

Agency Management Report

KPMs For Reporting Year 2008

Agency: **JUDICIAL FITNESS and DISABILITY, COMMISSION on**

	Green = Target to -5%	Yellow = Target -6% to -15%	Red = Target > -15%	Pending	Exception Can not calculate status (zero entered for either Actual or Target)
Summary Stats:	66.67%	0.00%	16.67%	0.00%	16.67%

Detailed Report:

KPMs	Actual	Target	Status	Most Recent Year	Management Comments
- Percent of total best practices met by the Board.	93.00	95.00	Green	2008	
- Percent of prosecutions completed within two years of first review through date of final Commission action before the Supreme Court.	100.00	90.00	Green	2008	None.
- Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.	14.00	79.00	Red	2008	The Commission thanks those who took the time to respond. The Commission will work with those with expertise with surveys to develop one that provides results which can be used to improve its functioning.
- Percent of Commission recommendations to the Supreme Court upheld versus the total number of recommendations forwarded to the Supreme Court.	100.00	95.00	Green	2008	None.
- Percent of stipulated agreements unchanged and approved by the Supreme Court.	100.00	95.00	Green	2008	None.
- Percent of judges who, after being prosecuted by the Commission, are exonerated.	0.00	0.00	Exception	2008	This KPM shows as "exception" because both targets and actuals are "zero." The target of 100% of cases prosecuted being upheld is met.

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This report provides high-level performance information which may not be sufficient to fully explain the complexities associated with some of the reported measurement results. Please reference the agency's most recent Annual Performance Progress Report to better understand a measure's intent, performance history, factors impacting performance and data gather and calculation methodology.