

CASE CENTER

Getting started guide for attorneys

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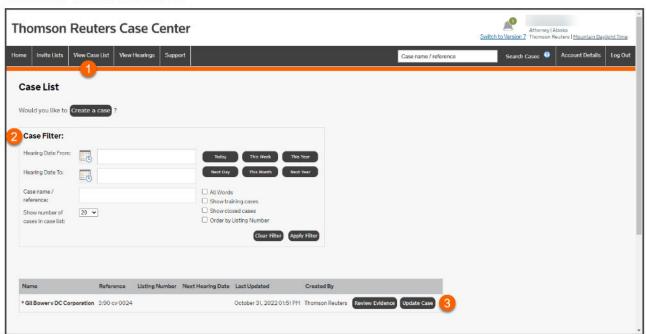
ACCESS CASE CENTER

To access Case Center, go to: **thomsonreuters.caselines.com** or your state/jurisdiction-specific website/instance and then select **Log On** located in the upper right corner.

LOCATE YOUR CASE

- 1 Upon logging in, select the **View Case List** button (View Case List
- Use the case filters to locate your case by date, keyword, or other available filters. Below the Case Filter section is a list of cases to which you have been invited.
- Select the **Update Case** button to begin uploading your exhibits.

UPLOAD YOUR EXHIBITS

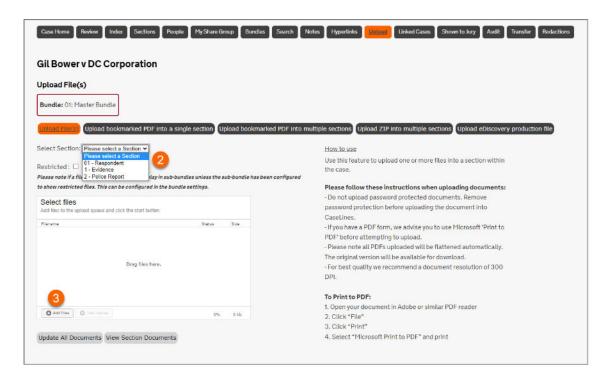


With Case Center, you can upload exhibits directly into the system, including documents, photographs, and videos.

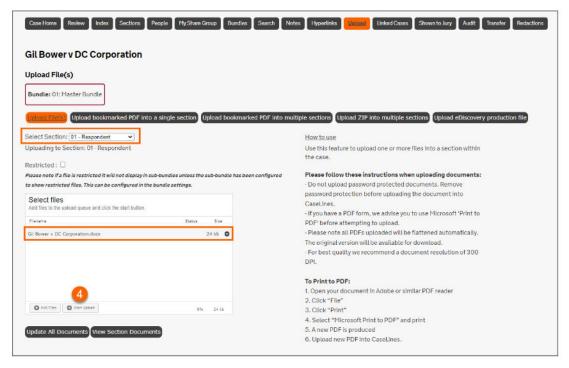
Select the **Upload** button located on the toolbar at the top of the page to retrieve the page where you will upload your exhibits.



- The court sets up sections for each party to share their exhibits. Select your section from the **Select Section** drop-down menu.
- Select the Add Files button.

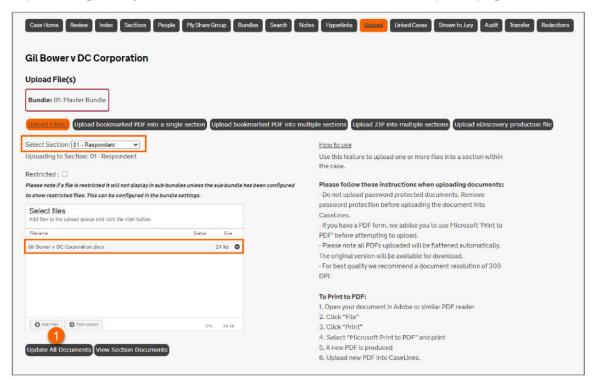


Select the documents/photos/videos from your files that you wish to upload and then select the **Start Upload** button.



