

File & Serve Available When Odyssey is down from 12:30 PM December 5 to 8 AM December 8, 2014

And, an Exception for File & Serve Availability When Odyssey is down

When Odyssey is down this weekend (starting 12:30 PM on Friday), the File & Serve system will still be available for filing documents, except in the following circumstance: for a first time eFiling in an established case, there will be an error generated when the system tries to locate the case information in the Odyssey system; the filing will not be permitted until Odyssey is available in the circuit courts again.

If no one has eFiled into an existing case, and a party wants to submit the first eFiling in that case and types in the case number and clicks "Go", File & Serve will not be able to process that filing. File & Serve needs to be able to "call" Odyssey to pull back that case information before the eFiling can continue. While Odyssey is down, the communication process between Odyssey and File & Serve won't work. There will an error generated.



The screenshot shows a web interface for filing documents. On the left, there is a section labeled "NEW CASE" in orange text. To its right is a dropdown menu with a downward arrow. Further right is a text input field labeled "Case Number". To the right of the input field is a blue button labeled "Go". A red arrow points from the bottom center towards the "Case Number" input field.

If any party has eFiled into the case before, File & Serve remembers the case information from the previous eFiling, so those cases WILL be available for documents to be submitted. New filings also may be filed when Odyssey is down. File & Serve will does not need to communicate with Odyssey to deliver a document which starts a new case.