drug use and dependency, it is rare that an individual ceases AOD use as soon as he or she enrolls in treatment. Even after a period of sustained abstinence, it is common for individuals to occasionally test positive.

Although drug courts recognize that individuals have a tendency to relapse, continuing AOD use is not condoned. Drug courts impose appropriate responses for continuing AOD use. Responses increase in severity for continued failure to abstain.

A participant's progress through the drug court experience is measured by his or her compliance with the treatment regimen. Certainly cessation of drug use is the ultimate goal of drug court treatment. However, there is value in recognizing incremental progress toward the goal, such as showing up at all required court appearances, regularly arriving at the treatment program on time, attending and fully participating in the treatment sessions, cooperating with treatment staff, and submitting to regular AOD testing.

Drug courts must reward cooperation as well as respond to noncompliance. Small rewards for incremental successes have an important effect on a participant's sense of purpose and accomplishment. Praise from the drug court judge for regular attendance or for a period of clean drug tests, encouragement from the treatment staff or the judge at particularly difficult times, and ceremonies in which tokens of accomplishment are awarded in open court for completing a particular phase of treatment are all small but very important rewards that bolster confidence and give inspiration to continue.

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Drug courts establish a coordinated strategy, including a continuum of responses, to continuing drug use and other noncompliant behavior. A coordinated strategy can provide a common operating plan for treatment providers and other drug court personnel. The criminal justice system representatives and the treatment providers develop a series of complementary, measured responses that will encourage compliance. A written copy of these responses, given to participants during the orientation period, emphasizes the predictability, certainty, and swiftness of their application.

### **Performance Benchmarks**

1. Treatment providers, the judge, and other program staff maintain frequent, regular communication to provide timely reporting of progress and noncompliance and to enable the court to respond immediately. Procedures for reporting noncompliance are clearly defined in the drug court's operating documents.
2. Responses to compliance and noncompliance are explained verbally and provided in writing to drug court participants before their orientation. Periodic reminders are given throughout the treatment process.
3. The responses for compliance vary in intensity:
  - Encouragement and praise from the bench.
  - Ceremonies and tokens of progress, including advancement to the next treatment phase.
  - Reduced supervision.
  - Decreased frequency of court appearances.
  - Reduced fines or fees.
  - Dismissal of criminal charges or reduction in the term of probation.
  - Reduced or suspended incarceration.
  - Graduation.
4. Responses to or sanctions for noncompliance might include:
  - Warnings and admonishment from the bench in open court.
  - Demotion to earlier program phases.
  - Increased frequency of testing and court appearances.
  - Confinement in the courtroom or jury box.
  - Increased monitoring and/or treatment intensity.
  - Fines.
  - Required community service or work programs.
  - Escalating periods of jail confinement (however, drug court participants remanded to jail should receive AOD treatment services while confined).
  - Termination from the program and reinstatement of regular court processing.

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## Key Component #7

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**Ongoing judicial interaction with each drug court participant is essential.**

### **Purpose**

The judge is the leader of the drug court team, linking participants to AOD treatment and to the criminal justice system. This active, supervising relationship, maintained throughout treatment, increases the likelihood that a participant will remain in treatment and improves the chances for sobriety and law-abiding behavior. Ongoing judicial supervision also communicates to participants—often for the first time—that someone in authority cares about them and is closely watching what they do.

Drug courts require judges to step beyond their traditionally independent and objective arbiter roles and develop new expertise. The structure of the drug court allows for early and frequent judicial intervention. A drug court judge must be prepared to encourage appropriate behavior and to discourage and penalize inappropriate behavior. A drug court judge is knowledgeable about treatment methods and their limitations.

### **Performance Benchmarks**

1. Regular status hearings are used to monitor participant performance:
  - Frequent status hearings during the initial phases of each participant's program establish and reinforce the drug court's policies, and ensure effective supervision of each drug court participant. Frequent hearings also give the participant a sense of how he or she is doing in relation to others.
  - Time between status hearings may be increased or decreased, based on compliance with treatment protocols and progress observed.
  - Having a significant number of drug court participants appear at a single session gives the judge the opportunity to educate both the offender at the bench and those waiting as to the benefits of program compliance and consequences for noncompliance.
2. The court applies appropriate incentives and sanctions to match the participant's treatment progress.
3. Payment of fees, fines and/or restitution is part of the participant's treatment. The court supervises such payments and takes into account the participant's financial ability to fulfill these obligations. The court ensures that no one is denied participation in drug courts solely because of an inability to pay fees, fines, or restitution.

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## Key Component #8

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### **Monitoring and evaluation measure the achievement of program goals and gauge effectiveness.**

#### **Purpose**

Fundamental to the effective operation of drug courts are coordinated management, monitoring, and evaluation systems. The design and operation of an effective drug court program result from thorough initial planning, clearly defined program goals, and inherent flexibility to make modifications as necessary.

The goals of the program should be described concretely and in measurable terms to provide accountability to funding agencies and policymakers. And, since drug courts will increasingly be asked to demonstrate tangible outcomes and cost-effectiveness, it is critical that the drug court be designed with the ability to gather and manage information for monitoring daily activities, evaluating the quality of services provided, and producing longitudinal evaluations.

Management and monitoring systems provide timely and accurate information about program operations to the drug court's managers, enabling them to keep the program on course, identify developing problems, and make appropriate procedural changes. Clearly defined drug court goals shape the management information system, determine monitoring questions, and suggest methods for finding information to answer them.

Program management provides the information needed for day-to-day operations and for planning, monitoring, and evaluation. Program monitoring provides oversight and periodic measurements of the program's performance against its stated goals and objectives.

Evaluation is the institutional process of gathering and analyzing data to measure the accomplishment of the program's long-term goals. A process evaluation appraises progress in meeting operational and administrative goals (e.g., whether treatment services are implemented as intended). An outcome evaluation assesses the extent to which the program is reaching its long-term goals (e.g., reducing criminal recidivism). An effective design for an outcome evaluation uses a comparison group that does not receive drug court services.

Although evaluation activities are often planned and implemented simultaneously, process evaluation information can be used more quickly in the early stages of drug court implementation. Outcome evaluation should be planned at the beginning of the program as it requires at least a year to compile results, especially if past participants are to be found and interviewed.

Evaluation strategies should reflect the significant coordination and the considerable time required to obtain measurable results. Evaluation studies are useful to everyone, including funding agencies and policymakers who may not be involved in the daily operations of the program. Information and conclusions developed from periodic monitoring reports, process evaluation activities, and longitudinal evaluation studies may be used to modify program

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procedures, change therapeutic interventions, and make decisions about continuing or expanding the program.

Information for management, monitoring, and evaluation purposes may already exist within the court system and/or in the community treatment or supervision agencies (e.g., criminal justice data bases, psychosocial histories, and formal AOD assessments). Multiple sources of information enhance the credibility and persuasiveness of conclusions drawn from evaluations.

### **Performance Benchmarks**

1. Management, monitoring, and evaluation processes begin with initial planning. As part of the comprehensive planning process, drug court leaders and senior managers should establish specific and measurable goals that define the parameters of data collection and information management. An evaluator can be an important member of the planning team.
2. Data needed for program monitoring and management can be obtained from records maintained for day-to-day program operations, such as the numbers and general demographics of individuals screened for eligibility; the extent and nature of AOD problems among those assessed for possible participation in the program; and attendance records, progress reports, drug test results, and incidence of criminality among those accepted into the program.
3. Monitoring and management data are assembled in useful formats for regular review by program leaders and managers.
4. Ideally, much of the information needed for monitoring and evaluation is gathered through an automated system that can provide timely and useful reports. If an automated system is not available manual data collection and report preparation can be streamlined. Additional monitoring information may be acquired by observation and through program staff and participant interviews.
5. Automated manual information systems must adhere to written guidelines that protect against unauthorized disclosure of sensitive personal information about individuals.
6. Monitoring reports need to be reviewed at frequent intervals by program leaders and senior managers. They can be used to analyze program operations, gauge effectiveness, modify procedures when necessary, and refine goals.
7. Process evaluation activities should be undertaken throughout the course of the drug court program. This activity is particularly important in the early stages of program implementation.
8. If feasible, a qualified independent evaluator should be selected and given responsibility for developing and conducting an evaluation design and for preparing interim and final reports. If an independent evaluation is unavailable the drug court program designs and implements its own evaluation, based on guidance available through the field:

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- Judges, prosecutors, the defense bar, treatment staff, and others design the evaluation collaboratively with the evaluator.
  - Ideally, an independent evaluator will help the information systems expert design and implement the management information system.
  - The drug court program ensures that the evaluator has access to relevant justice system and treatment information.
  - The evaluator maintains continuing contact with the drug court and provides information on a regular basis. Preliminary reports may be reviewed by drug court program personnel and used as the basis for revising goals, policies, and procedures as appropriate.
9. Useful data elements to assist in management and monitoring may include, but are not limited to:
- The number of defendants screened for program eligibility and the outcome of those initial screenings.
  - The number of persons admitted to the drug court program.
  - Characteristics of program participants, such as age, sex, race/ethnicity, family status, employment status, and educational level; current charges; criminal justice history; AOD treatment or mental health treatment history; medical needs (including detoxification); and nature and severity of AOD problems.
  - Number and characteristics of participants (e.g., duration of treatment involvement, reason for discharge from the program).
  - Number of active cases.
  - Patterns of drug use as measured by drug test results.
  - Aggregate attendance data and general treatment progress measurements.
  - Number and characteristics of persons who graduate or complete treatment successfully.
  - Number and characteristics of persons who do not graduate or complete the program.
  - Number of participants who fail to appear at drug court hearings and number of bench warrants issued for participants.
  - Rearrests during involvement in the drug court program and type of arrest(s).
  - Number, length, and reasons for incarcerations during and subsequent to involvement in the drug court program.
10. When making comparisons for evaluation purposes, drug courts should consider the following groups:
- Program graduates.
  - Program terminations.

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- Individuals who were referred to, but did not appear for, treatment.
  - Individuals who were not referred for drug court services.
11. At least six months after exiting a drug court program, comparison groups (listed above) should be examined to determine long-term effects of the program. Data elements for follow-up evaluation may include:
- Criminal behavior/activity.
  - Days spent in custody on all offenses from date of acceptance into the program.
  - AOD use since leaving the program.
  - Changes in job skills and employment status.
  - Changes in literacy and other educational attainments.
  - Changes in physical and mental health.
  - Changes in status of family relationships.
  - Attitudes and perceptions of participation in the program.
  - Use of health care and other social services.
12. Drug court evaluations should consider the use of cost-benefit analysis to examine the economic impact of program services. Important elements of cost-benefit analysis include:
- Reductions in court costs, including judicial, counsel, and investigative resources.
  - Reductions in costs related to law enforcement and corrections.
  - Reductions in health care utilization.
  - Increased economic productivity.

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## Key Component #9

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### **Continuing interdisciplinary education promotes effective drug court planning, implementation, and operations.**

#### **Purpose**

Periodic education and training ensures that the drug court's goals and objectives, as well as policies and procedures, are understood not only by the drug court leaders and senior managers, but also by those indirectly involved in the program. Education and training programs also help maintain a high level of professionalism, provide a forum for solidifying relationships among criminal justice and AOD treatment personnel, and promote a spirit of commitment and collaboration.

All drug court staff should be involved in education and training, even before the first case is heard. Interdisciplinary education exposes criminal justice officials to treatment issues, and treatment staff to criminal justice issues. It also develops shared understandings of the values, goals, and operating procedures of both the treatment and the justice system components. Judges and court personnel typically need to learn about the nature of AOD problems and the theories and practices supporting specific treatment approaches. Treatment providers typically need to become familiar with criminal justice accountability issues and court operations. All need to understand and comply with drug testing standards and procedures.

For justice system or other officials not directly involved in the program's operations, education provides an overview of the mission, goals, and operating procedures of the drug court.

A simple and effective method of educating new drug court staff is to visit an existing court to observe its operations and ask questions. On-site experience with an operating drug court provides an opportunity for new drug court staff to talk to their peers directly and to see how their particular role functions.

#### **Performance Benchmarks**

1. Key personnel have attained a specific level of basic education, as defined in staff training requirements and in the written operating procedures. The operating procedures should also define requirements for the continuing education of each drug court staff member.
2. Attendance at education and training sessions by all drug court personnel is essential. Regional and national drug court training provide critical information on innovative developments across the Nation. Sessions are most productive when drug court personnel attend as a group. Credits for continuing professional education should be offered, when feasible.

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3. Continuing education institutionalizes the drug court and moves it beyond its initial identification with the key staff who may have founded the program and nurtured its development.
  4. An education syllabus and curriculum are developed, describing the drug court's goals, policies, and procedures. Topics might include:
    - Goals and philosophy of drug courts.
    - The nature of AOD abuse, its treatment and terminology.
    - The dynamics of abstinence and techniques for preventing relapse.
    - Responses to relapse and to noncompliance with other program requirements.
    - Basic legal requirements of the drug court program and an overview of the local criminal justice system's policies, procedures, and terminology.
    - Drug testing standards and procedures.
    - Sensitivity to racial, cultural, ethnic, gender, and sexual orientation as they affect the operation of the drug court.
    - Interrelationships of co-occurring conditions such as AOD abuse and mental illness (also known as "dual diagnosis").
    - Federal, State, and local confidentiality requirements.

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## Key Component #10

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### **Forging partnerships among drug courts, public agencies, and community-based organizations generates local support and enhances drug court program effectiveness.**

#### **Purpose**

Because of its unique position in the criminal justice system, a drug court is especially well suited to develop coalitions among private community-based organizations, public criminal justice agencies, and AOD treatment delivery systems. Forming such coalitions expands the continuum of services available to drug court participants and informs the community about drug court concepts.

The drug court is a partnership among organizations—public, private, and community-based—dedicated to a coordinated and cooperative approach to the AOD offender. The drug court fosters systemwide involvement through its commitment to share responsibility and participation of program partners. As a part of, and as a leader in, the formation and operation of community partnerships, drug courts can help restore public faith in the criminal justice system.

#### **Performance Benchmarks**

1. Representatives from the court, community organizations, law enforcement, corrections, prosecution, defense counsel, supervisory agencies, treatment and rehabilitation providers, educators, health and social service agencies, and the faith community meet regularly to provide guidance and direction to the drug court program.
2. The drug court plays a pivotal role in forming linkages between community groups and the criminal justice system. The linkages are a conduit of information to the public about the drug court, and conversely, from the community to the court about available community services and local problems.
3. Partnerships between drug courts and law enforcement and/or community policing programs can build effective links between the court and offenders in the community.
4. Participation of public and private agencies, as well as community-based organizations, is formalized through a steering committee. The steering committee aids in the acquisition and distribution of resources. An especially effective way for the steering committee to operate is through the formation of a nonprofit corporation structure that includes all the principle drug court partners, provides policy guidance, and acts as a conduit for fundraising and resource acquisition.

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5. Drug court programs and services are sensitive to and demonstrate awareness of the populations they serve and the communities in which they operate. Drug courts provide opportunities for community involvement through forums, informational meetings, and other community outreach efforts.
  6. The drug court hires a professional staff that reflects the population served, and the drug court provides ongoing cultural competence training.

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## Appendix 1: Drug Court Standards Committee

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## Appendix 2: Resource List

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### **Federal Organizations and Agencies Providing Information and Guidance on Drug Courts:**

#### **The White House**

Office of National Drug Control Policy  
(ONDCP)  
Executive Office of the President  
The White House  
1600 Pennsylvania Ave., NW  
Washington, DC 20502-0002  
Tel: 202/395-6700

#### **U.S. Department of Justice**

Bureau of Justice Assistance  
Office of Justice Programs  
U.S. Department of Justice  
810 Seventh Street, NW  
Washington, DC 20531  
Tel: 202/616-6500  
Fax: 202/305-1367

National Criminal Justice Reference Service  
Tel: 800/851-3420

### **Federal Agencies and Organizations Providing Information on AOD Treatment:**

#### **U.S. Department of Health and Human Services**

Alcoholism and Substance Abuse Branch  
Indian Health Service  
5600 Fishers Lane, Room 5A-20  
Rockville, MD 20857  
Tel: 301/443-7623

Center for Substance Abuse Treatment  
Substance Abuse and Mental Health Services  
Administration, Public Health Service  
5515 Security Lane  
Rockville, MD 20852  
Tel: 301/443-5700

National Clearinghouse for Alcohol and Drug  
Information  
11426 Rockville Pike, Suite 200  
Rockville, MD 20852  
Tel: 800/729-6686

National Institute on Alcohol and Alcoholism  
Substance Abuse and Mental Health Services  
Administration, Public Health Service  
Willco Bldg., Suite 400-MS7003  
6000 Executive Blvd.  
Bethesda, MD 20892  
Tel: 301/443-3851

National Institute on Drug Abuse  
Substance Abuse and Mental Health Services  
Administration, Public Health Service  
5600 Fishers Lane, Room 18-49  
Rockville, MD 20857  
Tel: 301/443-0107

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**Organizations Providing Information on Drug Courts:**

Drug Court Clearinghouse & Technical Assistance Project  
American University  
Justice Programs Office  
4400 Massachusetts Avenue, NW  
Brandywine, Suite 660  
Washington, DC 20016-8159  
Tel: 202/885-2875  
Fax: 202/885-2885

Justice Management Institute  
1900 Grant St., Suite 815  
Denver, CO 80203  
Tel: 303/831-7564  
Fax: 303/831-4564

National Association of Drug Court Professionals  
901 North Pitt St., Suite 300  
Alexandria, VA 22314  
Tel: 800/542-2322 or 703/706-0576  
Fax: 703/706-0565

National TASC  
8630 Fenton St., Suite 121  
Silver Spring, MD 20910  
Tel: 301/608-0595  
Fax: 301/608-0599

State Justice Institute  
1650 King St., Suite 600  
Alexandria, VA 22314  
Tel: 703/684-6100  
Fax: 703/684-7618

**Private Organizations Providing Information on AOD Treatment:**

American Society of Addiction Medicine, Inc.  
Upper Arcade, Suite 101  
4601 North Park Avenue  
Chevy Chase, MD 20815  
Tel: 301/656-3920

Guidepoints: Acupuncture in Recovery  
(Information on innovative treatment of addictive and mental disorders)  
7402 NE 58th St.  
Vancouver, WA 98662  
Tel: 360/254-0186

National Acupuncture Detoxification Association  
P.O. Box 1927  
Vancouver, WA 98668-1927  
Tel and Fax: 360/260-8620

National Association of Alcohol & Drug Abuse Counselors  
1911 North Fort Meyer Drive, Suite 900  
Arlington, VA 22209  
Tel: 703/741-7686

National Association of State Alcohol and Drug Abuse Directors (NASADAD)  
444 North Capitol St., Suite 642  
Washington, DC 20001  
Tel: 202/783-6868  
Fax: 202/783-2704

National GAINS Center for People with Co-occurring Disorders in the Justice System  
Policy Research, Inc.  
262 Delaware Ave  
Delmar, NY 12054  
Tel: 800/331-GAIN  
Fax: 518/439-7612

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**Private Organizations Providing  
Information on Community Anti-Drug  
Alliances:**

Community Anti-Drug Coalitions of America  
(CADCA)  
James Cople, Executive Director  
701 North Fairfax  
Alexandria, VA 22314  
Tel: 703/706-0563

Drug Strategies, Inc.  
2445 M Street, NW, Suite 480  
Washington, DC 20037  
Tel: 202/663-6090

Join Together  
441 Stuart Street, 6th Floor  
Boston, MA 02116  
Tel: 617/437-1500

Partnership for a Drug Free America  
State Alliance Program  
405 Lexington Ave., 16th Floor  
New York, NY 10174  
Tel: 212/922-1560

# Bureau of Justice Assistance Information

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For more indepth information about BJA, its programs, and its funding opportunities, contact:

**Bureau of Justice Assistance**

810 Seventh Street NW.  
Washington, DC 20531  
202-616-6500  
Fax: 202-305-1367  
Web site: [www.ojp.usdoj.gov/BJA](http://www.ojp.usdoj.gov/BJA)  
E-mail: [AskBJA@usdoj.gov](mailto:AskBJA@usdoj.gov)

The BJA Clearinghouse, a component of the National Criminal Justice Reference Service, shares BJA program information with state and local agencies and community groups across the country. Information specialists provide reference and referral services, publication distribution, participation and support for conferences, and other networking and outreach activities. The clearinghouse can be contacted at:

**Bureau of Justice Assistance Clearinghouse**

P.O. Box 6000  
Rockville, MD 20849-6000  
1-800-851-3420  
Fax: 301-519-5212  
Web site: [www.ncjrs.org](http://www.ncjrs.org)  
E-mail: [askncjrs@ncjrs.org](mailto:askncjrs@ncjrs.org)

Clearinghouse staff are available Monday through Friday, 10 a.m. to 6 p.m. eastern time. Ask to be placed on the BJA mailing list.

To subscribe to the electronic newsletter JUSTINFO and become a registered NCJRS user, visit <http://puborder.ncjrs.org/register>.



# ADULT DRUG COURT BEST PRACTICE STANDARDS

VOLUME I



NATIONAL ASSOCIATION OF DRUG COURT PROFESSIONALS  
ALEXANDRIA, VIRGINIA



# **ADULT DRUG COURT BEST PRACTICE STANDARDS**

**VOLUME I**

**NATIONAL ASSOCIATION OF DRUG COURT PROFESSIONALS  
ALEXANDRIA, VIRGINIA**

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# THE NATIONAL ASSOCIATION OF DRUG COURT PROFESSIONALS

It takes innovation, teamwork, and strong judicial leadership to achieve success when addressing drug-using offenders in a community. That's why since 1994 the National Association of Drug Court Professionals (NADCP) has worked tirelessly at the national, state, and local levels to create and enhance Drug Courts, which use a combination of accountability and treatment to support and compel drug-using offenders to change their lives.

Now an international movement, Drug Courts are the shining example of what works in the justice system. Today, there are over 2,700 Drug Courts operating in the U.S., and another thirteen countries have implemented the model. Drug Courts are widely applied to adult criminal cases, juvenile delinquency and truancy cases, and family court cases involving parents at risk of losing custody of their children due to substance abuse.

Drug Court improves communities by successfully getting offenders clean and sober and stopping drug-related crime, reuniting broken families, intervening with juveniles before they embark on a debilitating life of addiction and crime, and reducing impaired driving.

In the 24 years since the first Drug Court was founded in Miami/Dade County, Florida, more research has been published on the effects of Drug Court than on virtually all other criminal justice programs combined. The scientific community has put Drug Courts under a microscope and concluded that Drug Courts significantly reduce drug abuse and crime and do so at far less expense than any other justice strategy.

Such success has empowered NADCP to champion new generations of the Drug Court model. These include Veterans Treatment Courts, Reentry Courts, and Mental Health Courts, among others. Veterans Treatment Courts, for example, link critical services and provide the structure needed for veterans who are involved in the justice system due to substance or mental illness to resume life after combat. Reentry Courts assist individuals leaving our nation's jails and prisons to succeed on probation or parole and avoid a recurrence of drug abuse and crime. And Mental Health Courts monitor those with mental illness who find their way into the justice system, many times only because of their illness.

Today, the award-winning NADCP is the premier national membership, training, and advocacy organization for the Drug Court model, representing over 27,000 multidisciplinary justice professionals and community leaders. NADCP hosts the largest annual training conference on drugs and crime in the nation and provides 130 training and technical assistance events each year through its professional service branches, the National Drug Court Institute, the National Center for DWI Courts, and Justice for Vets: The National Veterans Treatment Court Clearinghouse. NADCP publishes numerous scholastic and practitioner publications critical to the growth and fidelity of the Drug Court model and works tirelessly in the media, on Capitol Hill, and in state legislatures to improve the response of the American justice system to substance-abusing and mentally ill offenders through policy, legislation, and appropriations.

# ACKNOWLEDGEMENTS

The *Adult Drug Court Best Practice Standards* has been a tremendous undertaking, which would have been impossible but for the dedication and contributions of so many. This project has been continuing for more than two years, and the five standards included in Volume I are the result of countless hours of effort.

First, I thank the committee of volunteer practitioners, researchers, and subject-matter experts who gave of their time and expertise to develop the topics and materials contained in these standards. Second, I thank the peer reviewers who provided valuable feedback on each of the standards. Finally, I thank the NADCP Board of Directors for their leadership and vision in supporting this tremendous endeavor. I reserve special thanks to Dr. Douglas Marlowe, whose unwavering passion and diligence went into each word, line, and sentence of this document.

As we approach a quarter century of Drug Courts, my firm belief is these standards will move our field to an even higher level of professionalism and success. I know this document will be utilized for years to come and improve the life-saving work done every day by Drug Court practitioners across the nation.

*C. West Huddleston,  
Chief Executive Officer  
National Association of Drug Court Professionals*



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Eligibility and exclusion criteria for the Drug Court are predicated on empirical evidence indicating which types of offenders can be treated safely and effectively in Drug Courts. Candidates are evaluated for admission to the Drug Court using evidence-based assessment tools and procedures.

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Citizens who have historically experienced sustained discrimination or reduced social opportunities because of their race, ethnicity, gender, sexual orientation, sexual identity, physical or mental disability, religion, or socioeconomic status receive the same opportunities as other citizens to participate and succeed in the Drug Court.

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The Drug Court judge stays abreast of current law and research on best practices in Drug Courts, participates regularly in team meetings, interacts frequently and respectfully with participants, and gives due consideration to the input of other team members.

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Consequences for participants' behavior are predictable, fair, consistent, and administered in accordance with evidence-based principles of effective behavior modification.

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Participants receive substance abuse treatment based on a standardized assessment of their treatment needs. Substance abuse treatment is not provided to reward desired behaviors, punish infractions, or serve other nonclinically indicated goals. Treatment providers are trained and supervised to deliver a continuum of evidence-based interventions that are documented in treatment manuals.

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**ADULT DRUG COURT  
BEST PRACTICE STANDARDS**



# INTRODUCTION

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*This expansion of drug courts throughout the country makes it critical to ensure that the standards for drug court implementation and operations are effectively disseminated to the field. With funding and technical assistance provided through [NADCP's] National Drug Court Institute, the Administration supports the dissemination of these standards and related training for new and existing drug courts...*

—White House, Office of National Drug Control Policy (2012; p. 20)

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In 1996, a small group of Drug Court professionals convened to describe the key ingredients of the Drug Court model. Published early the following year, *Defining Drug Courts: The Key Components* (NADCP, 1997) [hereafter the *Ten Key Components*] became the core framework not only for Drug Courts but for most types of problem-solving court programs.

At the time, these farsighted practitioners had little more to go on than their instincts, personal observations, and professional experiences. The research literature was still equivocal about whether Drug Courts worked and was virtually silent on the questions of how they worked, for whom, and why. Now more than fifteen years since the *Ten Key Components* was published, science has caught up with professional wisdom. Research confirms that how well Drug Courts accomplish their goals depends largely on how faithfully they adhere to the *Ten Key Components*. Drug Courts that watered down or dropped core ingredients of the model paid dearly for their actions in terms of lower graduation rates, higher criminal recidivism, and lower cost savings. Failing to apply the *Ten Key Components* has been shown to reduce the effectiveness and cost-effectiveness of Drug Courts by as much as one half (Carey et al., 2012; Downey & Roman, 2010; Gutierrez & Bourgon, 2012; Shaffer, 2010; Zweig et al., 2012).

## **From Principles to Standards**

Science has accomplished considerably more than simply validating the *Ten Key Components*. It is putting meat on the bones of these broad principles, in effect transforming them into practice standards (Marlowe, 2010). Armed with specific guidance about how to operationalize the *Ten Key Components*, Drug Courts can be more confident in the quality of their operations, researchers can measure program quality in their evaluations, and trainers can identify areas needing further improvement and technical assistance.

Until Drug Courts define appropriate standards of practice, they will be held accountable, fairly or unfairly, for the worst practices in the field. Scientists will continue to analyze the effects of weak Drug Courts alongside those of exceptional Drug Courts, thus diluting the benefits of Drug Courts. Critics will continue to tarnish the reputation of Drug Courts by attributing to them the most noxious practices of the feeblest programs. Only by defining the bounds of acceptable and exceptional practices will Drug Courts be in a position to disown poor-quality or harmful programs and set effective benchmarks for new and existing programs to achieve.

### **Procedures**

A little more than two years ago, the NADCP embarked on an ambitious project to develop these *Adult Drug Court Best Practice Standards*. The standards were drafted by a diverse and multidisciplinary committee comprising Drug Court practitioners, subject matter experts, researchers, and state and federal policymakers. Each draft standard was peer reviewed subsequently by between thirty and forty practitioners and researchers with expertise in the relevant subject matter. The peer reviewers rated the standards anonymously along the dimensions of clarity (what specific practices were required), justification (why those practices were required), and feasibility (how difficult it would be for Drug Courts to accomplish the practices). All of the standards received ratings from good to excellent and were viewed as being achievable by most Drug Courts within a reasonable period of time.

None of the requirements contained in these standards should come as a surprise to Drug Court professionals who have attended a training workshop or conference within the past five years. The research supporting the standards has been disseminated widely to the Drug Court field via conference presentations, webinars, practitioner fact sheets, and NDCI's scholarly journal, the *Drug Court Review* (Marlowe, 2012). This document is simply the first to compile and distill that research into concrete and measurable practice recommendations.

### **Scope**

The standards contained herein do not address every practice performed in a Drug Court. Unless there was reliable and convincing evidence demonstrating that a practice significantly improves outcomes, it was not incorporated into a best practice standard. This should, in no way, be interpreted as suggesting that omitted practices were viewed as unimportant or as less important than the practices that were included. Practices were omitted simply because the current state of the research was insufficient for the Committee to impose an affirmative obligation on the field to alter its operations. New practices will be added to the standards as additional studies are completed.

These standards were developed specifically for adult Drug Courts. This is not to suggest that adult Drug Courts are more effective or valued than other types of Drug Courts, such as juvenile Drug Courts, DWI courts, family Drug Courts, or veterans treatment courts. Adult Drug Courts simply have far more research on them than other types of problem-solving courts. When a sufficient body of research has identified best practices for other problem-solving court programs, NADCP will release best practice standards for those programs as well.

This document represents the first of two parts. Contained herein are best practice standards related to the following five topics:

- I. Target Population
- II. Historically Disadvantaged Groups
- III. Roles and Responsibilities of the Judge
- IV. Incentives, Sanctions, and Therapeutic Adjustments
- V. Substance Abuse Treatment

Volume II, scheduled to be released in mid-2014, will contain five to seven additional standards focusing on drug and alcohol testing, ancillary services, census and caseloads, team functioning, professional training, and research and evaluation.

Standard I begins by addressing the appropriate target population for a Drug Court. It is essential to recognize that every standard that follows assumes the Drug Court is treating the intended participants. If this precondition is not met, then the ensuing standards might, or might not, be applicable. It is not possible to prescribe an effective course of action for a Drug Court until and unless its participant population has been carefully defined.

### **Aspirational and Obligatory**

The terms *best practices* and *standards* are rarely used in combination. Best practices are aspirational whereas standards are obligatory and enforceable. Many professions choose instead to use terms such as *guidelines* or *principles* to allow for latitude in interpreting and applying the indicated practices (e.g., American Psychological Association, 2013). Other professions have focused on enforcing minimum standards for competent practice rather than defining best practices for the field. In other words, they have focused on defining the floor of acceptable practices rather than the ceiling of optimal practices.

The NADCP chooses to combine aspirational and obligatory language because best practice standards may be ambitious at present, but they are expected to become obligatory and enforceable within a reasonable period of time. Once best practices have been defined clearly for the field, it is assumed that Drug Courts will comport their operations accordingly. How long this process should take will vary from standard to standard. Drug Courts should be able to comply with some of the standards within a few months, if they are not already doing so; however, other standards might require three to five years to satisfy.

### **Conclusion**

In an era of shrinking public resources and accelerating demands for community-based alternatives to incarceration, why would the NADCP put even greater responsibilities on Drug Courts to improve their services and operations? Shouldn't NADCP instead focus on serving more and more offenders with fewer resources?

The truth is that Drug Courts have always placed inordinate demands on themselves. Dissatisfied with what was currently being done and had always been done, Drug Courts pushed through the envelope and redesigned the criminal justice system. They brushed aside old paradigms and changed the very language of justice reform. Old terms such as *accountability* were redefined and reconceptualized, and new terms such as *therapeutic jurisprudence* and *proximal behaviors* were introduced into the criminal justice lexicon. Asking a lot of Drug Courts is nothing more than business as usual.

Best practice standards reflect the hard-won knowledge of the Drug Court field garnered from nearly a quarter century of earnest labor and honest self-appraisal. As more and more programs come on line, Drug Courts must take advantage of this institutional memory and avoid relearning the painful lessons of the past. Drug Courts cannot allow new programs to drift from the original

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model or dilute its powerful effects. The price of membership in the Drug Court field is excellence.

The goal of these Best Practice Standards is not to constrain ingenuity or penalize divergence. Rather, the goal is to provide education and practice pointers for a maturing field, which the NADCP has always done for the benefit of Drug Court professionals, participants, and their communities.

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# I. TARGET POPULATION

**Eligibility and exclusion criteria for the Drug Court are predicated on empirical evidence indicating which types of offenders can be treated safely and effectively in Drug Courts. Candidates are evaluated for admission to the Drug Court using evidence-based assessment tools and procedures.**

- A. Objective Eligibility & Exclusion Criteria
- B. High-Risk and High-Need Participants
- C. Validated Eligibility Assessments
- D. Criminal History Disqualifications
- E. Clinical Disqualifications

## A. Objective Eligibility and Exclusion Criteria

Eligibility and exclusion criteria are defined objectively, specified in writing, and communicated to potential referral sources including judges, law enforcement, defense attorneys, prosecutors, treatment professionals, and community supervision officers. The Drug Court team does not apply subjective criteria or personal impressions to determine participants' suitability for the program.

## B. High-Risk and High-Need Participants

The Drug Court targets offenders for admission who are addicted<sup>1</sup> to illicit drugs<sup>2</sup> or alcohol and are at substantial risk for reoffending or failing to complete a less intensive disposition, such as standard probation or pretrial supervision. These individuals are commonly referred to as high-risk and high-need offenders. If a Drug Court is unable to target only high-risk and high-need offenders, the program develops alternative tracks with services that are modified to meet the risk and need levels of its participants. If a Drug Court develops alternative tracks, it does not mix participants with different risk or need levels in the same counseling groups, residential treatment milieu, or housing unit.

## C. Validated Eligibility Assessments

Candidates for the Drug Court are assessed for eligibility using validated risk-assessment and clinical-assessment tools. The risk-assessment tool has been demonstrated empirically to predict criminal recidivism or failure on community supervision and is

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<sup>1</sup> Diagnostic terminology is in flux in light of recent changes to the 5th edition of the *Diagnostic and Statistical Manual of Mental Disorders* (DSM-5). The terms *addiction* and *dependence* are defined herein in accordance with the American Society of Addiction Medicine (ASAM), which focuses on a compulsion to use or inability to abstain from alcohol or other drugs: "Addiction is characterized by inability to consistently abstain, impairment in behavioral control, craving, diminished recognition of significant problems with one's behaviors and interpersonal relationships, and a dysfunctional emotional response." Available at <http://www.asam.org/for-the-public/definition-of-addiction>.

<sup>2</sup> Illicit drugs include addictive or intoxicating prescription medications that are taken for a nonprescribed or nonmedically indicated purpose.

## TARGET POPULATION

equivalently predictive for women and racial or ethnic minority groups that are represented in the local arrestee population. The clinical-assessment tool evaluates the formal diagnostic symptoms of substance dependence or addiction. Evaluators are trained and proficient in the administration of the assessment tools and interpretation of the results.

### **D. Criminal History Disqualifications**

Current or prior offenses may disqualify candidates from participation in the Drug Court if empirical evidence demonstrates offenders with such records cannot be managed safely or effectively in a Drug Court. Barring legal prohibitions, offenders charged with drug dealing or those with violence histories are not excluded automatically from participation in the Drug Court.

### **E. Clinical Disqualifications**

If adequate treatment is available, candidates are not disqualified from participation in the Drug Court because of co-occurring mental health or medical conditions or because they have been legally prescribed psychotropic or addiction medication.

## ***COMMENTARY***

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### **A. Objective Eligibility and Exclusion Criteria**

Studies have found that the admissions process in many Drug Courts included informal or subjective selection criteria, multiple gatekeepers, and numerous opportunities for candidates to be rejected from the programs (Belenko et al., 2011). Removing subjective eligibility restrictions and applying evidence-based selection criteria significantly increases the effectiveness and cost-effectiveness of Drug Courts by allowing them to serve the most appropriate target population (Bhati et al., 2008; Sevigny et al., 2013).

Some Drug Courts may screen candidates for their *suitability* for the program based on the team's subjective impressions of the offender's motivation for change or readiness for treatment. Suitability determinations have been found to have no impact on Drug Court graduation rates or postprogram recidivism (Carey & Perkins, 2008; Rossman et al., 2011). Because they have the potential to exclude individuals from Drug Courts for reasons that are empirically invalid, subjective suitability determinations should be avoided.

### **B. High-Risk And High-Need Participants**

A substantial body of research indicates which types of offenders are most in need of the full range of interventions embodied in the *Ten Key Components of Drug Courts* (NADCP, 1997). These are the offenders who are (1) addicted to or dependent on illicit drugs or alcohol and (2) at high risk for criminal recidivism or failure in less intensive rehabilitative dispositions. Drug Courts that focus their efforts on these individuals—commonly referred to as high-risk/high-need offenders—reduce crime approximately twice as much as those serving less serious offenders (Cissner et al., 2013; Fielding et al., 2002; Lowenkamp et al., 2005) and return approximately 50% greater cost savings to their communities (Bhati et al., 2008; Carey et al., 2008, 2012; Downey & Roman, 2010).

It may not always be feasible for Drug Courts to target high-risk and high-need offenders. To gain the cooperation of prosecutors or other stakeholders, some Drug Courts may need to begin by treating less serious offenders and then expand their eligibility criteria after they have proven the safety and effectiveness of their programs. In addition, some Drug Courts may not have statutory authorization or

adequate resources to treat high-risk or high-need offenders. Under such circumstances, research indicates the programs should modify their services to provide a lower intensity of supervision, substance abuse treatment, or both. Otherwise, the programs risk wasting resources or making outcomes worse for some of their participants (Lowenkamp & Latessa, 2004). Providing substance abuse treatment for nonaddicted substance abusers can lead to higher rates of reoffending or substance abuse or a greater likelihood of these individuals eventually becoming addicted (Lovins et al., 2007; Lowenkamp & Latessa, 2005; Szalavitz, 2010; Wexler et al., 2004). In particular, mixing participants with different risk or need levels together in treatment groups or residential facilities can make outcomes worse for the low-risk or low-need participants by exposing them to antisocial peers or interfering with their engagement in productive activities, such as work or school (DeMatteo et al., 2006; Lowenkamp & Latessa, 2004; McCord, 2003; Petrosino et al., 2000). A free publication from the NDCI provides evidence-based recommendations for developing alternative tracks in Drug Courts for low-risk and low-need participants.<sup>3</sup>

Some evidence suggests Drug Courts may have better outcomes if they target offenders either on a pre- or postadjudication basis and do not mix these populations (Shaffer, 2006). Other studies have found no differences in outcomes regardless of whether these populations were served alone or in combination (Carey et al., 2012). It is premature to conclude whether it is appropriate to mix pre- and postadjudication populations in Drug Courts; however, Drug Courts must be mindful of the fact that the populations may differ significantly in terms of their risk or need levels. They should not be treated in the same counseling groups or residential facilities if their treatment needs or criminal propensities are significantly different.

### **C. Validated Eligibility Assessments**

Standardized assessment tools are significantly more reliable and valid than professional judgment for predicting success in correctional supervision and matching offenders to appropriate treatment and supervision services (Andrews et al., 2006; Miller & Shutt, 2001; Wormith & Goldstone, 1984). Drug Courts that employ standardized assessment tools to determine candidates' eligibility for the program have significantly better outcomes than Drug Courts that do not use standardized tools (Shaffer, 2010).

Eligibility assessments should be performed along the dimensions of both risk and need to match offenders to appropriate levels of criminal justice supervision and treatment services, respectively (Andrews & Bonta, 2010; Casey et al., 2011; Marlowe, 2009). Most substance abuse screening tools are not sufficient for this purpose because they do not accurately differentiate substance dependence or addiction from lesser degrees of substance abuse or substance involvement (Greenfield & Hennessy, 2008; Stewart, 2009). A structured psychiatric interview is typically required to make a valid diagnosis of substance dependence or addiction and thus to ensure that a Drug Court is serving the target population. Appendix A provides information on how to obtain risk and need assessment tools that have been validated for use with addicted individuals in substance abuse treatment or the criminal justice system.

### **D. Criminal History Disqualifications**

Some Drug Courts serve only individuals charged with drug-possession offenses or may disqualify offenders who are charged with or have a history of a serious felony. Research reveals, however, that Drug Courts yielded nearly twice the cost savings when they served addicted individuals charged with felony theft and property crimes (Carey et al., 2008, 2012). Drug Courts that served only drug-possession cases typically offset crimes that did not involve high victimization or incarceration costs, such as petty theft, drug possession, trespassing, and traffic offenses (Downey & Roman, 2010). As a result, the investment costs of the programs were not recouped by the modest cost savings that were achieved from reduced recidivism. The most cost-effective Drug Courts focused their efforts on reducing serious felony offenses that are most costly to their communities.

Mixed outcomes have been reported for violent offenders in Drug Courts. Several studies found that participants who were charged with violent crimes or had histories of violence performed as well or better

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<sup>3</sup> Alternative Tracks in Adult Drug Courts: Matching Your Program to the Needs of Your Clients. Available at <http://www.ndci.org/sites/default/files/nadcp/AlternativeTracksInAdultDrugCourts.pdf>.

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than nonviolent participants in Drug Courts (Carey et al., 2008, 2012; Saum & Hiller, 2008; Saum et al., 2001). However, two meta-analyses reported significantly smaller effects for Drug Courts that admitted violent offenders (Mitchell et al., 2012; Shaffer, 2010). The most likely explanation for this discrepancy is that some of the Drug Courts might not have provided adequate services to meet the need and risk levels of violent offenders. If adequate treatment and supervision are available, there is no empirical justification for routinely excluding violent offenders from participation in Drug Courts.

Although research is sparse on this point, there also appears to be no justification for routinely excluding individuals charged with drug dealing from participation in Drug Courts, providing they are drug addicted. Evidence suggests such individuals can perform as well (Marlowe et al., 2008) or better (Cissner et al., 2013) than other participants in Drug Court programs. An important factor to consider in this regard is whether the offender was dealing drugs to support an addiction or solely for purposes of financial gain. If drug dealing serves to support an addiction, the participant might be a good candidate for a Drug Court.

