

Oregon eCourt

Improving the ability of the courts to resolve disputes, make better decisions, and improve the safety and quality of life for Oregonians

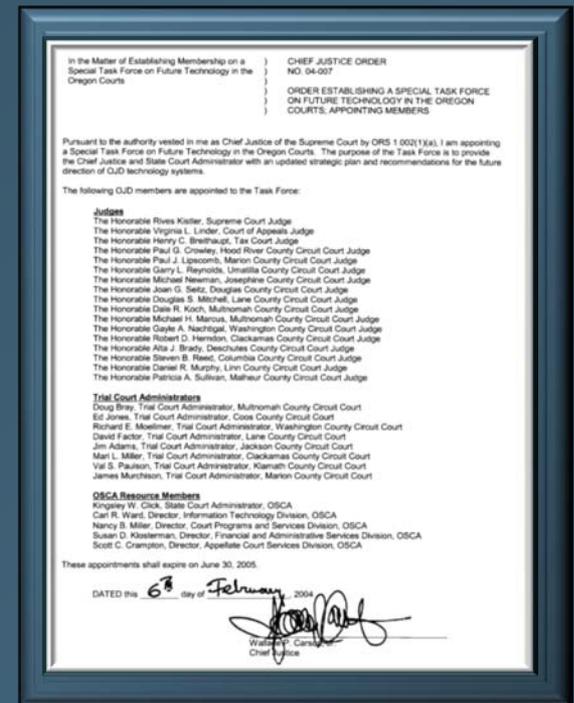


Chief Justice Order No. 04-007

■ Established a Special Task Force on Future Technology in the Oregon Courts

– Purpose:

Provide an updated strategic plan and recommendations for the future direction of OJD's technology systems



Findings: Outdated Technology

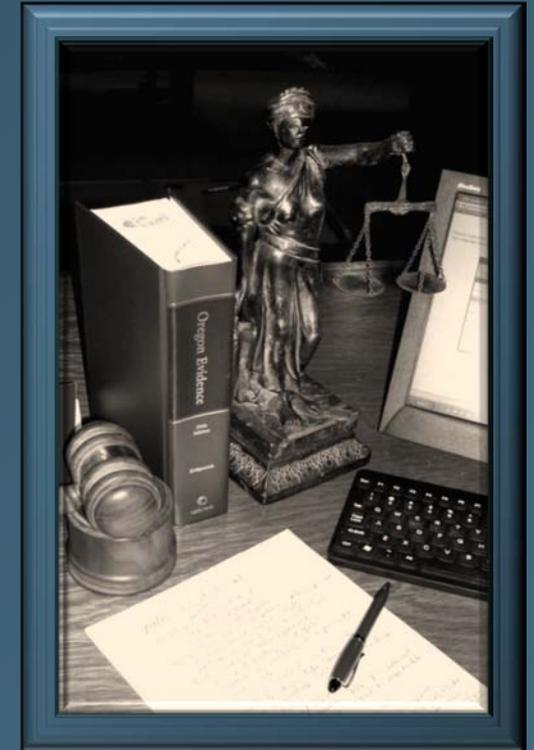
■ Existing technology systems

- Over 20 yrs. old, difficult to use, and maintain
- Case-based rather than person-based
- Limited information
 - Can't summarize financial activities for a case
 - Difficult to determine if party has other cases in existence



