

OREGON



eCOURT

March 1, 2011

Guiding Principles adopted by the Oregon eCourt Sponsors

On January 31, 2011 the Oregon eCourt Sponsors adopted the following guiding principles in regards to the development and implementation of the Trial Court eCourt Program.

1. Be guided by the Oregon eCourt vision, to give courts and judges the tools they need to provide just, prompt and safe resolution of civil disputes; to improve public safety and the quality of life in our communities; and to improve the lives of children and families in crisis.
2. Subject to #1 above, SSP business processes will be the first consideration. Customization will only occur if required by the law.
3. Organizational Change Management is critical to the success of the Oregon eCourt Program and requires an on-going investment.
4. Rapidly providing quality products to internal and external customers is critical to the success of Oregon eCourt.
5. Timely decisions need to be made as a unified organization to implement a uniform solution.
6. It is imperative to learn and understand the Tyler product prior to configuration.
7. Configuration team membership must have broad representation of the trial courts and requires a substantial amount of concentrated time that must be allocated by participating courts.
8. The perspective for implementation should be from the "outside in" to streamline customer interactions.
9. Tyler Technologies and Soos Creek have significant expertise and we should carefully consider their advice.
10. Oregon eCourt is a business reengineering tool that supports the OJD mission and infrastructure needs; therefore, the program falls within the overall OJD governance structure for assuring congruence of OJD policy and practice.
11. Communication with Tyler Technologies should be in a clear, consistent, and uniform approach and only as provided in the OJD contract contact provisions. As provided, if there are comments, questions, or requests, they must go through either Scott Smith (emphasis on all programmatic areas) or Mollie Croisan (emphasis on communication, training, materials/meetings).

Chief Justice Paul J. De Muniz

Hon. J. Burdette Pratt, Malheur County

Kingsley W. Click, SCA

Hon. Nan Waller, Multnomah County