### E. Clinical Disqualifications

Appellate cases in some jurisdictions permit Drug Courts to exclude offenders who require more intensive psychiatric or medical services than the program is capable of delivering (Meyer, 2011). Assuming, however, that adequate services are available, there is no empirical justification for excluding addicted offenders with co-occurring mental health or medical problems from participation in Drug Courts. A national study of twenty-three adult Drug Courts, called the Multisite Adult Drug Court Evaluation (MADCE), found that Drug Courts were equivalently effective for a wide range of participants regardless of their mental health conditions (Rempel et al., 2012; Zweig et al., 2012). Another study of approximately seventy Drug Courts found that programs that excluded offenders with serious mental health issues were significantly less cost-effective and had no better impact on recidivism than Drug Courts that did not exclude such individuals (Carey et al., 2012). Because mentally ill offenders are likely to cycle in and out of the criminal justice system and to utilize expensive emergency room and crisis-management resources, intervening with these individuals in Drug Courts (assuming they are drug addicted and at high risk for treatment failure) has the potential to produce substantial cost savings (Rossman et al., 2012; Skeem et al., 2011).

It is unclear how severe the mental health problems were in the above-referenced studies because psychiatric diagnoses were not reported. A Mental Health Court, Co-Occurring Disorder Court or other psychiatric specialty program might be preferable to a Drug Court for treating an individual with a major psychiatric disorder, such as a psychotic or bipolar disorder. Research does not provide a clear indication of how to make this determination. The best course of action is to carefully assess offenders along the dimensions of risk and need and match them to the most suitable programs that are available in their community. It is not justifiable to have an across-the-board exclusion from Drug Court for addicted offenders who are suffering from mental health problems or conditions.

Finally, numerous controlled studies have reported significantly better outcomes when addicted offenders received medically assisted treatments including opioid antagonist medications such as naltrexone, opioid agonist medications such as methadone, and partial agonist medications such as buprenorphine (Chandler et al., 2009; Finigan et al., 2011; National Institute of Drug Abuse, 2006). Therefore, a valid prescription for such medications should not serve as the basis for a blanket exclusion from a Drug Court (Parrino, 2002). A unanimous resolution of the NADCP Board of Directors<sup>4</sup> provides that Drug Courts should engage in a fact-sensitive inquiry in each case to determine whether and under what circumstances to permit the use of medically assisted treatments. This inquiry should be guided in large measure by input from physicians with expertise in addiction psychiatry or addiction medicine [see also Standard V, Substance Abuse Treatment].

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<sup>4</sup> Available at <http://www.nadcp.org/sites/default/files/nadcp/NADCP%20Board%20Statement%20on%20MAT.pdf>.

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## **II. HISTORICALLY DISADVANTAGED GROUPS**

**Citizens who have historically experienced sustained discrimination or reduced social opportunities because of their race, ethnicity, gender, sexual orientation, sexual identity, physical or mental disability, religion, or socioeconomic status receive the same opportunities as other citizens to participate and succeed in the Drug Court.**

- A. Equivalent Access**
- B. Equivalent Retention**
- C. Equivalent Treatment**
- D. Equivalent Incentives & Sanctions**
- E. Equivalent Dispositions**
- F. Team Training**

### **A. Equivalent Access**

Eligibility criteria for the Drug Court are nondiscriminatory in intent and impact. If an eligibility requirement has the unintended effect of differentially restricting access for members of a historically disadvantaged group, the requirement is adjusted to increase the representation of such persons unless doing so would jeopardize public safety or the effectiveness of the Drug Court. The assessment tools that are used to determine candidates' eligibility for the Drug Court are valid for use with members of historically disadvantaged groups represented in the respective arrestee population.

### **B. Equivalent Retention**

The Drug Court regularly monitors whether members of historically disadvantaged groups complete the program at equivalent rates to other participants. If completion rates are significantly lower for members of a historically disadvantaged group, the Drug Court team investigates the reasons for the disparity, develops a remedial action plan, and evaluates the success of the remedial actions.

### **C. Equivalent Treatment**

Members of historically disadvantaged groups receive the same levels of care and quality of treatment as other participants with comparable clinical needs. The Drug Court administers evidence-based treatments that are effective for use with members of historically disadvantaged groups represented in the Drug Court population.

### **D. Equivalent Incentives and Sanctions**

Except where necessary to protect a participant from harm, members of historically disadvantaged groups receive the same incentives and sanctions as other participants for comparable achievements or infractions. The Drug Court regularly monitors the delivery of incentives and sanctions to ensure they are administered equivalently to all participants.

## HISTORICALLY DISADVANTAGED GROUPS

### E. Equivalent Dispositions

Members of historically disadvantaged groups receive the same legal dispositions as other participants for completing or failing to complete the Drug Court program.

### F. Team Training

Each member of the Drug Court team attends up-to-date training events on recognizing implicit cultural biases and correcting disparate impacts for members of historically disadvantaged groups.

## *COMMENTARY*

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Drug Courts are first and foremost courts, and the fundamental principles of due process and equal protection apply to their operations (Meyer, 2011). Drug Courts have an affirmative legal and ethical obligation to provide equal access to their services and equivalent treatment for all citizens.

In June of 2010, the Board of Directors of the NADCP passed a unanimous resolution (hereafter minority resolution)<sup>5</sup> directing Drug Courts to examine whether unfair disparities exist in their programs for racial or ethnic minority<sup>6</sup> participants; and if so, to take reasonable corrective measures to eliminate those disparities (NADCP, 2010). The minority resolution places an affirmative obligation on Drug Courts to continually monitor whether minority participants have equal access to the programs, receive equivalent services in the programs, and successfully complete the programs at rates equivalent to nonminorities. It further instructs Drug Courts to adopt evidence-based assessment tools and clinical interventions, where they exist, that are valid and effective for use with minority participants and requires staff members to attend up-to-date training events on the provision of culturally sensitive and culturally proficient services.

The NADCP minority resolution focuses on racial and ethnic minority participants for two reasons. First, these groups are *suspect classes* pursuant to constitutional law and therefore receive heightened scrutiny and protections from the courts. Second, most of the available research on disproportionate impacts in Drug Courts has focused on African-American and Hispanic or Latino individuals because these individuals were represented in sufficient numbers in the studies for the evaluators to conduct separate analyses on their behalf. Nevertheless, the same principles of fundamental fairness apply to all historically disadvantaged groups that have experienced sustained periods of discrimination or reduced social opportunities. As a practical matter, Drug Courts can only be required to take remedial actions based on characteristics of participants that are readily observable or have been brought to the attention of the court. Such observable characteristics will typically include participants' gender, race or ethnicity.

### A. Equivalent Access

Evidence suggests African-American and Hispanic or Latino citizens may be underrepresented by approximately 3% to 7% in Drug Courts. National studies have estimated that approximately 21% of Drug Court participants are African-American and 10% are Hispanic or Latino (Bureau of Justice Assistance, 2012; Huddleston & Marlowe, 2011). In contrast, approximately 28% of arrestees and probationers were African-American and approximately 13% of probationers were Hispanic or Latino. Additional research is needed to examine the representation of other historically disadvantaged groups in Drug Courts.

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<sup>5</sup> Resolution of the Board of Directors on the Equivalent Treatment of Racial and Ethnic Minority Participants in Drug Courts, *available at* <http://www.nadcp.org/sites/default/files/nadcp/NADCP%20Board%20Resolution%20-%20The%20Equivalent%20Treatment%20of%20Racial%20and%20Ethnic%20Minority%20Participants%20in%20Drug%20Courts%2006-01-10.pdf>.

<sup>6</sup> The term *minority* refers here to racial or ethnic groups that historically were numerically in the minority within the U.S. population. Some of these racial or ethnic groups currently constitute a majority in certain communities and may be approaching a plurality of the U.S. population.

Some commentators have suggested that unduly restrictive eligibility criteria might be partly responsible for the lower representation of minority persons in Drug Courts (Belenko et al., 2011; O’Hear, 2009). It has been suggested, for example, that African-Americans or Hispanics may be more likely than Caucasians to have prior felony convictions or other entries in their criminal records that disqualify them from participation in Drug Court (National Association of Criminal Defense Lawyers [NACDL], 2009; O’Hear, 2009). Although there is no empirical evidence to confirm this hypothesis, Drug Courts must ensure that their eligibility criteria do not unnecessarily exclude minorities or members of other historically disadvantaged groups. If an eligibility criterion has the unintended impact of differentially restricting access to the Drug Court for such persons, then extra assurances are required that the criterion is necessary for the program to achieve effective outcomes or protect public safety. If less restrictive adjustments can be made to an eligibility requirement to increase the representation of members of a historically disadvantaged group without jeopardizing public safety or efficacy, the Drug Court is obligated to make those adjustments. Although an unintended discriminatory impact may not always be constitutionally objectionable (*Washington v. Davis*, 1976), it is nevertheless inconsistent with best practices in Drug Courts and with the NADCP minority resolution.

Drug Courts cannot assume that the assessment tools they use to determine candidates’ eligibility for the program—which are often validated on samples comprising predominantly Caucasian males—are valid for use with minorities, females, or members of other demographic subgroups (Burlew et al., 2011; Huey & Polo, 2008). Studies have found that women and racial or ethnic minorities interpreted test items differently than other test respondents, making the test items less valid for the women or minorities (Carle, 2009; Perez & Wish, 2011; Wu et al., 2010). Therefore, where available, Drug Courts have a responsibility to select tools that have been validated for use with members of historically disadvantaged groups that are represented among the candidates for the program. If such tools do not exist, then at a minimum the Drug Court should elicit feedback from the participants about the clarity, relevance, and cultural sensitivity of the tools it is using. Ideally, the Drug Court should engage an evaluator to empirically validate the tools among the candidates for the program.

The Alcohol and Drug Abuse Institute Library at the University of Washington has an online catalog of screening and assessment tools created for use in substance abuse treatment.<sup>7</sup> Each instrument can be searched for research studies, if any, that have examined its validity and reliability among women and racial or ethnic minorities.

## **B. Equivalent Retention**

Numerous studies have reported that a significantly smaller percentage of African-American or Hispanic participants graduated successfully from Drug Court as compared to non-Hispanic Caucasians (Finigan, 2009; Marlowe, 2013). In several of the studies, the magnitude of the discrepancy was as high as 25% to 40% (Belenko, 2001; Sechrest & Shicor, 2001; Wiest et al., 2007). These findings are not universal, however. A smaller but growing number of evaluations has found no differences in outcomes or even superior outcomes for racial minorities as compared to Caucasians (Brown, 2011; Cissner et al., 2013; Fulkerson, 2012; Saum et al., 2001; Somers et al., 2012; Vito & Tewksbury, 1998). Nevertheless, African-Americans appear less likely to succeed in a plurality of Drug Courts as compared to their nonracial minority peers.

To the extent such disparities exist, evidence suggests they might not be a function of race or ethnicity per se, but rather might be explained by broader societal burdens that are often borne disproportionately by minorities, such as lesser educational or employment opportunities or a greater infiltration of crack cocaine into some minority communities (Belenko, 2001; Dannerbeck et al., 2006; Fosados, et al., 2007; Hartley & Phillips, 2001; Miller & Shutt, 2001). When evaluators accounted statistically for these confounding factors, the influence of race or ethnicity disappeared (Dannerbeck et al., 2006). Interviews and focus groups conducted with racial minority participants have suggested that Drug Courts may be paying insufficient attention to employment and educational problems that are experienced disproportionately by

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<sup>7</sup> Available at <http://lib.adai.washington.edu/instruments/>.

## HISTORICALLY DISADVANTAGED GROUPS

minority participants (Cresswell & Deschenes, 2001; DeVall & Lanier, 2012; Gallagher, 2013; Leukefeld et al., 2007).

These findings require Drug Courts to determine whether racial or ethnic minorities or members of other historically disadvantaged groups are experiencing poorer outcomes in their programs as compared to other participants and to investigate and remediate any disparities that are detected. One low-cost and effective strategy is to confidentially survey participants and staff members about their perceptions of disparate treatment and outcomes in the program (Casey et al., 2012; Sentencing Project, 2008). Programs that continually solicit feedback about their performance in the areas of cultural competence and cultural sensitivity learn creative ways to address the needs of their participants and produce better outcomes as a result (Szapocznik et al., 2007). Drug Courts are further encouraged to engage independent evaluators to objectively identify areas requiring improvement to meet the needs of minorities and members of other historically disadvantaged groups (Carey et al., 2012; Rubio et al., 2008).

### C. Equivalent Treatment

Racial and ethnic minorities often receive lesser quality treatment than nonminorities in the criminal justice system (Brocato, 2013; Janku & Yan, 2009; Fosados et al., 2007; Guerrero et al., 2013; Huey & Polo, 2008; Lawson & Lawson, 2013; Marsh et al., 2009; Schmidt et al., 2006). A commonly cited example of this phenomenon relates to California Proposition 36, the Substance Abuse and Crime Prevention Act of 2000, a statewide diversion initiative for nonviolent drug possession offenders. A several-year study of Proposition 36 (Nicosia et al., 2012; Integrated Substance Abuse Programs, 2007) found that Hispanic participants were significantly less likely than Caucasians to be placed in residential treatment for similar patterns of drug abuse, and African-Americans were less likely to receive medically assisted treatment for addiction. To date, no empirical studies have determined whether there are such disparities in the quality of treatment in Drug Courts. The NADCP minority resolution directs Drug Courts to remain vigilant to potential differences in the quality or intensity of services provided to minority participants and to institute corrective measures where indicated.

Drug Courts must also ensure that the treatments they provide are valid and effective for members of historically disadvantaged groups in their programs. Because women and racial minorities are often underrepresented in clinical trials of addiction treatments, the treatments are frequently less beneficial for these individuals (Burlew et al., 2011; Calsyn et al., 2009). The Substance Abuse and Mental Health Services Administration (SAMHSA) maintains an internet directory of evidence-based treatments called the National Registry of Evidence-Based Programs and Practices (NREPP). The NREPP Web site may be searched specifically for interventions that have been evaluated among substantial numbers of racial and ethnic minority participants, women, and members of some other historically disadvantaged groups.<sup>8</sup>

A small but growing number of treatments have been tailored specifically to meet the needs of women or racial minority participants in Drug Courts. In one study, outcomes were improved significantly for young African-American male participants when an experienced African-American clinician delivered a curriculum that addressed issues commonly confronting these young men, such as negative racial stereotypes (Vito & Tewksbury, 1998). Efforts are underway to examine the intervention used in that study—habilitation, empowerment & accountability therapy (HEAT)—in a controlled experimental study.

Substantial evidence shows that women, particularly those with histories of trauma, perform significantly better in gender-specific substance abuse treatment groups (Dannerbeck et al., 2002; Grella, 2008; Liang & Long, 2013; Powell et al., 2012). This gender-specific approach has been demonstrated to improve outcomes for female Drug Court participants in at least one randomized controlled trial (Messina et al., 2012). Similarly, a study of approximately seventy Drug Courts found that programs offering gender-specific services reduced criminal recidivism significantly more than those that did not (Carey et al., 2012).

Studies indicate the success of culturally tailored treatments depends largely on the training and skills of the clinicians delivering the services (Castro et al., 2010; Hwang, 2006). Unless the clinicians attend

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<sup>8</sup> NREPP, Find an Intervention: <http://www.nrepp.samhsa.gov/AdvancedSearch.aspx>.

comprehensive training workshops and receive ongoing supervision on how to competently deliver the interventions, outcomes are unlikely to improve for women and minority participants.

### **D. Equivalent Incentives and Sanctions**

Some commentators have questioned whether racial or ethnic minority participants are sanctioned more severely than nonminorities in Drug Courts for comparable infractions. Anecdotal observations have been cited to support this concern (NACDL, 2009) and minority participants in at least one focus group did report feeling more likely than other participants to be ridiculed or laughed at during court sessions in response to violations (Gallagher, 2013). No empirical study, however, has borne out the assertion. To the contrary, what little research has been conducted suggests Drug Courts and other problem-solving courts appear to administer sanctions in a racially and ethnically even-handed manner (Arabia et al., 2008; Callahan et al., 2013; Frazer, 2006; Guastaferrero & Daigle, 2012; Jeffries & Bond, 2012). Considerably more research is required to study this important issue in a systematic manner and in a representative range of Drug Courts. The NADCP minority resolution places an affirmative obligation on Drug Courts to continually monitor whether sanctions and incentives are being applied equivalently for minority participants and to take corrective actions if discrepancies are detected.

### **E. Equivalent Dispositions**

Concerns have similarly been expressed that racial or ethnic minority participants might be sentenced more harshly than nonminorities for failing to complete Drug Court (Drug Policy Alliance, 2011; Justice Policy Institute, 2011; O’Hear, 2009). This is an important matter because, as discussed previously, minorities may be more likely than nonminorities to be terminated from Drug Courts. Although the matter is far from settled, evidence from at least one study suggests that participants who were terminated from Drug Court did receive harsher sentences than traditionally adjudicated defendants who were charged with comparable offenses (Bowers, 2008). There is no evidence, however, to indicate whether this practice differentially impacts minorities or members of other historically disadvantaged groups. In fact, one study in Australia found that indigenous minority Drug Court participants were *less* likely than nonminorities to be sentenced to prison (Jeffries & Bond, 2012). Nevertheless, due process and equal protection require Drug Courts to remain vigilant to the possibility of sentencing disparities in their programs and to take corrective actions where indicated.

### **F. Team Training**

One of the most significant predictors of positive outcomes for racial and ethnic minority participants in substance abuse treatment is culturally sensitive attitudes on the part of the treatment staff, especially managers and supervisors (Ely & Thomas, 2001; Guerrero, 2010). When managerial staff value diversity and respect their clients’ cultural backgrounds, the clients are retained significantly longer in treatment and services are delivered more efficiently (Guerrero & Andrews, 2011). Cultural-sensitivity training can enhance counselors’ and supervisors’ beliefs about the importance of diversity and the need to understand their clients’ cultural backgrounds and influences (Cabaj, 2008; Westermeyer, & Dickerson, 2008).

Effective cultural-sensitivity curricula focus, in part, on identifying and examining the (often implicit or unconscious) biases that may be held by staff members about their clients (Greenwald & Banaji, 1995; Kang, 2005). Although the issue of implicit bias has not been studied in Drug Courts, it has been shown to negatively affect judicial decision-making in traditional criminal courts (Marsh, 2009; Rachlinski et al., 2009; Seamone, 2009). Cultural-sensitivity training can assist court staff to recognize and resolve prejudicial thoughts or beliefs they might hold but might not be aware of.

Merely sensitizing court staff to cultural concerns is not sufficient. Drug Courts need to go considerably further and teach staff concrete strategies to correct any problems that are identified and remediate disparities in services and outcomes. This includes teaching staff members how to apply research-based performance-monitoring procedures to identify and rectify disparate impacts (Casey et al., 2012; Rubio et al., 2008; Yu et al., 2009). One goal of cultural-sensitivity training is to underscore the importance of recognizing implicit bias; however, unless Drug Courts focus equally on finding concrete and feasible solutions to biases that are identified, little positive change is likely to occur.

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### **III. ROLES AND RESPONSIBILITIES OF THE JUDGE**

**The Drug Court judge stays abreast of current law and research on best practices in Drug Courts, participates regularly in team meetings, interacts frequently and respectfully with participants, and gives due consideration to the input of other team members.<sup>9</sup>**

- A. Professional Training**
- B. Length of Term**
- C. Consistent Docket**
- D. Participation in Pre-Court Staff Meetings**
- E. Frequency of Status Hearings**
- F. Length of Court Interactions**
- G. Judicial Demeanor**
- H. Judicial Decision Making**

#### **A. Professional Training**

The Drug Court judge attends current training events on legal and constitutional issues in Drug Courts, judicial ethics, evidence-based substance abuse and mental health treatment, behavior modification, and community supervision. Attendance at annual training conferences and workshops ensures contemporary knowledge about advances in the Drug Court field.

#### **B. Length of Term**

The judge presides over the Drug Court for no less than two consecutive years to maintain the continuity of the program and ensure the judge is knowledgeable about Drug Court policies and procedures.

#### **C. Consistent Docket**

Participants ordinarily appear before the same judge throughout their enrollment in the Drug Court.

#### **D. Participation in Pre-Court Staff Meetings**

The judge regularly attends pre-court staff meetings during which each participant's progress is reviewed and potential consequences for performance are discussed by the Drug Court team.

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<sup>9</sup> Studies in Drug Courts have not compared outcomes between judges and other judicial officers such as magistrates or commissioners. Barring evidence to the contrary, the standards contained herein are assumed to apply to all judicial officers working in Drug Courts.

**E. Frequency of Status Hearings**

Participants appear before the judge for status hearings no less frequently than every two weeks during the first phase of the program.<sup>10</sup> The frequency of status hearings may be reduced gradually after participants have initiated abstinence from alcohol and illicit drugs<sup>11</sup> and are regularly engaged in treatment. Status hearings are scheduled no less frequently than every four weeks until participants are in the last phase of the program.

**F. Length of Court Interactions**

The judge spends sufficient time during status hearings to review each participant's progress in the program. Evidence suggests judges should spend a minimum of approximately three minutes interacting with each participant in court.

**G. Judicial Demeanor**

The judge offers supportive comments to participants, stresses the importance of their commitment to treatment and other program requirements, and expresses optimism about their abilities to improve their health and behavior. The judge does not humiliate participants or subject them to foul or abusive language. The judge allows participants a reasonable opportunity to explain their perspectives concerning factual controversies and the imposition of sanctions, incentives, and therapeutic adjustments [see also Standard IV].

**H. Judicial Decision Making**

The judge is the ultimate arbiter of factual controversies and makes the final decision concerning the imposition of incentives or sanctions that affect a participant's legal status or liberty. The judge makes these decisions after taking into consideration the input of other Drug Court team members and discussing the matter in court with the participant or the participant's legal representative. The judge relies on the expert input of duly trained treatment professionals when imposing treatment-related conditions.

***COMMENTARY***

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**A. Professional Training**

All team members in Drug Courts should attend annual training workshops on best practices in Drug Courts. The importance of training is emphasized specifically for judges because research indicates the judge exerts a unique and substantial impact on outcomes in Drug Courts (Carey et al., 2012; Jones, 2013; Jones & Kemp, 2013; Marlowe et al., 2006; Zweig et al., 2012).

Judges in Drug Courts have a professional obligation to remain abreast of legal, ethical and constitutional requirements related to Drug Court practices (Meyer, 2011; Meyer & Tauber, 2011). In addition, outcomes

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<sup>10</sup> This assumes the Drug Court is treating the appropriate target population of high-risk and high-need participants [see Standard I, Target Population].

<sup>11</sup> Illicit drugs include addictive or intoxicating prescription medications taken for a nonprescribed or nonmedically indicated purpose.

## ROLES AND RESPONSIBILITIES OF THE JUDGE

are significantly better when the Drug Court judge attends annual training conferences on evidence-based practices in substance abuse and mental health treatment and community supervision (Carey et al., 2008, 2012; Shaffer, 2010). A national study of twenty-three adult Drug Courts, called the Multisite Adult Drug Court Evaluation (MADCE), found that Drug Courts produced significantly greater reductions in crime and substance abuse when the judges were rated by independent observers as being knowledgeable about substance abuse treatment (Zweig et al., 2012). Similarly, a statewide study in New York reported significantly better outcomes when Drug Court judges were perceived by the participants as being open to learning about the disease of addiction (Farole & Cissner, 2007).

The increasing availability of webinars and other distance-learning programs has made it considerably more affordable and feasible for judges to stay abreast of evidence-based practices. Organizations including the NDCI, Center for Court Innovation, National Center for State Courts, and American University offer, free of charge, live and videotaped webinars on various topics related to best practices in Drug Courts. Appendix B provides further information about these webinars.

### **B. Length of Term**

A study of approximately seventy Drug Courts found nearly three times greater cost savings and significantly lower recidivism when the judges presided over the Drug Courts for at least two consecutive years (Carey et al., 2008, 2012). Significantly greater reductions in crime were also found when the judges were assigned to the Drug Courts on a voluntary basis and their term on the Drug Court bench was indefinite in duration (Carey et al., 2012). Evidence suggests many Drug Court judges are significantly less effective at reducing crime during their first year on the Drug Court bench than during ensuing years (Finigan et al., 2007). Presumably, this is because judges, like most professionals, require time and experience to learn how to perform their jobs effectively. For this reason, annually rotating assignments appear to be contraindicated for judges in Drug Courts.

### **C. Consistent Docket**

Drug Courts that rotated their judicial assignments or required participants to appear before alternating judges had the poorest outcomes in several research studies (Finigan et al., 2007; National Institute of Justice, 2006). Participants in Drug Courts commonly lead chaotic lives, and they often require substantial structure and consistency in order to change their maladaptive behaviors. Unstable staffing patterns, especially when they involve the central figure of the judge, are apt to exacerbate rather than ameliorate the disorganization in participants' lives.

### **D. Participation in Pre-Court Staff Meetings**

Studies have found that outcomes were significantly better in Drug Courts where the judges regularly attended pre-court staff meetings (Carey et al., 2008, 2012). Pre-court staff meetings are where team members share their observations and impressions about each participant's performance in the program and propose consequences for the judge to consider (McPherson & Sauder, 2013). The judge's presence at the staff meetings ensures that each team member's perspective is taken into consideration when important decisions are made in the case. Observational studies suggest that when judges do not attend pre-court staff meetings, they are less likely to be adequately informed or prepared when they interact with the participants during court hearings (Baker, 2012; Portillo et al., 2013).

### **E. Frequency of Status Hearings**

A substantial body of experimental and quasi-experimental research establishes the importance of scheduling status hearings no less frequently than every two weeks (biweekly) during the first phase of a Drug Court. In a series of experiments, researchers randomly assigned Drug Court participants to either appear before the judge every two weeks for status hearings or to be supervised by their clinical case managers and brought into court only in response to repetitive rule violations. The results revealed that high-risk participants<sup>12</sup> had significantly better counseling attendance, drug abstinence, and graduation rates

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<sup>12</sup> See Standard I indicating that high-risk offenders are the appropriate target population for a Drug Court.

when they were required to appear before the judge every two weeks (Festinger et al., 2002). This finding was replicated in misdemeanor and felony Drug Courts serving urban and rural communities (Jones, 2013; Marlowe et al., 2004a, 2004b). It was subsequently confirmed in prospective matching studies in which the participants were assigned at entry to biweekly hearings if they were determined to be high risk (Marlowe et al., 2006, 2007, 2008, 2009, 2012).

Similarly, a meta-analysis involving ninety-two adult Drug Courts (Mitchell et al., 2012) and another study of nearly seventy Drug Courts (Carey et al., 2012) found significantly better outcomes for Drug Courts that scheduled status hearings every two weeks during the first phase of the program. Scheduling status hearings at least once per month until the last phase of the program was also associated with significantly better outcomes and nearly three times greater cost savings (Carey et al., 2008, 2012).

### **F. Length of Court Interactions**

In a study of nearly seventy adult Drug Courts, outcomes were significantly better when the judges spent an average of at least three minutes, and as much as seven minutes, interacting with the participants during court sessions (Carey et al., 2008, 2012). Shorter interactions may not allow the judge sufficient time to gauge each participant's performance in the program, intervene on the participant's behalf, impress upon the participant the importance of compliance with treatment, or communicate that the participant's efforts are recognized and valued by staff.

### **G. Judicial Demeanor**

Studies have consistently found that Drug Court participants perceived the quality of their interactions with the judge to be among the most influential factors for success in the program (Farole & Cissner, 2007; Goldkamp et al., 2002; Jones & Kemp, 2013; National Institute of Justice, 2006; Satel, 1998; Saum et al., 2002; Turner et al., 1999). The MADCE study found that significantly greater reductions in crime and substance use were produced by judges who were rated by independent observers as being more respectful, fair, attentive, enthusiastic, consistent and caring in their interactions with the participants in court (Zweig et al., 2012). Similarly, a statewide study in New York reported significantly better outcomes for judges who were perceived by the participants as being fair, sympathetic, caring, concerned, understanding and open to learning about the disease of addiction (Farole & Cissner, 2007). In contrast, outcomes were significantly poorer for judges who were perceived as being arbitrary, jumping to conclusions, or not giving participants an opportunity to explain their sides of the controversies (Farole & Cissner, 2007; Zweig et al., 2012). Program evaluations have similarly reported that supportive comments from the judge were associated with significantly better outcomes in Drug Courts (Senjo & Leip, 2001) whereas stigmatizing, hostile, or shaming comments from the judge were associated with significantly poorer outcomes (Miethe et al., 2000).

These findings are consistent with a body of research on procedural fairness or procedural justice. The results of those studies indicated that criminal defendants and other litigants were more likely to have successful outcomes and favorable attitudes towards the court system when they were treated with respect by the judge, given an opportunity to explain their sides of the controversies, and perceived the judge as being unbiased and benevolent in intent (Burke, 2010; Burke & Leben, 2007; Frazer, 2006). This in no way prevents judges from holding participants accountable for their actions, or from issuing stern warnings or punitive sanctions when they are called for. The dispositive issue is not the outcome of the judge's decision, but rather how the decision was reached and how the participant was treated during the interaction.

### **H. Judicial Decision Making**

Due process and judicial ethics require judges to exercise independent discretion when resolving factual controversies, administering sanctions or incentives that affect a participant's fundamental liberty interests, or ordering the conditions of supervision (Meyer, 2011). A Drug Court judge may not delegate these responsibilities to other members of the Drug Court team. For example, it is not permissible for a Drug Court team to vote on what consequences to impose on a participant unless the judge considers the results of the vote to be merely advisory. Judges are, however, required to consider probative evidence or relevant

## ROLES AND RESPONSIBILITIES OF THE JUDGE

information when making these determinations. Because judges are not trained to make clinical diagnoses or select treatment interventions, they ordinarily require expert input from treatment professionals to make treatment-related decisions. The collaborative nature of the Drug Court model brings together experts from several professional disciplines, including substance abuse treatment, to share their knowledge and observations with the judge, thus enabling the judge to make rational and informed decisions (Hora & Stalcup, 2008).

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## IV. INCENTIVES, SANCTIONS, AND THERAPEUTIC ADJUSTMENTS

Consequences for participants' behavior are predictable, fair, consistent, and administered in accordance with evidence-based principles of effective behavior modification.<sup>13</sup>

- A. Advance Notice
- B. Opportunity to Be Heard
- C. Equivalent Consequences
- D. Professional Demeanor
- E. Progressive Sanctions
- F. Licit Addictive or Intoxicating Substances
- G. Therapeutic Adjustments
- H. Incentivizing Productivity
- I. Phase Promotion
- J. Jail Sanctions
- K. Termination
- L. Consequences of Graduation & Termination

### A. Advance Notice

Policies and procedures concerning the administration of incentives, sanctions, and therapeutic adjustments are specified in writing and communicated in advance to Drug Court participants and team members. The policies and procedures provide a clear indication of which behaviors may elicit an incentive, sanction, or therapeutic adjustment; the range of consequences that may be imposed for those behaviors; the criteria for phase advancement, graduation, and termination from the program; and the legal and collateral consequences that may ensue from graduation and termination. The Drug Court team reserves a reasonable degree of discretion to modify a presumptive consequence in light of the circumstances presented in each case.

### B. Opportunity to Be Heard

Participants are given an opportunity to explain their perspectives concerning factual controversies and the imposition of incentives, sanctions, and therapeutic adjustments. If

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<sup>13</sup> Herein, *incentives* refer to consequences for behavior that are desired by participants, such as verbal praise, phase advancement, social recognition, tangible rewards, or graduation. *Sanctions* refer to consequences that are disliked by participants, such as verbal reprimands, increased supervision requirements, community service, jail detention, or termination. *Therapeutic adjustments* refer to alterations to participants' treatment requirements that are intended to address unmet clinical or social service needs, and are not intended as an incentive or sanction. The generic term *consequence* encompasses incentives, sanctions and therapeutic adjustments.

a participant has difficulty expressing him or herself because of such factors as a language barrier, nervousness, or cognitive limitation, the judge permits the participant's attorney or legal representative to assist in providing such explanations. Participants receive a clear justification for why a particular consequence is or is not being imposed.

**C. Equivalent Consequences**

Participants receive consequences that are equivalent to those received by other participants in the same phase of the program who are engaged in comparable conduct.<sup>14</sup> Unless it is necessary to protect the individual from harm, participants receive consequences without regard to their gender, race, ethnicity, nationality, socioeconomic status, or sexual orientation [see Standard II, Historically Disadvantaged Groups].

**D. Professional Demeanor**

Sanctions are delivered without expressing anger or ridicule. Participants are not shamed or subjected to foul or abusive language.

**E. Progressive Sanctions**

The Drug Court has a range of sanctions of varying magnitudes that may be administered in response to infractions in the program. For goals that are difficult for participants to accomplish, such as abstaining from substance use<sup>15</sup> or obtaining employment, the sanctions increase progressively in magnitude over successive infractions. For goals that are relatively easy for participants to accomplish, such as being truthful or attending counseling sessions, higher magnitude sanctions may be administered after only a few infractions.

**F. Licit Addictive or Intoxicating Substances**

Consequences are imposed for the nonmedically indicated use of intoxicating or addictive substances, including alcohol, cannabis (marijuana) and prescription medications, regardless of the licit or illicit status of the substance. The Drug Court team relies on expert medical input to determine whether a prescription for an addictive or intoxicating medication is medically indicated and whether nonaddictive, nonintoxicating, and medically safe alternative treatments are available.

**G. Therapeutic Adjustments**

Participants do not receive punitive sanctions if they are otherwise compliant with their treatment and supervision requirements but are not responding to the treatment interventions. Under such circumstances, the appropriate course of action may be to reassess the individual and adjust the treatment plan accordingly. Adjustments to

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<sup>14</sup> This assumes all participants have been assessed comparably as high risk and high need [see Standard I, Target Population].

<sup>15</sup> This assumes participants are addicted to or dependent on illicit drugs or alcohol [see Standard I, Target Population]. Individuals who do not have a serious drug or alcohol addiction have less difficulty achieving abstinence, and may receive higher magnitude sanctions for substance abuse during the early phases of the program.

## INCENTIVES, SANCTIONS, AND THERAPEUTIC ADJUSTMENTS

treatment plans are based on the recommendations of duly trained treatment professionals.

### **H. Incentivizing Productivity**

The Drug Court places as much emphasis on incentivizing productive behaviors as it does on reducing crime, substance abuse, and other infractions. Criteria for phase advancement and graduation include objective evidence that participants are engaged in productive activities such as employment, education, or attendance in peer support groups.

### **I. Phase Promotion**

Phase promotion is predicated on the achievement of realistic and defined behavioral objectives, such as completing a treatment regimen or remaining drug-abstinent for a specified period of time. As participants advance through the phases of the program, sanctions for infractions may increase in magnitude, rewards for achievements may decrease, and supervision services may be reduced. Treatment is reduced only if it is determined clinically that a reduction in treatment is unlikely to precipitate a relapse to substance use. The frequency of drug and alcohol testing is not reduced until after other treatment and supervisory services have been reduced and relapse has not occurred. If a participant must be returned temporarily to the preceding phase of the program because of a relapse or related setback, the team develops a remedial plan together with the participant to prepare for a successful phase transition.

### **J. Jail Sanctions**

Jail sanctions are imposed judiciously and sparingly. Unless a participant poses an immediate risk to public safety, jail sanctions are administered after less severe consequences have been ineffective at deterring infractions. Jail sanctions are definite in duration and typically last no more than three to five days. Participants are given access to counsel and a fair hearing if a jail sanction might be imposed because a significant liberty interest is at stake.

### **K. Termination**

Participants may be terminated from the Drug Court if they no longer can be managed safely in the community or if they fail repeatedly to comply with treatment or supervision requirements. Participants are not terminated from the Drug Court for continued substance use if they are otherwise compliant with their treatment and supervision conditions, unless they are nonamenable to the treatments that are reasonably available in their community. If a participant is terminated from the Drug Court because adequate treatment is not available, the participant does not receive an augmented sentence or disposition for failing to complete the program.

### **L. Consequences of Graduation and Termination**

Graduates of the Drug Court avoid a criminal record, avoid incarceration, or receive a substantially reduced sentence or disposition as an incentive for completing the program. Participants who are terminated from the Drug Court receive a sentence or disposition for

the underlying offense that brought them into the Drug Court. Participants are informed in advance of the circumstances under which they may receive an augmented sentence for failing to complete the Drug Court program.

## ***COMMENTARY***

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### **A. Advance Notice**

Numerous studies reported significantly better outcomes when Drug Courts developed a coordinated sanctioning strategy that was communicated in advance to team members and participants. A national study of twenty-three adult Drug Courts, called the Multisite Adult Drug Court Evaluation (MADCE), found significantly better outcomes for Drug Courts that had a written schedule of predictable sanctions that was shared with participants and staff members (Zweig et al., 2012). Another study of approximately forty-five Drug Courts found 72% greater cost savings for Drug Courts that shared their sanctioning regimen with all team members (Carey et al., 2008a, 2012). A meta-analysis of approximately sixty studies involving seventy Drug Courts found significantly better outcomes for Drug Courts that had a formal and predictable system of sanctions (Shaffer, 2010). Finally, statewide studies of eighty-six adult Drug Courts in New York (Cissner et al., 2013) and twelve adult Drug Courts in Virginia (Cheesman & Kunkel, 2012) found significantly better outcomes for Drug Courts that provided participants with written sanctioning guidelines and followed the procedures in the guidelines.

Meta-analyses of voucher-based positive reinforcement programs have similarly reported superior outcomes for programs that communicated their policies and procedures to participants and staff members (Griffith et al., 1999; Lussier et al., 2006). To be most effective, Drug Courts should describe to participants the expectations for earning positive reinforcement and the manner in which rewards will be administered (Burdon et al., 2001; Stitzer, 2008).

Evidence from the MADCE also suggests that Drug Courts should remind participants frequently about what is expected of them in the program and the likely consequences of success or failure (Zweig et al., 2012). Significantly higher retention rates were produced in another study when staff members in Drug Courts consistently reminded participants about their responsibilities in treatment and the consequences that would ensue from graduation or termination (Young & Belenko, 2002).

Drug Courts should not, however, apply a rigid template when administering sanctions and incentives. Two of the above studies reported significantly better outcomes when the Drug Court team reserved a reasonable degree of discretion to modify a presumptive consequence in light of the facts presented in each case (Carey et al., 2012; Zweig et al., 2012). This empirical finding is consistent with legal and ethical requirements that Drug Court judges must exercise independent discretion when resolving factual controversies and imposing punitive consequences [See Standard III, Roles and Responsibilities of the Judge].

Because certainty is a critical factor in behavior modification programs (Marlowe & Kirby, 1999), discretion should generally be limited to modifying the magnitude of the consequence as opposed to withholding a consequence altogether. Drug Courts that intermittently failed to impose sanctions for infractions had significantly poorer outcomes in at least one large statewide study (Cissner et al., 2013). Withholding a consequence is appropriate only if subsequent information suggests an infraction or achievement did not in fact occur. For example, a sanction should be withheld if a participant's absence from treatment had been excused in advance by staff.

### **B. Opportunity to Be Heard Equivalent Consequences Professional Demeanor**

A substantial body of research on procedural justice or procedural fairness reveals that criminal defendants are most likely to react favorably to an adverse judgment or punitive sanction if they believe fair procedures were followed in reaching the decision. The best outcomes were achieved when defendants were (1) given a reasonable opportunity to explain their side of the dispute, (2) treated in an equivalent manner to similar people in similar circumstances and (3) accorded respect and dignity throughout the process (Burke & Leben, 2007; Frazer, 2006; Tyler, 2007).

In the MADCE study, outcomes were significantly better when participants perceived the judge as fair and when independent observers rated the judge's interactions with the participants as respectful, fair, consistent, and predictable (Rossman et al., 2011). In contrast, outcomes were significantly poorer for judges who were rated as being arbitrary or not giving participants an opportunity to explain their side of the controversy (Farole & Cissner, 2007; Rossman et al., 2011). Stigmatizing, hostile, and shaming comments from the judge have also been associated with significantly poorer outcomes in Drug Courts (Gallagher, 2013; Miethe et al., 2000).

### **C. Equivalent Consequences**

See Commentary B above.

### **D. Professional Demeanor**

See Commentary B above.

### **E. Progressive Sanctions**

Sanctions are less effective at low and high magnitudes than in the intermediate range (Marlowe & Kirby, 1999; Marlowe & Wong, 2008). Sanctions that are weak in magnitude can cause *habituation* in which the individual becomes accustomed, and thus less responsive, to punishment. Sanctions that are severe in magnitude can lead to *ceiling effects* in which the program runs out of sanctions before treatment has had a chance to take effect. The most effective Drug Courts develop a wide and creative range of intermediate-magnitude sanctions that can be ratcheted upward or downward in response to participants' behaviors (Marlowe, 2007). The NDCI publishes, free of charge, lists of sanctions and incentives of varying magnitudes that have been collected from hundreds of Drug Courts around the country.<sup>16</sup>

Significantly better outcomes are achieved when the sanctions for failing to meet difficult goals increase progressively in magnitude over successive infractions (Harrell & Roman, 2001; Harrell et al., 1999; Hawken & Kleiman, 2009; Kilmer et al., 2012; National Institute on Drug Abuse, 2006). Providing gradually escalating sanctions for difficult goals gives treatment a chance to take effect and prepares participants to meet steadily increasing responsibilities in the program. In contrast, applying high-magnitude sanctions for failing to meet easy goals avoids habituation (Marlowe, 2011).

### **F. Licit Addictive or Intoxicating Substances**

Consequences should be imposed for the nonmedically indicated use of intoxicating and addictive substances, including alcohol, cannabis (marijuana), and prescription medications, regardless of the licit or illicit status of the substance. Ingestion of alcohol and cannabis gives rise to further criminal activity (Bennett et al., 2008; Boden et al., 2013; Friedman et al., 2001; Pedersen & Skardhamar, 2010; Reynolds et al., 2011), precipitates relapse to other drugs of abuse (Aharonovich et al., 2005), increases the likelihood that participants will fail out of Drug Court (Sechrest & Shicor, 2001), and reduces the efficacy of rewards and sanctions that are used in Drug Courts to improve participants' behaviors (Lane et al., 2004; Thompson et al., 2012). Permitting the continued use of these substances is contrary to evidence-based practices in

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<sup>16</sup> List of Incentives and Sanctions, available at <http://www.ndcrc.org/content/list-incentives-and-sanctions>.

substance abuse treatment and interferes with the central goals of a Drug Court. The use of any addictive or intoxicating substance should be authorized only if it is determined by competent medical evidence to be medically indicated, if safe and effective alternative treatments are not reasonably available, and if the participant is carefully monitored by a physician with training in addiction psychiatry or addiction medicine. There is a serious risk of morbidity, mortality, or illegal diversion of medications when addiction medications are prescribed by general medical practitioners for addicted patients (Bazazi et al., 2011; Bohnert et al., 2011; Daniulaityte et al., 2012; Johanson et al., 2012).