Findings: Incomplete Information

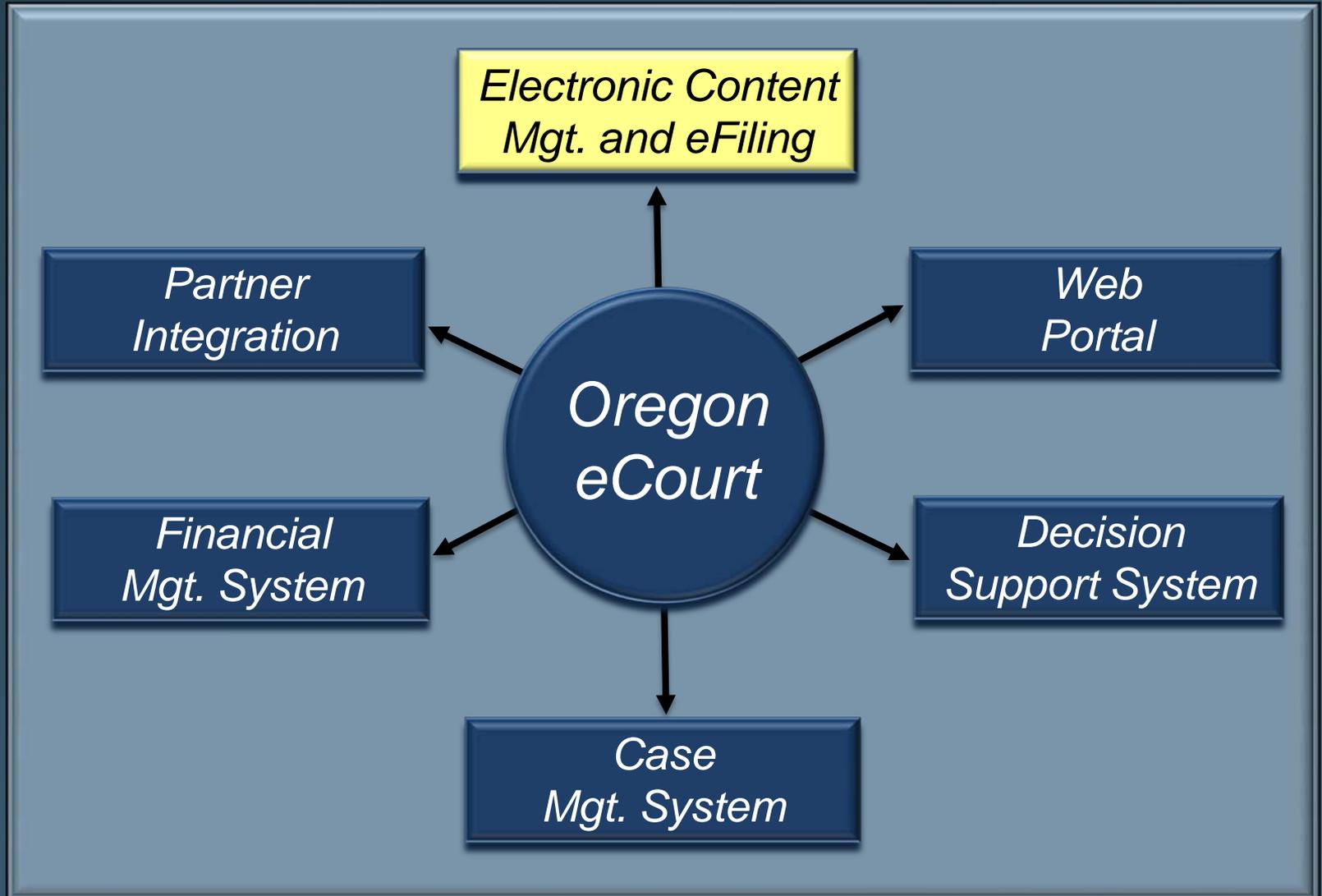
- Judges often can't access complete information to determine:
 - Accurate criminal history
 - Pending charges or outstanding warrants
 - Multiple judgments and collection activity
 - Conditions of restraining orders
 - Prior evictions or small claims



Components of Oregon eCourt



Oregon eCourt Components



Electronic Content Management (ECM)

- Allows for creation, editing, managing, and publishing of electronic content across case types

➤ This content could include:

- Case related documents
- Financial related documents
- Audio recordings
- Pictures
- E-mails
- Voicemails
- Videos