ORGANIZE YOUR DOCUMENTS

The court may ask that your exhibits conform to specific naming conventions. Rename your exhibits by selecting the **Update All Documents** button located on the Upload page.



On the Update All Documents page, select the **Document Title** box to begin editing the exhibit name. Your changes are saved automatically.



NAVIGATE THE REVIEW PAGE

Select the **Review** button on the toolbar to load the Review Page.

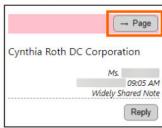


The Review Page is divided into three panes:



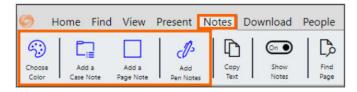
- A Index pane: Located on the left side and allows you to navigate between the different exhibits uploaded by the parties.
- **Reading pane:** Located in the center of the page and allows you to view the exhibits. View documents, photographs, and videos in the Reading Pane.
- **Notes pane:** Contains notes created by you or others with access to this case. Notes act like bookmarks or shortcuts and allow you to quickly jump to an exhibit with ease.

Select the **Page** button in a note and the Reading pane loads the annotated exhibits.



CREATE NOTES

On the Review page, select the **Notes** tab to expand its ribbon.



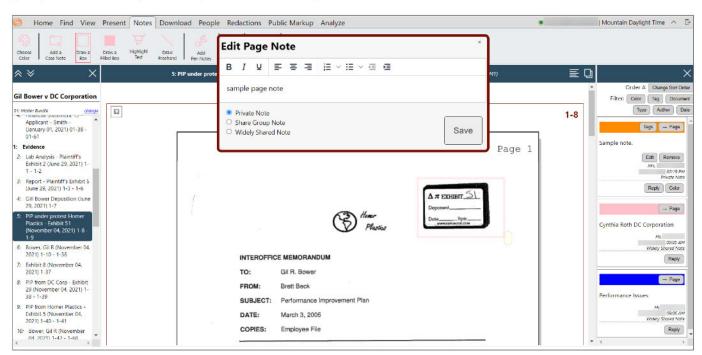
Choose Color: Select a color for the note.

Add a Case Note: Create a general note about the entire case.

Add a Page Note: Create a note attached to a specific page.

Add Pen Notes: Using a touchscreen device, create handwritten notations on an exhibit.

By default, notes are private and visible to the author only. Notes can be private, shared with a select group of individuals, or widely shared with everyone who has access to the case.



INVITE A WITNESS

Invitations to witnesses are sent through the People tab on the Case Home page. (**NOTE:** If you do not see a People tab when in Update Workspace, the court/agency will need to invite witnesses to the case.)

If you have been given the Permission to Invite, here are the steps to follow:

- From the Case Home page, select the People tab.
- Select Invite New Participant on the People Index page.
- On the following page, select Invite a Witness.
- The **Name** field is the only required field, but you can enter **Witness 1** to keep the name anonymous.
- Enter an **Email** or **Phone** number if you would like the witness to be sent a PIN. Depending on what field you complete, a witness will be sent an email or text message with the **PIN**.
- 6 Select the following box to receive an email copy of the PIN.
- Select Invite. The list of invited witnesses will be displayed on the People Index page.

ADMIT A WITNESS ON A DEDICATED DEVICE

If the witness has a dedicated device, direct the witness to the **URL** for the witness portal. The witness will enter their **PIN** on the first screen and wait in the lobby until admitted.

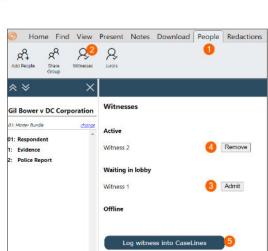
To admit the witness, begin in the **Review Workspace** for the case.

- Select the People tab.
- Select **Witnesses**. You will see the witnesses **Waiting in Lobby**.
- 3 Select **Admit** next to the witness you would like to admit into the case.
- The witness will be moved to **Active** and see the evidence. Select **Remove** to stop their view and admit the next witness.
- Select **Log Witness into CaseLines** to admit a witness listed under **Offline**. This allows a witness who was not given a **PIN** or has forgotten their **PIN** to view the **Review Workspace**.