### **G. Therapeutic Adjustments**

Individuals who are addicted to alcohol or other drugs commonly experience severe cravings to use the substance and may suffer from painful or uncomfortable withdrawal symptoms when they discontinue use (American Psychiatric Association, 2000; American Society of Addiction Medicine, 2011). These symptoms often reflect neurological or neurochemical impairment in the brain (Baler & Volkow, 2006; Dackis & O'Brien, 2005; NIDA, 2006). If a Drug Court imposes substantial sanctions for substance use early in treatment, the team is likely to run out of sanctions and reach a ceiling effect before treatment has had a chance to take effect. Therefore, Drug Courts should ordinarily adjust participants' treatment requirements in response to positive drug tests during the early phases of the program. Participants might, for example, require medication, residential treatment, or motivational-enhancement therapy to improve their commitment to abstinence (Chandler et al., 2009). Because judges are not trained to make such decisions, they must rely on the expertise of duly trained clinicians when adjusting treatment conditions [see also Standard III, Roles and Responsibilities of the Judge]. After participants have received adequate treatment and have stabilized, it becomes appropriate to apply progressively escalating sanctions for illicit drug or alcohol use.

The question might arise about what to do for a participant who is complying with most of his or her obligations in the program, but is continuing to abuse substances over an extended period. If multiple adjustments to the treatment plan have been inadequate to initiate abstinence, it is possible the participant might not be amenable to the treatments that are available in the Drug Court. Under such circumstances, it may become necessary to discharge the participant; however, the participant should not be punished or receive an augmented sentence for trying, but failing, to respond to treatment (see subsection K below). Alternatively, the team might discover that the participant was willfully failing to apply him or herself in treatment. Under those circumstances, it would be appropriate to apply punitive sanctions for the willful failure to comply with treatment.

### **H. Incentivizing Productivity**

Drug Courts achieve significantly better outcomes when they focus as much on incentivizing productive behaviors as they do on reducing undesirable behaviors. In the MADCE, significantly better outcomes were achieved by Drug Courts that offered higher and more consistent levels of praise and positive incentives from the judge (Zweig et al., 2012). Several other studies found that a 4:1 ratio of incentives to sanctions was associated with significantly better outcomes among drug offenders (Gendreau, 1996; Senjo & Leip, 2001; Wodahl et al., 2011). Support for the 4:1 ratio must be viewed with caution because it was derived from post hoc (after the fact) correlations rather than from controlled studies. By design, sanctions are imposed for poor performance and incentives are provided for good performance; therefore, a greater proportion of incentives might not have caused better outcomes, but rather better outcomes might have elicited a greater proportion of incentives. Nevertheless, although this correlation does not prove causality, it does suggest that Drug Courts are more likely to be successful if they make positive incentives readily available to their participants.

It is essential to recognize that punishment and positive reinforcement serve different, but complementary, functions. Punishment is used to reduce undesirable behaviors, such as substance abuse and crime, whereas positive reinforcement is used to increase desirable behaviors, such as treatment attendance and employment. Therefore, they are most likely to be effective when administered in combination (DeFulio et al., 2013). The effects of punishment typically last only as long as the sanctions are forthcoming, and undesirable behaviors often return precipitously after the sanctions are withdrawn (Marlowe & Kirby,

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1999; Marlowe & Wong, 2008). For this reason, Drug Courts that rely exclusively on punishment to reduce drug abuse and crime will rarely produce lasting gains after graduation.

Treatment gains are most likely to be sustained if positive reinforcement is used to increase participant involvement in productive activities, such as employment or recreation, which can compete against drug abuse and crime after graduation. Studies have revealed that Drug Courts achieved significantly greater reductions in recidivism and greater cost savings when they required their participants to have a job, enroll in school, or live in sober housing as a condition of graduation from the program (Carey et al., 2012). How high a Drug Court should set the bar for graduation depends on the level of functioning of its participants. For seriously impaired participants, finding a safe place to live might be the most that can reasonably be expected after only a year or so of treatment. Other participants, however, might be capable of obtaining a job or a GED after a year. At a minimum, Drug Courts must ensure that their participants are engaged in a sufficient level of prosocial activities to keep them stable and abstinent after they have left the structure of the Drug Court program. The community reinforcement approach (CRA; Budney et al., 1998; Godley & Godley, 2008) is one example of an evidence-based counseling intervention that Drug Courts can use to incentivize participant involvement in prosocial activities.

### I. Phase Promotion

Drug Courts have significantly better outcomes when they have a clearly defined phase structure and concrete behavioral requirements for advancement through the phases (Carey et al., 2012; Shaffer, 2006; Wolfer, 2006). The purpose of phase advancement is to reward participants for their accomplishments and put them on notice that the expectations for their behavior have been raised accordingly (Marlowe, 2011). Therefore, phase advancement should be predicated on the achievement of clinically important milestones that mark substantial progress towards recovery. Phase advancement should not be based simply on the length of time that participants have been enrolled in the program.

As participants make progress in treatment, they become better equipped to resist illicit drugs and alcohol and to engage in productive activities. Therefore, as they move through the phases of the program, the consequences for infractions should increase accordingly and supervision services may be reduced. Because addiction is a chronic and relapsing medical condition (McLellan et al., 2000), treatment must be reduced only if it is determined clinically that doing so would be unlikely to precipitate a relapse. Finally, a basic tenet of behavior modification provides that the effects of treatment should be assessed continually until all components of the intervention have been withdrawn (Rusch & Kazdin, 1981). Therefore, drug and alcohol testing should be the last supervisory obligation that is lifted to ensure relapse does not occur as other treatment and supervision services are withdrawn.

Reducing treatment or supervision before participants have been stabilized sufficiently puts the participants at serious risk for relapse or other behavioral setbacks. A relapse occurring soon after a phase promotion is often a sign that services were reduced too abruptly. The appropriate course of action is to return the participant temporarily to the preceding phase and plan for a more effective phase transition. Returning the participant to the beginning of the first phase of treatment is usually not appropriate because this may exacerbate what is referred to as the *abstinence violation effect (AVE)* (Marlatt, 1985). When addicted individuals experience a lapse after an extended period of abstinence, they may conclude, wrongly, that they have accomplished nothing in treatment and will never be successful at recovery. This counterproductive all-or-nothing thinking may put them at further risk for a full relapse or for dropping out of treatment (Collins & Lapp, 1991; Marlatt & Witkiewitz, 2005; Stephens et al., 1994). Returning the participant to the first phase of treatment could be misinterpreted as corroborating this erroneous thinking. The goal of the Drug Court should be to counteract the AVE and help the participant learn from the experience and avoid making the same mistake again.

### J. Jail Sanctions

The certainty and immediacy of sanctions are far more influential to outcomes than the magnitude or severity of the sanctions (Harrell & Roman, 2001; Marlowe et al., 2005; Nagin & Pogarsky, 2011). As was noted earlier, sanctions that are too high in magnitude can lead to ceiling effects in which outcomes may become stagnant or may even be made worse.

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Drug Courts are significantly more effective and cost-effective when they use jail sanctions sparingly (Carey et al., 2008b; Hepburn & Harvey, 2007). Research in Drug Courts indicates that jail sanctions produce diminishing returns after approximately three to five days (Carey et al., 2012; Hawken & Kleiman, 2009). A multisite study found that Drug Courts that had a policy of applying jail sanctions of longer than one week were associated with increased recidivism and negative cost-benefits (Carey et al., 2012). Drug Courts that relied on jail sanctions of longer than two weeks were two and a half times less effective at reducing crime and 45% less cost-effective than Drug Courts that tended to impose shorter jail sanctions.

Because jail sanctions involve the loss of a fundamental liberty interest, Drug Courts must ensure that participants receive a fair hearing on the matter (Meyer, 2011). Given that many controversies in Drug Courts involve uncomplicated questions of fact, such as whether a drug test was positive or whether the participant missed a treatment session, truncated hearings can often be held on the same day and provide adequate procedural due process protections.

### **K. Termination**

Participants may be terminated from the Drug Court if they pose an immediate risk to public safety, are unwilling or unable to engage in treatment, or are too impaired to benefit from the treatments that are available in their community. If none of these conditions are met, then in most cases the most effective course of action will be to adjust a nonresponsive participant's treatment or supervision requirements or apply escalating sanctions.

Drug Courts have significantly poorer outcomes and are considerably less cost-effective when they terminate participants for drug or alcohol use. In a multisite study, Drug Courts that had a policy of terminating participants for positive drug tests or new arrests for drug possession offenses had 50% higher criminal recidivism and 48% lower cost savings than Drug Courts that responded to new drug use by increasing treatment or applying sanctions of lesser severity (Carey et al., 2012). The results of another meta-analysis similarly revealed significantly poorer outcomes for Drug Courts that had a policy of terminating participants for positive drug tests (Shaffer, 2010). Because termination from Drug Court for continued substance use is costly and does not improve outcomes, participants should be terminated only when necessary to protect public safety or if continued efforts at treatment are unlikely to be successful.

If a participant is terminated from Drug Court because adequate treatment was unavailable to meet his or her clinical needs, fairness dictates the participant should receive credit for the efforts in the program and should not receive an augmented sentence or disposition for the unsuccessful termination. To do otherwise is likely to dissuade addicted offenders and their defense attorneys from choosing the Drug Court option. Defense attorneys are understandably reluctant to advise their clients to enter Drug Court when there is a serious risk their client could receive an enhanced sentence despite his or her best efforts in treatment (Bowers, 2007; Justice Policy Institute, 2011; National Association of Criminal Defense Lawyers, 2009).

### **L. Consequences of Graduation and Termination**

Studies consistently find that Drug Courts have better outcomes when they exert *leverage* over their participants, meaning the participants can avoid a serious sentence or disposition if they complete the program (Cissner et al., 2013; Goldkamp et al., 2001; Longshore et al., 2001; Mitchell et al., 2012; Rempel & DeStefano, 2001; Rossman et al., 2011; Shaffer, 2010; Young & Belenko, 2002). Conversely, outcomes are typically poor if minimal consequences are enacted for withdrawing from or failing to complete the program (Cissner et al., 2013; Burns & Peyrot, 2008; Carey et al., 2008b; Gottfredson et al., 2003; Rempel & DeStefano, 2001; Rossman et al., 2011; Young & Belenko, 2002). If it is the policy of a Drug Court to resume traditional legal proceedings as if terminated participants had never attempted Drug Court, the odds are substantially diminished that the program will be successful.

Legal precedent and empirical research offer little guidance for deciding when to impose more than the presumptive sentence for the underlying offense if an offender fails a diversion program such as a Drug Court. At a minimum, participants and their legal counsel must be informed of the possibility that an augmented sentence could be imposed when they execute a waiver to enter the Drug Court (Meyer, 2011). Drug Courts should make every effort to spell out in the waiver agreement what factors the judge is likely

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to take into account when deciding whether to augment the presumptive sentence if a participant is terminated or withdraws from the program.

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## ADULT DRUG COURT BEST PRACTICE STANDARDS

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## V. SUBSTANCE ABUSE TREATMENT

Participants receive substance abuse treatment based on a standardized assessment of their treatment needs.<sup>17</sup> Substance abuse treatment is not provided to reward desired behaviors, punish infractions, or serve other nonclinically indicated goals. Treatment providers<sup>18</sup> are trained and supervised to deliver a continuum of evidence-based interventions that are documented in treatment manuals.

- A. Continuum of Care
- B. In-Custody Treatment
- C. Team Representation
- D. Treatment Dosage & Duration
- E. Treatment Modalities
- F. Evidence-Based Treatments
- G. Medications
- H. Provider Training & Credentials
- I. Peer Support Groups
- J. Continuing Care

### A. Continuum of Care

The Drug Court offers a continuum of care for substance abuse treatment including detoxification, residential, sober living, day treatment, intensive outpatient and outpatient services. Standardized patient placement criteria govern the level of care that is provided. Adjustments to the level of care are predicated on each participant's response to treatment and are not tied to the Drug Court's programmatic phase structure. Participants do not receive punitive sanctions or an augmented sentence if they fail to respond to a level of care that is substantially below or above their assessed treatment needs.

### B. In-Custody Treatment

Participants are not incarcerated to achieve clinical or social service objectives such as obtaining access to detoxification services or sober living quarters.

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<sup>17</sup> The provisions of this Standard assume participants have been reliably diagnosed as dependent on or addicted to illicit drugs, alcohol or prescription medications that are taken for a nonprescribed or nonmedically indicated purpose [see Standard I, Target Population]. If a Drug Court is unable to provide the level of services specified herein, it may need to alter its eligibility criteria to serve a nonaddicted population.

<sup>18</sup> The terms *treatment provider* or *clinician* refer to any professional administering substance abuse treatment in a Drug Court, including licensed or certified addiction counselors, social workers, nurses, psychologists, and psychiatrists. The term *clinical case manager* refers to a clinically trained professional who may perform substance abuse assessments, make referrals for substance abuse treatment, or report on participant progress in treatment during court hearings or staff meetings, but does not provide substance abuse treatment.

**C. Team Representation**

One or two treatment agencies are primarily responsible for managing the delivery of treatment services for Drug Court participants. Clinically trained representatives from these agencies are core members of the Drug Court team and regularly attend team meetings and status hearings. If more than two agencies provide treatment to Drug Court participants, communication protocols are established to ensure accurate and timely information about each participant's progress in treatment is conveyed to the Drug Court team.

**D. Treatment Dosage and Duration**

Participants receive a sufficient dosage and duration of substance abuse treatment to achieve long-term sobriety and recovery from addiction. Participants ordinarily receive six to ten hours of counseling per week during the initial phase of treatment and approximately 200 hours of counseling over nine to twelve months; however, the Drug Court allows for flexibility to accommodate individual differences in each participant's response to treatment.

**E. Treatment Modalities**

Participants meet with a treatment provider or clinical case manager for at least one individual session per week during the first phase of the program. The frequency of individual sessions may be reduced subsequently if doing so would be unlikely to precipitate a behavioral setback or relapse. Participants are screened for their suitability for group interventions, and group membership is guided by evidence-based selection criteria including participants' gender, trauma histories and co-occurring psychiatric symptoms. Treatment groups ordinarily have no more than twelve participants and at least two leaders or facilitators.

**F. Evidence-Based Treatments**

Treatment providers administer behavioral or cognitive-behavioral treatments that are documented in manuals and have been demonstrated to improve outcomes for addicted persons involved in the criminal justice system. Treatment providers are proficient at delivering the interventions and are supervised regularly to ensure continuous fidelity to the treatment models.

**G. Medications**

Participants are prescribed psychotropic or addiction medications based on medical necessity as determined by a treating physician with expertise in addiction psychiatry, addiction medicine, or a closely related field.

**H. Provider Training and Credentials**

Treatment providers are licensed or certified to deliver substance abuse treatment, have substantial experience working with criminal justice populations, and are supervised regularly to ensure continuous fidelity to evidence-based practices.

**I. Peer Support Groups**

Participants regularly attend self-help or peer support groups in addition to professional counseling. The peer support groups follow a structured model or curriculum such as the 12-step or Smart Recovery models.<sup>19</sup> Before participants enter the peer support groups, treatment providers use an evidence-based preparatory intervention, such as 12-step facilitation therapy, to prepare the participants for what to expect in the groups and assist them to gain the most benefits from the groups.

**J. Continuing Care**

Participants complete a final phase of the Drug Court focusing on relapse prevention and continuing care. Participants prepare a continuing-care plan together with their counselor to ensure they continue to engage in prosocial activities and remain connected with a peer support group after their discharge from the Drug Court. For at least the first ninety days after discharge from the Drug Court, treatment providers or clinical case managers attempt to contact previous participants periodically by telephone, mail, e-mail, or similar means to check on their progress, offer brief advice and encouragement, and provide referrals for additional treatment when indicated.

**COMMENTARY**

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**A. Continuum of Care**

Outcomes are significantly better in Drug Courts that offer a continuum of care for substance abuse treatment which includes residential treatment and recovery housing in addition to outpatient treatment (Carey et al., 2012; Koob et al., 2011; McKee, 2010). Participants who are placed initially in residential treatment should be stepped down gradually to day treatment or intensive outpatient treatment and subsequently to outpatient treatment (Krebs et al., 2009). Moving patients directly from residential treatment to a low frequency of standard outpatient treatment has been associated with poor outcomes in substance abuse treatment studies (McKay, 2009a; Weiss et al., 2008). Broadly speaking, standard outpatient treatment is typically less than nine hours per week of services, intensive outpatient treatment is typically between nine and nineteen hours, and day treatment is typically over twenty hours but does not include overnight stays (Mee-Lee & Gastfriend, 2008).

Significantly better results are achieved when substance abuse patients are assigned to a level of care based on a standardized assessment of their treatment needs as opposed to relying on professional judgment or discretion (Andrews & Bonta, 2010; Babor & Del Boca, 2002; Karno & Longabaugh, 2007; Vieira et al., 2009). The most commonly used placement criteria are the *American Society of Addiction Medicine Patient Placement Criteria for the Treatment of Substance-Related Disorders* (ASAM-PPC; Mee-Lee et al., 2001). Studies have confirmed that patients who received the indicated level of care according to the ASAM-PPC had significantly higher treatment completion rates and fewer instances of relapse to substance use than patients who received a lower level of care than was indicated by the ASAM-PPC (for example, patients who received outpatient treatment when the ASAM-PPC indicated a need for residential treatment; De Leon et al., 2010; Gastfriend et al., 2000; Gregoire, 2000; Magura et al., 2003; Mee-Lee & Gastfriend, 2008). Patients who received a higher level of care than was indicated by the ASAM-PPC had equivalent or

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<sup>19</sup> Drug Courts must offer a secular alternative to 12-step programs such as Narcotics Anonymous because appellate courts have interpreted these programs to be deity-based, thus implicating the First Amendment (Meyer, 2011).

worse outcomes than those receiving the indicated level of care, and the programs were rarely cost-effective (Magura et al., 2003).

In the criminal justice system, mismatching offenders to a higher level of care than they require has been associated frequently with negative or iatrogenic effects in which outcomes were made worse. In several studies, offenders who received residential treatment when a lower level of care would have sufficed had significantly higher rates of treatment failure and criminal recidivism than offenders with comparable needs who were assigned to outpatient treatment (Lovins et al., 2007; Lowenkamp & Latessa, 2005; Wexler et al., 2004). The negative impact of receiving an excessive level of care appears to be most pronounced for offenders below the age of twenty-five years, perhaps because youthful offenders are more vulnerable to antisocial peer influences (DeMatteo et al., 2006; Lowenkamp & Latessa, 2004; McCord, 2003; Petrosino et al., 2000; Szalavitz, 2010). Particular caution is required, therefore, to ensure younger Drug Court participants are not placed erroneously into residential substance abuse treatment.

As was discussed earlier, evidence suggests racial and ethnic minority offenders may be more likely than nonminorities to receive a lower level of care than is warranted from their assessment results (Integrated Substance Abuse Programs, 2007; Janku & Yan, 2009). To prevent this from occurring in Drug Courts, a unanimous resolution of the NADCP Board of Directors requires Drug Courts to monitor whether minorities and members of other historically disadvantaged groups are receiving services equivalent to other participants in the program and to take remedial measures, where indicated, to correct any discrepancies [see Standard II, Historically Disadvantaged Groups].

Some Drug Courts may begin all participants in the same level of care, or may routinely taper down the level of care as participants move through the phases of the program. The research cited above shows clearly that such practices are not justified on the bases of clinical necessity or cost. Participants should not be assigned to a level of care without first confirming through a standardized and validated assessment that their clinical needs warrant that level of care.

If a Drug Court is unable to provide adequate levels of care to meet the needs of addicted individuals, then the program might consider adjusting its eligibility criteria to serve a less clinically disordered population, such as offenders who abuse but are not addicted to drugs or alcohol. At a minimum, participants should not be punished for failing to respond to a level of care that research indicates is insufficient to meet their treatment needs. If a participant is terminated from Drug Court for failing to respond to an inadequate level of treatment, fairness dictates the participant should receive credit for his or her efforts in the program and should not receive an augmented sentence or disposition for the unsuccessful termination. To do otherwise is likely to dissuade addicted offenders and their defense attorneys from choosing the Drug Court option. As was noted earlier, evidence suggests defense attorneys are reluctant to advise their clients to enter Drug Court when there is a serious chance the client could receive an enhanced sentence despite his or her best efforts in treatment (Bowers, 2007; Justice Policy Institute, 2011; National Association of Criminal Defense Lawyers, 2009).

### **B. In-Custody Treatment**

Relying on in-custody substance abuse treatment can reduce the cost-effectiveness of a Drug Court by as much as 45% (Carey et al., 2012). Most studies have reported minimal gains from providing substance abuse treatment within jails or prisons (Pearson & Lipton, 1999; Pelissier et al., 2007; Wilson & Davis, 2006). Although specific types of in-custody programs, such as therapeutic communities (TCs), have been shown to improve outcomes for jail or prison inmates (Mitchell et al., 2007), most of the benefits of those programs were attributable to the fact that they increased the likelihood the offenders would complete outpatient treatment after their release from custody (Bahr et al., 2012; Martin et al., 1999; Wexler et al., 1999). The long-term benefits of the TCs were accounted for primarily by the offender's subsequent exposure to community-based treatment. Once an offender has engaged in community-based treatment, rarely will there be a clinical rationale for transferring him or her to in-custody treatment. Placing a participant in custody might be appropriate to protect public safety or to punish willful infractions such as intentionally failing to attend treatment sessions; however, in-custody treatment will rarely serve the goals of treatment effectiveness or cost-effectiveness.

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Some Drug Courts may place participants in jail as a means of providing detoxification services or to keep them “off the streets” when adequate treatment is unavailable in the community. Although this practice may be necessary in rare instances to protect participants from immediate self-harm, it is inconsistent with best practices, unduly costly, and unlikely to produce lasting benefits. As soon as a treatment slot becomes available, the participant should be released immediately from custody and transferred to the appropriate level of care in the community.

### **C. Team Representation**

Outcomes are significantly better in Drug Courts that rely on one or two primary treatment agencies to manage the provision of treatment services for participants (Carey et al., 2008, 2012; Shaffer, 2006; Wilson et al., 2006). Criminal recidivism may be reduced by as much as two fold when representatives from these primary agencies are core members of the Drug Court team and regularly attend staff meetings and court hearings (Carey et al., 2012). This arrangement helps to ensure that timely information about participants’ progress in treatment is communicated to the Drug Court team and treatment-related issues are taken into consideration when decisions are reached in staff meetings and status hearings.

For practical reasons, large numbers of treatment providers cannot attend staff meetings and court hearings on a routine basis. Therefore, for Drug Courts that are affiliated with large numbers of treatment agencies, communication protocols must be established to ensure timely treatment information is reported to the Drug Court team. Clinical case managers from the primary treatment agencies are often responsible for ensuring that this process runs efficiently and timely information is conveyed to fellow team members. Particularly when Drug Courts are affiliated with large numbers of treatment providers, outcomes may be enhanced by having those treatment providers communicate frequently with the court via e-mail or similar electronic means (Carey et al., 2012).

### **D. Treatment Dosage and Duration**

The success of Drug Courts is attributable, in part, to the fact that they significantly increase participant exposure to substance abuse treatment (Gottfredson et al., 2007; Lindquist et al., 2009). The longer participants remain in treatment and the more sessions they attend, the better their outcomes (Banks & Gottfredson, 2003; Gottfredson et al., 2007; Gottfredson et al., 2008; Peters et al., 2002; Shaffer, 2010; Taxman & Bouffard, 2005). The best outcomes are achieved when addicted offenders complete a course of treatment extending over approximately nine to twelve months (270 to 360 days; Peters et al., 2002; Huebner & Cobbina, 2007).<sup>20</sup> On average, participants will require approximately six to ten hours of counseling per week during the first phase of the program (Landenberger & Lipsey, 2005) and 200 hours of counseling over the course of treatment (Bourgon & Armstrong, 2005; Sperber et al., 2013).<sup>21</sup> The most effective Drug Courts publish general guidelines concerning the anticipated length and dosage of treatment; however, they retain sufficient flexibility to accommodate individual differences in each participant’s response to treatment (Carey et al., 2012).

### **E. Treatment Modalities**

Outcomes are significantly better in Drug Courts that require participants to meet with a treatment provider or clinical case manager for at least one individual session per week during the first phase of the program (Carey et al., 2012; Rossman et al., 2011). Most participants are unstable clinically and in a state of crisis when they first enter a Drug Court. Group sessions may not provide sufficient time and opportunities to address each participant’s clinical and social service needs. Individual sessions reduce the likelihood that participants will fall through the cracks during the early stages of treatment when they are most vulnerable to cravings, withdrawal symptoms, and relapse.

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<sup>20</sup> This is a separate matter from the average term of enrollment in a Drug Court, which evidence suggests should be approximately twelve to eighteen months (Carey et al., 2012; Shaffer, 2010).

<sup>21</sup> This assumes the Drug Court is treating individuals who are addicted to drugs or alcohol and at high risk for criminal recidivism or treatment failure [see Standard I, Target Population].

Group counseling may also improve outcomes in Drug Courts, but only if the groups apply evidence-based practices and participants are screened for their suitability for group-based services. Research indicates counseling groups are most effective with six to twelve participants and two facilitators (Brabender, 2002; Sobell & Sobell, 2011; Velasquez et al., 2001; Yalom, 2005). Groups with more than twelve members have fewer verbal interactions, spend insufficient time addressing individual members' concerns, are more likely to fragment into disruptive cliques or subgroups, and are more likely to be dominated by antisocial, forceful or aggressive members (Brabender, 2002; Yalom, 2005). Groups with fewer than four members commonly experience excessive attrition and instability (Yalom, 2005). If a Drug Court cannot form stable groups with at least four members, relying on individual counseling rather than groups to deliver treatment services may be preferable.

For groups that are treating externalizing or acting-out behaviors, such as crime and substance abuse, two facilitators are often needed to monitor and control the group interactions (Sobell & Sobell, 2011). The main facilitator can direct the format and flow of the sessions, while the cofacilitator may set limits on disruptive participants, review participants' homework assignments, or take part in role-plays such as illustrating effective drug-refusal strategies. Although the main facilitator should be a trained and certified treatment professional, the cofacilitator may be a trainee or recent hire to the program. Using trainees or inexperienced staff members as cofacilitators can reduce the costs of having two facilitators and provides an excellent training opportunity for the new staff members.

Evidence reveals group interventions may be contraindicated for certain types of participants, such as those suffering from serious brain injury, paranoia, sociopathy, major depression, or traumatic disorders (Yalom, 2005). Individuals with these characteristics may need to be treated on an individual basis or in specialized groups that can focus on their unique needs and vulnerabilities (Drake et al., 2008; Ross, 2008). Better outcomes have been achieved, for example, in Drug Courts (Messina et al., 2012; Liang & Long, 2013) and other substance abuse treatment programs (Grella, 2008; Mills et al., 2012) that developed specialized groups for women with trauma histories. Researchers have identified substantial percentages of Drug Court participants who may require specialized group services for comorbid mental illness (Mendoza et al., 2013; Peters, 2008; Peters et al., 2012) or trauma histories (Sartor et al., 2012).

Not all substance abuse treatment participants may benefit from group counseling. Interviews with participants who were terminated from Drug Courts found that many of them attributed their failure, in part, to their dissatisfaction with group-based services (Fulkerson et al., 2012). This theme has arisen frequently in focus groups with young, African-American, male Drug Court participants (Gallagher, 2013). Although there is no proof that dissatisfaction with group counseling was the actual cause of these individuals' failure in the programs, the findings do suggest that Drug Courts should consider whether participants are suited for group-based services and prepare them for what to expect in the groups before assigning them to the interventions.

### **F. Evidence-Based Treatments**

A substantial body of research spanning several decades reveals that outcomes from correctional rehabilitation are significantly better when (1) offenders receive behavioral or cognitive-behavioral counseling interventions, (2) the interventions are carefully documented in treatment manuals, (3) treatment providers are trained to deliver the interventions reliably according to the manual, and (4) fidelity to the treatment model is maintained through continuous supervision of the treatment providers (Andrews et al., 1990; Andrews & Bonta, 2010; Gendreau, 1996; Hollins, 1999; Landenberger & Lipsey, 2005; Lowenkamp et al., 2006; Lowenkamp et al., 2010; Smith et al., 2009). Adherence to these principles has been associated with significantly better outcomes in Drug Courts (Gutierrez & Bourgon, 2012) and in other drug abuse treatment programs (Prendergast et al., 2013).

Behavioral treatments reward offenders for desirable behaviors and sanction them for undesirable behaviors. The systematic application of graduated incentives and sanctions in Drug Courts is an example of a behavior therapy technique (Defulio et al., 2013; Marlowe & Wong, 2008). Cognitive-behavioral therapies (CBT) take an active problem-solving approach to managing drug- and alcohol-related problems. Common CBT techniques include correcting participants' irrational thoughts related to substance abuse (e.g., "I will never amount to anything anyway, so why bother?"), identifying participants' triggers or risk

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factors for drug use, scheduling participants' daily activities to avoid coming into contact with their triggers, helping participants to manage cravings and other negative affects without recourse to substance abuse, and teaching participants effective problem-solving techniques and drug-refusal strategies.

Examples of manualized CBT curricula that have been proven to reduce criminal recidivism among offenders include Moral Reconciliation Therapy (MRT), Reasoning and Rehabilitation (R&R), Thinking for a Change (T4C), relapse prevention therapy (RPT) and the Matrix Model (Cullen et al., 2012; Dowden et al., 2003; Ferguson & Wormith, 2012; Landenberger & Lipsey, 2005; Lipsey et al., 2001; Lowenkamp et al., 2009; Marinelli-Casey et al., 2008; Milkman & Wanberg, 2007; Pearson et al., 2002; Wilson et al., 2005). Some of these CBT curricula were developed to address criminal offending generally and were not developed specifically to treat substance abuse or addiction. However, the Matrix Model and RPT were developed for the treatment of addiction and MRT has been adapted successfully to treat drug-abusing offenders (Bahr et al., 2012; Wanberg & Milkman, 2006) and Drug Court participants (Cheesman & Kunkel, 2012; Heck, 2008; Kirchner & Goodman, 2007). The Substance Abuse and Mental Health Services Administration (SAMHSA) maintains an Internet directory of evidence-based treatments called the *National Registry of Evidence-Based Programs and Practices* (NREPP).<sup>22</sup> Drug Court professionals can search the NREPP Web site, free of charge, to identify substance abuse treatments that have been demonstrated to improve outcomes for addicted offenders.

Outcomes from CBT are enhanced significantly when counselors are trained to deliver the curriculum in a reliable manner as specified in the manual (Goldstein et al., 2013; Southam-Gerow & McLeod, 2013). A minimum of three days of preimplementation training, periodic booster sessions, and monthly individualized supervision and feedback are required for probation officers and treatment providers to administer evidence-based practices reliably (Bourgon et al., 2010; Edmunds et al., 2013; Robinson et al., 2012; Schoenwald et al., 2013). In addition, outcomes are better when counselors give homework assignments to the participants that reinforce the material covered in the sessions (Kazantzis et al., 2000; McDonald & Morgan, 2013). Examples of homework assignments include having participants keep a journal of their thoughts and feelings related to substance abuse, requiring participants to develop and follow through with a preplanned activity schedule, or having them write an essay on a drug-related topic (Sobell & Sobell, 2011).

### G. Medications

Medically assisted treatment (MAT) can significantly improve outcomes for addicted offenders (Chandler et al., 2009; National Center on Addiction & Substance Abuse, 2012; National Institute on Drug Abuse, 2006). Buprenorphine or methadone maintenance administered prior to and immediately after release from jail or prison has been shown to significantly increase opiate-addicted inmates' engagement in treatment; reduce illicit opiate use; reduce rearrests, technical parole violations, and reincarceration rates; and reduce mortality and hepatitis C infections (Dolan et al., 2005; Gordon et al., 2008; Havnes et al., 2012; Kinlock et al., 2008; Magura et al., 2009). These medications are referred to as agonists or partial agonists because they stimulate the central nervous system (CNS) in a similar manner to illicit drugs. Because they can be addictive and may produce euphoria in nontolerant individuals, they may be resisted by some criminal justice professionals. Positive outcomes have also been reported for antagonist medications, such as naltrexone, which are nonaddictive and nonintoxicating. Naltrexone blocks the effects of opiates and partially blocks the effects of alcohol without producing psychoactive effects of its own. Studies have reported significant reductions in heroin use and rearrest rates for opiate-addicted probationers and parolees who received naltrexone (Cornish et al., 1997; Coviello et al., 2012; O'Brien & Cornish, 2006). In addition, at least two small-scale studies reported better outcomes in DWI Drug Courts or DWI probation programs for alcohol-dependent participants who received an injectable form of naltrexone called Vivitrol (Finigan et al., 2011; Lapham & McMillan, 2011).

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<sup>22</sup> Simply being listed on the NREPP does not guarantee an intervention is effective. Drug Courts need to review the studies and ratings on the Web site to determine how reliable and powerful the effects were, and whether the intervention was examined in a similar context to that of a Drug Court. Registry available at <http://www.samhsa.gov/newsroom/advisories/1012071342.aspx>.

A recent national survey found that nearly half of Drug Courts do not use medications in their programs (Matusow et al., 2013). One of the primary barriers to using medications was reportedly a lack of awareness of or familiarity with medical treatments. For this reason, the NADCP Board of Directors issued a unanimous resolution directing Drug Courts to learn the facts about MAT and obtain expert consultation from duly trained addiction psychiatrists or addiction physicians.<sup>23</sup> Drug Courts should ordinarily discourage their participants from obtaining addictive or intoxicating medications from general medical practitioners, because this practice can pose an unacceptable risk of morbidity, mortality, or illegal diversion of the medications (Bazazi et al., 2011; Bohnert et al., 2011; Daniulaityte et al., 2012; Johanson et al., 2012).

## H. Provider Training and Credentials

Treatment providers are significantly more likely to administer evidence-based assessments and interventions when they are professionally credentialed and have an advanced educational degree in a field directly related to substance abuse treatment (Kerwin et al., 2006; McLellan et al., 2003; National Center on Addiction & Substance Abuse, 2012; Olmstead et al., 2012). Studies have found that clinicians with higher levels of education and clinical certification were more likely to hold favorable views toward the adoption of evidence-based practices (Arfken et al., 2005) and to deliver culturally competent treatments (Howard, 2003). A large-scale study found that clinically certified professionals significantly outperformed noncertified staff members in conducting standardized clinical assessments (Titus et al., 2012). Clinicians are also more likely to endorse treatment philosophies favorable to client outcomes if they are educated about the neuroscience of addiction (Steenbergh et al., 2012).

As was previously discussed, treatment providers must be supervised regularly to ensure continuous fidelity to evidence-based treatments. Providers are better able to administer evidence-based practices when they receive three days of preimplementation training, periodic booster trainings, and monthly individualized supervision and feedback (Bourgon et al., 2010; Edmunds et al., 2013; Robinson et al., 2012). Finally, research suggests treatment providers are more likely to be effective if they have substantial experience working with criminal offenders and are accustomed to functioning in a criminal justice environment (Lutze & van Wormer, 2007).

## I. Peer Support Groups

Participation in self-help or peer-support groups is consistently associated with better long-term outcomes following a substance abuse treatment episode (Kelly et al., 2006; Moos & Timko, 2008; Witbrodt et al., 2012). Contrary to some beliefs, individuals who are court mandated to attend self-help groups perform as well or better than nonmandated individuals (Humphreys et al., 1998). The critical variable appears to be how long the participants were exposed to the self-help interventions and not their original level of intrinsic motivation (Moos & Timko, 2008). Many people (more than 40%) drop out prematurely from self-help groups, in part because they are unmotivated or insufficiently motivated to maintain sobriety (Kelly & Moos, 2003). Therefore, Drug Courts need to find effective ways to leverage continued participant involvement in self-help groups.

Simply attending self-help groups is not sufficient to achieve successful outcomes. Sustained benefits are more likely to be attained if participants engage in recovery-relevant activities such as developing a sober-support social network (Kelly et al., 2011a), engaging in spiritual practices (Kelly et al., 2011b; Robinson et al., 2011), and learning effective coping skills from fellow group members (Kelly et al., 2009). Because it is very difficult for Drug Courts to mandate and monitor compliance with these types of recovery activities, they must find other means of encouraging and reinforcing participant engagement in recovery-related exercises. Evidence-based interventions have been developed, documented in treatment manuals, and proven to improve participant engagement in self-help groups and recovery activities. Examples of validated interventions include 12-step facilitation therapy (Ries et al., 2008), which teaches participants about what to expect and how to gain the most benefits from 12-step meetings. In addition, *intensive referrals* improve outcomes by assertively linking participants with support-group volunteers who may

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<sup>23</sup> Available at <http://www.nadcp.org/sites/default/files/nadcp/NADCP%20Board%20Statement%20on%20MAT.pdf>.

escort them to the groups, answer any questions they might have, and provide them with support and camaraderie (Timko & DeBenedetti, 2007).

### J. Continuing Care

Vulnerability to relapse remains high for at least three to six months after completion of substance abuse treatment (Marlatt, 1985; McKay, 2005). One year after treatment, an average of 40% to 60% of treatment graduates will have relapsed to substance abuse (McLellan et al., 2000). Therefore, preparation for aftercare or continuing care is a critical component of Drug Courts.

In one multisite study, Drug Courts that included a formal phase focusing on relapse prevention and aftercare preparation had more than three times greater cost-benefits and significantly greater reductions in recidivism than those that offered minimal services during the last phase of the program or neglected aftercare preparation (Carey et al., 2008). Drug Courts that required their participants to plan for engaging in prosocial activities after graduation, such as employment or schooling, were found to be more effective and significantly more cost effective than those that did not plan for postgraduation activities (Carey et al., 2012). Another study found that drug-abusing probationers who received aftercare services were nearly three times more likely to be abstinent from all drugs of abuse after six months than those who did not receive aftercare services (Brown et al., 2001).

As was described earlier, RPT is a manualized, cognitive-behavioral counseling intervention that has been demonstrated to extend the effects of substance abuse treatment (Dowden et al., 2003; Dutra et al., 2008). Participants in RPT learn to identify their personal triggers or risk factors for relapse, take measures to avoid coming into contact with those triggers, and rehearse strategies to deal with high-risk situations that arise unavoidably. Drug Courts that teach formal RPT skills are likely to significantly extend the effects of their program beyond graduation (Carey et al., 2012).

Studies have also examined ways to remain in contact with participants after they have been discharged from a treatment program. For example, researchers have extended the benefits of substance abuse treatment by making periodic telephone calls to participants (McKay, 2009a), although not all studies have reported success with this approach (McKay et al., 2013). In addition, treatment benefits have been extended by inviting participants back to the program for brief recovery management check-ups (Scott & Dennis, 2012), providing assertive case management involving periodic home visits (Godley et al., 2006), and reinforcing participants with praise or small gifts for continuing to attend aftercare sessions (Lash et al., 2004). The aftercare strategies that have been successful typically continued for at least 90 days and had trained counselors, nurses, or case managers contact the participants briefly to check on their progress, probe for potential warning signs of an impending relapse, offer advice and encouragement, and make suitable referrals if a return to treatment appeared warranted (McKay, 2009b).

Although some of these measures might be cost-prohibitive for many Drug Courts, and participants might be reluctant to remain engaged with the criminal justice system after graduation, research suggests brief telephone calls, letters, or e-mails can be helpful in extending the effects of a Drug Court at minimal cost to the program and with minimal inconvenience to the participants. Anecdotal reports from Drug Court graduates and staff members have also suggested that involving graduates in alumni groups might be another promising, yet understudied, method for extending the benefits of Drug Courts (Burek, 2011; McLean, 2012).

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## APPENDIX A

# VALIDATED RISK AND NEED ASSESSMENT TOOLS

This list provides examples of risk and need assessment tools that have been validated for use with addicted individuals in substance abuse treatment or the criminal justice system. It is not an exhaustive list. Further information about these and other assessment tools can be obtained online from the Alcohol and Drug Abuse Institute Library at the University of Washington at <http://lib.adai.washington.edu/instruments/>.

### RISK ASSESSMENT TOOLS

---

#### Level of Service Inventory—Revised (LSI-R)

[https://ecom.mhs.com/\(S\(zhkd5d55qlwc3lr2gzqq5w55\)\)/product.aspx?gr=saf&prod=lsi-r&id=overview](https://ecom.mhs.com/(S(zhkd5d55qlwc3lr2gzqq5w55))/product.aspx?gr=saf&prod=lsi-r&id=overview)

#### Wisconsin Risk and Need Assessment Scale (WRN)

<http://www.j-satresources.com/Toolkit/Adult/adf6e846-f4dc-4b1e-b7b1-2ff28551ce85>

#### Risk and Needs Triage (RANT)

<http://www.trirant.org/>

#### Correctional Offender Management Profiling for Alternative Sanctions (COMPAS)

<http://www.northpointeinc.com/products/northpointe-software-suite>

#### Ohio Risk Assessment System (ORAS)

[http://www.uscourts.gov/uscourts/FederalCourts/PPS/Fedprob/2010-06/02\\_creation\\_validation\\_of\\_oras.html](http://www.uscourts.gov/uscourts/FederalCourts/PPS/Fedprob/2010-06/02_creation_validation_of_oras.html)

#### Federal Post Conviction Risk Assessment (PCRA)

<http://www.uscourts.gov/FederalCourts/ProbationPretrialServices/Supervision/PCRA.aspx>

#### Risk Prediction Index (RPI)

[http://www.fjc.gov/public/pdf.nsf/lookup/0013.pdf/\\$file/0013.pdf](http://www.fjc.gov/public/pdf.nsf/lookup/0013.pdf/$file/0013.pdf)

#### Risk-Need-Responsivity Simulation Tool

<http://www.gmuace.org/tools/>

### CLINICAL DIAGNOSTIC TOOLS

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#### Global Appraisal of Individual Needs (GAIN)

<http://www.gaincc.org/>

#### Texas Christian University (TCU) Drug Screen II

<http://www.ibr.tcu.edu/pubs/datacoll/Forms/ddscreen-95.pdf>

#### Structured Clinical Interview for the DSM-IV (SCID)

<http://www.scid4.org/>

#### Psychiatric Research Interview for Substance and Mental Disorders (PRISM)

<http://www.columbia.edu/~dsh2/prism/>

#### Diagnostic Interview Schedule (DIS)

<http://www.enotes.com/drugs-alcohol-encyclopedia/diagnostic-interview-schedule-dis>

#### Drug Abuse Screening Test (DAST-20)

[http://www.camh.ca/en/education/about/camh\\_publications/Pages/drug\\_abuse\\_screening\\_test.aspx](http://www.camh.ca/en/education/about/camh_publications/Pages/drug_abuse_screening_test.aspx)

## APPENDIX B

# ON-LINE WEBINARS ON BEST PRACTICES IN DRUG COURTS

### **National Drug Court Institute (NDCI)**

<http://www.ndci.org/training/online-trainings-webinars>

### **National Drug Court Resource Center (NDCRC)**

<http://www.ndcrc.org/>

### **Center for Court Innovation (CCI)**

<http://drugcourtonline.org/>

### **National Center for State Courts (NCSC) & Justice Programs Office at American University Translating Drug Court Research into Practice (R2P)**

<http://research2practice.org/>





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# **ADULT DRUG COURT BEST PRACTICE STANDARDS**

## **VOLUME II**

**NATIONAL ASSOCIATION OF DRUG COURT PROFESSIONALS  
ALEXANDRIA, VIRGINIA**

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# THE NATIONAL ASSOCIATION OF DRUG COURT PROFESSIONALS

It takes innovation, passion, teamwork, and strong judicial leadership for a community to achieve success in rehabilitating persons with severe substance use disorders and concurrent criminal involvement. That is why since 1994, the National Association of Drug Court Professionals (NADCP) has worked tirelessly at the national, state, and local levels to develop and enhance Drug Courts, which combine treatment and accountability to support and compel drug-addicted persons charged with serious crimes to change their lives.