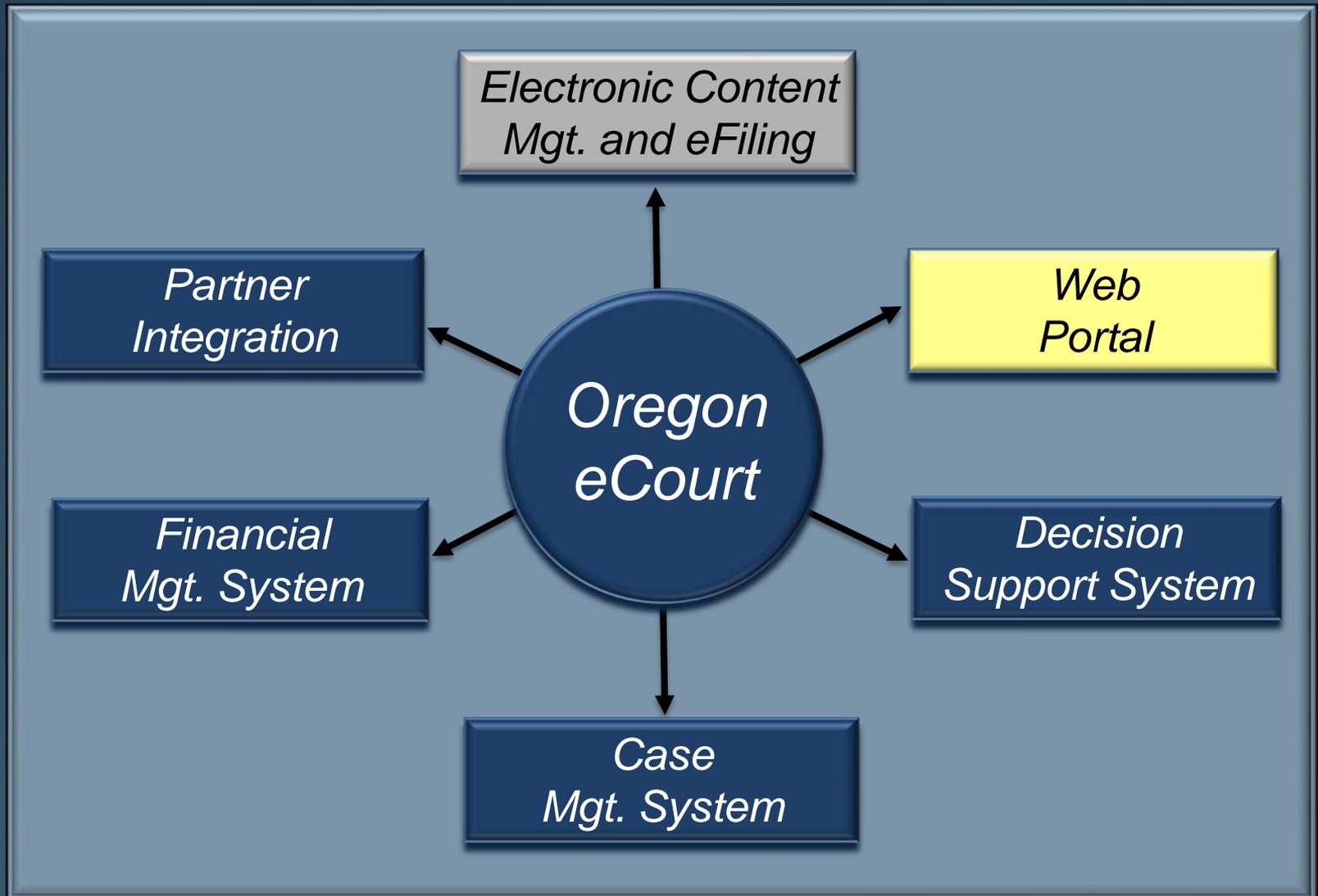


ECM Case Type Rollout

- The ECM will be implemented initially based on the case types:
 - Small Claims and FEDs
 - Remaining Civil
 - Criminal
 - Domestic Relations
 - Juvenile
 - Probate



Oregon eCourt Components

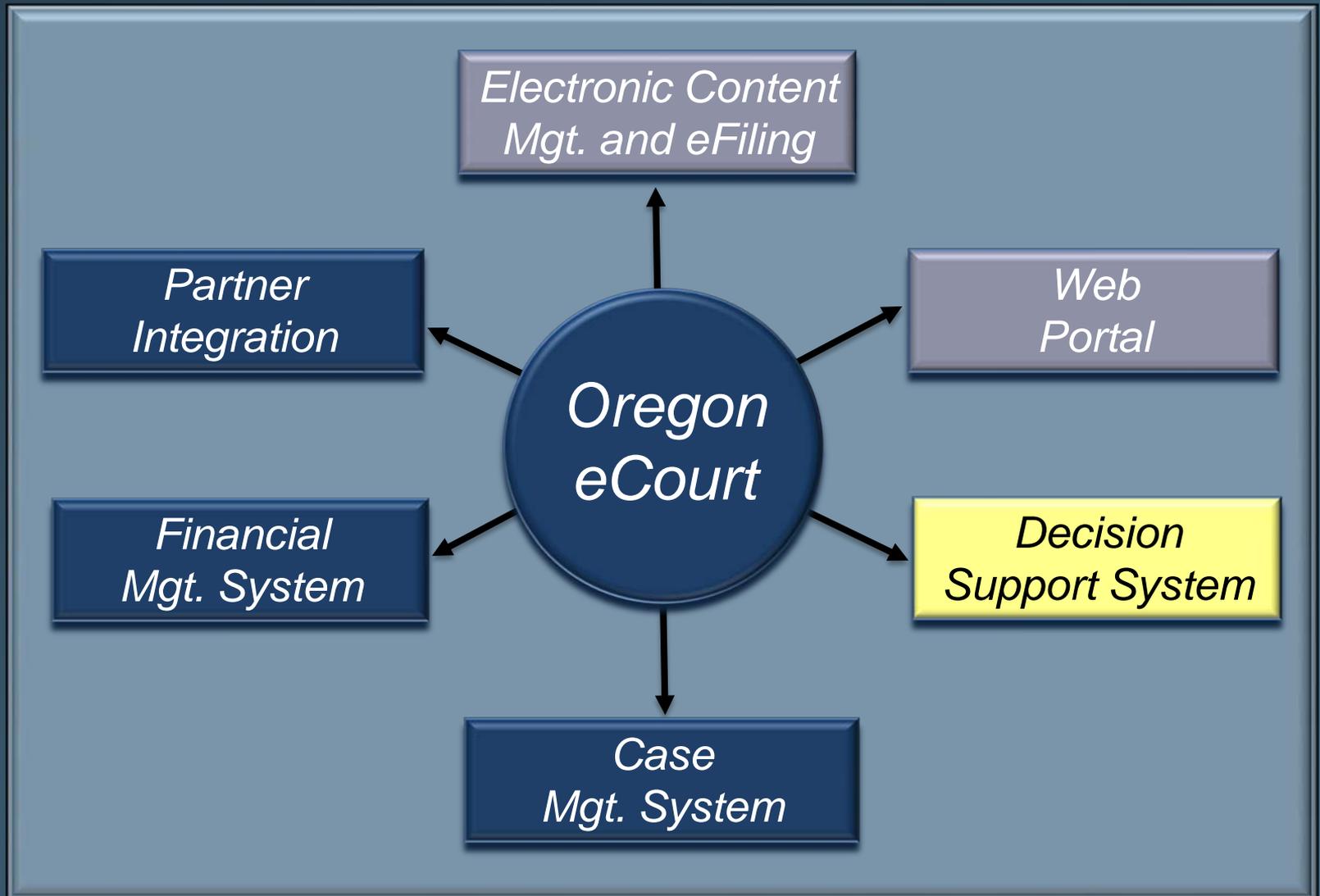


Web Portal

- Web portal
 - Allows users to login to Oregon eCourt from the Internet at any time to access court information and services
 - Quickly,
 - Conveniently, and
 - Securely