This feature is also used when the witness does not have a dedicated device.

Case Home Review Index Sections People Gil Bower v DC Corporation People Index 2 Invite New Participant Invite A List



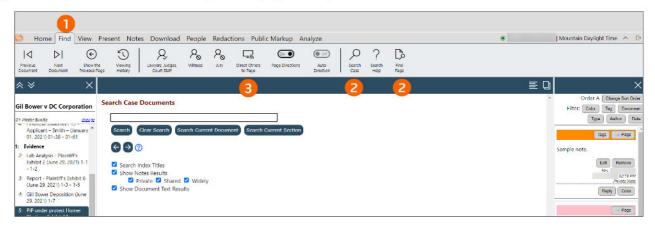


ADMIT A WITNESS ON A SHARED DEVICE

When there is a single shared screen for the witness, use the **Log witness into CaseLines** feature to display the witness view on the shared screen.

FIND EXHIBITS AND DIRECT PARTICIPANTS TO THE SAME PAGE

1 Select the **Find** tab at the top of the page to expand its ribbon.



Find Exhibits

You can find an exhibit by page number or keyword search. Uploaded exhibits are automatically assigned (by Case Center) and page numbers are in the upper right corner.

- To find an exhibit by:
 - **Keyword search:** Select the **Search Case** button, enter your keywords into the field provided and select **Search, Search Current Document**, or **Search Current Section**.
 - Page number: Select the Find Page button and enter the desired page number.

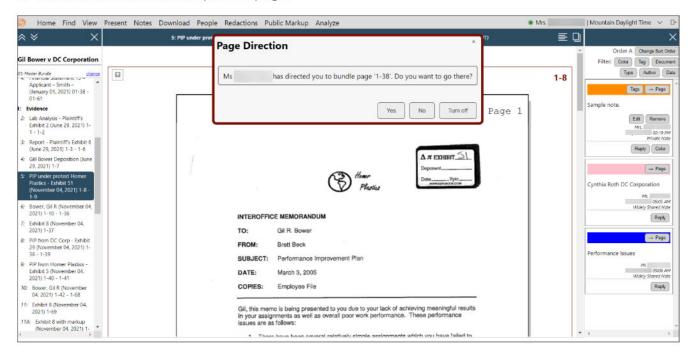
Get participants on the same page

You can direct others to a specific page by using real-time page notifications.

3 Select **Direct Others to Page** and confirm the page direction.



When receiving a page direction, a notification appears on your screen. Select **Yes** to accept the page direction and move to the requested page.



QUESTION A WITNESS

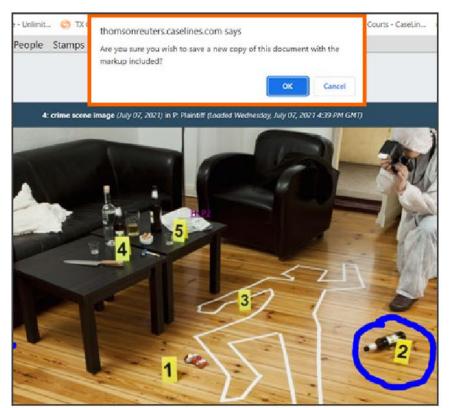
Use Public Markup if the witness marks a document and the marked document needs to be saved.

Select the Public Markup tab.



- 2 Select a color. Instruct the witness to mark the document.
- To save the marked document, select the **Save Markup** button and then the **OK** button in the popup box.





Once the document is saved, you will see that marked copy of the document as a new entry in the Index pane.

When questioning more than one witness, the best practice is to select **Clear Markup** before showing the second witness the same document.



USING THE PRESENT FEATURE

When you want to present an exhibit in court, use the **Present** tab on the Review screen.



Select who you will be presenting to (i.e.: lawyer/judge, witness, jury, or all three).



Before presenting, announce that you will be presenting so that all participants can turn on **Follow Presenter** or select **Auto Follow**.



The **Call Out** button allows you to emphasize or enlarge text or images within a document as you present.