Now an international movement, Drug Courts are the shining example of what works in the criminal justice system. Today over 2,900 Drug Courts operate in the U.S. and another thirteen countries have also implemented the model. Drug Courts are applied widely to adult criminal cases, juvenile delinquency and truancy cases, and family court cases involving parents at risk of losing custody of their children as a result of substance use problems.

In the twenty-six years since the first Drug Court was founded in Miami/Dade County, Florida, more research has been published on the effects of Drug Courts than virtually all other criminal justice programs combined. The scientific community has put Drug Courts under a microscope and concluded that Drug Courts significantly reduce drug abuse and crime and do so at far less cost than any other justice strategy. Drug Courts improve communities by successfully getting justice-involved individuals clean and sober, stopping drug-related crime, reuniting broken families, intervening with juveniles before they embark on a debilitating life of addiction and crime, and preventing impaired driving.

This success has motivated NADCP to champion new generations of the Drug Court model, including but not limited to Veterans Treatment Courts, Reentry Courts, and Mental Health Courts. Veterans Treatment Courts link critical services and provide the structure needed for military veterans who are involved in the justice system as a result of substance abuse or mental illness to resume productive lives after combat. Reentry Courts assist individuals leaving our nation's jails and prisons to succeed on probation or parole and avoid a recurrence of drug abuse and crime. And Mental Health Courts treat and monitor those with severe and persistent mental illness who often find their way into the justice system because of their illness.

Today the award-winning NADCP is the premier national membership, training, and advocacy organization for the Drug Court model, representing over 27,000 multidisciplinary justice professionals and community leaders. NADCP hosts the largest annual training conference on drugs and crime in the nation and provides 130 training and technical assistance events each year through its professional service branches, the National Drug Court Institute, the National Center for DWI Courts, and Justice for Vets: The National Veterans Treatment Court Clearinghouse. NADCP publishes numerous scholastic and practitioner publications critical to the growth and fidelity of the Drug Court model, and works tirelessly on Capitol Hill, in the media, and in state legislatures to improve the response of the American justice system to help persons suffering from drug addiction and mental illness through effective policy, legislation, appropriations, and public education.

# ACKNOWLEDGMENTS

Producing the first two volumes of the *Adult Drug Court Best Practice Standards* has been a tremendous undertaking, which would not have been possible but for the dedication and contributions of so many seasoned and generous professionals. This exhaustive project has been continuing for more than six years. The five standards contained in Volume II and the five preceding standards in Volume I are the products of countless hours of effort from a host of dedicated professionals who volunteered their time, energy, and intellects to the endeavor.

First, I want to thank the committee of volunteer practitioners, researchers, and subject-matter experts who developed the topics and materials contained in these standards. Second, I thank the peer reviewers who provided invaluable and meticulous feedback on each standard. Finally, I thank the NADCP Board of Directors for its leadership and vision in supporting this time- and labor-intensive effort. I reserve special recognition for Dr. Douglas Marlowe, who, as he did with Volume I, labored over every aspect of the document to ensure that it provides guidance that is clear, rooted convincingly in scientific research, and as practical as possible for Drug Court professionals.

I could not be more excited as we release this next volume. In the twenty-six years since the first Drug Court was founded, a vast body of research has proven not only that Drug Courts work, but also how they work and for whom. We now know how to structure and implement our Drug Courts to achieve the best outcomes, and it is a great privilege and honor to share this hard-won knowledge with the Drug Court field. With science guiding the hands of a compassionate and dedicated field of educated professionals, Drug Courts are poised to give hope and the gift of recovery to millions of deserving citizens, enhance public safety in our communities, and make the best use of taxpayer dollars.

Clearly the work is not done. The material contained herein must be disseminated widely to the Drug Court field and translated into day-to-day Drug Court operations. Much effort lies ahead to train practitioners on the content of the standards and put the recommended procedures into effect. In addition, future volumes of the standards will address other aspects of Drug Court procedures as new research findings become available. NADCP stands ready to deliver the requisite training, technical assistance, and knowledge development needed to enact the standards, expand the field's knowledge of best practices, and produce the best possible results for our participants and our communities.

*Carolyn D. Hardin*  
*Interim Chief Executive Officer*  
*National Association of Drug Court Professionals*



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**ADULT DRUG COURT  
BEST PRACTICE STANDARDS**



# INTRODUCTION

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*Until Drug Courts define appropriate standards of practice, they will be held accountable, fairly or unfairly, for the worst practices in the field. Scientists will continue to analyze the effects of weak Drug Courts alongside those of exceptional Drug Courts, thus diluting the benefits of Drug Courts. Critics will continue to tarnish the reputation of Drug Courts by attributing to them the most noxious practices of the feeblest programs. Only by defining the bounds of acceptable and exceptional practices will Drug Courts be in a position to disown poor-quality or harmful programs and set effective benchmarks for new and existing programs to achieve.*

*—Adult Drug Court Best Practice Standards, Volume I (NADCP, 2013; p. 1)*

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## Volume I

In 2013, NADCP released Volume I of the *Adult Drug Court Best Practice Standards* (Standards). This landmark document was the product of more than four years of exhaustive work reviewing scientific research on best practices in substance abuse treatment and correctional rehabilitation and distilling that vast literature into measurable and enforceable practice recommendations for Drug Court professionals.

The response from the Drug Court field was immediate and profound. In the ensuing two years, twenty out of twenty-five states (80%) responding to a national survey indicated they have adopted the Standards for purposes of credentialing, funding, or training new and existing Drug Courts in their jurisdictions. The parlance of the field is literally evolving as evidence-based terminology permeates Drug Court policies and procedures. Drug Court professionals now speak routinely about targeting high-risk and high-need participants [Standard I], ensuring equivalent access and services for members of historically disadvantaged groups [Standard II], enhancing perceptions of procedural fairness during court hearings [Standard III], distinguishing proximal from distal behavioral goals and responding to participant conduct accordingly [Standard IV], and delivering evidence-based treatments matched to participants' clinical needs and prognoses for success in treatment [Standard V].

Any concerns that the Standards might sit on a shelf and collect dust vanished rapidly. Drug Courts are changing their policies and procedures in accordance with scientific findings and improving their outcomes as a result.

## Volume II

Volume I marked the beginning of an ongoing process of self-evaluation and self-correction initiated by and for the Drug Court field. Before the ink dried on Volume I, NADCP launched subsequent efforts to bring Volume II to print, and those efforts have now reached fruition. Volume II picks up seamlessly where Volume I left off and describes best practices for Drug Courts on the following topics:

## INTRODUCTION

*VI. Complementary Treatment and Social Services.* Drug Court participants often have a range of service needs extending well beyond substance abuse treatment. Standard VI addresses an array of co-occurring needs encountered frequently in Drug Courts, including best practices for delivering mental health treatment, trauma-informed services, criminal thinking interventions, family counseling, vocational or educational counseling, and prevention education to reduce health-risk behaviors.

*VII. Drug and Alcohol Testing.* Unless Drug Courts have accurate and timely information as to whether participants are maintaining abstinence from illicit drugs and alcohol, they have no way to apply incentives, sanctions, or treatment adjustments effectively. Standard VII describes best practices for detecting unauthorized substance use in a population that is often highly motivated and surprisingly adept at avoiding detection by standard testing methods.

*VIII. Multidisciplinary Team.* Recent studies have shed considerable light on the workings of the Drug Court team. Standard VIII reviews the latest research indicating which professional disciplines should be represented on the team, how team members should share information and expertise, and how often and under what circumstances team members should receive preparatory instruction and continuing-education training on Drug Court best practices.

*IX. Census and Caseloads.* Drug Courts need to “go to scale” and treat all eligible individuals involved in the criminal justice system. Yet studies suggest outcomes may decline if caseloads increase without ensuring that programs have sufficient resources to maintain fidelity to best practices. Standard IX identifies milestones related to the size of the Drug Court census and caseloads for supervision officers and clinicians that should trigger a reexamination of a Drug Court’s resources and adherence to best practices.

*X. Monitoring and Evaluation.* Drug Courts are successful in large measure because they recognized the importance of research and evaluation from their inception. Not all studies, however, employ adequate scientific methodology, thus contributing a good deal of “noise” and confusion to the scientific literature on Drug Courts. Standard X describes best practices for monitoring a Drug Court’s adherence to best practices and evaluating its impacts on substance abuse, crime, participants’ emotional health, and other important outcomes.

## Procedures

NADCP employed the same procedures for developing Volume II as were employed for Volume I. The standards were drafted by a diverse and multidisciplinary committee comprising Drug Court practitioners, subject-matter experts, researchers, and state and federal policymakers. Each draft standard was peer-reviewed subsequently by at least thirty practitioners and researchers with expertise in the relevant subject matter. The peer reviewers rated the standards on the dimensions of *clarity* (what specific practices were required), *justification* (why those practices were required), and *feasibility* (how difficult it would be for Drug Courts to implement the practices). All of the standards received ratings from good to excellent and were viewed as achievable by most Drug Courts within a reasonable period of time. How long this process should take will vary from standard to standard. Drug Courts should be able to comply with some of the standards within a few months if they are not already doing so; however, other standards may require three to five years to satisfy.

None of the requirements contained in the Standards will come as a surprise to Drug Court professionals who have attended a training workshop or conference within the past five years. The research supporting these standards has been disseminated widely to the Drug Court field via conference presentations, webinars, practitioner fact sheets, and NDCI's scholarly journal, the *Drug Court Review*. Volumes I and II of the Standards are simply the first documents to compile and distill that research into concrete and measurable practice recommendations.

## **Future Volumes**

The standards contained in Volumes I and II do not come close to addressing every practice performed in a Drug Court. Unless reliable and convincing evidence demonstrated that a practice significantly improves outcomes, it was not incorporated (yet) into a best practice standard. This should in no way be interpreted to suggest that omitted practices are unimportant or less important than the practices that were included. Practices were omitted simply because the current state of research is insufficient at this time to provide dependable guidance to the field or to impose an obligation on Drug Courts to alter their operations. Additional practices will be added to the Standards in future volumes as new studies are completed. Future standards are expected to address topics including best practices for community-supervision officers in Drug Courts; restorative-justice interventions such as community service or victim restitution; payment of fines, fees, and costs; peer and vocational mentoring; and recovery-oriented systems of care. NADCP is working actively with researchers and funders to fill these gaps in the literature and is committed to publishing related practice guidance as soon as a sufficient body of evidence is compiled.

To date, best practice standards have only been developed for Adult Drug Courts. This fact does not suggest that Adult Drug Courts are more effective or valued than other types of problem-solving courts such as Juvenile Drug Courts, DWI Courts, Family Drug Courts, or Veterans Treatment Courts. Adult Drug Courts simply have far more research on them than other types of problem-solving courts. When a sufficient body of research identifies best practices for other problem-solving court programs, NADCP will develop and release best practice standards for those programs as well.

## **Implementation**

Putting science into practice is the greatest challenge facing the substance abuse treatment and criminal justice fields (Damschroder et al., 2009; Rudes et al., 2013; Taxman & Belenko, 2013). So far, Drug Courts are doing considerably better than most programs at following best practice standards; however, more work is needed. Programs that ignore best practices and fail to attend training conferences are the ones most likely to produce ineffective or harmful results (Carey et al., 2012; Shaffer, 2006; van Wormer, 2010) and thus to diminish the effects of Drug Courts and tarnish the reputation of the field. There is no escaping the need to redouble our efforts to disseminate best practice information widely, provide needed technical assistance to help Drug Courts bring themselves into compliance with the standards, and hold outlier programs accountable for refusing to align their practices with what works.

Responsibility for enforcing best practices is the province of state and local court and treatment systems; however, NADCP and other national organizations can and will play a critical role in

## INTRODUCTION

training, consulting, and evaluating program adherence to best practices. Coordinated efforts at the state, local, and national levels will teach Drug Courts what they should be doing, why they should be doing it, and how to do it. Programs that turn a blind eye to this assistance will be readily identifiable and will ultimately face the same consequences as any other program or professional that provides deficient services below the recognized standard of care for their field.

Drug Courts have always set the highest standards for themselves. Dissatisfied with what was being done in the past, Drug Courts pushed the envelope and redesigned the criminal justice system. They brushed aside old paradigms and changed the language of justice reform. The large majority of Drug Courts can be expected to follow best practices once those practices have been identified and to save innumerable lives in the process. With a critical mass of effective programs crowding out ineffective alternatives, Drug Courts will continue to lead the way toward improved public health, public safety, and higher financial benefits for taxpayers.

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## VI. COMPLEMENTARY TREATMENT AND SOCIAL SERVICES

Participants receive complementary treatment and social services<sup>1</sup> for conditions that co-occur with substance abuse and are likely to interfere with their compliance in Drug Court, increase criminal recidivism, or diminish treatment gains.

- A. Scope of Complementary Services
- B. Sequence and Timing of Services
- C. Clinical Case Management
- D. Housing Assistance
- E. Mental Health Treatment
- F. Trauma-Informed Services
- G. Criminal Thinking Interventions
- H. Family and Interpersonal Counseling
- I. Vocational and Educational Services
- J. Medical and Dental Treatment
- K. Prevention of Health-Risk Behaviors
- L. Overdose Prevention and Reversal

### A. Scope of Complementary Services

The Drug Court provides or refers participants for treatment and social services to address conditions that are likely to interfere with their response to substance abuse treatment or other Drug Court services (*responsivity needs*), to increase criminal recidivism (*criminogenic needs*), or to diminish long-term treatment gains (*maintenance needs*). Depending on participant needs, complementary services may include housing assistance, mental health treatment, trauma-informed services, criminal-thinking interventions, family or interpersonal counseling, vocational or educational services, and medical or dental treatment. Participants receive only those services for which they have an assessed need.

### B. Sequence and Timing of Services

In the first phase of Drug Court, participants receive services designed primarily to address responsivity needs such as deficient housing, mental health symptoms, and substance-related cravings, withdrawal, or anhedonia (diminished ability to experience pleasure). In the interim phases of Drug Court, participants receive services designed to resolve criminogenic needs that co-occur frequently with substance abuse, such as

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<sup>1</sup> The term *complementary treatment and social services* refers to interventions other than substance abuse treatment that ameliorate symptoms of distress, provide for participants' basic living needs, or improve participants' long-term adaptive functioning. The term does not include restorative-justice interventions such as victim restitution, supervisory interventions such as probation home visits, or recovery-oriented services such as peer mentoring.

criminal-thinking patterns, delinquent peer interactions, and family conflict. In the later phases of Drug Court, participants receive services designed to maintain treatment gains by enhancing their long-term adaptive functioning, such as vocational or educational counseling.

### **C. Clinical Case Management**

Participants meet individually with a clinical case manager or comparable treatment professional at least weekly during the first phase of Drug Court. The clinical case manager administers a validated assessment instrument to determine whether participants require complementary treatment or social services, provides or refers participants for indicated services, and keeps the Drug Court team apprised of participants' progress.

### **D. Housing Assistance**

Where indicated, participants receive assistance finding safe, stable, and drug-free housing beginning in the first phase of Drug Court and continuing as necessary throughout their enrollment in the program. If professional housing services are not available to the Drug Court, clinical case managers or other staff members help participants find safe and sober housing with prosocial and drug-free relatives, friends, or other suitable persons. Participants are not excluded from participation in Drug Court because they lack a stable place of residence.

### **E. Mental Health Treatment**

Participants are assessed using a validated instrument for major mental health disorders that co-occur frequently in Drug Courts, including major depression, bipolar disorder (manic depression), posttraumatic stress disorder (PTSD), and other major anxiety disorders. Participants suffering from mental illness receive mental health services beginning in the first phase of Drug Court and continuing as needed throughout their enrollment in the program. Mental illness and addiction are treated concurrently using an evidence-based curriculum that focuses on the mutually aggravating effects of the two conditions. Participants receive psychiatric medication based on a determination of medical necessity or medical indication by a qualified medical provider. Applicants are not denied entry to Drug Court because they are receiving a lawfully prescribed psychiatric medication [see Standard I, Target Population], and participants are not required to discontinue lawfully prescribed psychiatric medication as a condition of graduating from Drug Court [see Standard V, Substance Abuse Treatment].

### **F. Trauma-Informed Services**

Participants are assessed using a validated instrument for trauma history, trauma-related symptoms, and posttraumatic stress disorder (PTSD). Participants with PTSD receive an evidence-based intervention that teaches them how to manage distress without resorting to substance abuse or other avoidance behaviors, desensitizes them gradually to symptoms of panic and anxiety, and encourages them to engage in productive actions that reduce the risk of retraumatization. Participants with PTSD or severe trauma-related symptoms are evaluated for their suitability for group interventions and are treated on an individual basis or in small groups when necessary to manage panic, dissociation, or

severe anxiety. Female participants receive trauma-related services in gender-specific groups. All Drug Court team members, including court personnel and other criminal justice professionals, receive formal training on delivering trauma-informed services.

#### **G. Criminal Thinking Interventions**

Participants receive an evidence-based criminal-thinking intervention after they are stabilized clinically and are no longer experiencing acute symptoms of distress such as cravings, withdrawal, or depression. Staff members are trained to administer a standardized and validated cognitive-behavioral criminal-thinking intervention such as Moral Reconciliation Therapy, the Thinking for a Change program, or the Reasoning & Rehabilitation program.

#### **H. Family and Interpersonal Counseling**

When feasible, at least one reliable and prosocial family member, friend, or daily acquaintance is enlisted to provide firsthand observations to staff about participants' conduct outside of the program, to help participants arrive on time for appointments, and to help participants satisfy other reporting obligations in the program. After participants are stabilized clinically, they receive an evidence-based cognitive-behavioral intervention that focuses on improving their interpersonal communication and problem-solving skills, reducing family conflicts, and eliminating associations with substance-abusing and antisocial peers and relatives.

#### **I. Vocational and Educational Services**

Participants with deficient employment or academic histories receive vocational or educational services beginning in a late phase of Drug Court. Vocational or educational services are delivered after participants have found safe and stable housing, their substance abuse and mental health symptoms have resolved substantially, they have completed a criminal-thinking intervention, and they are spending most or all of their time interacting with prosocial and sober peers. Vocational interventions are standardized and cognitive-behavioral in orientation and teach participants to find a job, keep a job, and earn a better or higher-paying job in the future through continuous self-improvement. Participants are required to have a stable job, be enrolled in a vocational or educational program, or be engaged in comparable prosocial activity as a condition of graduating from Drug Court. Continued involvement in work, education, or comparable prosocial activity is a component of each participant's continuing-care plan.

#### **J. Medical and Dental Treatment**

Participants receive immediate medical or dental treatment for conditions that are life-threatening, cause serious pain or discomfort, or may lead to long-term disability or impairment. Treatment for nonessential or nonacute conditions that are exacerbated by substance abuse may be provided in a late phase of Drug Court or included in the participant's continuing-care plan.

**K. Prevention of Health-Risk Behaviors**

Participants complete a brief evidence-based educational curriculum describing concrete measures they can take to reduce their exposure to sexually transmitted and other communicable diseases.

**L. Overdose Prevention and Reversal**

Participants complete a brief evidence-based educational curriculum describing concrete measures they can take to prevent or reverse drug overdose.

**COMMENTARY**

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**A. Scope of Complementary Services**

Drug Court participants frequently have needs for treatment and social services that extend well beyond substance abuse treatment. National and statewide studies have found that substantial proportions of Drug Court participants suffered from a serious co-occurring mental health or medical disorder, were chronically unemployed, had low educational achievement, were homeless, or had experienced physical or sexual abuse or other trauma (see Table 1).

TABLE 1 COMPLEMENTARY NEEDS IDENTIFIED IN NATIONAL AND STATEWIDE STUDIES OF DRUG COURTS	
Complementary Need	Percentage of Participants
Any mental health problem/disorder	63%
Major depression	16%–39%
Posttraumatic stress disorder (PTSD)	10%
Anxiety disorder other than PTSD	9%
Bipolar disorder	8%
Chronic medical condition	26%
Unemployed	54%–72%
Less than a high school diploma or GED	32%–38%
Homeless	11%–47%
Abuse or trauma history	27%–29%

Sources: Cissner et al. (2013); Green & Rempel (2012); Peters et al. (2012).

Drug Courts are more effective and cost-effective when they offer complementary treatment and social services to address these co-occurring needs. A multisite study of approximately seventy Drug Courts found that programs were significantly more effective at reducing crime when they offered mental health treatment, family counseling, and parenting classes and were marginally more effective when they offered medical and dental services (Carey et al., 2012). The same study determined that Drug Courts were more cost-effective when they helped participants find a job, enroll in an educational program, or obtain sober and supportive housing. Similarly, a statewide study of eighty-six Drug Courts in New York found that programs were significantly more effective at reducing crime when they assessed participants for trauma and other mental health treatment needs, and delivered mental health, medical, vocational, or educational services where indicated (Cissner et al., 2013).

Studies do not, however, support a practice of delivering the same complementary services to all participants. Drug Courts that required all participants to receive educational or employment services were

determined in one meta-analysis to be less effective at reducing crime than Drug Courts that matched these services to the assessed needs of the participants (Shaffer, 2006). Requiring participants to receive unnecessary services wastes time and resources and can make outcomes worse by placing excessive demands on participants and interfering with the time they have available to engage in productive activities (Gutierrez & Bourgon, 2012; Lowenkamp et al., 2006; Prendergast et al., 2013; Smith et al., 2009; Vieira et al., 2009; Viglione et al., 2015). Evidence also suggests participants may become resentful, despondent, or anxious if they are sanctioned for failing to meet excessive or unwarranted demands, a phenomenon referred to as learned helplessness or ratio burden (Seligman, 1975). Under such circumstances, behavior fails to improve, and participants may leave treatment prematurely (Marlowe & Wong, 2008). If a Drug Court team cannot articulate a sound rationale for requiring a participant to receive a given service, then the team should reconsider requiring that service.

## **B. Sequence and Timing of Services**

Timing is critical to the successful delivery of complementary treatment and social services. Outcomes are significantly better when rehabilitation programs address complementary needs in a specific sequence. This finding has important implications for designing the phase structure in a Drug Court. The first phase of Drug Court should focus primarily on resolving conditions that are likely to interfere with retention or compliance in treatment (responsivity needs). This process may include meeting participants' basic housing needs, stabilizing mental health symptoms if present, and ameliorating acute psychological or physiological symptoms of addiction, such as cravings, anhedonia, or withdrawal. Subsequently, the interim phases of Drug Court should focus on resolving needs that increase the likelihood of criminal recidivism and substance abuse (criminogenic needs). This process includes initiating sustained abstinence from drugs and alcohol, addressing dysfunctional or antisocial thought patterns, eliminating delinquent peer associations, and reducing family conflict. Finally, later phases of Drug Court should address remaining needs that are likely to undermine the maintenance of treatment gains (maintenance needs). This process may include providing vocational or educational assistance, parent training, or other interventions designed to enhance participants' activities of daily living (ADL) skills.<sup>2</sup>

*Responsivity Needs.* When participants first enter Drug Court, one of the most pressing goals is to ensure that they remain in treatment and comply with other reporting obligations. This objective requires Drug Courts to resolve symptoms or conditions that are likely to interfere with attendance or engagement in treatment. Such conditions are commonly referred to as responsivity needs because they interfere with a person's response to rehabilitation efforts (Andrews & Bonta, 2010; Smith et al., 2009). Although responsivity needs do not necessarily cause or exacerbate crime, they nevertheless must be addressed early in treatment to prevent participants from failing or dropping out of treatment prematurely (Hubbard & Pealer, 2009; Karno & Longabaugh, 2007).

Responsivity needs that are commonly encountered in Drug Courts include severe mental illness and homelessness or unstable housing (Cissner et al., 2013; Green & Rempel, 2012; Peters et al., 2012). Although these conditions usually do not cause crime (Andrews & Bonta, 2010; Bonta et al., 1998; Gendreau et al., 1996), they have a marked tendency to undermine the effectiveness of Drug Courts and other correctional rehabilitation programs (Gray & Saum, 2005; Hickert et al., 2009; Johnson et al., 2011; Mendoza et al., 2013; Young & Belenko, 2002). To avoid premature termination from Drug Court, these responsivity needs must be addressed, when present, beginning in the first phase of treatment and continuing as needed throughout participants' enrollment in the program.

*Criminogenic Needs.* Criminogenic needs refer to disorders or conditions that cause or exacerbate crime (Andrews & Bonta, 2010). Drug and alcohol dependence are highly criminogenic needs (Bennett et al., 2008; Walters, 2015), which explains why they are the primary focus of most interventions in Drug Courts. Other criminogenic needs that are encountered frequently in Drug Courts include criminal-thinking

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<sup>2</sup> This phase structure assumes a Drug Court is serving high-risk and high-need participants [see Standard I]. If a Drug Court serves individuals who are not addicted to drugs or alcohol or suffering from a serious mental illness, it may be advisable to deliver vocational, educational or other maintenance interventions beginning in an early phase of the program (Cresswell & Deschenes, 2001; Gallagher, 2013a; Vito & Tewksbury, 1998).

## COMPLEMENTARY TREATMENT AND SOCIAL SERVICES

patterns, impulsivity, family conflict, and delinquent peer affiliations (Green & Rempel, 2012; Hickert et al., 2009; Jones et al., 2015).

Studies have reported improved outcomes when Drug Courts provided services to address these criminogenic needs. For example, superior outcomes have been reported when Drug Court participants learned to apply effective and prosocial decision-making skills, such as learning to think before they act, to consider the potential consequences of their actions, and to recognize their own role in interpersonal conflicts (Cheesman & Kunkel, 2012; Heck, 2008; Kirchner & Goodman, 2007; Lowenkamp et al., 2009; Vito & Tewksbury, 1998). Similarly, studies found that crime and substance abuse declined significantly when Drug Court participants spent less time interacting with delinquent peers, spent more time interacting with prosocial peers and relatives, and reported fewer conflicts with family members (Green & Rempel, 2012; Hickert et al., 2009; Shaeffer et al., 2010; Wooditch et al., 2013).

*Maintenance Needs.* Some needs, such as poor job skills, illiteracy, or low self-esteem, are often the result of living a nonproductive or antisocial lifestyle rather than the cause of that lifestyle (Hickert et al., 2009; Wooditch et al., 2013). Treating such noncriminogenic needs before one treats criminogenic needs is associated with increased criminal recidivism, treatment failure, and other undesirable outcomes (Andrews & Bonta, 2010; Andrews et al., 1990; Smith et al., 2009; Vieira et al., 2009). Nevertheless, if these needs are ignored over the long term, they are likely to interfere with the maintenance of treatment gains. Improvements in certain maintenance needs, such as improved educational achievement or job skills, predict better long-term persistence of treatment effects (Leukefeld et al., 2007).

The important point is that improvements in maintenance needs rarely occur until after the more pressing responsivity and criminogenic needs have been resolved. Participants are unlikely, for example, to improve their job performance until after they have stopped experiencing debilitating symptoms of addiction or mental illness, stopped associating with delinquent peers, and relinquished self-centered attitudes and impulsive behaviors (Guastafarro, 2012; Samenow, 2014). After participants are stabilized clinically and have achieved a reasonable period of sobriety, maintenance services designed to enhance their adaptive functioning and ADL skills help to ensure the gains are sustained. Outcomes are also significantly better when continued involvement in maintenance activities after discharge is a requirement for graduation and a component of each participant's continuing-care plan (Carey et al., 2012).

### C. Clinical Case Management

Studies consistently find that Drug Courts are more effective and cost-effective when participants meet individually with a clinical case manager or comparable treatment professional at least weekly during the first phase of the program (Carey et al., 2012; Cissner et al., 2013; Zweig et al., 2012). As described previously, Drug Courts must identify a range of complementary needs among participants, refer participants for indicated services, and ensure the services are delivered in an effective sequence. To do otherwise risks wasting resources and making outcomes worse for some participants. These complicated tasks require input from a professionally trained clinical case manager or clinician who is competent to perform clinical and social service assessments, understands how services should be sequenced and matched to participant needs, and is skilled at monitoring and reporting on participant progress (Monchick et al., 2006; Rodriguez, 2011).

Typically, clinical case managers are addiction counselors, social workers, or psychologists who have received specialized training to assess participant needs, broker referrals for indicated services, coordinate care between partner agencies, and report progress information to other interested professionals (Monchick et al., 2006; Rodriguez, 2011). In some Drug Courts, probation officers or other criminal justice professionals may serve as court case managers, to be distinguished from clinical case managers. Typically, court case managers administer brief screening instruments designed to identify participants requiring more in-depth clinical assessments. Participants scoring above established thresholds on the screening instruments are referred for further evaluation by a clinically trained treatment professional.

Broadly speaking, there are four basic models of clinical case management (Hesse et al., 2007; Rapp et al., 2014):

- *Brokerage Model*—The least intensive form of case management, the brokerage model involves assessing participants and linking them to indicated services.
- *Generalist or Clinician Model*—In the most common form of case management, the Generalist case manager assesses participant needs and delivers some or all of the indicated services.
- *Assertive Community Treatment (ACT) Model*—The most intensive form of case management, the ACT Model provides around-the-clock access to a multidisciplinary team of professionals that delivers wrap-around services in the community designed to meet an array of treatment and social-service needs.
- *Strengths-Based Model*—A strengths-based philosophy may be applied in the context of any of the above models. It focuses on leveraging participants' natural resources and encouraging participants to take an active role in setting treatment goals and selecting treatment options.

Meta-analyses reveal that all four case management models significantly increase referrals for indicated services and retain participants longer in treatment; however, they have relatively small effects on substance abuse, crime, and other long-term outcomes (Hesse et al., 2007; Rapp et al., 2014). Whether a program produces long-term improvements depends ultimately on the quality and quantity of treatment and social services that are delivered. No evidence suggests any one case management model is superior to another; however, the models were developed for different types of programs serving individuals with different clinical and social service profiles. The generalist model was developed primarily for use in outpatient treatment settings where a primary therapist commonly delivers or coordinates the delivery of various components of a participant's care. Although few Drug Court studies have provided a clear description of the case management services that were provided, the generalist model appears to be used most frequently in adult Drug Courts (Carey et al., 2012; Cissner et al., 2013; Zweig et al., 2012).

The brokerage model was developed for participants who are served by more than one agency or system. For example, some substance abuse treatment programs may lack the required expertise to deliver mental health treatment or vocational rehabilitation. As a result, participants must be referred to another agency for a portion of their care. A clinical case manager is required to broker the referral, reconcile conflicting demands that may be placed on participants by different agencies, and report on participant progress to the Drug Court team.

A specific model of case management, called Treatment Accountability for Safer Communities or Treatment Alternatives to Street Crime (TASC), was designed to bridge gaps between the substance abuse, mental health, and criminal justice systems. TASC programs typically apply a brokerage or generalist model depending on whether treatment is available within the criminal justice system or must be brokered through another system or agency. Evidence is convincing that TASC programs increase participants' access to services and retention in treatment; however, impacts on substance abuse and crime have been mixed (Anglin et al., 1999; Ventura & Lambert, 2004). As was already noted, the key to successful outcomes depends on the quality and quantity of treatment and social services that are delivered (Clark et al., 2013; Cook, 2002; Rodriguez, 2011). Outcomes are more consistently favorable when TASC case management is delivered in conjunction with intensive evidence-based treatment as in Drug Courts (Monchick et al., 2006). Therefore, training on the TASC model or a comparable case management model is important for staff members providing clinical case management services in Drug Courts.

Finally, the ACT model was developed for use with seriously impaired individuals who have a wide range of mental health and social service needs (McLellan et al., 1998, 1999). This intensive model of case management has been applied successfully in the context of a mental health court (Braude, 2005) and a community court serving persons with serious and persistent mental illness or social service needs (Somers et al., 2014). Training on the ACT model of case management is advisable for Drug Courts serving seriously impaired individuals suffering from co-occurring mental illness, chronic homelessness, or other severe functional impairments.

Regardless of which model of case management is applied, outcomes are superior when case managers administer reliable and valid needs-assessment instruments (Andrews & Bonta, 2010; Andrews et al., 2006). [Appendix C provides examples of validated instruments designed to assess clinical and

criminogenic needs among persons in substance abuse treatment and the criminal justice system.] Whether needs assessments should be administered repeatedly during the course of treatment is an open question. Although evidence suggests changes in need scores correlate with progress in treatment (Greiner et al., 2015; Serin et al., 2013; Vose et al., 2013; Wooditch et al., 2013), little guidance is available to determine when or how to alter treatment conditions in light of changing scores (Serin et al., 2013). Until such guidance is available, Drug Courts are advised to rely on objective indices of participant progress, such as drug test results and treatment attendance rates, to make decisions about adjusting treatment and social services.

On a final note, a critical function of case management is linking participants to public benefits and other subsidies to which they are legally entitled. For example, under the Affordable Care Act (ACA), Drug Court participants may be eligible for medical or mental health care benefits pursuant to Medicaid expansion or newly created health-insurance exchanges (Frescoln, 2014). Court case managers or clinical case managers must leverage these financial resources and enroll participants for eligible benefits to meet participants' needs for substance abuse treatment and other complementary services.

### **D. Housing Assistance**

Participants are unlikely to succeed in treatment if they do not have a safe, stable, and drug-free place to live (Morse et al., 2015; Quirouette et al., 2015). No study was identified that has examined the impact of housing assistance on Drug Court outcomes. However, studies in similar contexts have reported improved outcomes when housing assistance was provided for parolees reentering the community after prison (Clark, 2014; Lutze et al., 2014), in community courts for persons suffering from serious and persistent mental illness (Kilmer & Sussell, 2014; Lee et al., 2013), and in programs serving homeless military veterans (Elbogen et al., 2013; Winn et al., 2014).

Some Drug Courts may have a policy of denying entry to persons who do not have a stable place of residence. Such a policy is likely to have the unintended effect of excluding the highest-risk and highest-need individuals—those who need Drug Court the most—from participation in Drug Court (Morse et al., 2015; Quirouette et al., 2015). The preferable course of action is to provide housing assistance, where indicated, beginning in the first phase of Drug Court and continuing as needed throughout participants' enrollment in the program. If professional housing services are not available to a Drug Court, then clinical case managers or other staff members should make every effort to help participants find safe and stable housing with prosocial and drug-free relatives, friends, or other suitable individuals.

### **E. Mental Health Treatment**

Approximately two-thirds of Drug Court participants report serious mental health symptoms and roughly one-quarter have a diagnosed Axis I psychiatric disorder, most commonly major depression, bipolar disorder, PTSD, or other anxiety disorder (Cissner et al., 2013; Green & Rempel, 2012; Peters et al., 2012). Mental illness, by itself, is ordinarily not a criminogenic need (Bonta et al., 1998; Elbogen & Johnson, 2009; Gendreau et al., 1996; Peterson et al., 2014; Phillips et al., 2005; Prins et al., 2014); however, it is a responsivity need that can interfere significantly with the effectiveness of Drug Courts and other rehabilitation programs (Gray & Saum, 2005; Hickert et al., 2009; Johnson et al., 2011; Manchak et al., 2014; Mendoza et al., 2013; Ritsher et al., 2002; Young & Belenko, 2002). Moreover, when mental illness is combined with substance abuse, the odds of recidivism increase significantly—although the magnitude of this effect is smaller than for most other criminogenic risk factors, such as a participant's criminal history or association with delinquent peers (Andrews & Bonta, 2010; Peters et al., 2015; Rezanoff et al., 2013).

Mental illness and substance abuse may co-occur in a given case for several reasons. Substance abuse may trigger or exacerbate mental illness, mentally ill individuals may abuse substances in a misguided effort to self-medicate psychiatric symptoms, or the two disorders may emerge independently in a person who has a generalized vulnerability to stress-related illness (Ross, 2008). Causality aside, treating either disorder alone without treating both disorders simultaneously is rarely, if ever, successful. Addiction and mental illness are reciprocally aggravating conditions, meaning that continued symptoms of one disorder are likely to precipitate relapse in the other disorder (Chandler et al., 2004; Drake et al., 2008). For example, a

formerly depressed person who continues to abuse drugs is likely to experience a resurgence of depressive symptoms. Conversely, a person recovering from addiction who continues to suffer from depression is at risk for relapsing to drug abuse. For this reason, best practice standards for Drug Courts and other treatment programs require mental illness and addiction to be treated concurrently as opposed to consecutively (Drake et al., 2004; Kushner et al., 2014; Mueser et al., 2003; Osher et al., 2012; Peters, 2008; Steadman et al., 2013). Whenever possible, both disorders should be treated in the same facility by the same professional(s) using an integrated treatment model that focuses on the mutually aggravating effects of the two conditions. The Substance Abuse and Mental Health Services Administration (SAMHSA, 2010) has published therapist toolkits to assist in delivering evidence-based integrated treatments for co-occurring substance-use and mental health disorders.

Participants should also have unhindered access to medical providers qualified to prescribe and monitor response to psychiatric medications (Kushner et al., 2014; Steadman et al., 2013). In one study, Drug Court participants who were prescribed psychiatric medications were seven times more likely to graduate successfully from the program than participants with psychiatric symptoms who did not receive psychiatric medications (Gray & Saum, 2005). Thus, for Drug Courts to deny participants access to psychiatric medication or require them to discontinue legally prescribed psychiatric medication as a condition of entering or graduating from Drug Court is not appropriate [see also Standard I, Target Population, and Standard V, Substance Abuse Treatment]. A participant should only be denied psychiatric medication if the decision is based on expert medical evidence from a qualified physician who has examined the participant and is adequately informed about the facts of the case (Peters & Osher, 2004; Steadman et al., 2013).

#### **F. Trauma-Informed Services**

More than one-quarter of Drug Court participants report having been physically or sexually abused in their lifetime or having experienced another serious traumatic event, such as a life-threatening car accident or work-related injury (Cissner et al., 2013; Green & Rempel, 2012). Among female Drug Court participants, studies have found that more than 80% experienced a serious traumatic event in their lifetime, more than half were in need of trauma-related services, and over a third met diagnostic criteria for PTSD (Messina et al., 2012; Powell et al., 2012; Sartor et al., 2012).

Unlike most types of mental illness which are typically noncriminogenic, individuals in the criminal justice system who have PTSD are approximately one and a half times more likely to reoffend than those without PTSD (Sadeh & McNiel, 2015). Moreover, as is true for many forms of mental illness, individuals with PTSD are significantly more likely to drop out or to be discharged prematurely from substance abuse treatment than individuals without PTSD (Mills et al., 2012; Read et al., 2004; Saladin et al., 2014). For these reasons, addressing trauma-related symptoms beginning in the first phase of Drug Court and continuing as necessary throughout participants' enrollment in the program is essential.

Most research on treatment of PTSD and other trauma-related syndromes has been conducted with military veterans or women in gender-specific treatment programs. For persons suffering from a diagnosed PTSD, evidence-based treatments are manualized, standardized, and cognitive-behavioral in orientation (Benish et al., 2008). Effective interventions focus on the following objectives (Benish et al., 2008; Bisson et al., 2007; Bradley et al., 2005; Mills et al., 2012):

- Creating a safe and dependable therapeutic relationship between the participant and therapist
- Helping participants deal with anger, anxiety, and other negative emotions without lashing out or engaging in avoidance behaviors such as substance abuse
- Assisting participants to construct a coherent “narrative” or understanding of the traumatic events that points toward productive actions (For example, many trauma victims believe they were to blame for past traumas or are helpless to prevent future traumas. Helping participants absolve themselves of guilt for past events and learn effective behavioral strategies to avoid future retraumatization is far more productive.)
- Exposing participants, in tolerable dosages, to memories or images of the event in a manner that gradually desensitizes them to associated feelings of panic and anxiety

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Web sites providing additional information about evidence-based treatments for PTSD are listed in Appendix D.

In a randomized controlled experiment, female Drug Court participants with trauma histories who received manualized cognitive-behavioral PTSD treatments—Helping Women Recover (Covington, 2008) or Beyond Trauma (Covington, 2003)—in gender-specific groups were more likely to graduate from Drug Court, were less likely to receive a jail sanction in the program, and reported more than twice the reduction in PTSD symptoms than participants with trauma histories who did not receive PTSD treatment (Messina et al., 2012). In another study, female Drug Court participants who received similar interventions—trauma-focused cognitive-behavioral therapy or abuse-focused cognitive-behavioral therapy—reported substantial reductions in substance use and mental health symptoms as well as improvements in housing and employment (Powell et al., 2012). Given the design of these studies, separating the effects of the PTSD treatments from the effects of the gender-specific groups is not possible. Studies have reported superior outcomes when women in the criminal justice system received various types of substance abuse treatment in female-only groups (Grella, 2008; Kissin et al., 2013; Liang & Long, 2013; Morse et al., 2013). Given the current state of knowledge, the best practice is to deliver trauma-related services for women in female-only groups because this combination of services clearly enhances outcomes for these participants.

Not all individuals who experience trauma will develop PTSD or require PTSD treatment, nor can Drug Courts assume that past trauma was the cause of a participant's substance abuse problem or criminal history (Saladin et al., 2014). In some cases, trauma is the result rather than the cause of a participant's substance abuse problem or criminal involvement. Persons who engage in substance abuse or crime often expose themselves repeatedly to the potential for trauma; therefore, treating trauma symptoms without paying equivalent attention to substance abuse and other criminogenic needs is unlikely to produce sustainable improvements.

Although some participants with trauma histories do not require formal PTSD treatment, all staff members, including court personnel and other criminal justice professionals, need to be *trauma-informed* for all participants (Bath, 2008). Staff members should remain cognizant of how their actions may be perceived by persons who have serious problems with trust, are paranoid or unduly suspicious of others' motives, or have been betrayed, sometimes repeatedly, by important persons in their lives. Safety, predictability and reliability are critical for treating such individuals. Several practice recommendations should be borne in mind (Bath, 2008; Covington, 2003; Elliott et al., 2005; Liang & Long, 2013):

- Staff members should strive continually to avoid inadvertently retraumatizing participants. For example, responding angrily to participant infractions, ignoring participants' fears or concerns, maintaining a chaotic or noisy group-counseling environment, or performing urine drug testing in a public or disrespectful manner may reawaken feelings of shame, fear, guilt, or panic in formerly traumatized individuals.
- Staff should remain true to their word, including following policies and procedures as described in the program manual and applying incentives and sanctions as agreed. Too much flexibility, no matter how well-intentioned, may seem unfair and unpredictable to persons who have fallen victim to unexpected dangers in the past.
- Staff should provide clear instructions in advance to participants concerning behaviors that are expected and prohibited in the program. Individuals with trauma histories need to understand the rules and to be prepared for what will occur in the event of an accomplishment or infraction.
- Staff should start and end counseling sessions, court hearings, and other appointments on time, at the agreed-upon location, and according to an agreed-upon structure and format. If participants cannot rely on staff to follow a basic itinerary, relying on those same staff persons for trustworthy support, feedback, and counseling may prove difficult for participants.
- Participants with PTSD or severe trauma-related symptoms, such as panic or dissociation (feeling detached from one's surroundings), may not be suitable candidates for group interventions, especially in the early stages of treatment (Yalom & Leszcz, 2005). Such individuals may need to be treated on an individual basis or in small groups with carefully selected group members who are nonthreatening

and nonpredatory. As was noted earlier, female participants with trauma histories are especially well suited for gender-specific groups (Liang & Long, 2013; Messina et al., 2012).