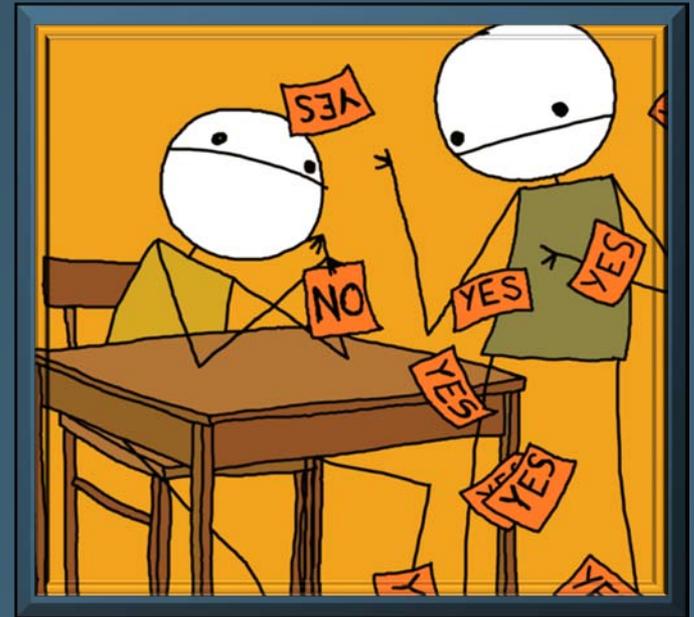


Oregon eCourt Components

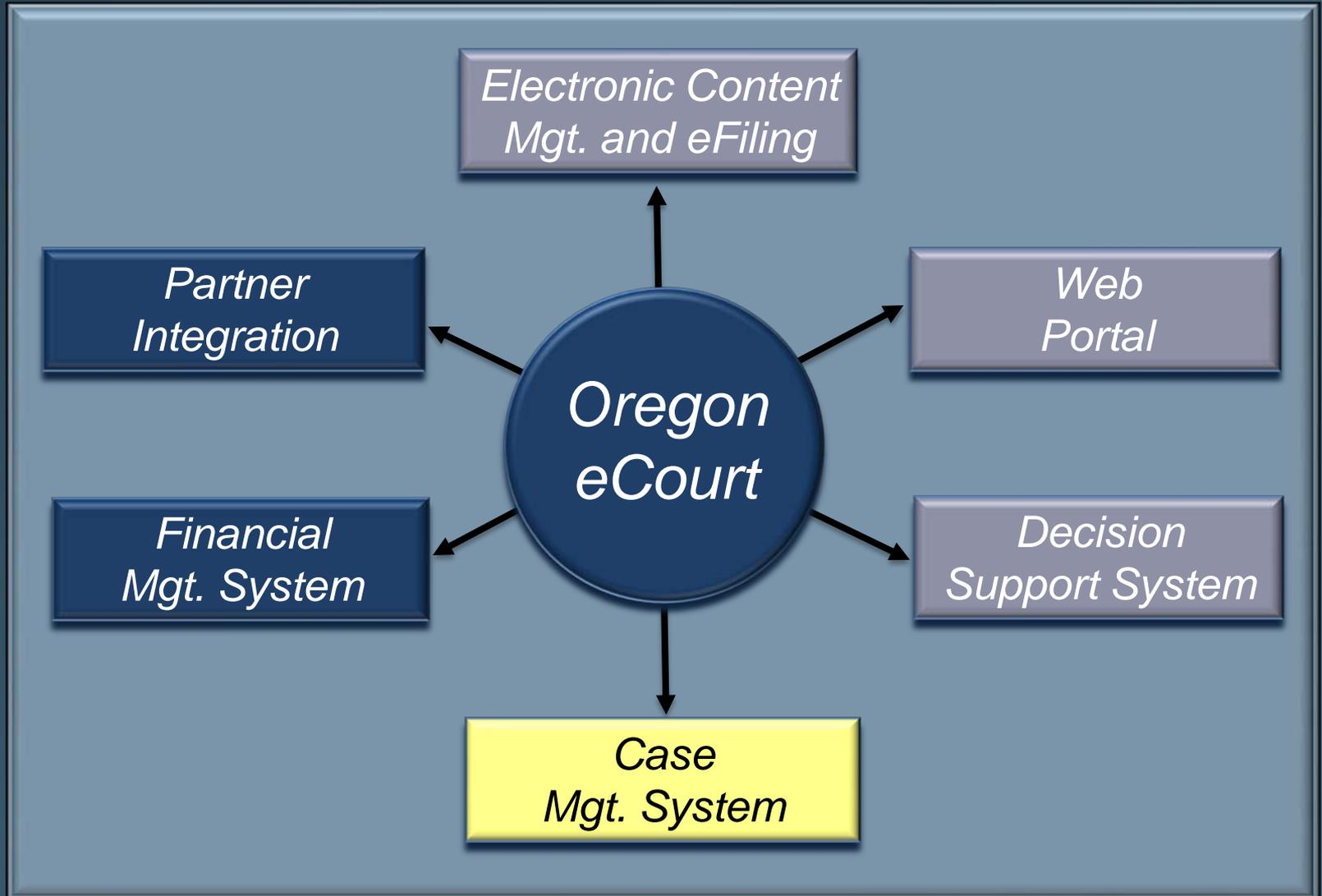


Decision Support System (DSS)

- Supports business and decision-making activities by compiling information to
