Department of Human Services

Child Welfare

Strengthening, Preserving and Families (SPRF)

Performance Based Contracting

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CHILD WELFARE

Overview

- What is SPRF?

- What Is Performance Based Contracting?

- Designing Local Service Array

- What Services Are We Contracting For?

- Is It Working?

- Lessons Learned And Next Steps

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SPRF Legislation (ORS 418.580 – 418.598

https://www.oregonlegislature.gov/bills_laws/ors/ors418.html

- Improving permanency outcomes for children by providing services to allow children to remain with their families in their homes when appropriate and safe

- Reduction in trauma children experience by remaining safely with their parents

- Reduce children's risk of future entry into the child welfare system

- Lower the risk of intergenerational abuse

- Achieve client-focused outcome measures

- Keep children safe at home with their family in tact

- Reduce child's length of stay in foster care

- Reduce re-entry and re-abuse rates

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What is Performance Based Contracting?

Performance Based Contracting is a results-oriented **contracting** method that focuses on the outputs, quality, or outcomes that may tie at least a portion of a **contractor's** payment, **contract** extensions, or **contract** renewals to the achievement of specific, measurable **performance** standards and requirements.

*http://principlesandpractices.org/wp-content/uploads/2013/04/PerformanceBased.pdf*

Elements of Performance Based Contracting

✓ Well defined and clearly written performance measures in the Statement of Work (SOW)

✓ SMART Performance Metrics:
  1) Specific
  2) Measurable
  3) Attainable
  4) Relevant
  5) Time bound

✓ Systemic efforts to collect, track, and share data on the progress of performance measures

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Defining Success

- Safety Service vs Change Based Service

- At the time of service closure, the provider will use the Child Welfare standard invoice form and service closure report to document (based on the agreed upon outcomes, supported by closing summary) whether the client:
  - ➢ ACHIEVED
  - ➢ PARTIALLY ACHIEVED
  - ➢ NOT ACHIEVE

Designing Local Services
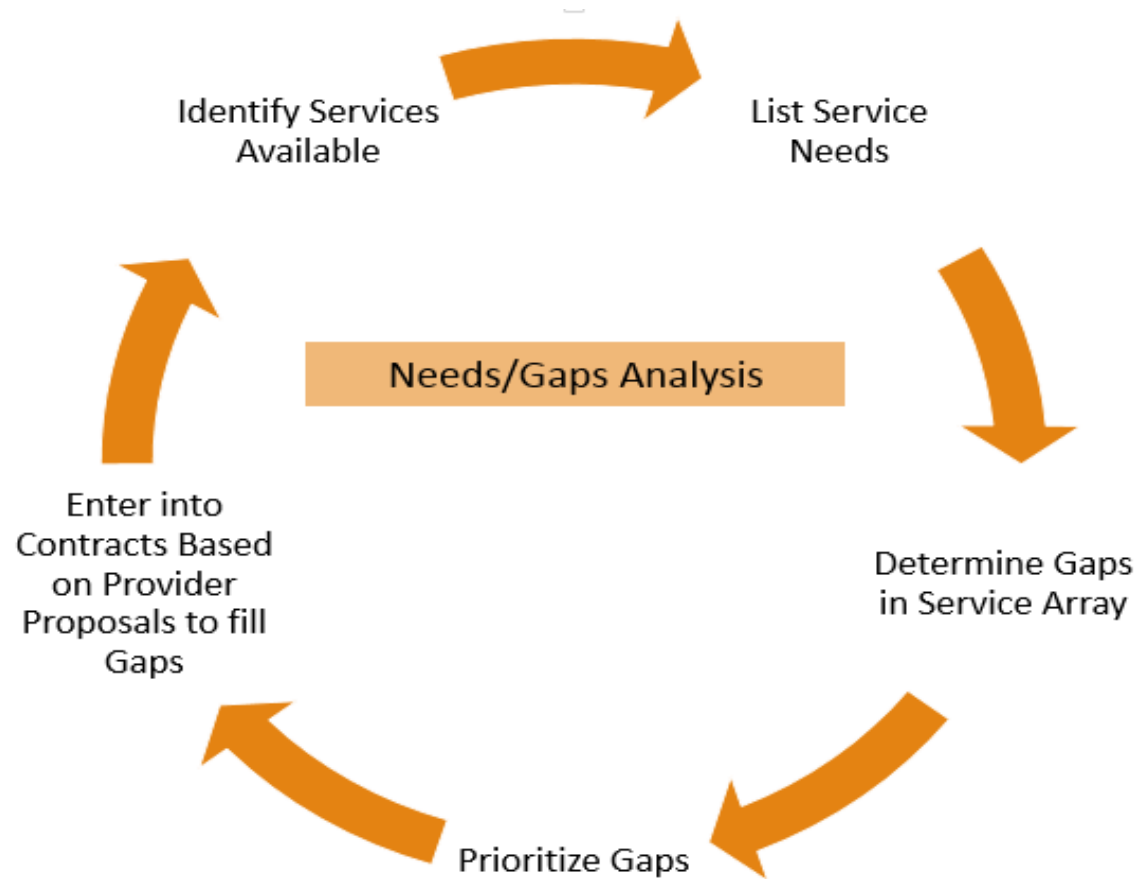
Service Trends

- **Navigators:**
- **Parenting**
- **Parent, Educate and Coach/Mentoring**
- **Relief Nursery**
- **Alcohol and Drug Treatment**:
- **Housing** (Short-term, Long-term, Emergency, Treatment Based and Transitional Housing services)
- **Front End Intervention**
- **Reconnecting Families**
- **Trauma Services and therapeutic services**
- **Family Visitation Support and Coaching**
- **Transportation Services**
- **Employment Related Services**
- **Family Strengths & Needs Assessment**
- **Enhanced Meeting Facilitation**

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What is the Data Telling Us

Overall Service Performance (4516)

- Achieved 65%

- Partially Achieved 15%

- Not Achieved 20%

Safety Service Performance (2124)

- Achieved 54%

- Partially Achieved 22%

- Not Achieved 24%

Change Based Service Performance (2392)

- Achieved 74%

- Partially Achieved 10%

- Not Achieved 16%

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Lessons Learned and Next Steps

- Improve Data Capturing and Reporting

- Improve Contract Utilization

- Improve Provider Engagement

- Increase the number of Evidence Based and Evidence Informed Services

- Transition Change Based Service Outcomes to be consistent with the Oregon Safety Model"

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Thank You

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