- Participants with histories of childhood-onset abuse or neglect may be at risk for developing a severe personality disorder such as borderline personality disorder. These individuals may have considerable difficulty trusting others, controlling overwhelming feelings of anger or depression, and containing their impulses. Manualized cognitive-behavioral treatments, such as dialectical behavior therapy (Linehan, 1996), have been shown to improve outcomes in these difficult cases (Dimeff & Koerner, 2007; Linehan et al., 1999). These complicated treatments require specialized training and continuous supervision to help staff deal with uncomfortable and confusing reactions that are commonly engendered in these challenging cases.

### **G. Criminal Thinking Interventions**

As stated earlier, criminal-thinking patterns are observed frequently among Drug Court participants (Jones et al., 2015) and may contribute to program failure (responsivity need) and criminal recidivism (criminogenic need) (Gendreau et al., 1996; Helmond et al., 2015; Knight et al., 2006; Walters, 2003). Some Drug Court participants have considerable difficulty seeing other people's perspectives, recognizing their role in interpersonal conflicts, or anticipating consequences before they act. Moreover, they may hold counterproductive attitudes or values, such as assuming that all people are untrustworthy and motivated to manipulate or dominate others. Given such antisocial sentiments, these participants are often viewed as suspicious or manipulative in character, get into repeated conflicts with others, and fail to learn from negative social interactions.

Several manualized cognitive-behavioral interventions address criminal-thinking patterns among individuals addicted to drugs or charged with crimes. Evidence-based curricula demonstrating improved outcomes in Drug Courts and similar programs include but are not limited to Moral Reconnection Therapy (Cheesman & Kunkel, 2012; Heck, 2008; Kirchner & Goodman, 2007), Thinking for a Change (Lowenkamp et al., 2009), and Reasoning & Rehabilitation (Cullen et al., 2012; Tong & Farrington, 2006). Other curricula focused specifically on the needs of men in the criminal justice system, such as Habilitation, Empowerment and Accountability Therapy (Turpin & Wheeler, 2012; Vito & Tewksbury, 1998) and Helping Men Recover (Covington et al., 2011), are undergoing development and effectiveness testing in Drug Courts. Additional information about evidence-based criminal-thinking interventions is provided in Appendix D.

Studies have not determined when delivering criminal-thinking interventions is most beneficial. Clinical experience suggests the most beneficial time to introduce these interventions is after participants are stabilized in treatment and no longer experiencing acutely debilitating symptoms such as cravings, withdrawal, or anhedonia (Milkman & Wanberg, 2007). Until participants are no longer in acute distress, expecting them to benefit from a cognitive-behavioral intervention that requires them to maintain consistent attention and cognitive endurance is unrealistic. Participants should be stabilized clinically before a Drug Court can reasonably expect them to think flexibly about the motivations for their behaviors and the potential ramifications of continuing in their current behavioral patterns.

### **H. Family and Interpersonal Counseling**

Reductions in substance abuse and crime go hand in hand with reduced family conflict, fewer interactions with delinquent relatives and peers, and increased interactions with sober and prosocial individuals (Berg & Huebner, 2011; Fergusson et al., 2002; Knight & Simpson, 1996; Wooditch et al., 2013; Wright & Cullen, 2004). These findings hold true in Drug Courts as they do in most correctional rehabilitation programs (Green & Rempel, 2012; Hickert et al., 2009).

Most studies of family treatments in Drug Courts have been conducted in the context of Family Drug Courts or Juvenile Drug Courts. Results have demonstrated consistently superior outcomes when manualized, cognitive-behavioral family interventions were added to the Drug Court curriculum, including Strengthening Families and Celebrating Families! (Brook et al., 2015) and modified versions of multidimensional family therapy (Dakof et al., 2009, 2010, 2015), multisystemic therapy (Henggeler et al., 2006), and functional family therapy (Datchi & Sexton, 2013). [Further information about these and other

evidence-based family treatments is provided in Appendix D.] Each of these treatments focuses on lessening familial conflict, reducing interactions with drug-using and antisocial peers and relatives, improving communication skills, and enhancing problem-solving skills. In the beginning of treatment, prosocial and drug-free family members, friends, or daily acquaintances are trained by staff to monitor participant behavior reliably, reinforce prosocial activities, respond appropriately and helpfully to problematic behaviors, reduce tension and conflict, and deescalate confrontations. As therapy progresses, treatment focuses on teaching all parties effective communication and problem-solving skills.

Studies have not determined when delivering family or interpersonal counseling in Drug Courts is most beneficial. Given the powerful association between family functioning and criminal justice outcomes, these services should be delivered as soon as practicable. Outcomes in substance abuse treatment are significantly better when at least one reliable and prosocial family member, friend, or close acquaintance is enlisted early in treatment to help the participant arrive on time for appointments and comply with other obligations in the program, such as following a curfew, adhering to prescribed medications, and avoiding forbidden locations like bars (Meyers et al., 1998; Roozen et al., 2010). The same individual may be enlisted to provide helpful observations to staff about the participant's conduct outside of treatment (Kirby et al., 1999). After participants are stabilized clinically, family interventions should focus on improving communication skills, altering maladaptive interactions, reinforcing prosocial behaviors, and reducing interpersonal conflicts.

### **I. Vocational and Educational Services**

Approximately one-half to three-quarters of Drug Court participants have poor work histories or low educational achievement (Cissner et al., 2013; Deschenes et al., 2009; Green & Rempel, 2012; Hickert et al., 2009; Leukefeld et al., 2007). Being unemployed or having less than a high school diploma or general educational development (GED) certificate predicts poor outcomes in Drug Courts (DeVall & Lanier, 2012; Gallagher, 2013b; Gallagher et al., 2015; Mateyoke-Scrivener et al., 2004; Peters et al., 1999; Roll et al., 2005; Shannon et al., 2015) as it does in most other substance abuse treatment (Keefer, 2013) and correctional rehabilitation programs (Berg & Huebner, 2011; Wright & Cullen, 2004).

Unfortunately, few vocational or educational interventions have been successful at reducing crime (Aos et al., 2006; Cook et al., 2014; Farabee et al., 2014; Wilson et al., 2000) or substance abuse (Lidz et al., 2004; Magura et al., 2004; Platt, 1995). Disappointing results have commonly been attributable to poor quality and timing of the interventions. Many vocational programs amount to little more than job-placement services, which alert participants to job openings, place them in a job, or help them conduct a job search. Placing high-risk and high-need individuals in a job is unlikely to be successful if they continue to crave drugs or alcohol, experience serious mental health symptoms, associate with delinquent peers, or respond angrily or impulsively when they are criticized or receive negative feedback from others (Coviello et al., 2004; Lidz et al., 2004; Magura et al., 2004; Platt, 1995; Samenow, 2014). Improvements in education and employment rarely occur until after participants are stabilized clinically, cease interacting with delinquent peers, and learn to deal with frustration in a reasonably effective and mature manner.

At least two studies in Drug Courts have reported improved outcomes when unemployed or underemployed participants received a manualized, cognitive-behavioral vocational intervention. The effective interventions taught participants not only how to find a job, but also how to keep the job by behaving responsibly and dependably and how to land a better or higher-paying job in the future by continually honing their skills and productivity (Deschenes et al., 2009; Leukefeld et al., 2007). Comparable studies in drug abuse treatment reported improved outcomes when participants learned to interact effectively with coworkers and employers and resolve interpersonal conflicts on the job (Platt et al., 1993; Platt, 1995).

Studies have not determined when administering vocational or educational interventions is most beneficial. For high-risk and high-need individuals, these services are best introduced late in the course of Drug Court after participants have secured safe and stable housing, their addiction and mental health symptoms have resolved substantially, they have completed a criminal-thinking intervention, and they are spending most or all of their time interacting with prosocial, sober, and supportive peers (Magura et al., 2004; Platt, 1995). For many high-risk and high-need participants, this preparatory process may require at least six months of

treatment, and twelve months may be needed for individuals with serious substance use disorders or mental illness (Gottfredson et al., 2007; Peters et al., 2002).

## **J. Medical and Dental Treatment**

Approximately one-quarter of Drug Court participants suffer from chronic medical or dental conditions that cause them serious discomfort, require ongoing medical attention, or interfere with their daily functioning (Green & Rempel, 2012). Medical and dental problems are typically maintenance needs, meaning they are most often a result rather than the cause of substance abuse and crime but can interfere with the maintenance of treatment gains. (An obvious exception is participants who become addicted to prescription medications during the course of medical or dental treatment.) Evidence suggests providing medical or dental treatment can improve outcomes for some Drug Court participants (Carey et al., 2012). Moreover, for humanitarian reasons, treating pain or discomfort regardless of the impact on criminal justice outcomes is always important.

No study has determined when addressing medical or dental concerns in Drug Courts is most appropriate. Needless to say, conditions that are life-threatening or may cause long-term disability should be treated immediately. However, waiting until later phases of Drug Court to treat nonessential or nonacute conditions that are exacerbated or maintained by substance abuse may be prudent. Outcomes may be better if medical or dental services are delivered after participants have achieved sobriety and relinquished other antisocial behaviors. For example, participants who abuse methamphetamine often have serious dental problems (American Dental Association, n.d.). If these dental problems are not causing acute distress, it might be appropriate to wait until the participant has stopped using methamphetamine before attempting dental repairs. Continued substance abuse risks undoing dental efforts and may cause a participant to discontinue dental treatment prematurely. A more efficient use of resources may be to address nonessential dental or medical treatment in a late phase of Drug Court or as part of a participant's continuing-care plan so as to maintain and extend the Drug Court's beneficial effects. A logical first step is to refer participants for routine medical and dental checkups to establish relationships with health care providers and begin a long-term process of preventive and routine medical and dental care.

## **K. Prevention of Health-Risk Behaviors**

Alarming high percentages of Drug Court participants engage in behaviors which put them at serious risk for contracting human immunodeficiency virus (HIV) and other sexually transmitted diseases (STDs). In some studies, approximately 50% to 85% of Drug Court participants reported engaging in frequent unprotected sex with multiple sex partners (Festinger et al., 2012; Robertson et al., 2012; Tolou-Shams et al., 2012). Drug Court participants were found in one study to lack basic knowledge about simple self-protective measures they can take to reduce their health-risk exposure, such as using condoms and cleaning injection needles (Robertson et al., 2012).

A recent systematic review identified several brief educational interventions that are proven to reduce HIV risk behaviors among drug-addicted persons in the criminal justice system (Underhill et al., 2014). [Additional resources for identifying effective health-risk prevention programs are provided in Appendix D.] Most effective interventions are brief and inexpensive to administer, and some can be delivered via computer or videotape with minimal burden on staff. The criminal justice system is a major vector for the spread of HIV, STDs, and other serious communicable diseases (Belenko et al., 2004; Spaulding et al., 2009). Impacts on crime and substance abuse aside, Drug Courts have a responsibility to reduce the chances that participants will contract a life-threatening or incurable illness, especially in light of the fact that effective interventions can be delivered at minimal cost and burden to the program.

## **L. Overdose Prevention and Reversal**

Unintentional overdose deaths from illicit and prescribed opiates have more than tripled in the past fifteen years (Meyer et al., 2014). Individuals addicted to opiates are at especially high risk for overdose death following release from jail or prison because tolerance to opiates decreases substantially during periods of incarceration (Dolan et al., 2005; Strang, 2015; Strang et al., 2014).

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Drug Courts should educate participants, their family members, and close acquaintances about simple precautions they can take to avoid or reverse a life-threatening drug overdose. At a minimum, this should include providing emergency phone numbers and other contact information to use in the event of an overdose or similar medical emergency.

As permitted by law, Drug Courts should also support local efforts to train Drug Court personnel, probation officers, law enforcement, and other persons likely to be first responders to an overdose on the safe and effective administration of overdose-reversal medications such as naloxone hydrochloride (naloxone or Narcan). Naloxone is nonaddictive, nonintoxicating, poses a minimal risk of medical side effects, and can be administered intranasally by nonmedically trained laypersons (Barton et al., 2002; Kim et al., 2009). The Centers for Disease Control and Prevention (2012) estimates that more than 10,000 potentially fatal opiate overdoses have been reversed by naloxone administered by nonmedical laypersons. Studies in the U.S. and Scotland confirm that educating at-risk persons and their significant others about ways to prevent or reverse overdose, including the use of naloxone, significantly reduces overdose deaths (National Institute on Drug Abuse, 2014; Strang, 2015).

State laws vary in terms of who may administer naloxone. Some states shield professional first responders and nonprofessional Good Samaritans from criminal or civil liability if they administer naloxone or render comparable medical aid in the event of a drug overdose (Strang et al., 2006). Other states restrict administration of naloxone to licensed medical providers, trained law enforcement personnel, or other professional first responders.

Some Drug Court professionals may fear this practice could give the unintended message to participants that continued drug use is acceptable or anticipated. On the contrary, educating participants about drug overdose delivers a clear message about the potentially fatal consequences of continued drug abuse. Moreover, drug-abstinent participants may find themselves in the position of needing to save the life of a nonsobber family member or acquaintance. Preparing participants to respond effectively in such circumstances delivers the prosocial message that they have a responsibility to help their fellow citizens.

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## VII. DRUG AND ALCOHOL TESTING

Drug and alcohol testing provides an accurate, timely, and comprehensive assessment of unauthorized<sup>3</sup> substance use throughout participants' enrollment in the Drug Court.

- A. Frequent Testing
- B. Random Testing
- C. Duration of Testing
- D. Breadth of Testing
- E. Witnessed Collection
- F. Valid Specimens
- G. Accurate and Reliable Testing Procedures
- H. Rapid Results
- I. Participant Contract

### A. Frequent Testing

Drug and alcohol testing is performed frequently enough to ensure substance use is detected quickly and reliably. Urine testing is performed at least twice per week until participants are in the last phase of the program and preparing for graduation. Tests that measure substance use over extended periods of time, such as ankle monitors, are applied for at least ninety consecutive days followed by urine or other intermittent testing methods. Tests that have short detection windows, such as breathalyzers or oral fluid tests, are administered when recent substance use is suspected or when substance use is more likely to occur, such as during weekends or holidays.

### B. Random Testing

The schedule of drug and alcohol testing is random and unpredictable. The probability of being tested on weekends and holidays is the same as on other days. Participants are required to deliver a test specimen as soon as practicable after being notified that a test has been scheduled. Urine specimens are delivered no more than eight hours after being notified that a urine test has been scheduled. For tests with short detection windows, such as oral fluid tests, specimens are delivered no more than four hours after being notified that a test was scheduled.

### C. Duration of Testing

Drug and alcohol testing continues uninterrupted to determine whether relapse occurs as other treatment and supervision services are adjusted.

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<sup>3</sup> Unauthorized substances include alcohol, illicit drugs, and addictive or intoxicating prescription medications that are taken without prior approval from the Drug Court and not during a medical emergency.

**D. Breadth of Testing**

Test specimens are examined for all unauthorized substances of abuse that are suspected to be used by Drug Court participants. Randomly selected specimens are tested periodically for a broader range of substances to detect new substances of abuse that might be emerging in the Drug Court population.

**E. Witnessed Collection**

Collection of test specimens is witnessed directly by a staff person who has been trained to prevent tampering and substitution of fraudulent specimens. Barring exigent circumstances, participants are not permitted to undergo independent drug or alcohol testing in lieu of being tested by trained personnel assigned to or authorized by the Drug Court.

**F. Valid Specimens**

Test specimens are examined routinely for evidence of dilution and adulteration.

**G. Accurate and Reliable Testing Procedures**

The Drug Court uses scientifically valid and reliable testing procedures and establishes a chain of custody for each specimen. If a participant denies substance use in response to a positive screening test, a portion of the same specimen is subjected to confirmatory analysis using an instrumented test, such as gas chromatography/mass spectrometry (GC/MS) or liquid chromatography/mass spectrometry (LC/MS). Barring staff expertise in toxicology, pharmacology, or a related discipline, drug or metabolite concentrations falling below industry- or manufacturer-recommended cutoff levels are not interpreted as evidence of new substance use or changes in participants' substance use patterns.

**H. Rapid Results**

Test results, including the results of confirmation testing, are available to the Drug Court within forty-eight hours of sample collection.

**I. Participant Contract**

Upon entering the Drug Court, participants receive a clear and comprehensive explanation of their rights and responsibilities related to drug and alcohol testing. This information is described in a participant contract or handbook and reviewed periodically with participants to ensure they remain cognizant of their obligations.

***COMMENTARY***

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Certainty is one of the most influential factors for success in a behavior modification program (Harrell & Roman, 2001; Marlowe & Kirby, 1999). Outcomes improve significantly when detection of substance use is likely (Kilmer et al., 2012; Marques et al., 2014; Schuler et al., 2014), and participants receive incentives for abstinence and sanctions or treatment adjustments for positive test results (Hawken & Kleiman, 2009; Marlowe et al., 2005). Therefore, the success of any Drug Court will depend, in part, on the reliable monitoring of substance use. If a Drug

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Court does not have accurate and timely information about whether participants are maintaining abstinence from alcohol and other drugs, the team has no way to apply incentives or sanctions correctly or to adjust treatment and supervision services accordingly. Drug and alcohol testing also serves other important therapeutic aims, such as helping to confirm clinicians' diagnostic impressions, providing objective feedback to participants about their progress or lack thereof in treatment, and assisting clinicians to challenge and resolve participant denial about the severity of their problems (American Society of Addiction Medicine (ASAM), 2010, 2013; DuPont & Selavka, 2008; DuPont et al., 2014; Srebnik et al., 2014).

Participants cannot be relied upon to self-disclose substance use accurately (Hunt et al., 2015). Studies consistently find that between 25% and 75% of participants in substance abuse treatment deny recent substance use when biological testing reveals a positive result (Auerbach, 2007; Harris et al., 2008; Hindin et al., 1994; Magura & Kang, 1997; Morral et al., 2000; Peters et al., 2015; Tassiopoulos et al., 2004). The accuracy of self-reporting is particularly low among individuals involved in the criminal justice system, presumably because they are likely to receive sanctions for substance use (Harrison, 1997; Peters et al., 2015). Although some clinicians may assume that the accuracy of self-report increases during the course of treatment, contrary evidence suggests participants may be *less* likely to acknowledge substance use after they have been enrolled in treatment for a period of time or have completed treatment (Wish et al., 1997). The longer participants are in treatment, the more staff come to expect and insist upon abstinence. For this reason, participants find it increasingly difficult to admit to substance abuse after they have been enrolled in treatment for several months (Davis et al., 2014; Nirenberg et al., 2013).

Best practices for conducting drug and alcohol testing vary considerably depending on whether a test is administered intermittently as opposed to continually, the length of the test's detection window, and the range of substances the test is capable of detecting. Some tests, such as urine or oral fluid tests, must be administered repeatedly, whereas others, such as sweat patches or ankle monitors, can measure substance use over extended periods of time. Most drug metabolites are detectable in urine for approximately two to four days, but are detectable in oral fluid for an average of twenty-four hours and in breath or blood for less than twelve hours (Auerbach, 2007; Cary, 2011; DuPont et al., 2014). Some tests, such as breathalyzers, can only assess for alcohol use, whereas urine tests can assess for a wide range of substances. These factors influence how the tests must be used to obtain useful results.

Urine testing is, by far, the most common methodology used in Drug Courts and probation programs. This is because urine is typically available in copious amounts, is relatively simple to collect, does not require elaborate sample preparation procedures, is inexpensive to analyze, and can be examined for many substances (Cary, 2011). Most studies, to date, have examined best practices for conducting urine testing with offenders; however, recent studies have begun to examine other testing methods in Drug Courts, including sweat patches and ankle monitors.

### A. Frequent Testing

The more frequently Drug Courts and probation programs perform urine drug testing, the better their outcomes in terms of higher graduation rates and lower drug use and criminal recidivism (Banks & Gottfredson, 2003; Gottfredson et al., 2007; Griffith et al., 2000; Harrell et al., 1998; Hawken & Kleiman, 2009; Kinlock et al., 2013; National Institute on Drug Abuse, 2006). In focus groups, Drug Court participants consistently identified frequent drug and alcohol testing as being among the most influential factors for success in the program (Gallagher et al., 2015; Goldkamp et al., 2002; Saum et al., 2002; Turner et al., 1999; Wolfer, 2006).

The most effective Drug Courts perform urine drug testing at least twice per week for the first several months of the program (Carey et al., 2008). In a multisite study of approximately seventy Drug Courts, programs performing urine testing at least twice per week in the first phase produced 38% greater reductions in crime and were 61% more cost-effective than programs performing urine testing less frequently (Carey et al., 2012). Because the metabolites of most drugs of abuse are detectable in urine for approximately two to four days, testing less frequently leaves an unacceptable time gap during which participants can abuse substances and evade detection, thus leading to significantly poorer outcomes (Stitzer & Kellogg, 2008).

Recent studies have examined the impact of other testing methods in Drug Courts. The Secure Continuous Remote Alcohol Monitor (SCRAM) is an ankle device that can detect alcohol in sweat and transmits a wireless signal to a remote monitoring station. Preliminary evidence suggests the use of a SCRAM may

deter alcohol consumption and alcohol-impaired driving among recidivist driving-while-impaired (DWI) offenders if it is worn for at least ninety consecutive days (Flango & Cheesman, 2009; Tison et al., 2015). Another study found that adding sweat patches to urine testing did not improve outcomes in a Drug Court (Kleinpeter et al., 2010). However, that study did not examine the influence of sweat patches alone or as compared against urine testing. The study merely found that the addition of sweat patches did not improve outcomes beyond what was already being achieved from frequent urine drug testing.

Ethyl glucuronide (EtG) and ethyl sulfate (EtS) are metabolites of alcohol that can be detected in urine for longer periods of time than ethanol. The use of EtG or EtS can extend the time window for detecting alcohol consumption from several hours to several days (Cary, 2011). A recent randomized, controlled trial reported that participants completed the first two phases of a Drug Court significantly sooner when they were subjected to weekly EtG and EtS testing (Gibbs & Wakefield, 2014). The EtG and EtS testing enabled the Drug Court to respond more rapidly and reliably to instances of alcohol use, thus producing more efficient results. Importantly, EtG and EtS testing was determined in the same study to be superior to standard ethanol testing for detecting alcohol use occurring over weekends. Because some Drug Courts may not perform drug or alcohol testing on weekends, weekday tests capable of detecting weekend substance use are crucial.

As was noted previously, some drug or alcohol tests have short detection windows of twelve to twenty-four hours. This makes them generally unsuitable for use as the primary testing method in Drug Courts. Such tests can be used effectively, however, for spot-testing when recent use is suspected or during high-risk times, such as weekends or holidays. Evidence also suggests these tests can deter substance use effectively if they are administered on a daily basis. A statewide study in South Dakota found that daily breathalyzer testing significantly reduced failures to appear and rearrest rates among DWI offenders released on bail (Kilmer et al., 2012). In that study, daily breathalyzer testing appears to have been sufficient to deter alcohol consumption in the majority of cases without the need for additional services.

## **B. Random Testing**

Drug and alcohol testing is most effective when performed on a random basis (ASAM, 2013; ASAM, 2010; Auerbach, 2007; Carver, 2004; Cary, 2011; Harrell & Kleiman, 2002; McIntire et al., 2007). If participants know in advance when they will be tested, they can adjust the timing of their usage or take other countermeasures, such as excessive fluid consumption, to defraud the tests (McIntire & Lessenger, 2007). Random drug testing elicits significantly higher percentages of positive tests than prescheduled testing, suggesting that many participants can evade detection if they have advance notice about when testing will occur (Harrison, 1997).

Random testing means the odds of being tested are the same on any given day of the week, including weekends and holidays. For example, if a participant is scheduled to be drug tested two times per week, then the odds of being tested should be two in seven (28%) on every day of the week. For this reason, Drug Courts should not schedule their testing regimens in seven-day or weekly blocks, which is a common practice. Assume, for example, that a participant is randomly selected for drug testing on Monday and Wednesday of a given week. If testing is scheduled in weekly blocks, then the odds of that same participant being selected again for testing on Thursday will be zero. In behavioral terms, this is referred to as a *respite* from detection, which can lead to increased drug or alcohol use owing to the absence of negative consequences (Marlowe & Wong, 2008).

The odds of being tested for drugs and alcohol should be the same on weekends and holidays as on any other day of the week (Marlowe, 2012). Weekends and holidays are high-risk times for drug and alcohol use (Kirby et al., 1995; Marlatt & Gordon, 1985). Providing a respite from detection during high-risk times reduces the randomness of testing and undermines the central aims of a drug-testing program (ASAM, 2013).

Limiting the time delay between notification of an impending drug or alcohol test and collection of the test specimen is essential (ASAM, 2013). If participants can delay provision of a specimen for even a day or two, they can rely on natural elimination processes to reduce drug and metabolite concentrations below cutoff levels. For participants who live in close proximity to the testing facility and do not have confirmed

scheduling conflicts, Drug Courts can reasonably expect samples to be delivered within a few hours of notification that a test has been scheduled (Cary, 2011). Barring exigent circumstances, participants should be required to deliver a urine specimen no more than eight hours after being notified that a urine test has been scheduled (Auerbach, 2007). This practice should give most participants ample time to meet their daily obligations and travel to the sample collection site, while also reducing the likelihood that metabolite concentrations will fall below cutoff levels. For tests with short detection windows of less than twenty-four hours, such as oral fluid tests, participants should be required to deliver a specimen no more than four hours after being notified that a test has been scheduled.

### **C. Duration of Testing**

A basic tenet of behavior modification provides that the effects of any intervention should be assessed continually until all components of the intervention are completed (Rusch & Kazdin, 1981). This is the only way to know whether a participant is likely to relapse or regress after the program ends.

Drug Courts commonly decrease the intensity of treatment and supervision as participants make progress in the program. For example, the frequency of court hearings or case management sessions is commonly reduced as participants advance through successive phases. With a reduction of services comes the ever-present risk of relapse or other behavioral setback; therefore, drug and alcohol testing should continue uninterrupted to reveal any relapse as other components of the participants' treatment regimens are adjusted (Cary, 2011; Marlowe, 2011, 2012). Although research has not addressed the issue, logic dictates maintaining the frequency of drug and alcohol testing until participants are engaged in what will ultimately be their continuing-care or aftercare plan. This practice provides the greatest assurance that participants are likely to remain abstinent after program graduation.

### **D. Breadth of Testing**

Drug Courts must test for the full range of substances that are likely to be used by participants in the program. Participants can easily evade detection of their substance use on many standard test panels—such as the National Institute on Drug Abuse five-panel test (NIDA-5) or a standard eight-panel test—simply by switching to other drugs of abuse that have similar psychoactive effects but are not detected by the test (ASAM, 2013). For example, heroin users can avoid detection by many standard test panels if they switch to pharmaceutical opioids, such as oxycodone or buprenorphine (Wish et al., 2012). Similarly, marijuana users can avoid detection by using synthetic cannabinoids, such as K2 or Spice, which were developed for the specific purpose of avoiding detection (Cary, 2014; Castaneto et al., 2014). Studies confirm that some marijuana users do switch to synthetic cannabinoids to evade detection by drug tests and then return to marijuana use after the testing regimen has been discontinued (Perrone et al., 2013). Because new substances of abuse are constantly being sought out by offenders to cheat drug tests, Drug Courts should select test specimens randomly and frequently and examine them for a wide range of potential drugs of abuse that might be emerging in their population (ASAM, 2013).

### **E. Witnessed Collection**

Drug Court participants and probationers acknowledge engaging in widespread efforts to defraud drug and alcohol tests. These efforts include, but are not limited to, consuming excessive water to dilute the sample (dilution), adulterating the sample with chemicals intended to mask a positive result (adulteration), and substituting another person's urine or a look-alike sample that is not urine, such as apple juice (substitution) (Cary, 2011; McIntire & Lessenger, 2007). Collectively, these efforts are referred to as tampering. In focus groups, Drug Court participants reported being aware of several individuals in their program who tampered with drug tests on more than one occasion without being detected by staff (Goldkamp et al., 2002).

The most effective way to avoid tampering is to ensure that sample collection is witnessed directly by a trained and experienced staff person (ASAM, 2013; Cary, 2011). If substitution or adulteration is suspected, a new sample should be collected immediately under closely monitored conditions (McIntire et al., 2007). Staff members should be trained in how to implement countermeasures to avoid tampered test specimens. Examples of such countermeasures include searching participants' clothing for chemical adulterants or fraudulent samples, requiring participants to leave outerwear outside of the test-collection

room, and putting colored dye in the sink and toilet to prevent water from being used to dilute test specimens (McIntire & Lessenger, 2007).

If substitution or other efforts at tampering are suspected for a urine specimen, it may be useful to obtain an oral fluid specimen immediately as a secondary measure of substance use. Generally speaking, observing the collection of oral fluid closely is easier than for the collection of urine, and oral fluid tests are less susceptible to dilution than urine tests (Heltsley et al., 2012; Sample et al., 2010). However, because oral fluid testing has a shorter detection window than urine testing, a negative oral fluid test would not necessarily rule out recent drug use or the possibility of a tampered urine test.

Because specialized training is required to minimize tampering of test specimens, under most circumstances participants should be precluded from undergoing drug and alcohol testing by independent sources. In exigent circumstances, such as when participants live a long distance from the test collection site, the Drug Court might designate independent professionals or laboratories to perform drug and alcohol testing. As a condition of approval, these professionals should be required to complete formal training on the proper collection, handling, and analyses of drug and alcohol test samples among Drug Court participants or comparable criminal justice populations. Drug Courts are also required to follow generally accepted chain-of-custody procedures when handling test specimens (ASAM, 2013; Cary, 2011; Meyer, 2011). Therefore, if independent professionals or laboratories perform drug and alcohol testing, they must be trained carefully to follow proper chain-of-custody procedures.

#### **F. Valid Specimens**

Several low-cost analyses can be performed to detect adulterated or diluted test specimens (McIntire et al., 2007). The temperature of each urine specimen should be examined immediately upon collection to ensure it is consistent with an expected human body temperature. An unusual temperature might suggest the sample cooled down because it was collected at an earlier point in time, or was mixed with water that was too cold or too hot to be consistent with body temperature. Under normal conditions, urine specimens should be between 90<sup>o</sup> and 100<sup>o</sup> F within four minutes of collection, and a lower or higher temperature likely indicates a deliberate effort at deception (ASAM, 2013; Tsai et al., 1998).

Urine specimens should also be tested for creatinine and specific gravity. Creatinine is a metabolic product of muscle contraction that is excreted in urine at a relatively constant rate. A creatinine level below 20 mg/dL is rare and is a reliable indicator of an intentional effort at dilution or excessive fluid consumption barring unusual medical or metabolic conditions (ASAM, 2013; Cary, 2011; Jones & Karlsson, 2005; Katz et al., 2007). Specific gravity reflects the amount of solid substances that are dissolved in urine. The greater the specific gravity, the more concentrated the urine; and the lower the specific gravity, the closer its consistency to water. The normal range of specific gravity for urine is 1.003 to 1.030, and a specific gravity of 1.000 is essentially water. Some experts believe a specific gravity below 1.003 reflects a diluted sample (Katz et al., 2007). Although this analysis, by itself, may not be sufficient to prove excessive fluid consumption, dilution is likely to have occurred if the specific gravity is low and accompanies other evidence of tampering or invalidity, such as a low creatinine level or temperature. Several commercially available test strips, such as Adultacheck and Intect, have also been shown to reliably detect dilution or adulteration of urine test samples (Dasgupta et al., 2004; Mikkelsen & Ash, 1988).

#### **G. Accurate and Reliable Testing Procedures**

To be admissible as evidence in a legal proceeding, drug and alcohol test results must be derived from scientifically valid and reliable methods (Meyer, 2011). Appellate courts have recognized the scientific validity of several commonly used methods for analyzing urine, including gas chromatography/mass spectrometry (GC/MS), liquid chromatography/tandem mass spectrometry (LC/MS/MS), the enzyme multiple immunoassay technique (EMIT), and some sweat, oral fluid, hair, and ankle-monitor tests (Meyer, 2011).

Tests such as GC/MS and LC/MS/MS are referred to as instrumented tests, laboratory-based tests, or confirmation tests. These tests have a higher degree of scientific precision than immunoassay tests, point of collection tests (POCT), or screening tests, such as on-site test cups or instant test strips. If a participant

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denies substance use in the face of a positive screening test, courts will typically require, and toxicology experts recommend, performing confirmation testing using GC/MS or a similar instrumented technique (ASAM, 2013; Cary, 2011). Confirmation with an instrumented test virtually eliminates the odds of a false-positive result, assuming the sample was collected and stored properly (Auerbach, 2007; Peat, 1988). Drug Courts commonly require participants to pay the cost of confirmation tests if the initial screening result is confirmed (Cary, 2011; Meyer, 2011). Confirmation testing should be performed on a portion of the original test specimen. If confirmation testing is performed on a different specimen that was collected at a later point in time, a conflicting result might not reflect a failure to confirm but rather differences in the detection windows for the tests or the metabolic processes of the participant.

Drug Courts must follow generally accepted chain-of-custody procedures when handling test specimens (ASAM, 2013; Cary, 2011; Meyer, 2011). They need to establish a reliable paper trail identifying each professional who handled the specimen from collection through laboratory analysis to reporting of the results. Establishing a proper chain of custody requires sufficient labeling and security measures to provide confidence the specimen belongs to the individual identified on the record and the specimen was transported and stored according to generally accepted laboratory procedures and manufacturer recommendations.

Some Drug Courts interpret changes in quantitative levels of drug metabolites as evidence that new substance use has occurred or a participant's substance use pattern has changed. Unless a Drug Court has access to an expert trained in toxicology, pharmacology, or a related discipline, such practices should be avoided. Quantitative metabolite levels can vary considerably based on a number of factors, including the total fluid content in urine or blood (Cary, 2004; Schwilke et al., 2010). Moderate changes in participants' fluid intake or fluid retention could lead Drug Courts to miscalculate substance use patterns. Most drug and alcohol tests used in Drug Courts were designed to be *qualitative*, meaning they were designed to determine whether a drug or drug metabolite is present at levels above a prespecified concentration level. The cutoff concentration level is calculated empirically to maximize the true-positive rate, true-negative rate, or classification rate. When Drug Courts engage in quantitative analyses, they are effectively altering the cut-off score and making the results less accurate.

Some Drug Courts have difficulty interpreting positive cannabinoid (marijuana) test results. Because cannabinoids are lipid-soluble (i.e., bind to fat molecules), they may be excreted more slowly than other substances of abuse. This has caused confusion about when a positive cannabinoid result may be interpreted as evidence of new use as opposed to residual use from an earlier episode. A participant is highly unlikely to produce a cannabinoid-positive urine result above 50 ng/mL after more than ten days following cessation of chronic usage or for more than three to four days following a single-use event (Cary, 2005). Therefore, a Drug Court would be justified in considering the first two weeks of enrollment to be a grace period during which there would be no sanctions for positive cannabinoid test results. However, subsequent positive tests may be interpreted as evidence of new cannabis use and dealt with accordingly. Moreover, once a participant has produced two consecutive cannabinoid-negative urine specimens (called an *abstinence baseline*), a subsequent cannabinoid-positive test may be interpreted as new use (Cary, 2005). Some Drug Courts or laboratories may employ a lower cutoff level of 20 ng/mL for cannabis metabolites. Using this lower cutoff, thirty days is sufficient to establish a presumptive abstinence baseline even for chronic users (Cary, 2005); in the majority of cases, twenty-one days should be sufficient.

Some participants may attempt to attribute a positive cannabinoid test to passive inhalation or second-hand smoke. This excuse should not be credited. The likelihood of passive inhalation triggering a positive cannabinoid test is negligible (Cone et al., 2014; Law et al., 1984; Katz et al., 2007; Niedbala et al., 2005). Moreover, because Drug Court participants are usually prohibited from associating with people who are engaged in substance use, passive inhalation may be viewed as a violation of this central prohibition, thus meriting an additional sanction (Marlowe, 2011).

### H. Rapid Results

In addition to certainty, timing is one of the most influential factors for success in a behavior modification program (Harrell & Roman, 2001; Marlowe & Kirby, 1999). The sooner sanctions are delivered after an infraction and incentives delivered after an achievement, the better the results. Because sanctions and

incentives are imposed routinely on the basis of drug and alcohol test results, the Drug Court team needs test results before participants appear for status hearings.

A study of approximately seventy Drug Courts reported significantly greater reductions in criminal recidivism and significantly greater cost benefits when the teams received drug and alcohol test results within forty-eight hours of sample collection (Carey et al., 2012). Drug Courts that received test results within forty-eight hours were 73% more effective at reducing crime and 68% more cost-effective than Drug Courts receiving test results after longer delays. Ordinarily, negative test results should take no longer than one business day to produce, and positive results should require no more than two days if confirmation testing is requested (Cary, 2011; Robinson & Jones, 2000).

## I. Participant Contract

Outcomes are significantly better when Drug Courts specify their policies and procedures clearly in a participant manual or handbook (Carey et al., 2012). Criminal defendants are significantly more likely to react favorably to an adverse judgment if they were given advance notice about how such judgments would be made (Burke & Leben, 2007; Frazer, 2006; Tyler, 2007). Drug Courts can enhance participants' perceptions of fairness substantially and reduce avoidable delays from contested drug and alcohol tests by describing their testing procedures and requirements in a participant contract or handbook.

Below are examples of provisions that should be included in a participant contract to address many of the best practices discussed above. For participants with limited educational histories, the language may need to be simplified and the requirements explained orally. Repeat the information periodically to ensure participants understand their rights and obligations.

- Drug and alcohol testing will be performed frequently and on a random basis throughout your enrollment in the Drug Court.
- Drug and alcohol testing will be performed on weekends and holidays.
- Drug and alcohol testing will be performed by a laboratory or program approved by the Drug Court.
- Because cannabinoids (a byproduct of marijuana) may persist in the body for several days, marijuana users have a two-week grace period following enrollment during which no sanctions will be given for positive cannabinoid test results. However, after two weeks positive cannabinoid tests will be presumed to reflect new marijuana use. Participants bear the burden of establishing a convincing alternative explanation for such results. After you have had two consecutive cannabinoid-negative urine specimens, the Drug Court will presume that subsequent positive cannabinoid results reflect new use.
- You must arrive at the testing facility as soon as possible after being notified that a test has been scheduled. You will be sanctioned for an unexcused failure to arrive within eight hours of being notified that a urine test has been scheduled or within four hours for tests that have short detection windows, such as breath or oral fluid tests.
- A staff person will directly observe the collection of test specimens. The staff person will be the same gender as you unless you, your defense attorney or your therapist request otherwise.
- Failure to provide a test specimen or providing an insufficient volume of fluid for analysis is an infraction of the rules of the program and will be sanctioned accordingly. You will be given a sufficient time (up to one hour) to deliver a urine specimen and allowed to drink up to one cup of water in the presence of staff.
- You may not drink any fluid excessively before testing and must avoid environmental contaminants, over-the-counter medications, or foods that can reduce the accuracy of the tests. Potential contaminants that you need to avoid are [provide list of contaminants].
- You may be subjected to immediate spot testing if the Drug Court has reason to suspect recent use or during high-risk times such as weekends or holidays.

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- You have the right to challenge the results of a screening test and to request proof that an adequate chain of custody was established for your specimen. The Drug Court will rely on the results of an instrumented or laboratory-based test in confirming whether substance use has occurred. You may be charged the cost of the confirmation test if a screening test is confirmed.
- You will be sanctioned for providing diluted, adulterated, or substituted test specimens. Urine specimens below 90° F, above 100° F, or that have a creatinine level below 20 mg/dL will be presumed to be diluted or fraudulent. Participants bear the burden of establishing a convincing alternative explanation for such results. Under such circumstances, you may receive two sanctions, one for the substance use and one for the effort at deception.
- You will be sanctioned for using synthetic substances such as K2 or Spice that are designed to avoid detection by standard drug tests. Switching to a new substance of abuse (for example, switching from heroin to an unauthorized prescription opioid) will be presumed to be an effort to defraud the drug test. You may receive two sanctions in such circumstances, one for the substance use and one for the effort at deception.
- You will be sanctioned for associating with other people who are engaged in substance use or for exposing yourself to passive inhalation or secondhand smoke.

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## VIII. MULTIDISCIPLINARY TEAM

A dedicated multidisciplinary team of professionals manages the day-to-day operations of the Drug Court, including reviewing participant progress during pre-court staff meetings and status hearings, contributing observations and recommendations within team members' respective areas of expertise, and delivering or overseeing the delivery of legal, treatment and supervision services.

- A. Team Composition
- B. Pre-Court Staff Meetings
- C. Sharing Information
- D. Team Communication and Decision Making
- E. Status Hearings
- F. Team Training

### A. Team Composition

The Drug Court team comprises representatives from all partner agencies involved in the creation of the program, including but not limited to a judge or judicial officer, program coordinator, prosecutor, defense counsel representative, treatment representative, community supervision officer, and law enforcement officer.

### B. Pre-Court Staff Meetings

Team members consistently attend pre-court staff meetings to review participant progress, determine appropriate actions to improve outcomes, and prepare for status hearings in court. Pre-court staff meetings are presumptively closed to participants and the public unless the court has a good reason for a participant to attend discussions related to that participant's case.

### C. Sharing Information

Team members share information as necessary to appraise participants' progress in treatment and compliance with the conditions of the Drug Court. Partner agencies execute memoranda of understanding (MOUs) specifying what information will be shared among team members. Participants provide voluntary and informed consent permitting team members to share specified data elements relating to participants' progress in treatment and compliance with program requirements. Defense attorneys make it clear to participants and other team members whether they will share communications from participants with the Drug Court team.

### D. Team Communication and Decision Making

Team members contribute relevant insights, observations, and recommendations based on their professional knowledge, training, and experience. The judge considers the perspectives of all team members before making decisions that affect participants'

welfare or liberty interests and explains the rationale for such decisions to team members and participants [see Standard III, Roles and Responsibilities of the Judge].

### **E. Status Hearings**

Team members attend status hearings on a consistent basis. During the status hearings, team members contribute relevant information or recommendations when requested by the judge or as necessary to improve outcomes or protect participants' legal interests.

