

# NEWS NEWS NEWS FLASH



Created by the Organizational Change Management Team for Oregon eCourt

## OJD Website Tools for FASTER User Access Are In the Works!!

A redesign of OJD's internet homepage and some of OSCA's intranet pages is in the works and will soon display a new "look and feel" with navigation improvements that provide faster access to OJD's web-based tools, specific court information, and services.

The Oregon eCourt Portal Phase 2 Project team has created a new webpage structure that organizes OJD's online information into popular subject

categories. Each category is represented by a photo image (to provide visual cues), a category title, and a list of items belonging to that category.

To obtain accurate data on what OJD's website users want and use most often, the project's web portal team researched current website use statistics, surveyed internal and external OJD website users for feedback and ideas, then held a series of focus group meetings where website mockups were presented and responses to the survey were discussed. Over 760 suggestions for improvements to the OJD website were collected, categorized, and prioritized by: number of times mentioned; amount of effort needed to complete; resources needed to complete; and perceived return on investment. The suggestions were narrowed down to ten areas of focus for website improvements:

- Court Calendar
- Court Information Finder
- Fee Information
- Forms
- Internal Communication Tools
- Intranet Login (increase session time)
- Jury Information
- Rules & Statutes (quick links)
- Self-Help/Self-Represented Info
- Site Navigation

**DRAFT MOCKUP SIMILAR TO what the OJD homepage will look like with improved website tools for users.**

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# NEWS



Oregon eCourt will give courts and judges the tools they need to provide just, prompt, and safe resolution of civil disputes; to improve public safety and the quality of life in our communities; and to improve the lives of children and families in crisis.



**Oregon Courts**  
Oregon Judicial Department

Sign in | Register | Judge/Employee Sign in | Help | Text Size A+ A A- SEARCH

Courts | Services | Materials & Resources | Administration | Programs

Home > Attorneys

## ATTORNEYS

RESOURCES & LINKS

### Court Information Finder

Find out your local court hours, phone number, directions, map, address, and website:

Select a court location from the list.

Select A Court  GO

### Court Calendars

Search court calendars of all the trial courts to find your court case!

Latest News [Read more](#)

Chief Justice Identifies Impact of Potential Budget Reductions  
Notice of State Court Filing Fee Changes - Effective May 1, 2010  
June 19, 2003 - Important Notice to All Indigent Defense Providers

### Online Services

- Appellate eFiling
- OJBI Online

### Materials & Resources

- Supplemental Local Rules (SLRs)
- Forms
- Court Opinions

### Reference

- State of Oregon Law Library
- Juror Handbook
- General Information on Court Administration

**DRAFT MOCKUP above shows an example SIMILAR TO what the Attorney's page ("I am an Attorney")—a link from the OJD homepage will feature. The DRAFT MOCKUP below is SIMILAR TO what OJD's intranet homepage could look like featuring links to role-based pages.**



**Oregon Courts Intranet**

My Portal | Intranet Home | OJD Internet | ADA | Text Size A+ A A- SEARCH

Human Resources | Oregon eCourt | OSCA | Courts | Programs & Services | Reference

This web site is for all OJD employees & judges and is to provide a reference tool and centralized place for news, information, and other items of interest.

### Time Sheets

- Electronic Time Sheet
- Electronic Leave Request

### Oregon eCourt

- Oregon eCourt Home
- Newsletters

### Popular Links

- HRSD Payroll Info & Electronic Time Sheets
- Office of the State Court Administrator (OSCA)

### Judges

- State of Oregon Law Library
- Sentencing Guidelines
- Smart Sentencing
- Performance Measures
- [More...](#)

### TCA's & Managers

- Human Resources
- Electronic Time Sheets
- Statewide Forms
- Budget Office
- [More...](#)

### Staff

- Statewide Forms
- Family Law
- Job Opportunities
- Court Interpreter Services

### TSS's & Other Technology Staff

- Computer Technical Standards
- ETSD Home page
- Security
- Webinar Instructions

The new OJD homepage will include sections titled: **How Do I....** and **I Am....**. **How Do I....** topics will link to pages with information on Finding forms; Fees; Making payments; Contacting courts; Finding a case; Finding an attorney; Getting a divorce; Filing a case; Finding an Interpreter; and Applying for a job with OJD. **"I Am...."** categories will take users directly to pages for: Attorneys; Jurors; Case Participants; and the Self Represented.

For OJD's intranet website, two role-based pages will be tested first: pages with dedicated information useful to judges, and pages for TCAs & managers. If the test pages prove useful, then role-based pages for staff and TSSs & other technology staff will be offered after obtaining feedback on the intranet needs of those groups.

The in-house creation, implementation, and continued development of improvements to OJD's webpages will save money, reduce reliance on outside sources for portal support, and will allow OJD to maintain more control over the current and future development of its website - especially in anticipation of the State of Oregon, Department of Administrative Services upcoming change in its e-government vendor ([E-Government Transition Project](#)).

The redesign of both external and internal OJD webpages is scheduled for completion by March 2011 – look for continued updates on the OJD intranet (OJD only) under Oregon eCourt Projects, Portal Phase 2, [PM's Blog](#).