 - Identify problems,
 - Solve problems, and
 - Make decisions using
 - Raw data
 - Documents
 - Personal knowledge
 - Business models



Oregon eCourt Components

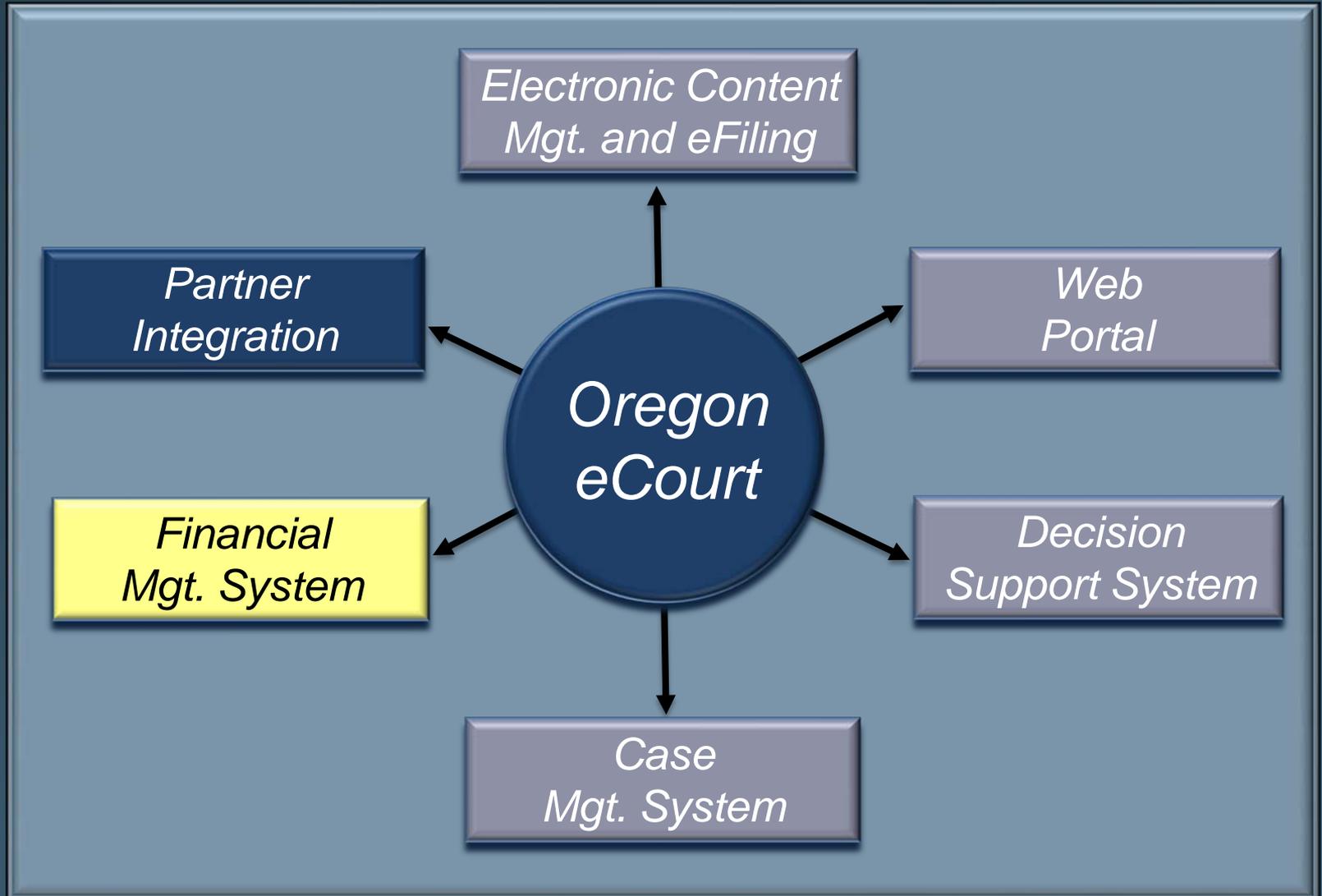


Case Management System (CMS)