### **F. Team Training**

Before starting a Drug Court, team members attend a formal preimplementation training to learn from expert faculty about best practices in Drug Courts and develop fair and effective policies and procedures for the program. Subsequently, team members attend continuing education workshops on at least an annual basis to gain up-to-date knowledge about best practices on topics including substance abuse and mental health treatment, complementary treatment and social services, behavior modification, community supervision, drug and alcohol testing, team decision making, and constitutional and legal issues in Drug Courts. New staff hires receive a formal orientation training on the Drug Court model and best practices in Drug Courts as soon as practicable after assuming their position and attend annual continuing education workshops thereafter.

## ***COMMENTARY***

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The Drug Court team is a multidisciplinary group of professionals responsible for administering the day-to-day operations of a Drug Court, including reviewing participant progress during pre-court staff meetings and status hearings, contributing observations and recommendations within team members' respective areas of expertise, and delivering or overseeing the delivery of legal, treatment, and supervision services (Hardin & Fox, 2011). Some Drug Courts may have additional governing bodies such as Steering Committees that are not involved in the daily operations of the program, but provide oversight on policies and procedures, negotiate MOUs between partner agencies, garner political and community support for the Drug Court, or engage in fundraising. Researchers have examined the influence of the multidisciplinary Drug Court team on participant outcomes but have not addressed the influence of other governing bodies.

### **A. Team Composition**

Studies reveal the composition of the Drug Court team has a substantial influence on outcomes. Drug Courts produce significantly greater reductions in criminal recidivism and are significantly more cost-effective when the following professionals are dedicated members of the Drug Court team and participate regularly in pre-court staff meetings and status hearings (Carey et al., 2008, 2012; Cissner et al., 2013; Rossman et al., 2011; Shaffer, 2010):

- *Judge*—Typically a trial court judge leads the Drug Court team; however, in some jurisdictions a nonjudicial officer such as a magistrate or commissioner may preside over the Drug Court. Nonjudicial officers usually report directly to a judge and require judicial authorization for actions that affect participants' liberty interests such as jail sanctions or discharge from the program. No study has compared outcomes between judges and nonjudicial officers.
- *Program Coordinator*—Typically a court administrator or clerk serves as the coordinator for the Drug Court program; however, some Drug Courts may employ a senior probation officer, case manager, or clinician as the coordinator. Among many other duties, the coordinator is responsible for maintaining

## MULTIDISCIPLINARY TEAM

accurate and timely records and documentation for the program, overseeing fiscal and contractual obligations, facilitating communication between team members and partner agencies, ensuring policies and procedures are followed, overseeing collection of performance and outcome data, scheduling court sessions and staff meetings, and orienting new hires.

- *Prosecutor*—Typically an assistant district attorney serves on the team. Among other duties, the prosecutor advocates on behalf of public safety, victim interests, and holding participants accountable for meeting their obligations in the program. The prosecutor may also help to resolve other pending legal cases that impact participants' legal status or eligibility for Drug Court.
- *Defense Attorney*—Typically an assistant public defender or private defense attorney specializing in Drug Court cases serves on the team. Among other duties, the defense attorney ensures participants' constitutional rights are protected and advocates for participants' stated legal interests. Defendants are usually represented by a public defender or private defense attorney in proceedings leading up to their entry into Drug Court. After entry, participants may retain their previous defense counsel, provide informed consent to be represented by a defense representative serving on the Drug Court team, or consent to be represented jointly by private defense counsel and the defense representative. In cases of joint representation, the defense representative typically handles most day-to-day issues relating to Drug Court participation, but private counsel may step in if the participant faces a potential jail sanction or discharge from the program (Freeman-Wilson et al., 2003; Tobin, 2012).

In postconviction Drug Courts, participation in the program is a condition of probation or part of a criminal sentence. Ordinarily, participants are not entitled to defense representation at the postconviction stage unless they face a potential jail sanction or revocation of probation (Meyer, 2011a). Nevertheless, postconviction Drug Courts should include a defense representative on their team because studies indicate defense involvement improves outcomes significantly (Carey et al., 2012; Cissner et al., 2013; National Association of Drug Court Professionals [NADCP], 2009). Evidence suggests participants may be more likely to perceive Drug Court procedures as fair when a dedicated defense attorney represents their interests in team meetings and status hearings (Frazer, 2006), and greater perceptions of fairness are consistently associated with better outcomes in Drug Courts and other problem-solving courts (Berman & Gold, 2012; Burke, 2010; Gottfredson et al., 2007; Rossman et al., 2011).

Some Drug Courts require participants to waive defense representation as a condition of entry. Although no case has addressed this issue squarely in the context of Drug Court, the weight of legal authority suggests defendants and probationers are entitled to withdraw such waivers and reassert their right to counsel at critical stages in the proceedings such as when they face a potential jail sanction or probation revocation (*McKaskle v. Wiggins*, 1984; *Menefield v. Borg*, 1989; *Robinson v. Ignacio*, 2004; *State v. Pitts*, 2014). Regardless of the legality of such waivers, defense representation should be encouraged rather than discouraged in Drug Courts because doing so is associated with significantly better outcomes and ensures participants' due process rights are protected (Hora & Stalcup, 2008; NADCP, 2009).

- *Community Supervision Officer*—Typically a probation officer or pretrial services officer serves on the team; however, some Drug Courts may rely on law enforcement or specially trained case managers or social service professionals to provide community supervision. Duties of the community supervision officer may include performing drug and alcohol testing, conducting home or employment visits, enforcing curfews and travel restrictions, and delivering cognitive-behavioral interventions designed to improve participants' problem-solving skills and alter dysfunctional criminal-thinking patterns (Harberts, 2011).
- *Treatment Representative*—Typically an addiction counselor, social worker, psychologist, or clinical case manager serves on the team. In many Drug Courts, participants can be referred to multiple treatment agencies or providers for substance abuse treatment and other complementary services such as mental health counseling or vocational rehabilitation. Because it is unwieldy to have multiple providers attend pre-court staff meetings and status hearings, many Drug Courts will designate one or two treatment professionals to serve as treatment representatives on the Drug Court team (Carey et al., 2012). The treatment representatives receive clinical information from programs treating Drug Court

participants, report that information to the Drug Court team, and contribute clinical knowledge and expertise during team deliberations.

- *Law Enforcement Officer*—Typically a police officer, deputy sheriff, highway patrol officer, or jail official serves on the team. Law enforcement is often the eyes and ears of Drug Court on the street, observing participant behavior and interacting with participants in the community. Law enforcement may also assist with home and employment visits, and serves as a liaison between the Drug Court and the police department, sheriff’s office, jail, and correctional system.

Drug Courts may include other community representatives on their team as well, such as peer mentors, vocational advisors, or sponsors from the self-help recovery community. Studies have not examined the impact of including such persons on the Drug Court team; however, anecdotal reports suggest this practice can enhance team decision making and effectiveness (Taylor, 2014). As a condition of federal grant funding and funding from many states, Drug Courts may also be required to include an evaluator on their team beginning in the planning stages for the program and continuing during implementation. This practice helps to ensure Drug Courts collect reliable performance data to report to grant-making authorities and is generally advisable for all Drug Courts to ensure good-quality program monitoring and evaluation [see Standard X, Monitoring and Evaluation]. Finally, Drug Courts may be advised to include a nurse or physician on their team if they treat substantial numbers of participants requiring medication-assisted treatment or suffering from co-occurring medical or mental health disorders.

## B. Pre-Court Staff Meetings

The Drug Court model requires Drug Courts to hold pre-court staff meetings—commonly referred to as *staffings* or *case reviews*—to review participant progress, develop a plan to improve outcomes, and prepare for status hearings in court (Hardin & Fox, 2011; NADCP, 1997; Roper & Lessenger, 2007). Not every participant is discussed in every meeting; however, staffings are held frequently enough (typically weekly or at the same frequency as status hearings) to ensure the team has an opportunity to consider the needs of each case.

Consistent attendance by all team members at staffings is associated with significantly better outcomes (Carey et al., 2012; Cissner et al., 2013; Rossman et al., 2011; Shaffer, 2010). A multisite study of approximately seventy Drug Courts found that programs were 50% more effective at reducing recidivism when all team members—the judge, prosecutor, defense representative, program coordinator, treatment representative, law-enforcement representative, and community supervision officer—attended staffings on a consistent basis (Carey et al., 2008, 2012). Drug Courts were nearly twice as cost-effective when defense counsel attended staffings consistently, and were more than twice as effective at reducing recidivism when the program coordinator, treatment representative, and law enforcement representative attended staffings consistently (Carey et al., 2012).

In most Drug Courts, staffings are presumptively closed. Discussions are not transcribed or recorded and the meeting is not open to the public or to participants unless the court has a good reason to allow a participant to attend discussions related to his or her case. Few appellate opinions have addressed the constitutionality or legality of closing staffings. In a recent opinion, the Washington State Supreme Court—which traditionally holds a very dim view of off-the-record proceedings—ruled that staffings may be presumptively closed at the discretion of the Drug Court judge (*State of Washington v. Sykes*, 2014). The Court analogized staffings to *pre-court conferences* in which attorneys commonly meet with the judge in chambers to clarify what legal issues are under contention, determine which facts are in dispute, and address other practical or collateral matters necessary to achieve a fair and efficient resolution of the case, such as scheduling witnesses or issuing discovery orders. In line with this reasoning, staffings may be closed so long as no final decisions are reached concerning disputed facts or legal issues in the case, and the judge recites in open court what decisions, if any, were made during the staffing. A closed staffing may not result in a binding order or factual conclusion related to a contested matter (Meyer, 2011a). Contested matters must be addressed and resolved in open court during status hearings or related due process hearings such as termination hearings or probation violation hearings.

Studies have not determined whether closed staffings produce more favorable outcomes than open staffings. The rationale for closing staffings derives largely from empirical studies and ethical analyses conducted in the context of psychotherapy progress notes and case conferences. For example, the Health Insurance Portability and Accountability Act (HIPAA) of 1996 grants broad access for patients to their health records, yet provides a lone exception for psychotherapy progress notes (45 C.F.R. §§ 164.508(a)(2) & 164.524; U.S. Dept. of Health & Human Services [U.S. DHHS], 2003; Wooten v. Duane Reade, 2009). Psychotherapy notes receive heightened protection against patient access, in part, because they often contain sensitive information provided by collateral sources, such as family members and friends (U.S. DHHS, 2003). If participants could gain access to this information, collateral sources might not be forthright in providing sensitive information about matters which are critical for delivering effective treatment, such as providing accurate histories of participants' substance abuse patterns, criminality, or related conduct (Stasiewicz et al., 2008). Studies have also reported that patients can be harmed psychologically by receiving unfettered access to their therapists' diagnostic impressions and conclusions (Lajeunesse & Lussier, 2010; Ross & Lin, 2003; Sergeant, 1986; Short, 1986; Westin, 1977). Sensitive clinical information must be communicated to patients in a cautious, empathic, and understandable manner to avoid causing psychological distress, embarrassment, confusion, or other untoward reactions (McFarlane et al., 1980; Miller et al., 1987).

Participant attendance at staffings might also inhibit free flow of information among staff, which is necessary to achieve productive aims. Treatment representatives, for example, may be reluctant to discuss their concerns about a participant's prognosis in front of the participant. Probation officers might similarly be reticent to recommend sanctions for participants in response to infractions. It is one thing for sanctions to be imposed by the team as a whole, but quite another for an individual staff member to be identified as the person who first proposed the sanction. Closed staffings allow team members to freely consider alternative courses of action that may or may not be adopted ultimately by the team.

Although staffings are presumptively closed, the judge and team may conclude they have a good reason for a participant to attend discussions related to that participant's case. For example, the team might wish to discuss highly sensitive matters with a participant in private, such as a history of childhood sexual abuse or positive HIV test result. Drug Courts are encouraged to include participants in staffings when clinically indicated or necessary to protect a participant from serious harm resulting from public disclosure of highly sensitive treatment information.

### **C. Sharing Information**

Participants and staff rate communication among team members as one of the most important factors for success in Drug Courts (Frazer, 2006; Gallagher et al., 2015; Lloyd et al., 2014). Participants complain frequently that they are forced to repeat the same information to different professionals and to comply with excessive and inconsistent mandates stemming from different agencies (Goldkamp et al., 2002; Saum et al., 2002; Turner et al., 1999). Ongoing communication among staff ensures participants receive consistent messages, reduces unwarranted burdens on participants, and prevents participants from falling through the cracks or eluding responsibility for their actions by providing different information selectively to different team members.

Contrary to some misconceptions, the HIPAA and other applicable confidentiality statutes (e.g., Confidentiality of Substance Abuse Patient Records, 42 C.F.R. Part 2) do *not* prohibit treatment professionals or criminal justice professionals from sharing information related to substance abuse and mental health treatment (Matz, 2014; Meyer, 2011b). Rather, these statutes control how and under what circumstances such information may be disclosed (U.S. DHHS, 2003). Treatment professionals are generally permitted to share confidential treatment information with criminal justice professionals pursuant to a voluntary, informed, and competent waiver of a patient's confidentiality and privacy rights (45 C.F.R. §164.502(a)) or pursuant to a court order (45 C.F.R. §164.512(e)).

The scope of the disclosure must be limited to the minimum information necessary to achieve the intended aims of the disclosure (45 C.F.R. §§164.502(b) & 164.514(d)). In Drug Courts, team members may ordinarily share information pursuant to a valid waiver to the degree necessary to ensure that participants are progressing adequately in treatment and complying with other conditions of the program (Meyer,

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2011b). At a minimum, the following data elements are required by all Drug Court team members to appraise participant progress and compliance or noncompliance with the conditions of Drug Court:

- Assessment results pertaining to a participant's eligibility for Drug Court and treatment and supervision needs
- Attendance at scheduled appointments
- Drug and alcohol test results, including efforts to defraud or invalidate said tests
- Attainment of treatment plan goals, such as completion of a required counseling regimen
- Evidence of symptom resolution, such as reductions in drug cravings or withdrawal symptoms
- Evidence of treatment-related attitudinal improvements, such as increased insight or motivation for change
- Attainment of Drug Court phase requirements, such as obtaining and maintaining employment or enrolling in an educational program
- Compliance with electronic monitoring, home curfews, travel limitations, and geographic or association restrictions
- Adherence to legally prescribed and authorized medically assisted treatments
- Procurement of unauthorized prescriptions for addictive or intoxicating medications
- Commission of or arrests for new offenses
- Menacing, threatening, or disruptive behavior directed at staff members, participants or other persons

To be legally valid, an informed consent document must specify what data elements may be shared, with whom, and for what authorized period of time (Meyer, 2011b). Therefore, the above data elements and any other information that may be shared among team members should be listed in releases of information or confidentiality waivers executed by Drug Court participants (Meyer, 2011b). If the scope of the disclosure is not enumerated clearly, then the waiver may not be knowing or informed—and thus may be legally invalid. Consent documents must also indicate which professionals are authorized to receive the information, what steps participants must take to revoke consent, and when the consent expires. Expiration of consent may be predicated upon a specific event, such as discharge from Drug Court, as opposed to a specific date or time frame (Meyer, 2011b). Finally, recipients of confidential information must be put on notice that they are only permitted to redisclose information to additional parties under carefully specified and approved conditions. MOUs between partner agencies—referred to as business associate contracts pursuant to HIPAA—must state clearly that confidential information may not be redisclosed to additional parties outside of the Drug Court without the express written permission of the participant and may not be used to prosecute new charges against the participant.

Assuming a participant has executed a valid waiver of his or her privacy and confidentiality rights, Drug Court team members are permitted, and indeed may be required, to share covered information in the course of performing their professional duties. Confidentiality and privacy rights belong to the participant, not to staff, and may be waived freely and voluntarily in exchange for receiving anticipated benefits, such as gaining access to effective treatment or avoiding a criminal record or jail sentence (Melton et al., 2007). Failing to abide by a valid confidentiality waiver could, under some circumstances, be a breach of a staff person's professional responsibilities to the participant.

Staff persons also have ethical obligations to other Drug Court team members. If a staff person knowingly withholds relevant information about a participant from other team members, this omission could inadvertently interfere with the participant's treatment goals, endanger public safety, or undermine the functioning of the Drug Court team. All agencies involved in the administration of a Drug Court should, therefore, execute MOUs specifying what data elements will be shared among team members (Harden & Fox, 2011). The data elements listed above might be included in such MOUs to clarify the obligations of each professional on the team.

If a staff person questions the validity or legality of a consent waiver, that staff person should raise this concern with the Drug Court team and make it clear that he or she may withhold relevant progress information until the matter is resolved. This course of action puts the Drug Court team on notice that important information may not be forthcoming and reduces the likelihood that mistaken actions will be taken based on erroneous or incomplete information.

Controversy surrounds the question of whether defense representatives should report infractions by participants to the Drug Court team. In most instances, infractions come to the attention of the team from sources other than defense counsel, such as positive drug tests or progress reports from treatment providers or probation officers. In some instances, however, participants may self-disclose infractions to defense representatives which would otherwise go undetected by the program.

Some defense experts advise against disclosing such communications because doing so may violate the attorney's ethical duty to advocate for the participant's stated legal interests, which are to be distinguished from the participant's *best* interests (Boldt, 1998; National Association of Criminal Defense Lawyers [NACDL], 2009). Other defense experts take the contrary position that withholding such information may undermine the defense representative's trustworthiness and credibility with the team. If team members know or suspect that defense counsel is shielding important information from them, they may discount recommendations from that defense expert as one-sided or nonobjective or may withhold information of their own (Tobin, 2012). In the absence of empirical evidence or legal precedent to guide the decision, defense representatives should make clear their position and the rationale for that position to participants and team members from the outset of each case (Freeman-Wilson et al., 2003). Participants have a right to know whether some confidences shared with defense representatives may be disclosed to other staff members, and team members have a right to know whether some information may not be available to them for decision making.

### D. Team Communication and Decision Making

Before the advent of Drug Courts, studies of *courtroom workgroups* raised concerns about relying on multidisciplinary teams to manage criminal and civil cases. In response to overwhelming court dockets in the 1980s, some jurisdictions appointed teams of professionals—commonly including a judge, defense attorney, prosecutor, court clerk, probation officer, and bailiff—to process certain types of cases more efficiently, such as drug possession cases and child maltreatment cases. Observational studies revealed these workgroups tended to routinize their procedures to speed case processing, often at the expense of applying evidence-based practices or adapting dispositions to the needs and risk levels of litigants (Haynes et al., 2010; Knepper & Barton, 1997; Lipetz, 1980). Teaming up as a group did not necessarily improve outcomes and in some cases may have undermined litigants' due process rights. Drug Courts must not, in the interest of expediency, allow assembly-line procedures or groupthink mindsets to interfere with their adherence to due process and best practices.

Drug Courts are properly characterized as nonadversarial programs, meaning participants waive some, but not all, adversarial trial rights as a condition of entry, including the right to a speedy trial and to refuse to provide self-incriminating information (Hora & Stalcup, 2008; NADCP, 1997). Moreover, unlike traditional adversarial proceedings, the Drug Court judge speaks directly to participants rather than through legal counsel and takes an active role in supervising cases. The term nonadversarial does *not*, however, imply that team members relinquish their professional roles or responsibilities (Holland, 2010; Hora & Stalcup, 2008). Prosecutors continue to advocate on behalf of public safety, victim interests, and participant accountability; defense counsel continue to advocate for participants' legal rights; and treatment providers continue to advocate for effective and humane treatment (Freeman-Wilson et al., 2003; Holland, 2010; Tobin, 2012). In other words, the term *nonadversarial* does not have the same meaning as *nonadvocacy*. The principal distinction in Drug Courts is that advocacy occurs primarily in staffings as opposed to court hearings, reserving the greater share of court time for intervening with participants rather than arbitrating uncontested facts or legal issues (Christie, 2014; Portillo et al., 2013).

How Drug Court teams make decisions in this nonadversarial climate has constitutional implications. Due process and judicial ethics require Drug Court judges to exercise independent discretion when resolving factual controversies, ordering conditions of treatment and supervision, and administering sanctions and

incentives that affect participants’ liberty interests (Hora & Stalcup, 2008; Meyer, 2011c; Meyer & Tauber, 2011). The judge may not delegate these decisions to the Drug Court team or acquiesce to majority rule [see Standard III, Roles and Responsibilities of the Judge]. The judge must, however, consider arguments from all sides of a controversy (typically from the defense and prosecution) before rendering a decision and must hear evidence from scientific experts if the subject matter of the controversy is beyond the common knowledge of laypersons (Hora & Stalcup, 2008; Meyer, 2011a). Information relating to addiction science and substance abuse treatment is typically beyond the knowledge of laypersons; therefore, this information must usually be introduced or explained by a qualified expert (e.g., Federal Rule of Evidence 702, 2015).

In Drug Courts, the multidisciplinary team serves essentially as a panel of “expert witnesses” providing legal and scientific expertise for the judge (Bean, 2002; Hora & Stalcup, 2008). Team members have an obligation to contribute relevant observations and insights and to offer suitable recommendations based on their professional knowledge, experience, and training. A team member who remains silent in staffings or defers habitually to group consensus is violating his or her professional obligations to participants and to the administration of justice (Freeman-Wilson et al., 2003; Holland, 2010; NACDL, 2009; Tobin, 2012). The judge may ultimately overrule a team member’s assertions, but this fact does not absolve the team member from articulating and justifying an informed opinion.

Studies have identified effective communication strategies that can enhance team decision making in Drug Courts. For example, researchers have improved team decision-making skills in several Drug Courts using the NIATx (Network for the Improvement of Addiction Treatment) Organizational Improvement Model (Melnick et al., 2014a, 2014b; Wexler et al., 2012). The NIATx model seeks to create a climate of psychological safety by teaching team members to articulate divergent views in a manner that is likely to be heeded by fellow team members. Examples of NIATx techniques include the following (Melnick et al., 2014b):

- *Avoid Ego-Centered Communications*—Focus statements on the substantive issue at hand rather than attempting to be “right” or win an argument.
- *Avoid Downward Communication*—Ensure that all team members, regardless of status or authority, have an equal opportunity to speak.
- *Practice Attentive Listening*—Hear all aspects of a team member’s statements before thinking about or forming a response.
- *Reinforce Others’ Statements*—Express appreciation for a team member’s input before making counterarguments or changing the subject.
- *Find Common Ground*—Acknowledge areas of agreement among team members before making counterarguments.
- *Reframe Statements Neutrally*—Restate a position in a manner that minimizes counterproductive affect such as anger or frustration.
- *Ensure Inclusiveness*—Ensure that all team members weigh in on subjects within their area of expertise or experience.
- *Show Understanding*—Restate others’ positions to demonstrate accurate understanding.
- *Engage in Empathic Listening*—Imagine oneself in other team members’ positions to understand issues from their perspective.
- *Sum Up*—The judge should recap the various arguments and positions, assure the team that all positions were considered carefully, and explain his or her rationale for reaching a conclusion or tabling the matter pending further information.

Preliminary studies in more than ten Drug Courts found that training Drug Court teams on the NIATx model enhanced team communication skills (Melnick et al., 2014b), increased staff job satisfaction (Melnick et al., 2014a), and improved program efficiency, leading to higher admission rates, shorter wait times for treatment, and reduced no-show rates at scheduled appointments (Wexler et al., 2012).

### E. Status Hearings

Status hearings are critical components of Drug Courts (NADCP, 1997). In status hearings, participants interact with all team members in the same proceeding, the judge speaks personally with each participant, and incentives, sanctions and treatment adjustments are administered in accordance with participants' progress or lack thereof in treatment (Roper & Lessenger, 2007). A substantial body of research establishes convincingly that better outcomes are achieved when status hearings are held biweekly (every two weeks) or more frequently at least during the first phase of Drug Court (Carey et al., 2012; Cissner et al., 2013; Festinger et al., 2002; Jones, 2013; Marlowe et al., 2006, 2007; Mitchell et al., 2012; Rossman et al., 2011).<sup>4</sup>

Studies further reveal that consistent attendance by all team members at status hearings is associated with significantly better outcomes. A study of approximately seventy Drug Courts found that programs were 35% more cost-effective and 35% more effective at reducing crime when all team members—the judge, program coordinator, defense representative, prosecutor, probation officer, treatment representative, and law enforcement representative—attended status hearings regularly (Carey et al., 2012). When a treatment representative attended status hearings regularly, Drug Courts were nearly twice as effective at reducing crime and 80% more cost-effective, and when a representative from law enforcement attended hearings regularly, Drug Courts were over 80% more effective at reducing crime and 60% more cost-effective (Carey et al., 2008, 2012).

Although the judge typically controls most of the interactions during status hearings, observational studies reveal that other team members play an important role as well. Team members may report on participant progress, share their observations of participants, fill in missing information for the judge, offer praise and encouragement to participants, challenge inaccurate statements by participants, or make recommendations for suitable consequences to impose (Baker, 2013; Christie, 2014; Mackinem & Higgins, 2008; McPherson & Sauder, 2013; Portillo et al., 2013; Roper & Lessenger, 2007). Colloquially referred to as *courtroom as theater*, these interactions are often planned in advance during staffings to illustrate treatment-relevant concepts, prevent participants from fomenting disagreement among staff members, and demonstrate unity of purpose for the team as a whole (Satel, 1998; Tauber, 2011). In focus groups, participants rated interactions among staff during court sessions as informative and helpful to improving their performance (Goldkamp et al., 2002).

### F. Team Training

Drug Courts represent a fundamentally new way of treating persons charged with drug-related offenses (Roper & Lessenger, 2007). Specialized knowledge and skills are required to implement these multifaceted programs effectively (Carey et al., 2012; Shaffer, 2010; Van Wormer, 2010). To be successful in their new roles, staff members require at least a journeyman's knowledge of best practices in a wide range of areas, including substance abuse and mental health treatment, complementary treatment and social services, behavior modification, community supervision, and drug and alcohol testing. Staff must also learn to perform their duties in a multidisciplinary environment, consistent with constitutional due process and the ethical mandates of their respective professions. These skills and knowledge sets are not taught in traditional law school, graduate school, or most continuing education programs (Berman & Feinblatt, 2005; Holland, 2010). Ongoing specialized training and supervision are needed for staff to achieve the goals of Drug Court and conduct themselves in an ethical, professional, and effective manner.

*Preimplementation Trainings*—In preimplementation trainings, staff meet for several days as a team to, among other things, develop a mission statement and goals and objectives for their program, learn from expert faculty about best practices in Drug Courts, and develop effective policies and procedures to govern their day-to-day operations (Hardin & Fox, 2011). A multisite study found that Drug Courts were nearly two and a half times more cost-effective and over 50% more effective at reducing recidivism when the teams participated in formal training prior to implementation (Carey et al., 2008, 2012). Drug Courts that

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<sup>4</sup> This finding assumes the Drug Court is serving the appropriate target population of high-risk and high-need participants [see Standard I, Target Population].

did not receive preimplementation training produced outcomes that were negligibly different from traditional criminal justice approaches (Carey et al., 2008).

*Continuing Education Workshops*—Continuing education workshops are commonly delivered as part of national, regional, or state Drug Court training conferences or in stand-alone seminars. These workshops provide experienced Drug Court professionals with up-to-date knowledge about new research findings on best practices in Drug Courts. Studies consistently find that annual attendance by staff at training workshops is associated with significantly better outcomes. A multisite study involving more than sixty Drug Courts found that annual attendance at training conferences was the greatest predictor of program effectiveness (Shaffer, 2006, 2010). Another large-scale study found that regular participation in continuing education workshops was the greatest predictor of a program’s adherence to the Drug Court model (Van Wormer, 2010). After taking continuing education into account, no other variable was independently or incrementally associated with adherence to the Drug Court model. This finding suggests that adherence to best practices may be mediated primarily through staff participation in continuing education workshops. The same study determined that regular attendance in continuing education workshops was also associated with better collaboration among Drug Court team members, increased job satisfaction by staff, greater perceived benefits of Drug Court, greater optimism about the effects of substance abuse treatment, and better perceived coordination between the criminal justice system and other social service and treatment systems (Van Wormer, 2010).

*Tutorials for New Staff*—Within five years, 30% to 60% of Drug Courts experience substantial turnover in key staff positions (Van Wormer, 2010). The highest turnover rates, commonly exceeding 50%, are among substance abuse and mental health treatment providers (Lutze & Van Wormer, 2007; McLellan et al., 2003; Taxman & Bouffard, 2003; Van Wormer, 2010). Evidence further reveals that staff turnover correlates significantly with downward drift in the quality of the services provided, meaning that services diverge increasingly from the Drug Court model as more staff positions turn over (Van Wormer, 2010).

Research has determined that Drug Courts are more effective when they provide introductory tutorials for new hires. A multisite study of approximately seventy Drug Courts found that programs were over 50% more effective at reducing recidivism when they routinely provided formal orientation training for new staff (Carey et al., 2012). Typically, the tutorials provide a “*Reader’s Digest*” orientation to the Ten Key Components of Drug Courts (NADCP, 1997) and a synopsis of best practices associated with each component. The tutorials are not intended to take the place of formal continuing education workshops, but serve rather as a stopgap measure to prevent acute disruption in services and degradation of outcomes. To maintain effective outcomes over time, recent hires should attend formal training workshops as soon as practicable after assuming their new positions. Given the powerful influence of staff training on Drug Court outcomes (Carey et al., 2012; Shaffer, 2006, 2010; Van Wormer, 2010), a firm commitment to ongoing professional education is key to maintaining the success and integrity of Drug Courts.

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## **IX. CENSUS AND CASELOADS**

**The Drug Court serves as many eligible individuals as practicable while maintaining continuous fidelity to best practice standards.**

### **A. Drug Court Census**

#### **B. Supervision Caseloads**

#### **C. Clinician Caseloads**

### **A. Drug Court Census**

The Drug Court does not impose arbitrary restrictions on the number of participants it serves. The Drug Court census is predicated on local need, obtainable resources, and the program's ability to apply best practices. When the census reaches 125 active<sup>5</sup> participants, program operations are monitored carefully to ensure they remain consistent with best practice standards. If evidence suggests some operations are drifting away from best practices, the team develops a remedial action plan and timetable to rectify the deficiencies and evaluates the success of the remedial actions.

### **B. Supervision Caseloads**

Caseloads for probation officers or other professionals responsible for community supervision of participants must permit sufficient opportunities to monitor participant performance, apply effective behavioral consequences, and report pertinent compliance information during pre-court staff meetings and status hearings. When supervision caseloads exceed thirty active participants per supervision officer, program operations are monitored carefully to ensure supervision officers can evaluate participant performance accurately, share significant observations with team members, and complete other supervisory duties as assigned. Supervision caseloads do not exceed fifty active participants per supervision officer.

### **C. Clinician Caseloads**

Caseloads for clinicians must permit sufficient opportunities to assess participant needs and deliver adequate and effective dosages of substance abuse treatment and indicated complementary services. Program operations are monitored carefully to ensure adequate services are delivered when caseloads exceed the following thresholds:

- 50 active participants for clinicians providing clinical case management<sup>6</sup>

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<sup>5</sup> Cases are considered to be active if participants are receiving treatment or supervision services from the Drug Court. Participants who have absconded from the program or are continuing on probation but no longer receiving Drug Court services are not considered active.

<sup>6</sup> Clinical case management includes assessing participant needs, brokering referrals for indicated services, coordinating care between partner agencies, and reporting progress information to the Drug Court team (Braude, 2005; Monchick et al., 2006; Rodriguez, 2011). Clinical case managers may also represent treatment concerns during pre-court staff meetings and status

- 40 active participants for clinicians providing individual therapy or counseling
- 30 active participants for clinicians providing both clinical case management and individual therapy or counseling

### ***COMMENTARY***

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#### **A. Drug Court Census**

Drug Courts serve fewer than 10% of adults in the criminal justice system in need of their services (Bhati et al., 2008; Huddleston & Marlowe, 2011). An important goal for the Drug Court field is to take Drug Courts to scale and serve every drug-addicted person in the criminal justice system who meets evidence-based eligibility criteria for the programs (Fox & Berman, 2002). Putting arbitrary restrictions on the size of the Drug Court census unnecessarily reduces the program's impact on public health and public safety.

Not all Drug Courts, however, may have adequate resources to increase capacity while maintaining fidelity to best practices. Surveys of judges and other criminal justice professionals consistently identify insufficient personnel and other resources as the principal barrier preventing Drug Courts from expanding to serve more people (Center for Court Innovation, n.d.; Farole, 2006, 2009; Farole et al., 2005; Huddleston & Marlowe, 2011). Resource limitations may put some Drug Courts in the challenging position of needing to choose between diluting their services to treat more people or turning away deserving individuals.

Evidence suggests expanding Drug Court capacity without sufficient resources can interfere with adherence to best practices. A multisite study of approximately seventy Drug Courts found a significant inverse correlation between the size of the Drug Court census and effects on criminal recidivism (Carey et al., 2008, 2012a). On average, programs evidenced a steep decline in effectiveness when the census exceeded approximately 125 participants. Drug Courts with fewer than 125 participants were over five times more effective at reducing recidivism than Drug Courts with more than 125 participants (Carey et al., 2012a).

Further analyses uncovered a likely explanation for this finding: Drug Courts with more than 125 participants were less likely to follow best practices than Drug Courts with fewer participants. Specifically, when the census exceeded 125 participants, the following was observed (Carey et al., 2012b):<sup>7</sup>

- Judges spent approximately half as much time interacting with participants in court.
- Team members were less likely to attend pre-court staff meetings.
- Treatment and law enforcement representatives were less likely to attend status hearings.
- Drug and alcohol testing occurred less frequently.
- Treatment agencies were less likely to communicate with the court about participant performance via email or other electronic means.
- Participants were treated by a large number of treatment agencies with divergent practices and expectations.
- Team members were less likely to receive training on Drug Court best practices.

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hearings. Some court personnel or criminal justice professionals may be referred to as case managers or court case managers to be distinguished from clinical case managers. Court case managers may screen participants and refer them, when indicated, for more in-depth clinical assessments. These professionals do not provide clinical case management because they are not trained or qualified to administer clinical assessments, interpret assessment results, coordinate treatment delivery, or gauge treatment progress.

<sup>7</sup> All comparisons statistically significant at  $p < .05$ .

These findings are merely correlations and do not prove that a large census produces poor outcomes. Most Drug Courts in the study were staffed by a single judge and a small team of roughly four to five other professionals overseeing a single court docket. Drug Courts can serve far more than 125 participants with effective results if the programs have sufficient personnel and resources to accommodate larger numbers of individuals. In fact, studies have reported positive outcomes for well-resourced Drug Courts serving more than 400 participants (Carey et al., 2012a; Cissner et al., 2013; Marlowe et al., 2008; Shaffer, 2010).

Nevertheless, the above results raise a red flag that as the census increases, Drug Courts may have greater difficulty delivering the quantity and quality of services required to achieve effective results. Therefore, when the Drug Court census reaches 125 active participants, this milestone should trigger a careful reexamination of the program's adherence to best practices. For example, staff should monitor Drug Court operations to ensure the judge is spending at least three minutes interacting with each participant in court [see Standard III, Roles and Responsibilities of the Judge], drug and alcohol testing is being performed randomly at least twice per week [see Standard VII, Drug and Alcohol Testing], team members are attending pre-court staff meetings and status hearings on a consistent basis [see Standard III and Standard VIII, Multidisciplinary Team], and team members are receiving up-to-date training on best practices [see Standards III and VIII]. If the results of this reexamination suggest some operations are drifting away from best practices, the team should develop a remedial action plan and timetable to rectify the deficiencies and evaluate the success of the remedial actions. For example, the Drug Court might need to hire additional staff to ensure it has manageable participant-to-staff caseloads, schedule status hearings on more days of the week, purchase more drug and alcohol tests, or schedule more continuing-education workshops for staff.

Studies have not determined whether censuses greater than 125 participants should trigger additional reexaminations of adherence to best practices. Until research addresses this question, at a minimum Drug Courts are advised to reexamine adherence to best practices when the census increases by successive increments of 125 participants.

## **B. Supervision Caseloads**

In most Drug Courts, probation officers or pretrial services officers are responsible for supervising participants in the community; however, some Drug Courts may rely on law enforcement or specially trained court case managers to provide community supervision. Duties of the supervision officer may include performing drug and alcohol testing, conducting home and employment visits, enforcing curfews and geographic restrictions, and delivering cognitive-behavioral interventions designed to improve participants' problem-solving skills or alter dysfunctional criminal-thinking patterns (Harberts, 2011).

No study has examined the influence of supervision caseloads in Drug Courts. However, many studies have examined supervision caseloads in the context of adult probation. Early studies found that small probation caseloads were paradoxically associated with *increased* rates of technical violations and arrests for new offenses (Gendreau et al., 2000a; Petersilia, 1999; Turner et al., 1992). This counterintuitive finding was attributable to increased surveillance of the probationers coupled with a failure to apply evidence-based practices. Smaller caseloads led to greater detection of infractions, but most infractions received excessively punitive responses, such as probation revocations, rather than evidence-based treatment or gradually escalating incentives and sanctions (Andrews et al., 1990; Gendreau et al., 2000b; Hollin, 1999).

Recent studies have reported improved outcomes when reduced probation caseloads were combined with evidence-based cognitive-behavioral counseling, motivational interviewing, or gradually escalating incentives and sanctions (Jalbert & Rhodes, 2012; Jalbert et al., 2010, 2011; Paparozzi & Gendreau, 2005; Pearson & Harper, 1990; Worrall et al., 2004). Results of these newer studies confirm that detecting infractions alone is insufficient to improve outcomes. To achieve positive results, probation officers must respond to infractions and achievements by delivering effective behavioral contingencies (incentives and sanctions) and ensuring probationers receive effective and adequate evidence-based treatment and social services (Center for Effective Public Policy, 2014; Paparozzi & Hinzman, 2005; Skeem & Manchak, 2008).

Identifying optimal probation caseloads has been a challenging task. In 1990, the American Probation and Parole Association (APPA, 1991) issued caseload guidelines derived from expert consensus. The 1990

guidelines recommended caseloads of 30:1 for high-risk probationers who have a substantial likelihood of failing on probation or committing a new offense (Table 2). In 2006, the APPA guidelines were amended, in part, to add a new category for intensive supervised probation (ISP). ISP was designed for probationers who are both high risk and high need, meaning they pose a substantial risk of failing on probation and also have serious treatment or social-service needs (Petersilia, 1999). Because ISP and Drug Courts are both intended for high-risk and high-need individuals, recommendations for ISP may be particularly instructive for Drug Court best practices. Based on expert consensus, the 2006 APPA amendments recommended caseloads of 20:1 for high-risk and high-need probationers on ISP, and increased the recommended caseloads to 50:1 for moderate- and high-risk probationers who do not have serious treatment or social-service needs (Byrne, 2012; DeMichele, 2007).

TABLE 2	APPA* RECOMMENDED CASELOADS		
	Probationer Risk and Need Level	1990 Guidelines	2006 Guidelines
	ISP:† high risk and high need	NR§	20:1
	High risk	30:1	50:1
	Moderate risk	60:1	50:1
	Low risk	120:1	200:1

\*American Probation and Parole Association

Sources: APPA (1991); Byrne (2012); DeMichele (2007)

†Intensive supervised probation

§Not reported

Recent studies examined the effects of adhering to the 2006 APPA guidelines. A randomized experiment compared the services received and outcomes achieved when probation officers had reduced caseloads of approximately 50:1 for moderate and high-risk probationers as compared to typical probation caseloads of approximately 100:1 (Jalbert & Rhodes, 2012). Results confirmed that probationers on 50:1 caseloads received significantly more probation office sessions, field visits, employer contacts, telephone check-ins, and substance abuse and mental health treatment (Jalbert & Rhodes, 2012). As a consequence of receiving more services, they also had significantly better probation outcomes, including fewer positive drug tests and other technical violations (Jalbert & Rhodes, 2012). Probation officers with caseloads substantially above 50:1 had considerable difficulty accomplishing their core missions of monitoring probationers closely and reducing technical violations.

Another quasi-experimental study examined the effects of reducing caseloads from 50:1 to 30:1 for high-risk and high-need probationers on ISP (Jalbert et al., 2010). A 30:1 caseload is greater than the APPA recommended guideline of 20:1 for ISP, but is considerably smaller than typical probation caseloads of 100:1 (Bonta et al., 2008; Paparozzi & Hinzman, 2005) and recommended caseloads of 50:1 for most high-risk probationers (Byrne, 2012). Results confirmed that probationers on 30:1 caseloads had more frequent and longer contacts with their probation officers, and received more specialized services designed to reduce their risk to public safety, including behavior therapy, domestic-violence counseling, spousal-batterer interventions, and sex-offender treatment (Jalbert et al., 2010). Most striking, probationers on 30:1 caseloads had significantly lower recidivism rates lasting for at least two and a half years, including fewer new arrests for drug, property, and violent crimes (Jalbert et al., 2010).

Taken together, the weight of scientific evidence (Jalbert & Rhodes, 2012; Jalbert et al., 2011) and expert consensus (APPA, 1991; Byrne, 2012; DeMichele, 2007) suggests supervision officers are unlikely to manage high-risk cases effectively and reduce technical violations when their caseloads exceed 50:1. Supervision officers in Drug Courts are unlikely to accomplish their core functions of monitoring participants accurately, applying effective behavioral consequences, and sharing important compliance information with Drug Court team members if their caseloads exceed this critical threshold.

Research in ISP programs suggests long-term reductions in criminal recidivism are most likely to be achieved for high-risk and high-need participants when caseloads stay at or below 30:1 (Jalbert et al., 2010). Whether 30:1 caseloads are required similarly for Drug Courts is an open question. Drug Courts

include several components not encompassed by ISP, which may enhance the influence of supervision officers. For example, Drug Court participants are supervised and treated by a multidisciplinary team of professionals and attend status hearings in court on a frequent basis. Larger caseloads may be manageable for supervision officers in light of these additional service elements. Until research resolves the issue, Drug Courts are advised to monitor their operations carefully when caseloads for supervision officers exceed 30:1; caseloads should never exceed a 50:1 ratio. Assurance is needed that supervision officers can monitor participant performance effectively, contribute critical observations and information during pre-court staff meetings and status hearings, and complete other assigned duties such as performing drug and alcohol testing, conducting field visits, and delivering cognitive-behavioral criminal-thinking interventions.

Bear in mind these caseload guidelines assume the supervision officer is assigned principally to Drug Court and is not burdened substantially with other professional obligations. Smaller caseloads may be required if supervision officers are also managing caseloads outside of Drug Court or if they have supplementary administrative or managerial duties in addition to supervising Drug Court participants.

### C. Clinician Caseloads

In Drug Courts, addiction counselors, social workers, psychologists, or clinical case managers are typically responsible for assessing participant needs, delivering or overseeing the delivery of treatment services, charting treatment progress, and reporting progress information to the Drug Court team (Lutze & Van Wormer, 2007; Shaffer, 2010; Van Wormer, 2010). Outcomes are significantly better in Drug Courts when participants meet individually with one of these clinicians on a weekly basis for at least the first phase of the program [see Standard V, Substance Abuse Treatment and Standard VI, Complementary Treatment and Social Services].

