

**EXAMPLES OF DISPUTES
RESOLVED THROUGH
MEDIATION:**

Professional Services

Auto Repair
Construction

Consumer - Merchant

Used Car Purchase
Other Purchase or Warranty

Housing

Landlord - Tenant
Manufactured Home Park

Employment / Workplace

Grievances
Co-Workers

Auto Accidents

Family

Parent - Teen
Elder

Neighborhood

Noise
Boundaries
Property Damage

This information is available
in large print at:
[www.ojd.state.or.us/internet/
programs/adr/dispute.htm](http://www.ojd.state.or.us/internet/programs/adr/dispute.htm)

**Resolving
Civil Disputes
Through
Mediation**



Contact the nearest program

How Mediation Works

This brochure contains a list of community dispute resolution programs that may be of assistance in resolving your dispute. Mediation is voluntary, and it is generally very successful, achieving agreements in a high percentage of cases.

What is Mediation? Mediation is a process where people in conflict work with a specially trained mediator to discuss concerns and, when possible, reach a voluntary agreement.

What is a Mediator? Mediators are neutral people who help parties discuss their conflict. Mediators do not tell people what to do, or decide who "wins" or "loses." Decision-making power stays with the parties.

What if the Other Party Will Not Participate?

No one can be forced to mediate a dispute.

What Will it Cost? These programs offer services at an affordable cost. Contact the mediation program nearest you to find out what it would cost.

Do I Also Need to File in Court? You do not need to file your case in court in order to be able to use a community mediation program. In some cases, the parties may wish to file the agreement that they reach with the court. There may be a fee for filing an agreement.

Note: Mediation is not a substitute for legal advice. You should contact an attorney if you have questions about your legal rights.

COUNTY	PHONE	PROGRAM NAME
Clackamas	503.655.8850	Clackamas Co. Dispute Resolution Center
	503.655.8415	Clackamas County Family Court Services Youth & Family Mediation Program
Deschutes, Crook, and Jefferson	541.383.0187	Central Oregon Mediation, Inc.
Douglas, Coos	541.957.8282	Douglas/Coos Neighbor to Neighbor
Hood River, Wasco, Sherman, Gilliam, and Wheeler	541.296.5220	Six Rivers Community Mediation Services
Jackson	541.770.2468	Mediation Works
Josephine	541.474.5415	Community Dispute Resolution Program
Lane	541.344.5366	Community Mediation Services
Lincoln	541.574.9846	Lincoln Community Dispute Resolution
Linn, Benton	541.928.5323	Linn-Benton Mediation Services
Marion	503.585.0651	Neighbor to Neighbor
Multnomah	503.618.3247	East Metro Mediation (Gresham)
	503.595.4890	Resolutions Northwest (Portland)
Polk	503.623.3111	VORP/CMS of Polk County
Tillamook	503.842.1812	Conflict Solutions for Tillamook County
Union	541.786.0270	Eastern Oregon Mediation Center
Washington	503.526.2523	Beaverton Dispute Resolution Center
	503.615.6651	Hillsboro Police Mediation Program
Yamhill	503.435.2835	Your Community Mediators