- Ties everything together related to a case
 - Allows authorized people to view up-to-date information about a case
 - Assists in the practice of
 - Identifying,
 - Archiving,
 - Preserving, and
 - Destroying records

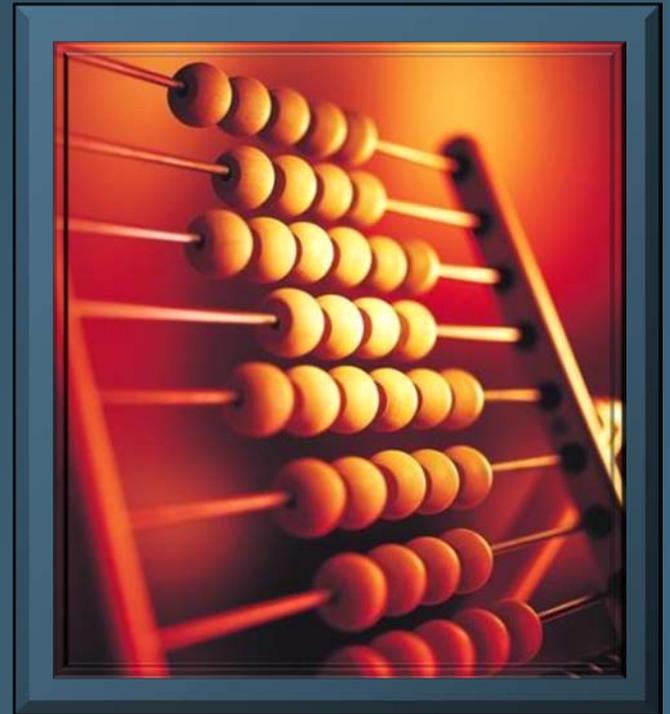


Oregon eCourt Components

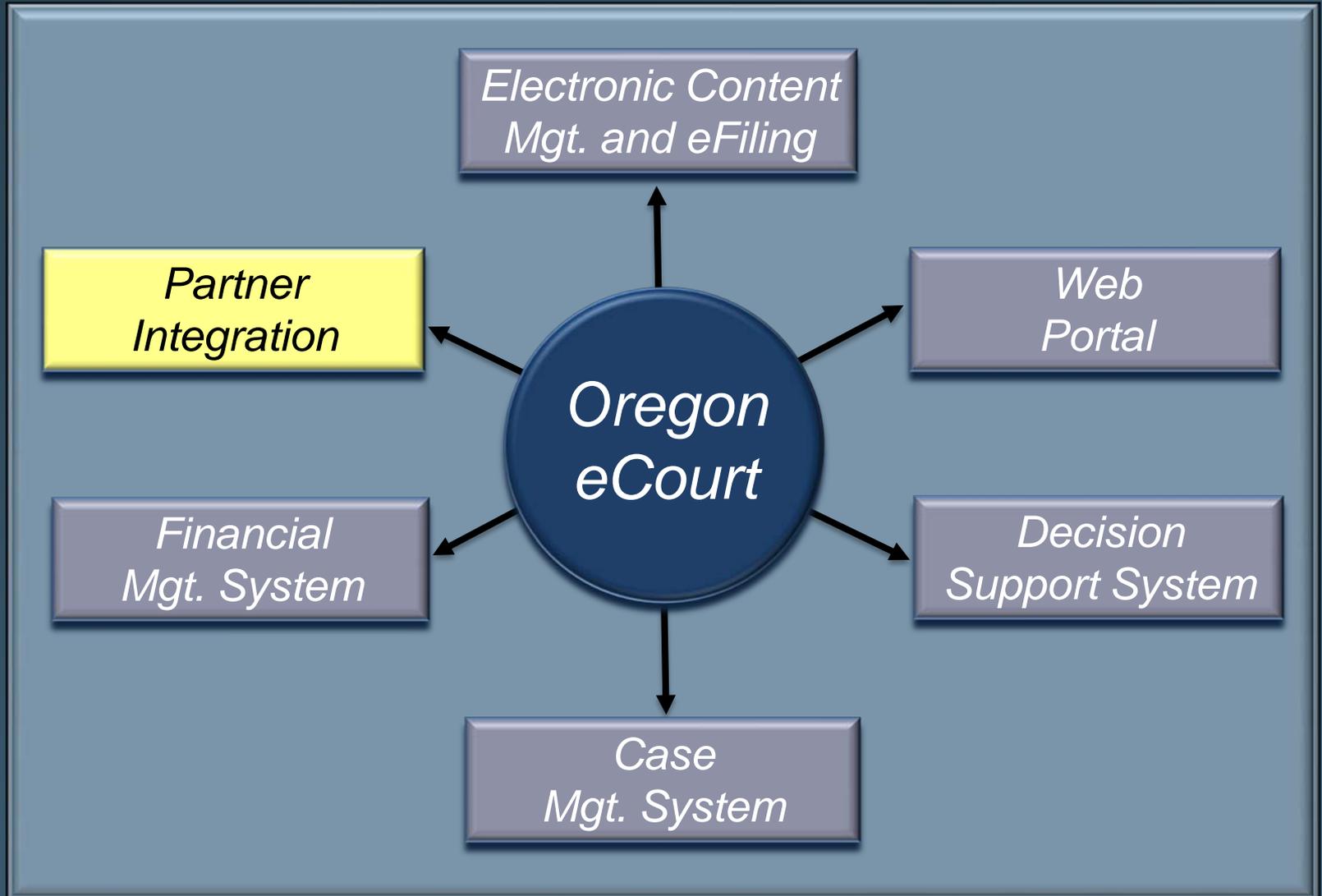


Financial Management System (FMS)

- Houses any and all kinds of financial information including transactional and reporting data