National studies of outpatient individual substance abuse treatment consistently find that the size of clinician caseloads is inversely correlated with patient outcomes and clinician job performance (Hser et al., 2001; McCaughrin & Price, 1992; Stewart et al., 2004; Vocisano et al., 2004; Woodward et al., 2006). As caseloads increase, patients receive fewer services, patients are more likely to abuse illicit substances, clinicians are more likely to behave punitively toward patients, and clinicians are more likely to report significant job burnout and dissatisfaction (King et al., 2004; Stewart et al., 2004). Comparable studies are lacking for residential substance abuse treatment and for group clinicians who deliver services to several participants simultaneously.

Determining appropriate caseloads for clinicians in Drug Courts depends largely on their role and the scope of their responsibilities:

- **Clinical Case Management Role**—Some clinicians in Drug Courts serve principally as clinical case managers, assessing participant needs, brokering referrals for services, and reporting progress information to the Drug Court team (Monchick et al., 2006). They may also represent treatment concerns during pre-court staff meetings and status hearings.
- **Treatment Provider Role**—Some clinicians serve principally as treatment providers, administering individual therapy or counseling and perhaps facilitating or cofacilitating group interventions (Cissner et al., 2013; Zweig et al., 2012). They may also provide or refer participants for indicated complementary services, such as mental health treatment or vocational counseling.
- **Combined Clinical Case Management and Treatment Provider Roles**—Some clinicians serve both clinical case management and treatment provider functions. In addition to providing individual therapy or counseling, they are responsible for assessing participant needs, referring participants for complementary services, coordinating care between multiple service providers, reporting progress to the Drug Court team, and representing treatment concerns during pre-court staff meetings and status hearings (Braude, 2005; Monchick et al., 2006).

National practitioner organizations have published broad caseload guidelines based in part on these professional roles and responsibilities (Case Management Society of America & National Association of Social Workers, 2008; North Carolina Administrative Office of the Courts, 2010; Rodriguez, 2011). These guidelines have not been validated empirically in terms of their effects on outcomes. Rather, they are

## CENSUS AND CASELOADS

derived from expert consensus about heavy caseloads that are likely too large to deliver adequate services or that contribute to staff burnout and job dissatisfaction. The guidelines focus exclusively on individual counseling and clinical case management. Comparable guidelines for group counselors have not been published. Table 3 summarizes the consensus conclusions.

TABLE 3		
CASELOAD GUIDELINES DERIVED FROM EXPERT CONSENSUS		
Principal Role and Responsibilities	Caseload	Reference
Clinical case management	50:1 to 75:1	Rodriguez (2011)
Individual therapy or counseling	40:1 to 50:1	CMSA* & NASW† (2008) Hromco et al. (2003)
Combination of clinical case management and individual therapy or counseling	30:1	CMSA & NASW (2008) NCAOC§ (2010)

\*Case Management Society of America

†National Association of Social Workers

§North Carolina Administrative Office of the Courts

To reiterate, these guidelines are derived from expert consensus and have not been validated against outcomes. Moreover, professional roles and responsibilities are rarely so clearly delineated in day-to-day Drug Court operations. Clinicians in Drug Courts may provide clinical case management for some participants and therapy or counseling for others, may have a mixture of individual and group treatment responsibilities, and may have other nonclinical duties, such as drug and alcohol testing, that reduce the time they have available for clinical assessment, treatment, or case management. Caseload expectations need to be adjusted in light of actual job responsibilities.

Nevertheless, these guidelines should serve as broad milestones to alert Drug Courts to the possibility of clinician overload and the need to audit their operations to ensure adequate services are being delivered. Because Drug Courts serve high-risk and high-need individuals, programs are advised to reexamine adherence to best practices when clinician caseloads reach the lowest ratios reported in Table 3. For example, when clinical case management caseloads exceed 50:1, individual counseling caseloads exceed 40:1, or combined caseloads exceed 30:1, staff should monitor Drug Court operations to ensure participants are being assessed appropriately for risk and need [see Standard I, Target Population], participants are meeting individually with a clinician on a weekly basis for at least the first phase of treatment [see Standard V, Substance Abuse Treatment and Standard VI, Complementary Treatment and Social Services], participants are receiving at least 200 hours of cognitive-behavioral treatment [see Standard V], and clinicians are providing reliable and timely progress information to the Drug Court team [see Standard VIII, Multidisciplinary Team]. Drug Courts are unlikely to achieve the goals of rehabilitating participants and reducing crime if clinicians are spread too thin to assess and meet participants' service needs.

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# X. MONITORING AND EVALUATION

The Drug Court routinely monitors its adherence to best practice standards and employs scientifically valid and reliable procedures to evaluate its effectiveness.<sup>8</sup>

- A. Adherence to Best Practices
- B. In-Program Outcomes
- C. Criminal Recidivism
- D. Independent Evaluations
- E. Historically Disadvantaged Groups
- F. Electronic Database
- G. Timely and Reliable Data Entry
- H. Intent-to-Treat Analyses
- I. Comparison Groups
- J. Time at Risk

## A. Adherence to Best Practices

The Drug Court monitors its adherence to best practice standards on at least an annual basis, develops a remedial action plan and timetable to rectify deficiencies, and examines the success of the remedial actions. Outcome evaluations describe the effectiveness of the Drug Court in the context of its adherence to best practices.

## B. In-Program Outcomes

The Drug Court continually monitors participant outcomes during enrollment in the program, including attendance at scheduled appointments, drug and alcohol test results, graduation rates, lengths of stay, and in-program technical violations<sup>9</sup> and new arrests.

## C. Criminal Recidivism

Where such information is available, new arrests, new convictions, and new incarcerations are monitored for at least three years following each participant's entry into the Drug Court. Offenses are categorized according to the level (felony, misdemeanor, or summary offense) and nature (e.g., person, property, drug, or traffic offense) of the crime involved.

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<sup>8</sup> Herein, monitoring refers to periodic descriptions of the services delivered and outcomes achieved in a Drug Court without inferring a causal relationship between the services and outcomes. An evaluation includes a comparison condition and other scientific procedures designed to attribute outcomes to the effects of the Drug Court. Most Drug Courts are capable of monitoring their services and outcomes but may require expert consultation to evaluate the causal effects of their program.

<sup>9</sup> A *technical violation* refers to a violation of a court order that does not constitute a crime per se. For example, drinking alcohol is legal for most adults but is usually a technical violation in a Drug Court.

**D. Independent Evaluations**

A skilled and independent evaluator examines the Drug Court's adherence to best practices and participant outcomes no less frequently than every five years. The Drug Court develops a remedial action plan and timetable to implement recommendations from the evaluator to improve the program's adherence to best practices.

**E. Historically Disadvantaged Groups**

The Drug Court continually monitors admission rates, services delivered, and outcomes achieved for members of historically disadvantaged groups who are represented in the Drug Court population. The Drug Court develops a remedial action plan and timetable to correct disparities and examines the success of the remedial actions [see also Standard II, Historically Disadvantaged Groups].

**F. Electronic Database**

Information relating to the services provided and participants' in-program performance is entered into an electronic database. Statistical summaries from the database provide staff with real-time information concerning the Drug Court's adherence to best practices and in-program outcomes.

**G. Timely and Reliable Data Entry**

Staff members are required to record information concerning the provision of services and in-program outcomes within forty-eight hours of the respective events. Timely and reliable data entry is required of each staff member and is a basis for evaluating staff job performance.

**H. Intent-to-Treat Analyses**

Outcomes are examined for all eligible participants who entered the Drug Court regardless of whether they graduated, withdrew, or were terminated from the program.

**I. Comparison Groups**

Outcomes for Drug Court participants are compared to those of an unbiased and equivalent comparison group. Individuals in the comparison group satisfy legal and clinical eligibility criteria for participation in the Drug Court, but did not enter the Drug Court for reasons having no relationship to their outcomes. Comparison groups do not include individuals who refused to enter the Drug Court, withdrew or were terminated from the Drug Court, or were denied entry to the Drug Court because of their legal charges, criminal history, or clinical assessment results.

**J. Time at Risk**

Participants in the Drug Court and comparison groups have an equivalent opportunity to engage in conduct of interest to the evaluation, such as substance use and criminal recidivism. Outcomes for both groups are examined over an equivalent time period beginning from a comparable start date. If participants in either group were incarcerated or detained in a residential facility for a significantly longer period of time than

participants in the other group, the length of time participants were detained or incarcerated is accounted for statistically in outcome comparisons.

## ***COMMENTARY***

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### **A. Adherence to Best Practices**

Adherence to best practices is generally poor in most sectors of the criminal justice and substance abuse treatment systems (Friedmann et al., 2007; Henderson et al., 2007; McLellan et al., 2003; Taxman et al., 2007). Programs infrequently deliver services that are proven to be effective and commonly deliver services which have not been subjected to careful scientific scrutiny. Over time, the quality and quantity of the services provided may decline precipitously (Etheridge et al., 1995; Van Wormer, 2010). The best way for a Drug Court to guard against these prevailing destructive pressures is to monitor its operations routinely, compare its performance to established benchmarks, and seek to align itself continually with best practices. Not knowing whether one's Drug Court is in compliance with best practices makes it highly unlikely that needed improvements will be recognized and implemented; therefore, evaluating a Drug Court's adherence to best practice standards is, itself, a best practice.

Studies reveal that Drug Courts are significantly more likely to deliver effective services and produce positive outcomes when they hold themselves accountable for meeting empirically validated benchmarks for success. A multisite study involving approximately seventy Drug Courts found that programs had more than twice the impact on crime and were more than twice as cost-effective when they monitored their operations on a consistent basis, reviewed the findings as a team, and modified their policies and procedures accordingly (Carey et al., 2008, 2012).

Like many complex service organizations, Drug Courts are highly susceptible to *drift*, in which the quality of their services may decline appreciably over time (Van Wormer, 2010). Management strategies such as continuous performance improvement (CPI), continuous quality improvement (CQI), and managing for results (MFR) are designed to avoid drift and enhance a program's adoption of best practices. Each of these management strategies emphasizes continual self-monitoring and rapid-cycle testing. This process involves collecting real-time information about a program's operations and outcomes, feeding that information back to key staff members and decision makers on a routine basis, and implementing and evaluating remedial action plans where indicated. Research consistently shows that continual self-monitoring and rapid-cycle testing are critical elements for improving outcomes and increasing adoption of best practices in the health care and criminal justice systems (Damschroder et al., 2009; Rudes et al., 2013; Taxman & Belenko, 2013). These strategies are essential for programs that require cross collaboration and interdisciplinary communication among multiple service agencies, including Drug Courts (Bryson et al., 2006; Wexler et al., 2012).

Studies have not determined how frequently programs should review performance information and implement and evaluate self-corrective measures. Common practice among successful organizations is to collect performance data continually and meet at least annually as a team to review the information and take self-corrective measures (Carey et al., 2012; Rudes et al., 2013; Taxman & Belenko, 2013).

Reporting outcomes from Drug Courts without placing those findings into context by describing the quality of the programs is no longer enough. Meta-analyses (Aos et al., 2006; Latimer et al., 2006; Lowenkamp et al., 2005; Mitchell et al., 2012; Shaffer, 2010; Wilson et al., 2006) and large-scale multisite studies (Rossman et al., 2011) have already clearly established that Drug Courts reduce crime by approximately 8% to 14% on average. These averages, derived from evaluations of more than 100 Drug Courts, mask a great deal of variability between programs. Some Drug Courts reduce crime by more than 50%, others have no impact on crime, and still others increase crime rates in their communities (Carey et al., 2012; Carey & Waller, 2011; Cissner et al., 2013; Downey & Roman, 2010; Government Accountability Office, 2011; Mitchell et al., 2012; Shaffer, 2010). The important question is no longer whether Drug Courts can work,

but rather how they work and what services contribute to better outcomes (Marlowe et al., 2006). Understanding what distinguishes effective Drug Courts from ineffective and harmful Drug Courts is now an essential goal for the field. Unless evaluators describe each Drug Court's adherence to best practices, there is no way to place that program's outcomes in context or interpret the significance of the findings.

### **B. In-Program Outcomes**

One of the primary aims of a Drug Court is to rehabilitate seriously addicted individuals, which means that retaining participants in treatment, reducing drug and alcohol use, and helping participants to complete treatment successfully are important indicators of short-term progress. However, policymakers, the public, and other stakeholders are likely to judge the merits of a Drug Court by how well it reduces crime, incarceration rates, and taxpayer expenditures. Therefore, Drug Courts need to measure in-program outcomes that not only reflect clinical progress, but are also significant predictors of postprogram criminal recidivism and other long-term outcomes.

At minimal cost and effort, Drug Courts can evaluate short-term outcomes while participants are enrolled in the program. These short-term outcomes provide significant information about participants' clinical progress and the likely long-term impacts of the Drug Court on public health and public safety. Studies have consistently determined that postprogram recidivism is reduced significantly when participants attend more frequent treatment and probation sessions, provide fewer drug-positive urine tests, remain in the program for longer periods of time, have fewer in-program technical violations and arrests for new crimes, and satisfy other conditions for graduation (Gifford et al., 2014; Gottfredson et al., 2007, 2008; Huebner & Cobbina, 2007; Jones & Kemp, 2011; Peters et al., 2002). Drug Courts should, therefore, monitor and report on these in-program outcomes routinely during the course of their operations.

Several resources are available to help Drug Courts define and calculate performance measures of in-program outcomes (Berman et al., 2007; Heck, 2006; Marlowe, in press; Peters, 1996; Rubio et al., 2008a). In 2006, NADCP convened leading Drug Court researchers and evaluators to form the National Research Advisory Committee (NRAC). One goal of this committee was to define a core data set of in-program performance measures for adult Drug Courts (Heck, 2006). NRAC selected measures that are simple and inexpensive to track and evaluate and proven to predict long-term outcomes. These performance measures include the following:

- *Retention*—the number of participants who completed the Drug Court divided by the number who entered the program
- *Sobriety*—the number of negative drug and alcohol tests divided by the total number of tests performed
- *Recidivism*—the number of participants arrested for a new crime divided by the number who entered the program, and the number of participants adjudicated officially for a technical violation divided by the number who entered the program
- *Units of Service*—the numbers of treatment sessions, probation sessions, and court hearings attended
- *Length of Stay*—the number of days from entry to discharge or the participant's last in-person contact with staff

Longer lists of performance measures addressing a wide range of outcomes in Drug Courts and other problem-solving courts have been published by expert organizations including the National Center for State Courts (Rubio et al., 2008a; Waters et al., 2010), the Center for Court Innovation (Rempel, 2006, 2007), American University (Peters, 1996), the Organization of American States (Marlowe, in press), the National Center for DWI Courts (Marlowe, 2010), and the National Institute of Justice (NIJ, 2010). Drug Courts are advised to consult these and other resources for further information on how to calculate and interpret additional performance measures for their evaluations.

### C. Criminal Recidivism

For many policymakers and members of the public, reducing criminal recidivism is one of the primary aims of a Drug Court. Recidivism is defined as any return to criminal activity after the participant entered the Drug Court. Recidivism does not include crimes that occurred before the participant entered Drug Court even if those crimes are charged or prosecuted after entry.

Recidivism is measured most commonly by new arrests, new convictions, or new incarcerations occurring over a two- or three-year period (Carey et al., 2012; King & Elderbroom, 2014; Rempel, 2006). For example, the Bureau of Justice Statistics (BJS) tracks new arrests, convictions, and incarcerations occurring within three years of the date that state and federal inmates are released from jail or prison (Durose et al., 2014).

Based on scientific considerations, evaluators should follow participants for at least three years, and ideally up to five years, from the date of entry into the Drug Court or from the date of the arrest or technical violation that made the individual eligible for Drug Court. The date of entry should be the *latest* start date for the evaluation because that is when the Drug Court becomes capable of influencing participant behavior directly.

Starting from the date of arrest or technical violation takes into account the potential impact of delays in admitting participants to Drug Court. The sooner participants enter Drug Court after an arrest or probation violation, the better the results (Carey et al., 2008, 2012); therefore, evaluators may wish to examine how delayed entry affects outcomes. However, because Drug Courts cannot always control what transpires before participants enter the Drug Court program, attributing to the Drug Court any recidivism occurring before entry may not fairly represent the Drug Courts' effects on recidivism. Starting from the date of entry ensures recidivism may be attributed fairly to the effects of the Drug Court. No one answer fully addresses the issues surrounding selection of a start date for evaluation; therefore, evaluators should state clearly what start date was selected and the rationale for choosing that start date.

Rates of criminal recidivism among drug-involved offenders become relatively stable after approximately three to five years (King & Elderbroom, 2014). After three years, statistically significant between-group differences in recidivism are likely to remain significant going forward (e.g., Knight et al., 1999; Martin et al., 1999; Wexler et al., 1999). For example, if Drug Court participants have significantly lower rearrest rates than comparison group subjects after three years, this difference is likely (although not guaranteed) to remain significant after an additional two years (DeVall et al., 2015). After five years, recidivism rates tend to reach a plateau, meaning that most (but not all) participants who will recidivate have likely done so by then (e.g., Gossop et al., 2005; Inciardi et al., 2004; Olson & Lurigio, 2014).

Importantly, these findings do not suggest Drug Courts must wait three to five years before reporting recidivism outcomes. Recidivism occurring during enrollment and shortly after discharge from Drug Court may be of considerable interest to practitioners, policymakers, and other stakeholders. However, implying that recidivism rates occurring within the first two years are likely to reflect the long-term effects of a Drug Court is inappropriate. Evaluators should state clearly that such recidivism rates are preliminary and likely to increase over time.

No one basis exists for deciding whether new arrests, new convictions, or new incarcerations are likely to be the most valid or informative indicator of recidivism. As discussed below, each measure has advantages and disadvantages that the evaluator must take into account. Because no one measure is clearly superior to another, whenever possible evaluators are advised to report all three measures of recidivism, discuss the implications and limitations of each, or indicate why a particular measure is not being reported.

Analyzing new arrests as a measure of criminal recidivism provides at least two advantages. First, arrests are often substantially closer in time to the alleged offense than convictions. Resolving a criminal case and determining guilt or innocence may take months or years. Evaluators can usually report arrest outcomes in much less time than waiting for lengthy legal proceedings to resolve. Second, criminal cases are often dismissed or pled down to a lesser charge for reasons having little to do with factual guilt, such as

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insufficient evidence or plea bargains. As a result, the absence of a conviction or conviction on a lesser charge may not reflect the offense that occurred.

However, some individuals are arrested for crimes they did not commit. This fact may lead to an overestimation of the true level of criminal recidivism. Relying on conviction data rather than arrest data may provide greater assurances that the crimes did, in fact, occur.

Incarceration has substantial cost impacts that may far exceed those of arrests and convictions. A day in jail or prison can cost between five and twenty times more than a day on probation or in community-based treatment (Belenko et al., 2005; Zarkin et al., 2012). Evaluators typically distinguish between incarceration that occurred while participants were enrolled in the Drug Court and incarceration that occurred after discharge. In-program incarceration often reflects brief jail sanctions that may be imposed for misconduct in the program, whereas postprogram incarceration typically reflects pretrial detention for new charges, sentences for new charges, or (for terminated participants) sentencing on the original charge that led to participation in Drug Court. In cost evaluations, in-program jail sanctions are typically counted as an investment cost for the Drug Court whereas postprogram detention is typically counted as an outcome cost (Carey et al., 2012).

Evaluators must also consider the timeliness and accuracy of information contained in criminal justice databases. In some jurisdictions, arrest data may be recorded in a more timely and faithful manner than conviction or incarceration data. Evaluators must familiarize themselves with how and when information is entered into national, state, and local criminal justice records and should describe clearly in their evaluation reports any limitations that may relate to the accuracy or timeliness of the data.

Self-report information could potentially provide the most accurate assessment of criminal recidivism because it does not require detection or prosecution by law enforcement. Because many crimes are unreported by victims and undetected by the authorities (Truman & Langton, 2014), arrest and conviction data may underestimate true levels of criminal activity. For obvious reasons, however, individuals cannot be relied upon to acknowledge their crimes unless they receive strict assurances that the information will be kept confidential and will not be used against them in a criminal proceeding. Drug Courts will typically be required to hire an independent evaluator who has no connection to the court or criminal justice system to confidentially survey participants. This method is likely to be prohibitively costly for many Drug Courts, which explains why it has rarely been employed with the notable exception of one highly funded national study (Rossman et al., 2011).

Whether measured by arrests, convictions, or incarcerations, categorizing recidivism according to the level (i.e., felony, misdemeanor, or summary offense) and nature (e.g., drug offenses, property and theft offenses, violent offenses, technical violations, prostitution, and traffic offenses) of the crimes involved is highly informative and necessary. Different categories of crime can have very different implications for public safety and cost. For example, violent offenses may have serious victimization costs and may result in substantial jail or prison sentences, whereas drug possession may not involve an identifiable victim and is more likely to receive a less costly probation sentence (Zarkin et al., 2012).

As a final note, not all Drug Courts have reasonable access to data on new arrests, convictions, or incarcerations occurring after participants have been discharged from the program. In some jurisdictions, these records may be in the possession of other executive agencies, such as the police department or department of corrections, and the Drug Court may not be entitled to the information. Under such circumstances, Drug Courts should make every effort to negotiate access to the data, but of course, Drug Courts cannot be held accountable for reporting information beyond their reach.

### **D. Independent Evaluations**

In addition to monitoring their own performance, Drug Courts benefit greatly from having an independent evaluator examine their program and issue recommendations to improve their adherence to best practices. Drug Courts that engaged an independent evaluator and implemented at least some of the evaluator's recommendations were determined in one multisite study to be twice as cost-effective and nearly twice as

effective at reducing crime as Drug Courts that did not engage an independent evaluator (Carey et al., 2008, 2012).

Drug Courts benefit from an independent evaluation for several reasons. Every program has blind spots that prevent staff from recognizing their own shortcomings. Some team members, such as the judge, may have more social influence or power than others, making it difficult for some team members to call attention to problems in court or during team meetings. Drug Courts also operate in a political environment and staff may be hesitant to criticize local practices for fear of reprisal. An independent evaluator from another jurisdiction can usually offer frank criticisms of current practices with less fear of repercussions (Heck & Thanner, 2006).

Although most Drug Courts are capable of keeping descriptive statistics about their program, considerably more expertise is required to perform *inferential analyses*, which compare Drug Court outcomes to those of a comparison group. Controlling statistically for preexisting group differences that could bias one's results is often necessary. For example, if Drug Court participants had fewer previous convictions than comparison subjects before entering the study, better outcomes for the Drug Court might simply reflect the fact that it treated a less severe population. Evaluators must take numerous scientific matters into consideration and may need to apply several levels of statistical corrections to produce valid and reliable results.

Studies also reveal that participant perceptions are often highly predictive of outcomes in Drug Courts. For example, perceptions concerning the procedural fairness of the program (Burke, 2010; McIvor, 2009), the manner in which incentives and sanctions are delivered (Goldkamp et al., 2002; Harrell & Roman, 2001; Marlowe et al., 2005), and the quality of the treatment services provided (Turner et al., 1999) are often predictive of recidivism and correlate significantly with adherence to best practices. Needless to say, participants are more likely to be forthright with an independent evaluator about their perceptions of the Drug Court than with staff members who control their fate in the criminal justice system.

Studies have not determined how frequently Drug Courts should be evaluated by an independent investigator. Generally speaking, a new evaluation should be performed whenever a program or the environment within which it operates changes substantially. Staff turnover and evidence of drift from the intended model are critical events that call for a new evaluation (Yeaton & Camberg, 1997). Evidence suggests that staff turnover and model drift occur within five-year intervals in Drug Courts. Within five years, between roughly 30% and 60% of Drug Courts experience substantial turnover in key staff positions (Van Wormer, 2010). The highest turnover rates, commonly exceeding 50%, are among substance abuse and mental health treatment providers (Lutze & Van Wormer, 2007; McLellan et al., 2003; Taxman & Bouffard, 2003; Van Wormer, 2010). Evidence further reveals that staff turnover correlates significantly with drift in the quality of the services provided (Van Wormer, 2010). Therefore, five years is a reasonable outside estimate of how frequently Drug Courts should be evaluated independently. If resources allow, Drug Courts should engage independent evaluators at more frequent intervals to detect drift readily and prevent services from worsening with time.

Drug Courts need to select competent evaluators. The first step in selecting a competent evaluator is to request recommendations from other Drug Courts and national organizations that are familiar with Drug Court operations and research. Senior staff at NADCP and NDCI are familiar with the evaluation literature and the skill sets of dozens of evaluators nationally. When selecting an evaluator, review prior evaluation reports, especially those involving Drug Courts or other problem-solving courts. If prior evaluations failed to follow the practices described herein, consider selecting another evaluator who has demonstrated expertise in applying best practices related to Drug Court program evaluations. One of the most important questions to consider when reviewing prior evaluations is whether the report recommended concrete actions the Drug Court could take to enhance its adherence to best practices and improve its outcomes. The most effective evaluators are aware of the literature on best practices, measure Drug Court practices against established performance benchmarks, and promote useful strategies to improve each program's operations and results.

Many Drug Courts do not have sufficient resources to hire independent evaluators. One way to address this problem is to contact local colleges or universities to determine whether graduate or undergraduate students may be interested in evaluating the Drug Court as part of a thesis, dissertation, or capstone project. Because

such projects require close supervision from senior academic faculty, the Drug Court can receive high-level research expertise at minimal or no cost. Moreover, students are likely to be highly motivated to complete the evaluation successfully because their academic degree and standing depends on it.

### **E. Historically Disadvantaged Groups**

The term *historically disadvantaged groups* refers to socio-demographic groups that have historically experienced sustained discrimination or reduced social opportunities due to their race, ethnicity, gender, sexual orientation, sexual identity, physical or mental disability, religion, or socioeconomic status. Best practices for ensuring equivalent treatment of historically disadvantaged groups in Drug Courts are described in Standard II, Historically Disadvantaged Groups.

Evidence suggests racial and ethnic minority individuals are underrepresented in some Drug Courts and may have lower graduation rates than other participants [see Commentary in Standard II, Historically Disadvantaged Groups]. Drug Courts have an affirmative obligation to determine whether racial and ethnic minority individuals and members of other historically disadvantaged groups are being disproportionately burdened or excluded from their programs; and if so, to take reasonable corrective measures to rectify the problem and evaluate the success of the corrective actions [see Standard II]. Not knowing whether one's Drug Court is disproportionately burdening disadvantaged groups is itself a violation of best practice standards (Marlowe, 2013).

Studies have not determined how frequently Drug Courts should review performance information for members of historically disadvantaged groups. Consistent with the general literature on CPI, CQI and MFR, the Drug Court team should review performance information at least annually and implement and evaluate self-corrective measures on a rapid-cycle basis (Rudes et al., 2013; Wexler et al., 2012).

A number of resources are available to help Drug Courts identify and rectify disparate impacts for historically disadvantaged groups (e.g., Casey et al., 2012; Rubio et al., 2008b; Yu et al., 2009). Seasoned evaluators and university faculty are likely to be familiar with this literature and to know how to perform these types of analyses. Many analyses, such as comparing graduation rates between different racial groups, are relatively simple and straightforward to perform. Other analyses, such as determining whether disadvantaged groups have equivalent access to Drug Court, are considerably more difficult. Many Drug Courts may not have adequate information about the relevant arrestee population to determine whether disadvantaged groups are gaining access to the Drug Court at equivalent rates. For example, information might not be available to determine what proportion of racial-minority arrestees have serious drug problems and are therefore eligible for participation in Drug Court. The primary challenge for such Drug Courts may be to gain better access to a wider range of information on the arrestee population, and as a practical matter, such analyses may be beyond the ability and expertise of some programs to accomplish.

### **F. Electronic Database**

Paper files have minimal value for conducting program evaluations. Evaluators are typically required to extract information from handwritten notes and progress reports that are difficult to read, contain contradictory information, and have numerous missing entries. As a consequence, many evaluations are completed months or years after the fact when the results may no longer reflect what is occurring in the program. Such evaluations often contain so many gaps or caveats in the data that the conclusions which may be drawn are tentative at best.

Drug Courts are approximately 65% more cost-effective when they enter standardized information concerning their services and outcomes into an electronic management information system (MIS), which is capable of generating automated summary reports (Carey et al., 2008, 2012). The cost of purchasing an MIS is offset many times over by providing greater efficiencies in operations and yielding the type of performance feedback that is necessary to continually improve and fine-tune one's Drug Court program.

Appendix E provides examples of MISs that have been developed for use in Drug Court evaluations. Some of the older and less sophisticated systems can be obtained free of charge. For example, the Buffalo System (so named because it was developed in a Drug Court in Buffalo, New York) is a Microsoft Access database

that can be obtained at no cost by contacting NADCP. Newer systems must be purchased or licensed, but are more likely to be web-based and can be accessed simultaneously by multiple users and agencies. Allowing multiple agencies to use the same MIS, each with its own secured and encrypted access, can spread the cost of the system across several budgets. Newer systems are also more likely to have preprogrammed analytic reports that provide important summary information for staff at the push of a button. Finally, newer systems are more likely to include a data-extraction tool. A data-extraction tool allows information to be imported readily into a statistical program, such as SAS or SPSS, which skilled evaluators then can use to conduct sophisticated statistical analyses.

### G. Timely and Reliable Data Entry

The biggest threat to a valid program evaluation is poor data entry by staff. The adage “garbage in/garbage out” is particularly apt in this regard. If staff members do not accurately record what occurred, no amount of scientific expertise or sophisticated statistical adjustments can produce valid findings.

The best time to record information about services and events is when they occur. For example, staff members should enter attendance information into an MIS or written log during court hearings and treatment sessions. This is referred to as *real-time recording*. The typical staff person in a Drug Court is responsible for dozens of participants and each participant has multiple obligations in the program, such as appearing at court hearings, attending treatment sessions, and delivering urine specimens. Only the rare staff person can recall accurately what events transpired or should have transpired days or weeks in the past. Attempting to reconstruct events from memory is likely to introduce unacceptable error into a program evaluation.

Data should ordinarily be recorded within no more than forty-eight hours of the respective events. Medicare, for instance, requires physicians to document services within a “reasonable time frame,” defined as twenty-four to forty-eight hours (Pelaia, n.d.). After forty-eight hours, errors in data entry have been shown to increase significantly. After one week, information is so likely to be inaccurate that it may be better to leave the data as missing than attempt to fill in gaps from faulty memory (Marlowe, 2010).

Staff members who are persistently tardy when entering data pose a serious threat to the integrity of a Drug Court. Not only are evaluation results unlikely to be accurate, but those same staff persons are unlikely to be delivering appropriate services. Good-quality treatment and supervision require staff to monitor participant behavior vigilantly, record performance information in a timely and actionable fashion, and adjust services and consequences accordingly. Failing to record performance information in a timely and reliable manner undermines the quality and effectiveness of a Drug Court and seriously jeopardizes participant care.

### H. Intent-to-Treat Analyses

A serious error in some Drug Court evaluations is to examine outcomes only for participants who graduated successfully from the program. The logic for performing such an analysis is understandable. Evaluators are often interested in learning what happens to individuals who received all of the services the program has to offer. If individuals who dropped out or were terminated prematurely from the Drug Court are included in the analyses, the results will be influenced by persons who did not receive all of the intended services.

Although this reasoning might seem logical, it is scientifically flawed (Heck, 2006; Heck & Roussell, 2007; Marlowe, 2010, in press; Peters, 1996; Rempel, 2006, 2007). Outcomes must be examined for all eligible individuals who participated in the Drug Court regardless of whether they graduated, were terminated, or withdrew from the program. This is referred to as an *intent-to-treat analysis* because it examines outcomes for all individuals whom the program initially set out to treat. Reporting outcomes for graduates alone is not appropriate because such an analysis unfairly and falsely inflates the apparent success of the program. For example, individuals who graduated from the Drug Court are more likely than terminated participants to have entered the program with less severe drug or alcohol problems, less severe criminal propensities, higher motivation for change, or better social supports. As a result, they might have been less likely to commit future offenses or relapse to substance abuse regardless of the services they received in Drug Court.

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This issue is particularly important when outcomes are contrasted against those of a comparison sample, such as probationers. Selecting the most successful Drug Court cases and comparing their outcomes to all of the probationers unfairly skews the results in favor of the Drug Court. It is akin to selecting the A+ students from one classroom, comparing their scores on a test to those of all of the students in a second classroom, and then concluding the first class had a better teacher. Such a comparison would clearly be slanted unfairly in favor of the first teacher.

This is not to suggest that outcomes for graduates are of no interest. Drug Courts may, indeed, want to know what happens to individuals who receive all of the services in the program. This, however, should be a *secondary analysis* that is performed after the intent-to-treat analysis has shown positive results. If it is first determined that the Drug Court achieved significantly improved outcomes on an intent-to-treat basis, it may then be appropriate to proceed further and determine whether outcomes were even better for the graduates. If the intent-to-treat analysis is not significant, then it is not acceptable to move on to evaluate outcomes for graduates alone.

Importantly, if secondary analyses are performed on Drug Court graduates, then the comparison sample should also comprise successful completers. For example, outcomes for Drug Court graduates should be compared to those of probationers who satisfied the conditions of probation. Comparing outcomes for Drug Court graduates to all probationers, including probation failures, would unfairly favor the Drug Court.

The only exception to an intent-to-treat analysis is for what are sometimes referred to as *neutral discharges*. Some Drug Courts assign a neutral discharge to participants who are withdrawn from the program for reasons beyond the control of the participant and the program. A neutral discharge is assigned most commonly when the Drug Court discovers a participant was admitted to the program erroneously. For example, a participant might need to be withdrawn from Drug Court if he or she had a prior conviction that precluded eligibility for the Drug Court or resided in a judicial district that was not within the jurisdictional boundaries of the Drug Court. A neutral discharge may also be assigned to participants who are withdrawn from the program because they enlisted in the military or moved out of the jurisdiction with the court's permission. A neutral discharge should never be assigned to cases in which termination was related to a participant's performance in Drug Court.

### I. Comparison Groups

The mere fact that individuals perform well after participating in Drug Court does not prove the Drug Court was responsible for their favorable outcomes. Those same individuals might have functioned just as well if they had never entered Drug Court. To examine the important question of causality, the performance of Drug Court participants must be compared against that of an equivalent and unbiased comparison group. Comparing what happened in the Drug Court to what would most likely have happened if the Drug Court did not exist is referred to as testing the *counterfactual hypothesis*, or the possibility that the Drug Court was ineffective (Popper, 1959).

Some comparison groups are reasonably unbiased and can yield a fair and accurate assessment of what would most likely have occurred without the Drug Court. Others, however, may be systematically biased in such a manner as to make the Drug Court look better or worse than it deserves. This may lead to the unwarranted conclusion that the Drug Court was effective or ineffective when, in fact, the reverse could be true.

*Random Assignment*—The strongest inference of causality may be reached when eligible individuals are randomly assigned either to the Drug Court or to a comparison group. Random assignment provides the greatest assurance that the groups started out with an equal chance of success; therefore, better outcomes for one group can be confidently attributed to the effects of the program (Campbell & Stanley, 1963; Farrington, 2003; Farrington & Welsh, 2005; National Research Council, 2001; Telep et al., 2015). Even when an evaluator employs random assignment, there is still the possibility (albeit a greatly diminished possibility) that the groups differed on important dimensions from the outset. This possibility requires the evaluator to perform a confirmation of the randomization procedure. The evaluator will need to check for preexisting differences between the groups that could have affected the results. If the groups differed significantly on variables that are correlated with outcomes (such as the severity of participants' criminal

histories or drug problems), the evaluator might employ statistical procedures to adjust for those differences and obtain defensible results.

As a practical matter, conducting random assignment is often very difficult in Drug Courts. Some staff members may have ethical objections against denying potentially effective services to eligible individuals. Moreover, some Drug Courts may have difficulty filling their slots and may not wish to turn away eligible individuals. The evaluator will also need to gain approval and buy-in for random assignment from numerous professionals and agencies, including the court, prosecution, and defense counsel. Finally, random assignment usually requires implementation of ethical safeguards (National Research Council, 2001). For example, participants may need to provide informed consent to random assignment, and an independent ethics review board may need to oversee the safety and fairness of the study. Local colleges and universities often have institutional review boards (IRBs) or data and safety monitoring boards (DSMBs) which have the authority and expertise to provide ethical oversight for randomized studies.

Random assignment poses far fewer challenges if a Drug Court has insufficient capacity to treat many individuals who would otherwise be eligible for its services. If many eligible people must be turned away, then it would arguably be fairest to select participants randomly rather than allow staff members to pick and choose who gets into the program. Under such circumstances, random assignment may provide the best protection against unfair discrimination and unconscious bias (National Research Council, 2001). In fact, a number of Drug Court studies have used random assignment successfully in light of insufficient program capacity (e.g., Gottfredson et al., 2003; Jones, 2011; Turner et al., 1999).

*Quasi-Experimental Comparison Group*—In many Drug Courts, engaging in random assignment is simply impractical. The next best approach is to use a quasi-experimental comparison group (Campbell & Stanley, 1963). This refers to individuals who were eligible for the Drug Court but did not enter for reasons that are unlikely to have influenced their outcomes. Perhaps the best example is individuals who were eligible for and willing to enter the Drug Court, but were denied access because there were no empty slots available. This is referred to as a *wait-list comparison group*. The mere happenstance that the Drug Court was full is unlikely to have led to the systematic exclusion of individuals who had more severe problems or poorer prognoses to begin with, and therefore is unlikely to bias the results.

Less optimal, but still potentially acceptable, quasi-experimental comparison groups include individuals who would have been eligible for the Drug Court but were arrested in the year or so before the Drug Court was established, or were arrested in an immediately adjacent county that does not have a Drug Court (Heck, 2006; Heck & Roussell, 2007; Marlowe, 2010, in press; Peters, 1996). Because these individuals were arrested at an earlier point in time or in a different geographic region than the Drug Court participants, such comparison groups might still be different enough from the Drug Court group to bias the results. For example, socioeconomic conditions might differ significantly between neighboring communities, or law enforcement practices might change from year to year. The likelihood of this occurring, however, is usually not substantial and these may be the only practical comparison conditions that can be used for many Drug Court evaluations.

When using a quasi-experimental comparison group, the evaluator must check for preexisting differences between the groups that could have affected the results (Campbell & Stanley, 1963). For example, the comparison individuals may have had more serious criminal histories than the Drug Court participants to begin with. This, in turn, might have put them at greater risk for criminal recidivism. If so, then superior outcomes for the Drug Court participants might not have been due to the effects of the Drug Court, but rather to the fact that it treated a less severe population. A skilled evaluator can use a number of statistical procedures to adjust for such differences and potentially obtain scientifically defensible results.

*Matched Comparison Group*—Evaluators do not always have a quasi-experimental comparison group at their disposal. Under such circumstances, they may be required to construct a comparison group out of a large and heterogeneous pool of offenders. For example, an evaluator might need to select comparison subjects from a statewide probation database. Many of those probationers would not have been eligible for Drug Court, or are dissimilar to Drug Court participants on characteristics that are likely to have influenced their outcomes. For example, some of the probationers might not have had serious drug problems, or might have been charged with offenses that would have excluded them from participation in Drug Court. The

evaluator must, therefore, select a subset of individuals from the entire probation pool that are similar to the Drug Court participants on characteristics that are known to affect outcomes. For example, the evaluator might pair each Drug Court participant with a probationer who has the same or similar criminal history, demographic characteristics, and substance use diagnosis (Heck, 2006; Marlowe, 2010, in press). Because the evaluator will choose only those probationers who are similar to the Drug Court participants on multiple characteristics, it is necessary to start out with a large sample of potential candidates from which to select comparable individuals.

The success of any matching strategy will depend largely on whether the evaluator has adequate information about the comparison candidates to make valid matches (Campbell & Stanley, 1963). If data are not available on such important variables as the probationers' criminal histories or substance abuse problems, evaluators and Drug Courts will not be able to place confidence in the validity of the matches. Simply matching the groups on variables that are easy to measure and readily available, such as gender or race, is not sufficient because the groups might differ on other important dimensions that were not taken into account.

*Propensity Score Analysis*—An evaluator may also use an advanced statistical procedure called a propensity score analysis to mathematically adjust for differences between the Drug Court and comparison groups. This procedure calculates the statistical probability that an individual with a given set of characteristics would be in the Drug Court group as opposed to the comparison group—in other words, the relative similarity of that individual to one group as opposed to the other (Dehejia & Wahba, 2002). The analysis then mathematically adjusts for this relative similarity when comparing outcomes. Advanced statistical expertise is required to implement and interpret this complicated procedure.

As with any statistical adjustment, the success of a propensity score analysis will depend on whether the evaluator has adequate information about the comparison subjects to make valid adjustments. If data are not available on such important variables as the comparison subjects' criminal histories or substance abuse problems, evaluators and Drug Courts will not be able to place confidence in the adjustments (Peikes et al., 2008). Again, merely adjusting the scores based on easily measured variables, such as gender or race, is not sufficient because the groups might differ on other important dimensions that were never taken into account.

*Invalid Comparison Groups*—Several comparison groups have been used in Drug Court evaluations that quite likely produced seriously biased results. Comparing outcomes from a Drug Court to those of individuals who refused to enter the Drug Court, were denied access to the Drug Court because of their clinical or criminal histories, dropped out of the Drug Court, or were terminated prematurely from the Drug Court is rarely, if ever, justified (Heck, 2006; Heck & Thanner, 2006; Marlowe, 2010, in press; Peters, 1996). The probability is unacceptably high that such persons had poorer prognoses or more severe problems to begin with. For example, they very likely had more serious criminal or substance abuse histories, lower motivation for change, or lesser social supports. Given the high likelihood that these individuals were seriously disadvantaged from the outset, statistical adjustments cannot be relied upon to overcome the differences (Campbell & Stanley, 1963).

### **J. Time at Risk**

For an evaluation to be valid, Drug Court and comparison participants must have the same time at risk, meaning the same opportunity to engage in substance abuse, crime, and other behaviors of interest to the evaluation. If, for example, an evaluator measured criminal recidivism over a period of twelve months for Drug Court participants, but over a period of twenty-four months for the comparison group, this would give an unfair advantage to the Drug Court participants. The comparison group participants would have twelve additional months in which to commit new crimes or other infractions.

Ensuring an equivalent time at risk requires the evaluator to begin the analyses from a comparable start date for both groups. As was mentioned earlier, Drug Court evaluations typically use the date of entry into Drug Court or the date of the arrest or technical violation that made the individual eligible for Drug Court as the start date for analyses. If the comparison group is comprised of probationers, comparable start dates might be the date the individual was placed on probation or the date of the arrest that led to a probation sentence.

If the time at risk differs significantly between groups, the evaluator might be able to compensate for this problem by adjusting statistically for time at risk in outcome comparisons. For example, the evaluator might enter time at risk as a covariate in the statistical analyses. A *covariate* is a variable that is entered first into a statistical model. The independent effect of the variable of interest (in this case, being treated in a Drug Court) is then examined after first taking the effect of the covariate into account. This procedure would indicate whether Drug Court participants had better outcomes after first taking into account the influence of their shorter time at risk. The use of covariates is not always successful, however, and the best course of action is to ensure the groups have equivalent follow-up windows.

A related issue is referred to as *time at liberty*. Time at liberty and time at risk are similar in that both affect a participant's opportunity to reoffend or engage in other behaviors of interest to the evaluation. The difference is that time at liberty relates to whether restrictive conditions were placed on the participant. The most obvious restrictive conditions involve physical barriers to freedom, such as incarceration or placement in a residential treatment facility. These physical barriers severely restrict a participant's ability to use drugs, commit new offenses, obtain a job, or engage in other behaviors of interest to evaluators.

A potential error in Drug Court evaluations is to neglect time at liberty when performing outcome comparisons. In some jurisdictions, for example, individuals who do not enter Drug Court may be more likely to receive a jail sentence. If they are jailed for a portion of the follow-up period, they might have fewer opportunities to reoffend or use drugs than Drug Court participants who are treated in the community. The evaluator might conclude, erroneously, that Drug Court caused participants to reoffend or use drugs more often, when in fact they simply had more time at liberty to do so. Under such circumstances, the evaluator would need to adjust statistically for participants' time at liberty in the outcome analyses. For example, the evaluator might need to enter time at liberty as a covariate in the statistical models. This would indicate whether Drug Court participants had better outcomes after first taking into account their longer time at liberty. As was noted earlier, such adjustments are not always successful and Drug Courts will require expert consultation to ensure the analyses are carried out appropriately.

Note that evaluators are not always advised to adjust for time at liberty. In cost analyses, for example, the time participants spend in jail or a residential treatment facility is an important outcome in its own right and should be valued accordingly from a fiscal standpoint. Deciding whether to adjust for time at liberty, like many evaluation-related decisions, requires scientific expertise and careful consideration of the aims of the study. For such analyses, Drug Courts are strongly advised to obtain expert statistical and scientific consultation.

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## APPENDIX C

# COMPLEMENTARY NEEDS ASSESSMENTS

This list provides examples of instruments used to assess complementary needs among substance-involved individuals in the criminal justice system. Additional information about needs assessment instruments may be obtained from the following Web sites:

### **Alcohol and Drug Abuse Institute Library at the University of Washington**

<http://lib.adai.washington.edu/instruments/>

### **The National GAINS Center**

<http://gainscenter.samhsa.gov/pdfs/disorders/ScreeningAndAssessment.pdf>

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### **MULTIDIMENSIONAL CLINICAL NEEDS ASSESSMENTS**

#### **Addiction Severity Index (ASI)**

[http://www.tresearch.org/wp-content/uploads/2012/09/ASI\\_5th\\_Ed.pdf](http://www.tresearch.org/wp-content/uploads/2012/09/ASI_5th_Ed.pdf)

#### **Global Appraisal of Individual Needs (GAIN)**

<http://www.gaincc.org/products-services/instruments-reports/>

### **MULTIDIMENSIONAL CRIMINOGENIC NEEDS ASSESSMENTS**

#### **Correctional Offender Management Profiling for Alternative Sanctions (COMPAS)**

<http://www.northpointeinc.com/products/northpointe-software-suite>

#### **Inventory of Offender Risk, Needs, and Strengths (IORNS)**

<http://www4.parinc.com/Products/Product.aspx?ProductID=IORNS>

#### **Offender Profile Index (OPI)**

<https://www.ncjrs.gov/pdffiles1/Digitization/148829NCJRS.pdf>

#### **Offender Screening Tool (OST)**

<http://www.azcourts.gov/apsd/EvidenceBasedPractice/RiskNeedsAssessment/OffenderScreeningTool%28OST%29.aspx>

#### **Ohio Risk Assessment System (ORAS)**

[http://www.ocjs.ohio.gov/ORAS\\_FinalReport.pdf](http://www.ocjs.ohio.gov/ORAS_FinalReport.pdf)

#### **Level of Service/Case Management Inventory (LS/CMI)**

[https://ecom.mhs.com/\(S\(0aqkan55ovozwq55w2ox445\)\)/saf\\_om.aspx?id=Training](https://ecom.mhs.com/(S(0aqkan55ovozwq55w2ox445))/saf_om.aspx?id=Training)

#### **Static Risk and Offender Needs Guide (STRONG)**

<https://www.assessments.com/purchase/detail.asp?SKU=5205>

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### **MENTAL HEALTH SCREENS**

#### **Beck Depression Inventory-II (BDI-II)**

<http://www.pearsonclinical.com/psychology/products/10000159/beck-depression-inventoryii-bdi-ii.html?Pid=015-8018-370&Mode=summary>

**Beck Anxiety Inventory (BAI)**

<http://www.pearsonclinical.com/psychology/products/100000251/beck-anxiety-inventory-bai.html?Pid=015-8018-400&Mode=summary>

**Brief Jail Mental Health Screen (BJMHS)**

<http://gainscenter.samhsa.gov/pdfs/disorders/bjmhsform.pdf>

**CJ-DATS Co-Occurring Disorder Screening Instrument (CJ-CODSI)**

<https://www.drugabuse.gov/sites/default/files/files/CJ-CODSI.pdf>

**Generalized Anxiety Disorder 7-Item Scale (GAD-7)**

<http://www.integration.samhsa.gov/clinical-practice/GAD708.19.08Cartwright.pdf>

**Global Appraisal of Individual Needs-Short Screener (GAIN-SS)**

<http://www.gaincc.org/products-services/instruments-reports/>

**Mental Health Screening Form-III (MHSF-III)**

[https://www.idph.state.ia.us/bh/common/pdf/substance\\_abuse/integrated\\_services/jackson\\_mentalhealth\\_screeningtool.pdf](https://www.idph.state.ia.us/bh/common/pdf/substance_abuse/integrated_services/jackson_mentalhealth_screeningtool.pdf)

**Modified Mini-Screen (MMS)**

<http://www.nyc.gov/html/doh/downloads/pdf/qi/qi-mms-scoringst.pdf>

**Mood Disorder Questionnaire (MDQ)—Bipolar Disorder**

<http://www.integration.samhsa.gov/images/res/MDQ.pdf>

**Symptom Checklist-90-Revised (SCL-90-R)**

<http://www.pearsonclinical.com/psychology/products/100000645/symptom-checklist-90-revised-scl90r.html>

**TRAUMA AND PTSD SCALES**

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**Acute Stress Disorder Structured Interview (ASDI)**

[http://www.istss.org/assessing-trauma/acute-stress-disorder-structured-interview-\(asdi\).aspx](http://www.istss.org/assessing-trauma/acute-stress-disorder-structured-interview-(asdi).aspx)

**Clinician-Administered PTSD Scale for DSM-5 (CAPS-5)**

<http://www.ptsd.va.gov/professional/assessment/adult-int/caps.asp>

**Life Events Checklist**

<http://www.integration.samhsa.gov/clinical-practice/life-event-checklist-lec.pdf>

**Posttraumatic Symptom Scale Interview (PSS-I)**

<http://www.ptsd.va.gov/professional/assessment/adult-int/pss-i.asp>

**PTSD Checklist (PCL)**

[https://www.facs.org/~media/files/quality%20program/s/trauma/vrc%20resources/10\\_ptsd\\_checklist\\_and\\_scoring.ashx](https://www.facs.org/~media/files/quality%20program/s/trauma/vrc%20resources/10_ptsd_checklist_and_scoring.ashx)

**PTSD Checklist—Civilian Version**

[http://www.integration.samhsa.gov/clinical-practice/Abbreviated\\_PCL.pdf](http://www.integration.samhsa.gov/clinical-practice/Abbreviated_PCL.pdf)

**Trauma History Screen**

<http://www.ptsd.va.gov/professional/assessment/te-measures/ths.asp>

**HEALTH-RISK BEHAVIOR SCALES**

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**HIV Risk Assessment**

<http://hivaidsresource.org/hiv-testing/hiv-risk-assessment/>

**Texas Christian University (TCU) HIV/AIDS Risk Assessment**

<http://ibr.tcu.edu/wp-content/uploads/2014/07/HIV-AIDS-intake-ara.pdf>

**University of Pennsylvania Risk Assessment Battery (RAB)**

[http://www.med.upenn.edu/hiv/rab\\_download.html](http://www.med.upenn.edu/hiv/rab_download.html)

**Wisconsin AIDS/HIV Program: Client Assessment Survey**

<https://wi-ew.lutherconsulting.com/Wisconsin/commonFiles/downloads/BehavioralRiskSurvey.pdf>

## **CRIMINAL THINKING SCALES**

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### **Criminal Sentiments Scale**

[https://www.dpscs.state.md.us/publicservs/procurement/QA\\_5\\_ATTACHMENT\\_2\\_CRIMINAL\\_SENTIMENT\\_SCALE.pdf](https://www.dpscs.state.md.us/publicservs/procurement/QA_5_ATTACHMENT_2_CRIMINAL_SENTIMENT_SCALE.pdf)

### **Texas Christian University**

#### **Criminal Thinking Scales (TCU-CTS)**

<http://ibr.tcu.edu/forms/tcu-criminal-thinking-scales/>

#### **Psychological Inventory of Criminal Thinking Styles (PICTS)**

<http://asm.sagepub.com/content/9/3/278.short>

## APPENDIX D

# EVIDENCE-BASED COMPLEMENTARY TREATMENT AND SOCIAL SERVICES

The following Web sites provide information about evidence-based treatments and social services to address the complementary needs of individuals with substance abuse problems in the criminal justice system.

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### **CLINICAL CASE MANAGEMENT**

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#### **Case Management Society of America**

<http://www.cmsa.org/Home/CMSA/WhoWeAre/tabid/22/Default.aspx>

#### **Commission for Case Management Certification**

<http://ccmcertification.org/>

#### **National Treatment Accountability for Safer Communities**

<http://nationaltasc.org/resources/>

#### **Treatment Accountability for Safer Communities Crime and Justice Institute, Illinois**

<http://www2.tasc.org/>

### **EVIDENCE-BASED PREVENTION EDUCATION**

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#### **Bureau of Justice Assistance Naloxone Overdose Reversal Toolkit**

<https://www.bjatrainng.org/tools/naloxone/Naloxone%2BBackground>

#### **Centers for Disease Control and Prevention (CDCP), HIV/AIDS Prevention Programs**

<http://www.cdc.gov/hiv/prevention/programs/index.html>

### **SAMHSA**

#### **Opioid Overdose Prevention Toolkit**

<http://store.samhsa.gov/product/Opioid-Overdose-Prevention-Toolkit-Updated-2014/SMA14-4742>

### **EVIDENCE-BASED TREATMENT AND SOCIAL SERVICES**

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#### **The Campbell Collaboration Library of Systematic Reviews**

<http://www.campbellcollaboration.org/lib/>

#### **The Cochrane Collaboration**

<http://www.thecochranelibrary.com/view/0/index.html>

#### **CrimeSolutions.gov**

#### **National Institute of Justice (NIJ)**

<http://www.crimesolutions.gov/Programs.aspx>

#### **International Society for Traumatic Stress Studies**

<https://www.istss.org/>

#### **National Registry of Evidence-Based Programs and Practices (NREPP)**

#### **Substance Abuse and Mental Health Services Administration (SAMHSA)**

<http://www.nrepp.samhsa.gov/>

## APPENDIX E

# MANAGEMENT INFORMATION SYSTEMS FOR DRUG COURT EVALUATIONS

This list provides examples of management information systems (MISs) developed to assist in evaluating Drug Courts or other problem-solving courts. Information about additional MISs may be obtained by contacting NDCI faculty or other organizations that perform Drug Court program evaluations.

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**Buffalo, NY, Drug Court Case Management System (contact the NDCI for more information)**

<http://www.ndci.org/contact>

**Advanced Computer Technologies  
Drug Court Case Management (DCCM) System**

<http://www.actinnovations.com/solutions/cms.aspx>

**Treatment Research Institute Court Evaluation Program (TRI-CEP)**

<http://www.tresearch.org/tools/for-courts/tri-cep/demo/>

**Criminal Justice—Drug Abuse Treatment Studies (CJ-DATS)  
eCourt System**

<http://www.gmuace.org/documents/prod-pub/cjdats/cjdats-summary-ecourt.pdf>

**Social Solutions**

**Adult Drug Court Performance Model, Efforts to Outcomes (ETO) Software**

<http://www.socialsolutions.com/adc/>

**Strength Based Digital Connections, LLC  
The Virtual File Case Management System for Tribal Courts**

[www.thevirtualfile.com](http://www.thevirtualfile.com)



# ESSENTIAL COMPONENTS OF TRAUMA-INFORMED JUDICIAL PRACTICE

## WHAT EVERY JUDGE NEEDS TO KNOW ABOUT TRAUMA

As a judge with a treatment or problem-solving court, you probably know that many people who appear before you have experienced violence or other traumatic events. In fact, the experience of trauma among people with substance abuse and mental health disorders, especially those involved with the justice system, is so high as to be considered an almost universal experience.



What you may not know is that these trauma experiences affect the person's physical health, mental health, and ability to respond successfully to treatment and other interventions. The stress of the courtroom environment may also affect the ability of trauma survivors to communicate effectively with you and court personnel. **Many judges have come to recognize that acknowledging and understanding the impact of trauma on court participants may lead to more successful interactions and outcomes.**

Recognizing the impact of past trauma on treatment court participants does not mean that you must be both judge and treatment provider. Rather, trauma awareness is an opportunity to make small adjustments that improve judicial outcomes while minimizing avoidable challenges and conflict during and after hearings. **This issue brief provides information, specific strategies, and resources that many treatment court judges have found beneficial.**

BEHAVIORAL HEALTH IS ESSENTIAL TO HEALTH • PREVENTION WORKS • TREATMENT IS EFFECTIVE • PEOPLE RECOVER

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## DEFINING TRAUMA, TRAUMA-SPECIFIC SERVICES, AND TRAUMA-INFORMED APPROACHES

*During every incarceration, every institutionalization, every court-ordered drug treatment program, it was always the same: I was always treated like a hopeless case. All people could see was the way I looked or the way I smelled. It wasn't until I finally entered a recovery-oriented, trauma-informed treatment program, where I felt safe and respected, that I could begin to heal...Someone finally asked me "What happened to you?" instead of "What's wrong with you?"* — Tonier Cain, Team Leader, SAMHSA's National Center for Trauma-Informed Care

In a medical context, the term trauma is often used to refer to a serious bodily injury. In the context of people who have experienced violence or other adverse events, **trauma** is the psychological response to these events when they 1) are experienced as physically or emotionally harmful or threatening and 2) have lasting adverse effects on the individual's functioning and physical, social, emotional, or spiritual well-being.

Trauma may be caused by exposure to violence, physical and sexual abuse, neglect, natural disasters and accidents, and any other events that induce powerlessness, fear, recurrent hopelessness, and a constant state of alert. Trauma may also be caused by discrimination due to gender, race, poverty, and sexual orientation. The most traumatic experiences often include betrayal by a trusted person or institution.

Unfortunately, people who have experienced trauma may cycle in and out of the mental health, substance abuse, and criminal justice systems. If their trauma is not addressed, they may be considered "treatment resistant" or "difficult" clients. In the criminal justice system, they may be disruptive, require additional time and resources in the courtroom, and be at risk of re-offending.

Several evidence-based services and interventions exist to effectively treat trauma. These are called **trauma-specific services and interventions**, and they are designed to help individuals understand how their past experiences shape their behavior and responses to current events. Trauma-specific services often help individuals develop more effective coping strategies to address the impact of trauma.

**A trauma-informed approach** to services or intervention **acknowledges the prevalence and impact of trauma and attempts to create a sense of safety** for all participants, whether or not they have a trauma-related diagnosis. Becoming trauma-informed requires re-examining policies and procedures that may result in participants feeling loss of control in specific situations, training staff to be welcoming and non-judgmental, and modifying physical environments. The goal is to fully engage participants by minimizing perceived threats, avoiding re-traumatization, and supporting recovery. There is often little or no cost involved in implementing trauma-informed principles, policies, and practices.

More information about well-established trauma-specific interventions is available online at [www.samhsa.gov/nctic/trauma.asp](http://www.samhsa.gov/nctic/trauma.asp).

## IMPACT OF TRAUMA

*Someone who's been beaten as a child expects that they're going to be beaten. I saw the provocation all the time, with young men in particular. They provoke the court officers so at least they're controlling when it happens.* —Treatment Court Judge

The Adverse Childhood Experiences (ACE) study, conducted by the Centers for Disease Control

and Prevention and Kaiser Permanente, is one of the largest investigations ever conducted

to assess associations between childhood maltreatment and later-life health and well-being.<sup>1</sup> It documents strong and significant relationships between adverse childhood experiences and adult health and behavioral health problems, social and economic costs, and early mortality. Untreated trauma may result in a range of problematic behaviors—including substance abuse, interpersonal violence, and gambling—that can lead to arrest, incarceration, and recidivism.

The ACE study involved 17,000 Kaiser Permanente health plan members, the majority of whom were white, over age 50, and had some college education. Study participants were asked whether they had experienced potentially traumatic events<sup>2</sup> during their first 18 years of life.

The results indicate that childhood experiences of abuse and neglect are common and destructive, even half a century after they occur. ACE scores are significantly correlated with depression, substance abuse, attempted suicide, hallucinations, the use of antipsychotic medications, multiple sex partners, and increased likelihood of becoming a victim of sexual assault or domestic violence. High ACE scores are also significantly related to liver disease, chronic pulmonary obstructive disease, heart disease, autoimmune disease, and lung cancer.

Researchers hypothesize that adverse experiences in childhood affect the health and behavior of adults through two primary mechanisms. First, they increase conventional risk factors such as smoking, excessive drinking, overeating, self-injury, and engaging in risky sex—behaviors that often are used to cope with the pain of the trauma. Second, biomedical research shows that childhood trauma affects the developing brain and body, causing deregulation of the stress response.<sup>3</sup>

<sup>1</sup> <http://www.cdc.gov/ace/>

<sup>2</sup> Specifically, participants were asked whether they had experienced one or more of the following events during childhood: emotional, physical, or sexual abuse; domestic violence; substance abuse, mental illness, or incarceration of a household member; and parental separation. You can access the current version of the ACE study questionnaire at [http://acestudy.org/ace\\_score](http://acestudy.org/ace_score).

At a more immediate level, traumatic events—regardless of the age of the person experiencing them—can shatter an individual’s sense of safety and trust. This may lead to general fearfulness and isolation that makes connecting to family, friends, and treatment professionals difficult. Many people who have experienced trauma feel a sense of powerlessness or helplessness over their own lives, which may make it difficult to engage in treatment programs and in judicial proceedings.

A 5-year, 14-site study on women and violence, sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA), found that services may be more effective if they:

- Are gender-specific
- Include trauma survivors in planning and delivery services
- Integrate trauma-specific treatment, mental health, and substance abuse services, rather than treat these problems separately
- Use group environments to help restore trust and promote healing from trauma

It is important to be aware that many people who appear before you remain in harmful environments and relationships, even while they participate in treatment court programs. In addition, many trauma survivors are re-traumatized in the behavioral health and criminal justice systems. Re-traumatization refers to the psychological and physiological experience of being “triggered,” perhaps by a smell, a sound, or a sensation, that recreates or recalls the original abuse. Triggers for re-traumatization may include strip searches, room searches that involve inspecting personal items, cuffs or restraints, isolation, sudden room changes, yelling, and insults. Exposure to acts of terrorism, natural disasters, and personal loss such as the death of a family member also may trigger re-traumatization. All these experiences keep old wounds open and may invoke habitual, self-protective responses, including violent outbursts and withdrawal from treatment.

<sup>3</sup> Administration for Children and Families. (2009). Understanding the effects of maltreatment on brain development. Available online at [https://www.childwelfare.gov/pubs/issue\\_briefs/brain\\_development/brain\\_development.pdf](https://www.childwelfare.gov/pubs/issue_briefs/brain_development/brain_development.pdf).

## BEHAVIOR AS ADAPTATIONS

*I was in the mental health system for 14 years before somebody thought to ask me if I'd been hit, kicked, punched, slapped, or knocked out. When they asked those kinds of questions, I said, "Oh, yeah, sure." But when they asked if I'd been abused, I said, "No." It was just my life.*

— A Trauma Survivor

Many treatment court participants have engaged in behavior that others might consider self-destructive, such as IV drug use, other substance abuse, prostitution, and self-injury. **An essential component of being trauma-informed is to understand these behaviors not as character flaws or symptoms of mental illness, but as strategies or behavioral adaptations developed to cope with the physical and emotional impact of past trauma.** This paradigm shift does not imply lack of responsibility for illegal behavior, but it does provide an opportunity to apply approaches that are most effective in promoting recovery and reducing recidivism.

The adverse effects of trauma may occur immediately, but often they emerge months or even years after the events. Often, the individual may not recognize the connection between the events and the effects of the trauma. People who are affected in specific ways may be

diagnosed with post-traumatic stress disorder (PTSD), but because individual responses to trauma vary, many people whose lives are adversely affected by trauma do not meet the clinical criteria for PTSD.

Many people are reluctant to talk about interpersonal violence and other traumatic experiences. In some cases, they may not think of their past experiences with abuse as trauma or victimization. In addition, both women and men who have been physically or sexually assaulted may be afraid to talk about their experiences for fear they will be mislabeled, mistreated, or simply not believed. In many cases, their fears are well-founded. One study found that people diagnosed with mental illnesses seeking assistance for domestic violence are often referred to psychiatric inpatient or outpatient treatment; their report of a crime is viewed as part of their mental health issues.

## ESSENTIAL COMPONENTS OF TRAUMA-INFORMED JUDICIAL PRACTICE

*Once our courtroom team participated in trauma training, we questioned all our routine practices. We communicated more respectfully and effectively, and we began to be much more individualized in our approach to each case.* — Treatment Court Judge

It is not an exaggeration to say that untreated trauma is at the root of many of society's ills. That does not mean that people with histories of trauma who commit crimes are not responsible for their actions. However, recognizing and addressing trauma benefits individuals and the systems that serve them.

**Trauma-informed judicial interactions begin with good judicial practice, treating individuals who come before the court with**

**dignity and respect.** Judges who are trauma-informed expect the presence of trauma, take care not to replicate it, and understand that it may affect court participants' feelings and behavior, as well as their success in treatment. Trauma-informed judges work closely with court personnel and other members of the team—attorneys, court coordinators, case managers, and even treatment providers—to ensure an individualized approach that maximizes opportunities for a positive treatment outcome.

## What You Say: *Communication Counts*

*I deal with sexually violent persons. These men have at least two convictions each for either adult violent rapes or child molestation. I don't have any problems with security. I don't have one person that has to come into court in shackles, not one, because I give them respect. I call them by their names. It starts there. — Criminal Court Judge*

Every interaction between a judge and a treatment court participant is an opportunity for engagement. For a person who has experienced past trauma or may still be experiencing violence in their lives, a judge's words can be potentially hurtful or potentially healing. Trauma-informed judicial practice recognizes the role that trauma may play in how an individual perceives what the judge says and how he or she says it.

There are an infinite number of possible communications between a judge and treatment court participant, and there is no script to follow to ensure that each communication is trauma-informed. However, the table below provides some common examples of comments a judge might make; how a trauma survivor might hear or perceive that comment; and another, more trauma-informed way of expressing the judge's concern.

### Courtroom Communication

JUDGE'S COMMENT	PERCEPTION OF TRAUMA SURVIVOR	TRAUMA-INFORMED APPROACH
"Your drug screen is dirty."	" <i>I'm dirty.</i> There is something wrong with me."	"Your drug screen shows the presence of drugs."
"Did you take your pills today?"	"I'm a failure. I'm a bad person. No one cares how the drugs make me feel."	"Are the medications your doctor prescribed working well for you?"
"You didn't follow the contract, you're going to jail; we're done with you. There is nothing more we can do."	"I'm hopeless. Why should I care how I behave in jail? They expect trouble anyway."	"Maybe what we've been doing isn't the best way for us to support you. I'm going to ask you not to give up on recovery. We're not going to give up on you."
"I'm sending you for a mental health evaluation."	"I must be crazy. There is something wrong with me that can't be fixed."	"I'd like to refer you to a doctor who can help us better understand how to support you."

Many judges have found that expressing concern and using less negative, punitive, or judgmental language has a positive impact on participants. A treatment court judge serving veterans explained, “I always begin by telling a participant, ‘Thank you for your service.’ One court graduate later said to me, ‘Here I was, charged with 10 felonies, and you thanked me for my service. I really struggled with that, but it gave me hope, and it was a good thing to say.’”

Treatment court judges who have made an effort to implement trauma-informed approaches point out that it is important not to give short shrift to those who are doing well. Giving them credit may

bolster their chances of success. Hearing positive feedback given to others also serves as an incentive to individuals who may be struggling to complete court-ordered treatment. For example, one treatment court judge tells participants:

“Many of you have done well, and I would like to be able to spend an equal amount of time with each of you. I have several cases to get through today and I’m going to spend a bit more time with individuals who are having problems. I am proud of all of you who are doing well; you serve as an inspiration to your peers.”

---

### What You Do: Court Processes and Procedures

*So here I was, in front of this judge, asking for a restraining order against a family member who was also going to show up in that courtroom, and I was actively hearing voices. I was having a very hard time expressing what I needed to say to get the job done. The restraining order was against my grandfather, and the judge was an older man who looked like my grandfather. I couldn’t speak. I had to try to articulate something that I was not even able to speak about very well in the first place. And I needed to do it quickly and succinctly.*

*What the judge did was pretty incredible. He asked me to come forward. It created a sense of privacy. I didn’t have to shout across a really busy courtroom. He really helped me in that simple act of asking me to come closer. I was able to do what I needed to do, and he was able to hear what he needed to hear. I had been in the mental health system for 14 years, and **this judge changed my life in that one simple act.** — Trauma Survivor*

Much of what takes place in a legal proceeding, even in treatment courts, may be confusing to someone new to the criminal justice system. In many cases, the simple act of giving treatment court participants a clear explanation of what is going to happen helps alleviate their fears and lessen the possibility that they will disrupt courtroom proceedings.

The table on the following page lists some common courtroom experiences, how a trauma survivor might respond to or perceive them, and concrete suggestions for providing a more trauma-informed experience that is more likely to engage the participant. Note that many of these tools are effective not only in working with treatment court participants, but with witnesses and other people who may come before the court. The goal is to guarantee physical and emotional safety for all trauma survivors who appear in your court.

## Courtroom Procedures

COURTROOM EXPERIENCE	REACTION OF TRAUMA SURVIVOR	TRAUMA-INFORMED APPROACH
A court officer handcuffs a participant without warning to remand him or her to jail because they have not met the requirements of their agreement with the court.	Anxiety about being restrained; fear about what is going to happen.	Tell the court officer and the individual you intend to remand them. Explain why. Explain what is going to happen and when. <i>(The court officer will walk behind you; you will be handcuffed, etc.).</i>
A judge remands one individual to jail but not another when they both have done the same things (e.g., had a positive drug screen) and they are both in the courtroom at the same time.	Concern about fairness; feeling that someone else is getting special treatment.	Explain why you are doing this. For example, <i>“Both Sam and Meredith had positive drugs screens. Sam is new to drug court and this is the first time he had a positive screen. We are going to try again to see if the approach we’re using can be effective. Meredith has had multiple positive drug screens; I’m remanding her to jail because the approach we’ve been using here hasn’t been effective in supporting her recovery. I wish I had a better choice, and I hope she won’t give up on recovery.”</i>
Individuals who are frightened and agitated are required to wait before appearing before the judge.	Increased agitation; anxiety; acting out.	Clearly provide scheduling information in the morning so participants know what will be expected of them and when. To the greatest extent possible, prioritize who appears before you and when; those who are especially anxious may have the most trouble waiting and be more likely to act out.
A judge conducts a sidebar conversation with attorneys.	Suspicion, betrayal, shame, fear.	Tell the participant what is happening and why. For example, <i>“We have to discuss some issues related to your case. We just need a minute to do it on the side.”</i>
A participant enters a plea that does not appear to be consistent with the evidence, his or her own description of the event, or his or her own best interests.	Memory impairment; confusion about courtroom procedures; inability to process implications of the plea.	Adjourn to allow time for courtroom team to discuss whether and how to accept the plea.

In addition to modifying courtroom procedures, many treatment judges have developed unique ways to help individuals participate more fully in their own recovery. They include the following:

**Photography.** Some treatment court judges give participants disposable cameras and ask them to record what is important for them to stay sober. The individuals work with their case managers to write about what the photographs mean to them. This has been used successfully in a Brooklyn treatment court, where the photographs are used as an incentive for participants to remain in treatment. When shared with the judge, they help her understand better what the individual needs to do to recover.

**Letters.** In similar fashion, some treatment court judges have participants write letters or journal entries. These letters may focus on positive experiences the individual has had since they last saw the judge or times that they felt good about themselves. They may write about their hopes for recovery or problems they are having in treatment.

**Stories/DVDs for children.** Another treatment court judge has found a way to help parents who are in residential treatment stay connected with their children. Parents choose from among donated children's books and are videotaped reading for their child. They may offer a short introduction (e.g., "Mommy can't be with you now, but I'm going to read you this story"). The books and DVDs are given to the children's caregiver. This helps lessen the chance that individuals will drop out of treatment because they are separated from their children and reinforces the importance of their role as parents.

Many trauma survivors involved in the justice system report that forensic peer specialists have helped bridge the gap between the treatment and judicial systems. Forensic peer specialists are individuals with histories of mental health and/or substance abuse treatment and criminal justice involvement who are trained to help those with similar histories. They share their experiences as people in recovery and ex-offenders and can help link treatment court participants with housing, employment, educational opportunities, and community services.

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## How You Do It: *The Courtroom Environment*

*When you go into a court you don't know what's going on because you're terrified. There are guns, they've got you chained up, and you're under the influence. All these things are happening at once. — Trauma Survivor*

The courtroom setting can be intimidating, even for individuals who have not experienced violence and trauma in their lives. Many practices may be perceived as shocking and dehumanizing to someone experiencing the court for the first time. For example, in some courts, people are handcuffed and forced to appear in prison jumpsuits. Courtrooms frequently include many signs telling individuals what not to do. For example: "Don't touch court papers." "No cell phones allowed in court." "No food, drinks, or gum," "No T-shirts or tank tops. Dress code enforced." Many of the signs serve to intimidate and separate participants, who may feel as if

they are being treated with disdain. There is also concern about how to make the courtroom safe for participants when perpetrators and/or victims of their crimes are in attendance.

The table below highlights some aspects of the physical environment in a typical courtroom, how a trauma survivor might react to them, and how they can be modified. The goal is to promote physical and emotional safety for trauma survivors, as well as for victims, while not sacrificing the security or formality of the judicial proceedings.

## Courtroom Environment

PHYSICAL ENVIRONMENT	REACTION OF TRAUMA SURVIVOR	TRAUMA-INFORMED APPROACH
The judge sits behind a desk (or “bench”), and participants sit at a table some distance from the bench.	Feeling separate; isolated; unworthy; afraid.	In some treatment courts, the judge comes out from behind the bench and sits at a table in front.
Participants are required to address the court from their place at the defendant’s table.	Fear of authority; inability to communicate clearly, especially if an abuser is in the courtroom.	When practical, ask the participant to come close; speak to them beside or right in front of the bench.
Multiple signs instruct participants about what they are not allowed to do.	Feeling intimidated; lack of respect; untrustworthy; treated like a child.	Eliminate all but the most necessary of signs; word those that remain to indicate respect for everyone who reads them.
A court officer jingles handcuffs while standing behind a participant.	Anxiety; inability to pay attention to what the judge is saying; fear.	Eliminate this type of nonverbal intimidation, especially if you have no intention of remanding the individual. Tell the court officers not to stand too close. Respect an individual’s personal space.
A judge asks a participant to explain her behavior or the impact of abuse without acknowledging the impact of others in the courtroom.	Intimidation or fear of abusers who may be in the courtroom; reluctance to share information in front of family members or others who do not believe them.	Save questions about sensitive issues for when the courtroom is empty or allow the participant to approach the bench. If ongoing abuse or intimidation is suspected, engage those people in activities outside the courtroom while the participant shares her story.

Treatment court judges who have received training in trauma-informed approaches have cited it as a valuable experience. The purpose of training is not to have judges probe for trauma experiences or do the work of case managers or treatment providers. Rather, the aim is for judges and all court personnel to have a better understanding of trauma, its impact on an individual’s behavior in the courtroom and in treatment, and the types of services that help trauma survivors heal. Trauma training can also help you understand what to look for in a trauma-

informed service provider before you make a referral. Resources for judicial training are listed at the end of this document.

Serving in a treatment court may result in secondary or vicarious trauma for judicial officers and staff. Because trauma is so prevalent, trainings that provide opportunities for all court personnel to explore their own experiences of trauma may help them better understand their own and participants’ behavior and create a safe, healing environment for all.

Knowledge of evidence-based, trauma-specific treatments can help a judge evaluate whether participants referred for community treatment are receiving the services most likely to promote recovery. In many communities, the presence of treatment courts has helped bolster the number and range of trauma services available

to individuals with mental health and substance use diagnoses. Judges who understand trauma and its consequences are in a better position to advocate for the development of trauma-specific services and trauma-informed service systems.

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## CONCLUSION

Most treatment court participants are survivors of trauma. Many treatment court judges have found that understanding and acknowledging trauma helps to engage participants in services, treatment, and judicial interventions, whether or not they have a trauma-related or other mental health diagnosis. Communicating effectively and respectfully with treatment court participants,

eliminating unnecessary court procedures that could be perceived as threatening, and modifying the physical environment to create a sense of safety can help to ensure that trauma survivors benefit from judicial interventions. Training and resources are available to support treatment courts in becoming trauma-informed.



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## RESOURCES FOR MORE INFORMATION

**SAMHSA'S National Center on Trauma-Informed Care (NCTIC):** NCTIC provides training, consultation, and other technical assistance to courts, jails and prisons, and other justice system partners. NCTIC also provides free training and materials on the Trauma, Addictions, and Mental Health Recovery (TAMAR) program, a structured, 15-week trauma-specific group intervention for women and men with histories of trauma who are in corrections, state psychiatric hospitals, and community settings. For more information, visit the NCTIC website at <http://www.nasmhpd.org/TA/nctic.aspx>.

**The National Child Traumatic Stress Network (NCTSN):** NCTSN has developed a suite of products for judges serving traumatized children. They are available free online at [www.nctsn.org](http://www.nctsn.org).

**SAMHSA's National GAINS Center for Behavioral Health and Justice:** The GAINS Center's primary focus is on expanding access to community based services for adults with behavioral health issues at all points of contact with the criminal justice system. The GAINS Center provides technical assistance to several of SAMHSA's justice-related grant programs and to the field, including trauma-informed response trainings, strategic planning workshops, and policy academies. For more information, visit the GAINS Center website at <http://gainscenter.samhsa.gov/> or call (800) 311-4246.

BEHAVIORAL HEALTH  
IS ESSENTIAL TO HEALTH

PREVENTION WORKS

TREATMENT IS EFFECTIVE

PEOPLE RECOVER



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## Web-based “On Demand” training resources

### **Program oriented**

[www.nadcp.org](http://www.nadcp.org)

#### **National Association of Drug Court Professionals**

Offers publications, webinars, online courses, past national conference materials, “Ask the Expert” consultation, and more via links to its National Drug Court Institute, National Drug Court Resource Center, and National Center for DWI Courts divisions. Covers all types of treatment and problem solving courts including Veterans and DUII.

[www.drugcourtonline.org](http://www.drugcourtonline.org)

#### **National Drug Court Online Learning System**

From the Center for Court Innovation, offers expert presentations, practitioner interviews, virtual site visits, and a resource library covering all types of treatment courts and relevant topics.

<http://www.american.edu/spa/jpo/initiatives/drug-court>

#### **American University School of Public Affairs – BJA Drug Court Technical Assistance**

This institution’s Justice Programs Office maintains an expansive, searchable database of treatment court related publications. Includes FAQs comprised of expert guidance informed by questions and responses from treatment courts across the nation. Maintains listservs for practitioner information sharing. Offers BJA grantee guidance and technical assistance for all types of treatment courts.

[www.drugcourtta.org](http://www.drugcourtta.org)

#### **Center for Court Innovation**

Offers statewide technical assistance in the areas of planning, operations, technology, evaluation, and institutionalization. The website contains archived webinars and papers covering program areas of interest to individual courts as well.

[www.wellnesscourts.org](http://www.wellnesscourts.org)

#### **Tribal Healing to Wellness Courts**

A comprehensive selection of web pages, webinars, publications, links, and other resources for Tribal Healing to Wellness Courts.

[www.research2practice.org](http://www.research2practice.org)

#### **Adult Drug Court Research to Practice Initiative**

Offers research-based video presentations, archived webinars and PowerPoint slides of general interest to drug court practitioners. Includes treatment provision topics.

[www.drugcourtttech.org](http://www.drugcourtttech.org)

#### **Drug Court Technology Resource Center**

This URL leads to two related websites: Drug Court Technology and Drug Court MIS. The Technology overview site offers publications, virtual tours of four drug court information systems, and descriptions of technology tools for information sharing within programs. The MIS site offers technical details on the design and development of MIS for drug courts, document downloads, and a listserv for peer discussion.

## **Justice system oriented**

[www.ojjdp.gov](http://www.ojjdp.gov)

### **Office of Juvenile Justice and Delinquency Prevention**

Within this comprehensive juvenile justice site are found resources for juvenile drug and family courts including program studies, literature reviews, evidence-based outcomes, links, grant opportunities, and offer of technical assistance.

[www.ncjj.org](http://www.ncjj.org)

### **National Center for Juvenile Justice**

This site is the research division of the National Council of Juvenile and Family Court Judges containing a publications library with research-based resources for juvenile and family dependency drug courts.

[www.bja.gov](http://www.bja.gov)

### **U.S. D.O.J. Bureau of Justice Assistance**

While principally law enforcement oriented, this site houses an ample publications library addressing adult and juvenile drug, mental health, tribal, and family treatment court topics.

[www.ncsc.org](http://www.ncsc.org)

### **National Center for State Courts**

Targeted toward court improvement, this site's Publications & Library and Information & Resources tabs lead to publications covering drug, DUII, family, mental health, and veterans treatment courts. Parent of Research 2 Practice.

[www.nij.gov](http://www.nij.gov)

### **National Institute of Justice**

Under the U.S. D.O.J. Office of Justice Programs, the National Institute of Justice site houses the NIJ Multisite Drug Court Evaluation (MADCE) and other research of the drug court model.

<https://www.ncjrs.gov>

### **National Criminal Justice Reference Service**

Also under the D.O.J. umbrella, the NCJRS site contains links to publications targeted to practitioners in drug, family, mental health, and tribal courts.

[www.oregon.gov/cjc](http://www.oregon.gov/cjc)

### **Oregon Criminal Justice Commission**

This site is the official repository for Oregon's emerging Specialty Court Standards and Peer Review program information. Offers grant opportunities to support treatment courts and Oregon criminal justice system data. Staff may provide ad hoc technical assistance. Posts a statewide map of CJC funded specialty courts.

## **Treatment oriented**

[www.samhsa.gov](http://www.samhsa.gov)

### **U.S. Substance Abuse and Mental Health Services Administration**

Alongside its grant programs supporting drug courts, the SAMHSA site contains numerous publications advancing best treatment practices, including the TIP and TAP series. Hosts the National Registry of Evidence-based Programs and Practices.

[www.drugabuse.gov](http://www.drugabuse.gov)

**National Institute on Drug Abuse**

Offers research publications and treatment provider guidance regarding drugs of abuse and their health effects, trends, and statistics.

[www.asam.org](http://www.asam.org)

**American Society of Addiction Medicine**

Geared toward treatment providers, the ASAM site offers research and treatment publications, practice support, and other resources. (Their White Paper on drug testing speaks primarily to medical application though addresses forensic application as well.)

[www.niaaa.nih.gov](http://www.niaaa.nih.gov)

**National Institute on Alcohol Abuse and Alcoholism**

Focused on a specific drug, alcohol, this site offers publications and multimedia presentations for clinicians and health care professionals.

[www.oregon.gov/oha/amh](http://www.oregon.gov/oha/amh)

**Oregon Health Authority/Addictions and Mental Health**

Offers various resources for treatment providers on topics including addiction, mental health, co-occurring disorders, and trauma informed care. Tools for Providers links to the AMH training calendar. Contains Oregon's approved evidence-based practices list. While here, or from any oregon.gov site, an embedded Google custom search for "drug court" will produce pages of links to Oregon's drug courts, their documents, and related publications.

[www.accbo.com](http://www.accbo.com)

**Addiction Counselor Certification Board of Oregon**

Maintains an active calendar of state and regional trainings and list of online and distance learning courses.

<http://attcnetwork.org/home>

**Addiction Technology Transfer Center Network**

Funded by SAMHSA, visitors can find the Northwest ATTCN for regional training opportunities, course links, and publications. Links to [www.healthknowledge.org](http://www.healthknowledge.org) offering online behavioral health courses

**Research / Policy oriented**

[www.npcresearch.com](http://www.npcresearch.com)

**Northwest Professional Consortium (NPC Research)**

Our dear friends at NPC Research have gained national prominence in the field of drug court studies among their many other projects. The site contains a copious number of reports and publications detailing study findings in areas of best and cost savings practices.

[www.crimesolutions.gov](http://www.crimesolutions.gov)

**(from National Institute of Justice)**

Lists and rates justice programs and practices based on research-derived effectiveness. Rating categories are, Effective, Promising and No Effects. Searchable, it includes drug court programs themselves and common treatment programming.

[www.cffutures.org](http://www.cffutures.org)

**Children and Family Futures**

Focused on Family Drug Courts, offers publications, archived webinars, links to tutorials, and technical assistance.

[www.ncmhjj.com](http://www.ncmhjj.com)

**National Center for Mental Health and Juvenile Justice**

Offers webinars and publications on co-occurring disordered youth in juvenile drug courts. Partners with NCJFCJ.

[www.jmijustice.org](http://www.jmijustice.org)

**The Justice Management Institute**

Partially funded by BJA, the JMI website contains four original specialty court studies or reports.

[www.reclaimingfutures.org](http://www.reclaimingfutures.org)

**Reclaiming Futures**

This juvenile justice improvement organization's website contains an archived webinar library covering adolescent substance abuse, brain development, and juvenile justice policy.

[www.vera.org](http://www.vera.org)

**Vera Institute of Justice**

This justice reform organization's site offers an extensive, searchable resource library including material examining the intersection of substance abuse and justice system involvement.

**State Associations of Drug Court Professionals**

These association websites post state conference power point presentations and documents:

California: [www.ca2c.org](http://www.ca2c.org)

Louisiana: [www.ladcp.com](http://www.ladcp.com)

Michigan: [www.madcp.dreamhosters.com](http://www.madcp.dreamhosters.com)

Oregon: [www.oadcp.org](http://www.oadcp.org)

Tennessee: [www.tadcptn.org](http://www.tadcptn.org)

Texas: [www.tadcp.org](http://www.tadcp.org)

**Other**

[www.youtube.com](http://www.youtube.com)

**YouTube**

Contains a surprising amount of treatment court content. Much is newsy or promotional but if you want to share Dr. Doug Marlowe's excellent presentation on the science of incentives and sanctions with your team, you'll find it here.