Oregon eCourt Components

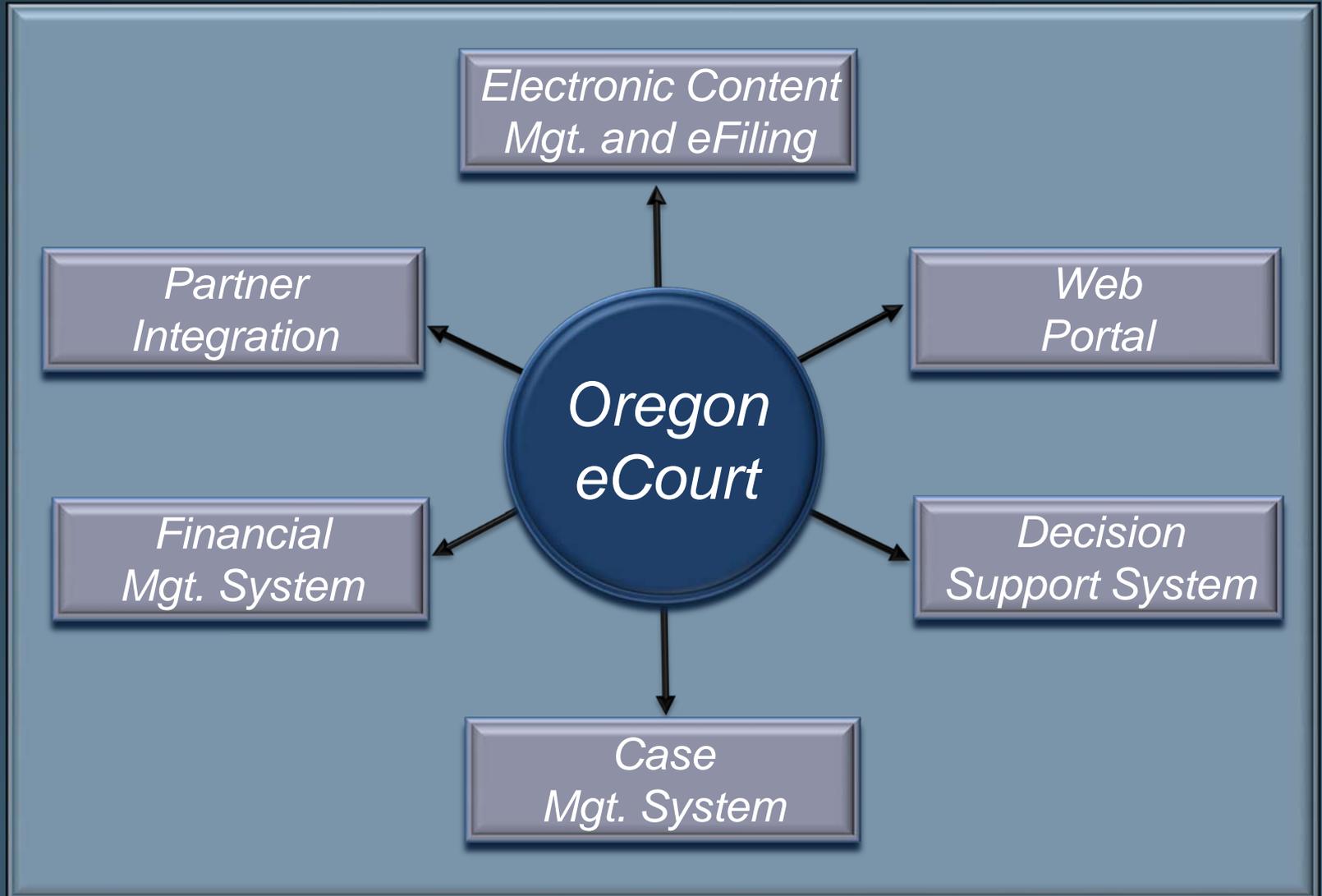


Partner Integration

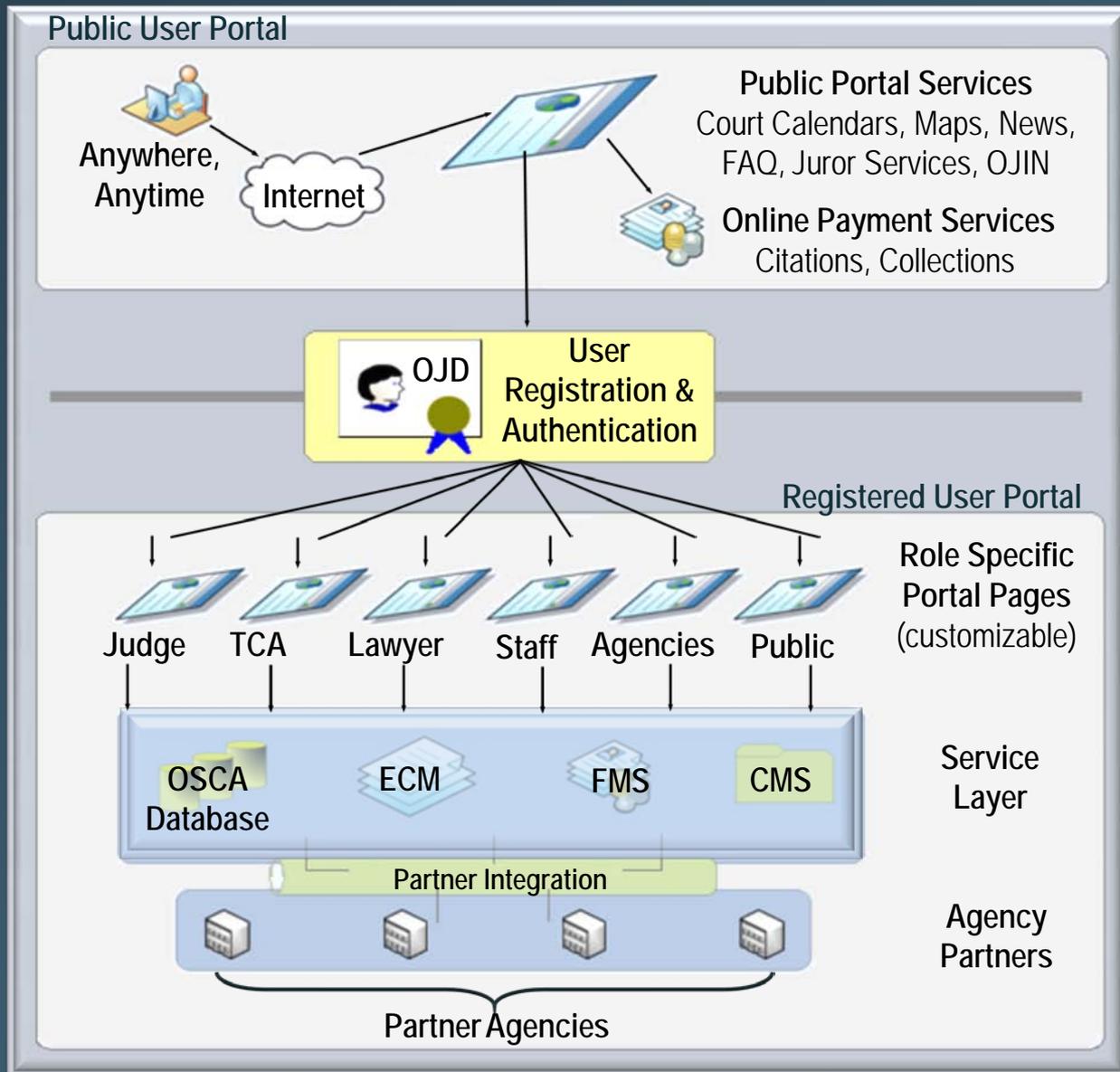
- Enables information sharing between OJD and stakeholder computer systems



Oregon eCourt Components



Oregon eCourt Conceptual Model



Oregon eCourt benefits Oregonians



Oregon eCourt Supports our Mission

OJD Mission:

“Provide fair and accessible justice services that protect the rights of individuals, preserve community welfare, and inspire public confidence.”



Fair and Accessible Justice Services

■ Oregon eCourt will improve access to justice services

➤ Improved access to court information

- eFile a court case, access case information, view docket calendar, submit ePayments, etc.



➤ Improved workflow management

- Frees staff time for in-person services
- Minimizes court delays and scheduling conflicts



Preserve Community Welfare

- Oregon eCourt will provide the necessary tools for judges to make better informed decisions for the welfare of communities
 - Person based data will provide critical info. about offenders, victims, children, and families
 - Reduce crime through improved release, sentencing, and probation violation decisions
 - Improve outcomes in delinquency, dependency, custody, and visitation decisions



Inspire Public Confidence

- Oregon eCourt will maintain and encourage public confidence with the OJD
 - Access to information across case types resulting in better informed decisions
 - Enhanced administration through optimal use of staff resources
 - Improved collection and distribution of funds, restitution, support, and judgment collections



Oregon eCourt Vision:

Oregon eCourt will give courts and judges the tools they need to provide just, prompt and safe resolution of civil disputes; improve public safety and the quality of life in our communities; and improve lives of children and families in crisis.

